



City of San Antonio

Agenda Memorandum

File Number:
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Agenda Item Number: 3

Agenda Date: February 27, 2024

In Control: Planning and Community Development Committee

DEPARTMENT: Neighborhood and Housing Services

DEPARTMENT HEAD: Veronica Garcia, Director

COUNCIL DISTRICTS IMPACTED: Citywide

SUBJECT:

Briefing and discussion on the San Antonio Community Resource Directory (SACRD) Housing Services Portal

SUMMARY:

Briefing and discussion on the San Antonio Community Resource Directory (SACRD) Housing Services Portal

BACKGROUND INFORMATION:

On December 16, 2021, Council adopted the Strategic Housing Implementation Plan (SHIP). The plan set new production and preservation goals and outlined 36 strategies to meet the goals over a 10-year timeline. The SHIP is a shared vision for meeting the housing affordability needs of the City. One SHIP strategy (CHS 1) calls for the development of a housing “one stop shop” that should provide a singular point of access for housing related services, including online access to said services.

ISSUE:

On August 3, 2023 City Council approved a professional services agreement with the San Antonio Community Resources Directory (SACRD) to develop a platform with a specialization on housing related services specific to San Antonio. The Housing Services Portal will serve as a virtual one-stop shop for housing assistance. The portal will focus on helping individuals find services beyond finding rental options, such as rental and utility assistance, tenants' rights, legal assistance, eviction remediation, homelessness services, home buyer assistance, home repairs, aging in place, and relocation services. The portal will be available in English and Spanish.

The Portal is currently in development, and SACRD is conducting stakeholder feedback sessions, including one-on-one and small group sessions with case workers, community health workers, and other providers in the affordable housing and services sectors. The Housing Services Portal will launch to the public in spring 2024.

FISCAL IMPACT:

There is no fiscal impact at this time.

ALTERNATIVES:

This item is for briefing purposes only.

RECOMMENDATION:

This item is for briefing purposes only.