



City of San Antonio

Agenda Memorandum

File Number:
{{item.tracking_number}}

Agenda Item Number: 6

Agenda Date: May 17, 2023

In Control: Animal Care Services Advisory Board

DEPARTMENT: Animal Care Services

DEPARTMENT HEAD: Shannon Sims

COUNCIL DISTRICTS IMPACTED: Citywide

SUBJECT:

Briefing on Updates to ACS Operations

SUMMARY:

ACS has developed their new strategic plan with five focus areas:

- Supporting a safe community for people in the neighborhoods
- Protect the safety and humane treatment of pets
- Support the placement of pets for life
- Foster position connections with our community
- Empower a thriving and healthy workforce

ACS has already begun making changes to operations to address these five focus areas. These changes include expanding wellness clinics by adding 500 more pets in FY 2023, contracting spay/neuter funding for feral cats, increasing proactive action through business intelligence, improving contract management through a contract coordinator, purchasing equipment to equip field operations, and launching the new Customer Service Team.

The City Manager's Office is also recommending amending ACS's \$848,000 to overhire 15 ACO

apprentice positions, adopt and amend lease agreements at Brooks and Brackenridge respectively, increase operating hours on campus, launch a TV campaign, pilot a contracted transport program.

BACKGROUND INFORMATION:

ACS is also beginning the early implementation of the new strategic plan. ACS has made several changes to campus operations to redirect staff and allocating resources through the City's proposed mid-year ordinance.

ISSUE:

N/A

FISCAL IMPACT:

N/A

ALTERNATIVES:

N/A

RECOMMENDATION:

This is for briefing purposes only.