



# City of San Antonio

## Agenda Memorandum

**File Number:**

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**Agenda Item Number:** 22

**Agenda Date:** April 11, 2024

**In Control:** City Council A Session

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**DEPARTMENT:** Aviation Department

**DEPARTMENT HEAD:** Jesus H. Saenz Jr.

**COUNCIL DISTRICTS IMPACTED:** Citywide

**SUBJECT:**

Amendment to Agreement with Telos Identity Management Solutions LLC for the San Antonio Airport System

**SUMMARY:**

This Ordinance authorizes an amendment to the professional services agreement with Telos Identity Management Solutions LLC to extend the contract term by two years and five months to September 30, 2026 and increase the contract value in the amount of \$250,000 to a new contract value of \$1,383,621.32 to continue their Designated Aviation Channeling services for the San Antonio Airport System. Telos is approved by the Transportation Security Administration to provide Criminal History Records Check and Security Threat Assessments for prospective and current ID badge-holders at airports. The additional time will allow the San Antonio Airport System to determine how this system continue with other security systems as the airport system plans for the expansion of terminal facilities.

**BACKGROUND INFORMATION:**

In 2019, the Airport System initiated a program to streamline the management of airport staff's IDs (badges) and end-to-end credentialing, auditing and reporting through an Identity Manager

System, referred to as IMS, rather than utilizing separate systems that are not integrated. One major component to the IMS system is the Designated Aviation Channeling (DAC) service provider, Telos. Telos is an approved vendor by the Transportation Security Administration that provides a system for security personnel at airports to perform fingerprint-based criminal history record checks and security threat assessments for prospective and current badge-holders. The IMS system, which became operational in 2019, was designed and solicited identifying Telos as the DAC service provider for the IMS system.

With the upcoming expiration of the contract for the IMS system, the San Antonio Airport System would like to review its options in consideration of a new IMS which may or may not utilize Telos as the DAC service provide. The proposed amendment will allow additional time for the Aviation Department and ITSD department to review the various components of the Airport System's security program and recommend a course of action to ensure all components are compatible and their contract terms are aligned.

#### **ISSUE:**

This Ordinance authorizes an amendment to the professional services agreement with Telos Identity Management Solutions LLC to extend the contract term by two years and five months to September 30, 2026 and increase the contract value in the amount of \$250,000 to a new contract value of \$1,383,621.32 to continue their Designated Aviation Channeling services for the San Antonio Airport System. Telos is approved by the Transportation Security Administration to provide Criminal History Records Check and Security Threat Assessments for prospective and current ID badge-holders at airports. The additional time will allow the San Antonio Airport System to determine how this system continue with other security systems as the airport system plans for the expansion of terminal facilities.

City Council authorization is required for amendments over \$50,000.

#### **ALTERNATIVES:**

City Council could elect to request the city issue a solicitation for a DAC services. However, this action would take time to develop and release a solicitation for these services and could impact the compatibility with the Identity Manager System program and potentially introduce unnecessary operational and security risks.

#### **FISCAL IMPACT:**

This Ordinance authorizes an amendment to the professional services agreement with Telos Identity Management Solutions LLC to extend the contract term by two years and five months to September 30, 2026 and increase the contract value in the amount of \$250,000 to a new contract

value of \$1,383,621.32 to continue their Designated Aviation Channeling services for the San Antonio Airport System. Funds in the amount of \$38,000 are available in the FY 2024 Airport Operating and Maintenance Fund. Funds for future years of the contract are contingent up on City Council approval of the annual budget.

**RECOMMENDATION:**

Staff recommends approving the amendment to the agreement with Telos Identity Management Solutions LLC for the San Antonio Airport System.