



# City of San Antonio

## Agenda Memorandum

**File Number:**  
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**Agenda Item Number:** 4

**Agenda Date:** February 21, 2024

**In Control:** San Antonio Housing Commission Meeting

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**DEPARTMENT:** Neighborhood and Housing Services

**DEPARTMENT HEAD:** Veronica Garcia, Director

**COUNCIL DISTRICTS IMPACTED:** Citywide

**SUBJECT:**

Briefing and discussion on the San Antonio Community Resource Directory (SACRD) Housing Services Portal

**SUMMARY:**

Briefing and discussion on the San Antonio Community Resource Directory (SACRD) Housing Services Portal

**BACKGROUND INFORMATION:**

On December 16, 2021, City Council adopted the Strategic Housing Implementation Plan (SHIP). The plan set new production and preservation goals and outlined 36 strategies to meet the goals over a 10-year timeline. One SHIP strategy calls for the development of a housing “one stop shop” that should provide a singular point of access for housing related services, including online access to said services.

**ISSUE:**

On August 3, 2023, Council approved a professional services agreement with the San Antonio Community Resources Directory (SACRD) to develop a platform with a specialization on housing related services specific to San Antonio. The Housing Services Portal will serve as a virtual one-stop shop for housing assistance. The portal will focus on helping individuals find services beyond finding rental options, such as rental and utility assistance, tenants' rights, legal assistance, eviction remediation, homelessness services, home buyer assistance, home repairs, aging in place, and relocation services. The portal will be available in English and Spanish.

SACRD hosted the first meeting of a Stakeholder Advisory Group on November 27th to consult with representatives of housing services providers and other stakeholders. Additionally, SACRD staff have conducted one on one and small group sessions with case workers, community health workers, and other providers in the affordable housing and services sectors.

The Housing Services Portal will be publicly launched in spring 2024.

**FISCAL IMPACT:**

There is no fiscal impact at this time.

**ALTERNATIVES:**

This item is for briefing purposes only.

**RECOMMENDATION:**

This item is for briefing purposes only.