



City of San Antonio

Agenda Memorandum

File Number:
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Agenda Item Number: 7

Agenda Date: March 16, 2022

In Control: Animal Care Services Advisory Board Meeting

DEPARTMENT: Animal Care Services

DEPARTMENT HEAD: Shannon Sims

COUNCIL DISTRICTS IMPACTED: Citywide

SUBJECT:

Briefing on the FY 2022 Improvements Update.

SUMMARY:

The FY 2022 Adopted Budget includes several improvements, including the addition of a third shift of Animal Care Officers, the implementation of an Adoption Assistance Program, and the create of a Case Management program. This briefing will provide an update on each of these programs.

BACKGROUND INFORMATION:

1. Third Shift Animal Care Officers

Animal Care Services (ACS) was approved funding to begin a night shift of Animal Care Officers (ACOs) as part of the FY 2022 Adopted Budget. This shift includes four new ACOs who would be responsible for responding to SAPD Dispatch to coordinate animal-related calls during the overnight hours. The program will begin on Monday, March 28 and run for an initial four weeks.

After this timeframe, staff will pause operations for one week to make any operational adjustments to the program, then resume full-time. This briefing will discuss how ACS has progressed in its implementation of the third shift.

2. Adoption Assistance Program

ACS has recognized that there is an untapped market in San Antonio of adopters who are great matches for harder-to-place pets. Resources, training, and one-to-one match-making is key to making these connections for both the adopters and pets. This briefing will discuss a new adoption program assisting with securing adoptions for harder-to-place pets.

3. Community Animal Support and Assistance Program (CASA)

City Council approved the creation and funding of a new ACS Case Management Program in the FY 2022 Adopted Budget. This program has an approved budget of \$319,644 that includes five full-time positions, one vehicle, and funds for supplies and equipment. The goals of this program are to reduce recidivism rates for individuals and families with duplicate citations, increase pet retention rates, and provide resources to the community that include, but are not limited to, microchips, animal housing, and humane tethers. ACS has recently hired the Case Manager and is coordinating with City of San Antonio Human Resources to hire four Case Workers over the next two months. This briefing will discuss how ACS has progressed in its implementation of the case management program.

ISSUE:

For briefing purposes only.

FISCAL IMPACT:

For briefing purposes only.

ALTERNATIVES:

For briefing purposes only.

RECOMMENDATION:

For briefing purposes only.