



City of San Antonio

Agenda Memorandum

File Number:

Agenda Item Number: 35

Agenda Date: December 16, 2021

In Control: City Council A Session

DEPARTMENT: Information Technology Services Department

DEPARTMENT HEAD: Craig Hopkins

COUNCIL DISTRICTS IMPACTED: Citywide

SUBJECT:

An Ordinance authorizing action to build contractual capacity and authorize the City to continue to utilize the State of Texas Department of Information Resources (DIR) contracts for an additional amount of up to \$49,914,421.

SUMMARY:

This action will build contractual capacity and authorize the City to continue to utilize the State of Texas Department of Information Resources (DIR) contracts. The initial authority was approved by Council under Ordinance 2009-11-19-0904 (and amended by Ordinance 2011-10-20-0851, 2013-01-10-0014, 2015-03-12-0179, 2016-06-30-0527, 2017-11-09-0893, 2019-04-04-0280, 2020-04-16-0272, 2020-11-05-0791) to provide the City with information technology (IT) hardware, software, professional and technical services, telecommunication services, and maintenance and support services for an additional amount of up to \$49,914,421.

BACKGROUND INFORMATION:

The State of Texas Department of Information Resources (DIR) provides a portfolio of contracts for information technology products and services with competitively bid pricing. The DIR contracts are awarded in accordance with all state procurement laws and rules applicable to

Texas state agencies. By utilizing DIR contracts, the City has been able to leverage the purchasing power of the State of Texas and has realized cost and resource savings, and other efficiencies, while procuring information technology products and services. These efficiencies include consistent and favorable contract terms and conditions, reduced solicitation and negotiating time, and consistency in the products and services available.

The City has utilized this DIR contracting and authority process since 2009. Most recently, City Council authorized an ordinance on November 5, 2020 for an additional \$51.3 Million for hardware; software; professional and technical services; telecommunication services; and maintenance and support services. Submitted for City Council consideration and action is the request to continue to utilize the State of Texas Department of Information Resources (DIR) contracts to provide the City with information technology (IT) hardware, software, professional and technical services, telecommunication services, as well as maintenance and support services for an additional amount up to \$49,914,421.

These DIR contracts will be utilized in IT capital projects, public safety capital projects, various departmental capital projects and telecommunication services. Additionally, the DIR contracts will be utilized for business systems and equipment and includes items such as software and equipment maintenance and support, business service transformation, business system enhancements, as well as essential replacement and modernization. All expenditures under the DIR Contracts will be made in accordance with the City's adopted operating and capital budgets.

All technology procurements citywide are coordinated through ITSD and the IT Governance Board (Deputy City Manager, Chief Financial Officer and Chief Information Officer) and undergo a technology review to ensure compliance with adopted information technology standards, compliance with established security protocols, compatibility with existing systems and alignment with the City's information technology portfolio.

Historically, these ordinances have helped to reduce lead times associated with technology purchases since these contracts have previously been awarded in accordance with State technology and bidding guidelines. As a result, the City will continue to be able to better take advantage of seasonal promotional offers and discounts that are frequently offered throughout the year for short periods of time.

Additionally, all proposed contracts are reviewed in accordance with the City's Small Business Economic Development Advocacy Ordinance before any contract award is finalized. It is anticipated that close to 40% of the spend authorized through this ordinance will result in direct or indirect contracts with local small, minority and woman owned businesses.

ISSUE:

This action will provide ITSD with contractual capacity and authorization to continue to utilize all State of Texas Department of Information Resources (DIR) contracts for the purchase of information technology (IT) hardware, software, professional and technical services, telecommunication services, as well as maintenance and support services.

Pursuant to Texas Government Code § 2054.0565, the City is not required to conduct its own competitive bidding when utilizing contracts procured by Texas Department of Information Resources.

ALTERNATIVES:

Should this action not be approved, ITSD would return to the process of bidding individual contracts and presenting these contracts to City Council for the purchase of information technology equipment, software, and services on a single procurement basis.

This will significantly lengthen the procurement processes and limit the City's ability to obtain the most favorable terms, conditions, and pricing during the fiscal year through consolidation of purchases, taking advantage of promotional offers, and negotiating the best value with vendors awarded contracts through DIR.

FISCAL IMPACT:

Funds are not encumbered by this ordinance. All expenditures will be in accordance with the City's Adopted Operating and Capital Budgets approved by City Council. The expenditures through DIR contracts approved by this ordinance are not to exceed \$49,914,421. Purchases made by departments are as needed and dependent upon available funds within their adopted budgets.

The \$49,914,421 will be spent in the following categories: IT capital projects, departmental projects, bond projects, IT hardware, software, professional and technical services, telecommunication services, as well as maintenance and support.

Operating and maintenance purchases are needed to update and maintain the City's IT hardware and software assets. Furthermore, this ordinance will provide authorization to utilize DIR contracts to replace desktop and notebook computers, computer accessories, and other operating and maintenance items planned for 2022.

RECOMMENDATION:

Staff recommends approval of this action to allow ITSD to continue utilizing the supply and service contracts awarded by the State of Texas Department of Information Resources for the purchase of information technology (IT) hardware, software, professional and technical services, telecommunication services as well as maintenance and support in an amount not to exceed \$49,914,421.