



City of San Antonio

Agenda Memorandum

File Number:
{{item.tracking_number}}

Agenda Item Number: 6

Agenda Date: March 16, 2022

In Control: Animal Care Services Advisory Board Meeting

DEPARTMENT: Animal Care Services

DEPARTMENT HEAD: Shannon Sims

COUNCIL DISTRICTS IMPACTED: Citywide

SUBJECT:

Briefing on ACS Strategic Plan Update.

SUMMARY:

During the FY 2022 Budget Process, Animal Care Services (ACS) presented to Council the goal to create a new strategic plan. ACS is currently in the process of creating the new strategic plan, which will be completed in the Spring of 2023.

BACKGROUND INFORMATION:

ACS's first strategic plan was created in 2006, then amended in 2012. A decade has passed and ACS has achieved nearly all of their goals and as a result, ACS is a very different department than 10 years ago. During the FY 2022 budget process, in discussion with the City Manager, ACS decided it was time to create a new plan to take ACS into the next decade. At the FY 2022 Budget Presentation, Director Shannon Sims presented to Council the goal to create a new strategic plan in FY 2022 and FY 2023.

In the Fall of 2021, ACS began to conceptualize a strategic plan process, and laid out a map to create a new plan. ACS has created three phases for the development of the new strategic plan: Discovery Phase, Engagement Phase, and Finalization Phase. The Discovery Phase began in January 2022 and includes internal interviews with ACS leadership, ACS staff surveying, best practice research, public surveying, and Advisory Board interviews. This phase will be completed in May 2022 with an initial presentation to the ACS Advisory Board.

The Engagement Phase begins in Summer 2022 and includes an ACS staff retreat, an ACS Advisory Board retreat, and robust public engagement. This phase will conclude with a City Council B Session in the winter.

The Finalization Phase includes developing the actual plan, cost assessment, and presenting the final plan for adoption to the ACS Advisory Board and City Council by May 2023.

ISSUE:

For briefing purposes only.

FISCAL IMPACT:

For briefing purposes only.

ALTERNATIVES:

For briefing purposes only.

RECOMMENDATION:

For briefing purposes only.