



City of San Antonio

Agenda Memorandum

File Number:

Agenda Item Number: 1

Agenda Date: June 1, 2023

In Control: City Council Special Meeting

DEPARTMENT: Finance Department

DEPARTMENT HEAD: Troy Elliott

COUNCIL DISTRICTS IMPACTED: Citywide

SUBJECT:

Briefing by CPS Energy Staff on operational, capital, or other programs of CPS Energy.

SUMMARY:

Briefing by CPS Energy Staff on operational, capital, or other programs of CPS Energy.

BACKGROUND INFORMATION:

CPS Energy will brief City Council on a number of topics related to operational, capital, or other CPS Energy programs. One of those topics will be a briefing on the third-party review commissioned by the CPS Energy Board of Trustees. Following Winter Storm Uri, CPS Energy's Board of Trustees directed management to undertake an independent third-party review of operational efficiency and workforce culture.

A request for proposals for a third-party review was issued in February 2022 and awarded in June 2022 to two providers, Daymark and Gallup. Daymark conducted the review of operational efficiency and Gallup reviewed the workforce culture. Each was tasked with taking a current-state assessment, comparing to best-in-class and preparing recommendations to assist the utility in achieving increased performance.

Both Daymark and Gallup presented a summary of their findings at the February 27, 2023, CPS Energy Board of Trustees Regular Meeting in open session and their materials were subsequently posted on the CPS Energy website. The executive summaries of each report are included as attachments to this agenda item.

CPS Energy will also provide a briefing on global supply chain constraints impacting customers and the mitigation measures taken by the utility.

The briefing may include other topics relate to operational, capital, or other programs of CPS Energy.

ISSUE:

A briefing will be provided by CPS Energy staff.

ALTERNATIVES:

This item is for briefing purposes only.

FISCAL IMPACT:

This item is for briefing purposes only.

RECOMMENDATION:

This item is for briefing purposes only.