

SAACS Advisory Board Monthly Statistical Update

- FY 2024 YTD THROUGH FEBRUARY 2024 -

STRATEGIC PRIORITY #1: Enhanced Enforcement

SERVICE REQUESTS RECEIVED

Includes requests from residents through 3-1-1.

Priority Level	1	2	3	4	5	6	7	8	9	TOTAL
Historic Average*	0	1,107	4,348	1,978	4,356	745	9,763	5,092	6,849	34,238
Actuals	0	1,418	4,713	1,991	4,459	742	11,925	5,179	9,857	40,284
Variance	0	311	365	13	103	(3)	2,162	87	3,008	6,046

COMPLIANCE (SLA) RATE

Percent of initial requests from residents that are responded to within established SLA.

Priority Level	1	2	3	4	5	6	7	8	9	TOTAL
Historic Average*	0.0%	97.5%	84.8%	42.7%	63.1%	96.7%	53.1%	91.2%	99.7%	76.2%
Actuals	0.0%	98.3%	79.3%	41.3%	51.5%	98.1%	30.5%	88.6%	99.1%	68.0%
Variance	0.0	0.8	(5.5)	(1.4)	(11.6)	1.4	(22.6)	(2.6)	(0.6)	(8.2)

PRIORITY 1: Calls by default are assigned priority level 1 but reassigned when reviewed.

PRIORITY 2: Sick/ Injured, SAPD Officer Standby

PRIORITY 3: Bites (Critical), Cruelty

PRIORITY 4: Illegal Sales

PRIORITY 5: Aggressive (Critical), Bites (Non-Critical)

PRIORITY 6: Neglect, Trapped/Confined

PRIORITY 7: Aggressive (Non-Critical)

PRIORITY 8: Public Nuisance, Permits

PRIORITY 9: Stray/ Roaming, Customer Service Compliments / Complaints

* As of July 2022, ACS has revised it's priority level system. Historical averages have been updated to fit new definitions

SHELTER INTAKE

"Impounded & RTOed in Field" are pets that were impounded and immediately returned to their owner by the impounding Officer. These pets did not take up any kennel space at ACS.

11,271

Total cats & dogs impounded



Historic Average

6,553

1,041

861

Previous month shelter inventory

1,948 52

Impounded & Taken to ACS Impounded & RTOed in Field

Actuals

6.99

Average length of stay (days)



7,328

1,543

876

Current shelter inventory

2,346 53

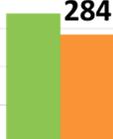
VIOLATIONS ISSUED BY ACS

748 711



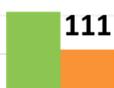
Roaming

340 284



Rabies Vax

210 111



Microchip Req

143 155



Basic Standard of Care

328 440



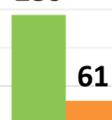
S/N Req.

26 33



Illegal Sale/Breeding

286 61



Other

1,795

Total violations

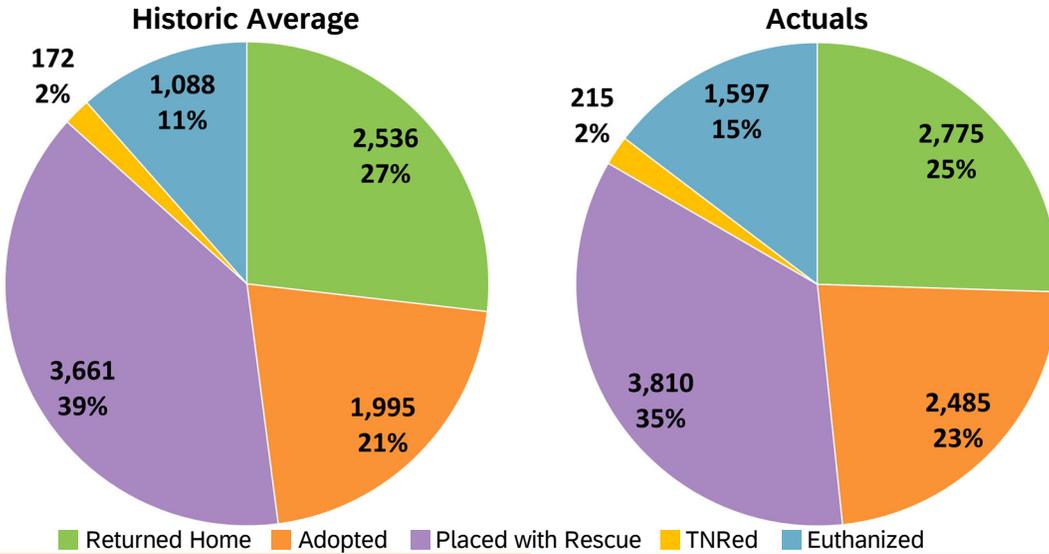
"OTHER" can include animal abandonment/neglect, illegal tethering, aggressive/dangerous dog violation, permit violations, illegal animals, nuisance, inhumane trapping, cruelty, animal fighting, notice of violations, and more.

* Numbers include only civil citations and notices of violation

* Historic Average = Prior 3

STRATEGIC PRIORITY #2: Increase Live Release Rate

PET PLACEMENT (QUANTITY & PERCENTAGE)



9,273
Pets found homes

9.7%

(or 1,059^A pets)
Euthanized for space

^AAs of Feb 2023, this number now inclu. Euth. Capacity- Healthy and Euth. Capacity- Manageable, Rehab, Untreatable.

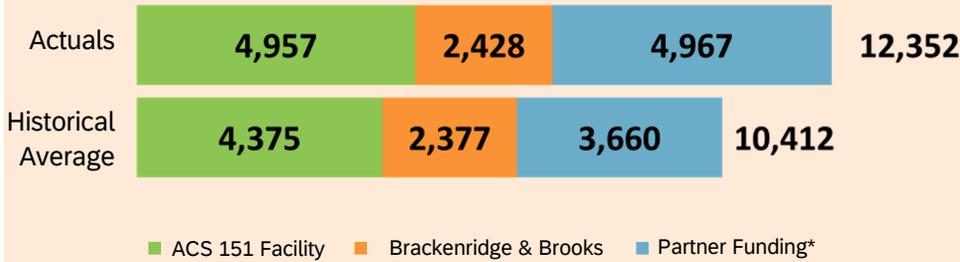
85.3%

Live Release Rate

STRATEGIC PRIORITY #3: Control Stray Animal Population

SPAY/NEUTER SURGERIES

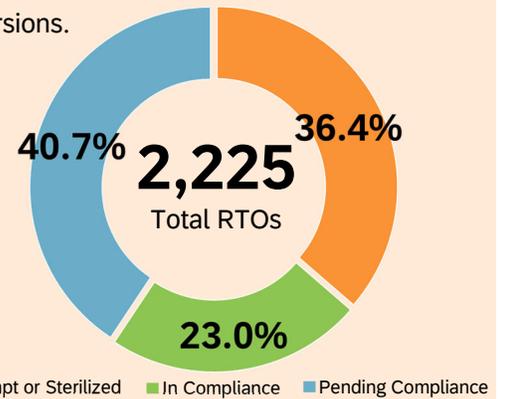
Data for contracted services is based upon the month when ACS receives invoice/report from partner.



*Some partner actuals are pending due to reporting delays.

S/N REQUIREMENT

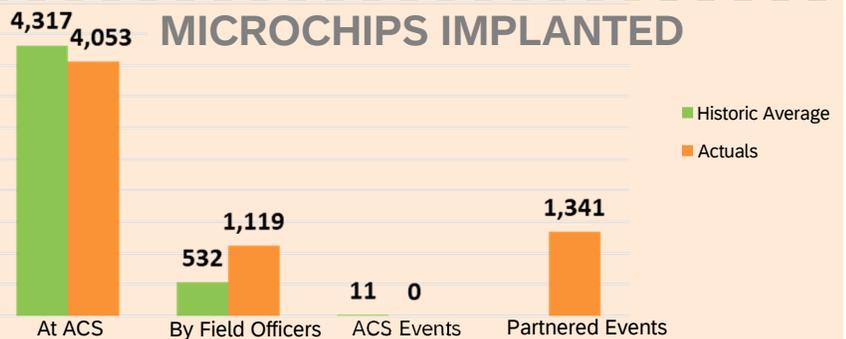
Sterilization agreement compliance rates for animals RTOed. Total RTOs does not include diversions.



DEATH BY VEHICLES

	Historic Average	Actuals	Variance
Dogs	3,527	3,973	446
Cats	4,101	4,975	874
TOTAL	7,628	8,948	1,320

MICROCHIPS IMPLANTED



STRATEGIC PRIORITY #4: Engage & Educate

	Historic Average	Actuals	Variance
Volunteer Hours	2,913	289	(2,624)
Media Interactions	305	843	538

5,096,162

Digital Outreach

529,895

Digital Engagement