

SAACS Advisory Board Monthly Statistical Update

- FY 2023 YTD THROUGH JULY 2023 -

STRATEGIC PRIORITY #1: Enhanced Enforcement

SERVICE REQUESTS RECEIVED

Includes requests from residents through 3-1-1.

Priority Level	1	2	3	4	5	6	7	8	9	TOTAL
Historic Average*	0	2,167	8,298	4,318	8,048	1,649	17,964	9,740	12,019	64,204
Actuals	0	2,870	10,260	3,720	8,794	1,719	22,483	10,655	19,268	79,769
Variance	0	703	1,962	(598)	746	70	4,519	915	7,249	15,565

COMPLIANCE (SLA) RATE

Percent of initial requests from residents that are responded to within established SLA.

Priority Level	1	2	3	4	5	6	7	8	9	TOTAL
Historic Average*	93.1%	97.8%	90.5%	45.6%	68.3%	97.4%	66.7%	88.0%	99.8%	77.5%
Actuals	0.0%	96.3%	78.4%	48.3%	61.1%	95.8%	42.7%	92.3%	99.6%	77.6%
Variance	(93.1)	(1.5)	(12.1)	2.7	(7.2)	(1.6)	(24.0)	4.3	(0.2)	0.1

PRIORITY 1: Calls by default are assigned priority level 1 but reassigned when reviewed.

PRIORITY 2: Sick/ Injured, SAPD Officer Standby

PRIORITY 3: Bites (Critical), Cruelty

PRIORITY 4: Illegal Sales

PRIORITY 5: Aggressive (Critical), Bites (Non-Critical)

PRIORITY 6: Neglect, Trapped/Confined

PRIORITY 7: Aggressive (Non-Critical)

PRIORITY 8: Public Nuisance, Permits

PRIORITY 9: Stray/ Roaming, Customer Service Compliments / Complaints

* As of July 2022, ACS has revised it's priority level system. Historical averages have been updated to fit new definitions

SHELTER INTAKE

"Impounded & RTOed in Field" are pets that were impounded and immediately returned to their owner by the impounding Officer. These pets did not take up any kennel space at ACS.

22,513

Total cats & dogs impounded

6.6

Average length of stay (days)

Historic Average

14,293

2,080

5,207 97

Impounded & Taken to ACS Impounded & RTOed in Field

Actuals

14,312

2,841

5,243 117

914

Previous month shelter inventory

955

Current shelter inventory

VIOLATIONS ISSUED BY ACS

2,671

1,709

1,403

817

328 283

129 65

941

451

Roaming

Rabies Vax

Microchip Req

Basic Standard of Care

S/N Req.

Illegal Sale/Breeding

Other

Historic Average Actuals

3,334

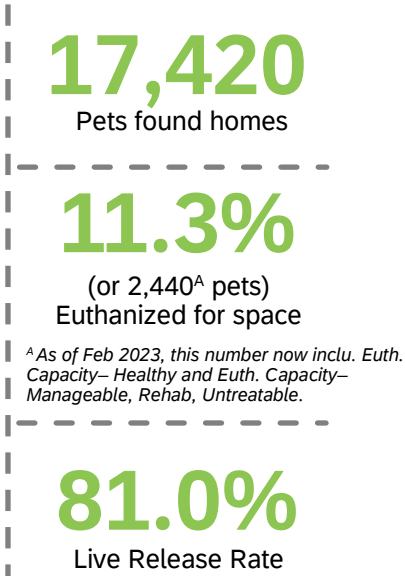
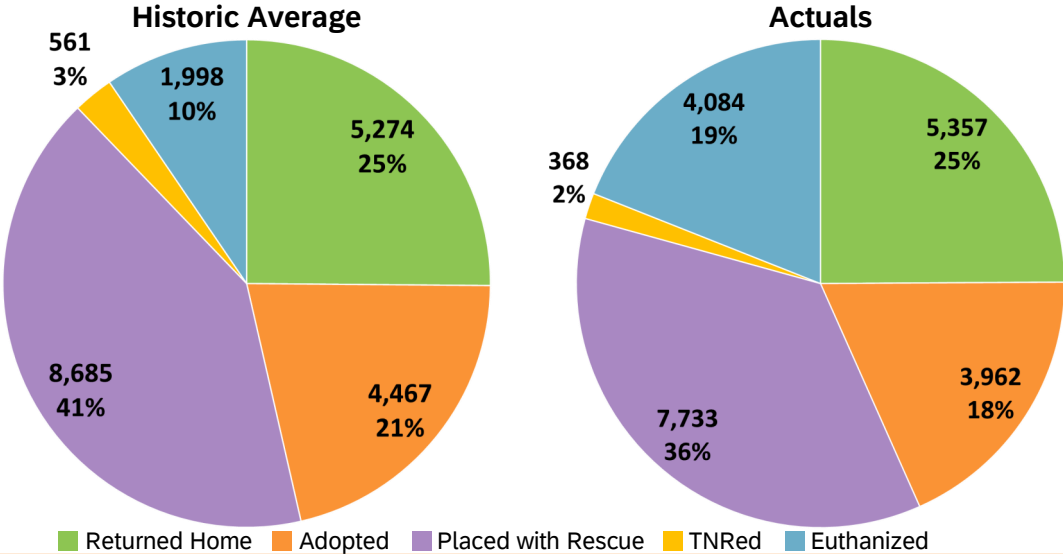
Total violations

"OTHER" can include animal abandonment/neglect, illegal tethering, aggressive/dangerous dog violation, permit violations, illegal animals, nuisance, inhumane trapping, cruelty, animal fighting, notice of violations, and more.

* Historic Average = Prior 3 Year Rolling Average

STRATEGIC PRIORITY #2: Increase Live Release Rate

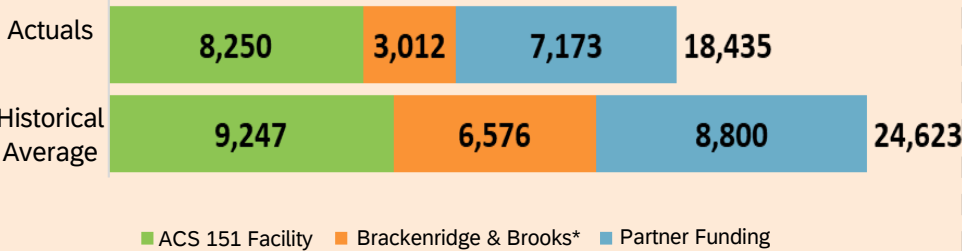
PET PLACEMENT (QUANTITY & PERCENTAGE)



STRATEGIC PRIORITY #3: Control Stray Animal Population

SPAY/NEUTER SURGERIES

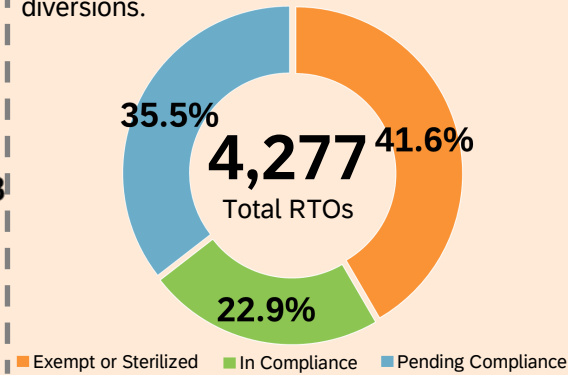
Data for contracted services is based upon the month when ACS receives invoice/report from partner.



*Brackenridge & Brooks numbers are reported every three months.
**Some partner actuals are pending due to reporting delays.

S/N REQUIREMENT

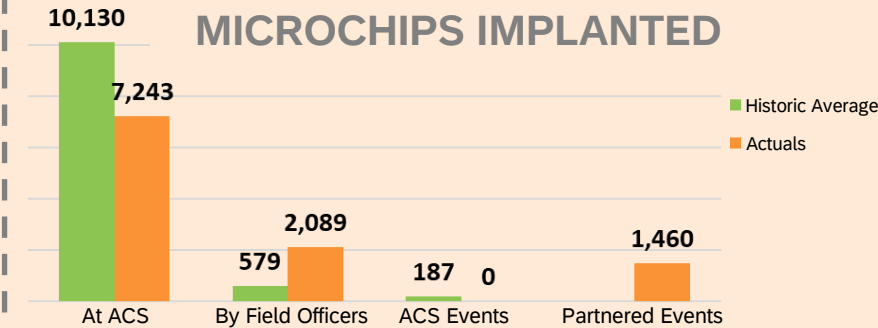
Sterilization agreement compliance rates for animals RTOed. Total RTOs does not include diversions.



DEATH BY VEHICLES

	Historic Average	Actuals	Variance
Dogs	6,944	9,218	2,274
Cats	8,012	9,297	1,285
TOTAL	14,956	18,515	3,559

MICROCHIPS IMPLANTED



STRATEGIC PRIORITY #4: Engage & Educate

	Historic Average	Actuals	Variance
Volunteer Hours	7,050	8,180	1,130
Media Interactions	954	3,050	2,096

