SAACS Advisory Board Monthly Statistical Update

- FY 2023 YTD THROUGH AUGUST 2023 -

STRATEGIC PRIORITY #1: Enhanced Enforcement

SERVICE REQUESTS RECEIVED

Includes requests from residents through 3-1-1.

Priority Level	1	2	3	4	5	6	7	8	9	TOTAL
Historic Average*	0	2,384	9,086	4,730	8,792	1,795	19,874	10,563	13,337	70,561
Actuals	0	3,159	11,305	4,061	9,741	1,847	24,401	11,479	21,015	87,008
Variance	0	775	2,219	(669)	949	52	4,527	916	7,678	16,447

COMPLIANCE (SLA) RATE

Percent of initial requests from residents that are responded to within established SLA.

Priority Level	1	2	3	4	5	6	7	8	9	TOTAL
Historic Average*	93.1%	97.8%	90.5%	45.6%	68.3%	97.4%	66.7%	88.0%	99.8%	77.5%
Actuals	0.0%	96.5%	78.4%	48.9%	60.3%	95.9%	43.2%	92.2%	99.6%	77.5%
Variance	(93.1)	(1.3)	(12.1)	3.3	(8.0)	(1.5)	(23.5)	4.2	(0.2)	0.0

PRIORITY 1: Calls by default are assigned priority level 1 but reassigned when reviewed.

PRIORITY 2: Sick/ Injured, SAPD Officer Standby

PRIORITY 3: Bites (Critical), Cruelty

PRIORITY 4: Illegal Sales

PRIORITY 5: Aggressive (Critical), Bites (Non-Critical)

PRIORITY 6: Neglect, Trapped/Confined

PRIORITY 7: Aggressive (Non-Critical)

PRIORITY 8: Public Nuisance, Permits

PRIORITY 9: Stray/ Roaming, Customer Service Compliments / Complaints

* As of July 2022, ACS has revised it's priority level system. Historical averages have been updated to fit new definitions

SHELTER INTAKE

"Impounded & RTOed in Field" are pets that were impounded and immediately returned to their owner by the impounding Officer. These pets did not take up any kennel space at ACS.

25,119 Total cats & dogs impounded

6.5 Average length of stay (days)

946 Previous month shelter inventory

796 Current shelter inventory

Historic Average

- 🐕 Impounded & Taken to ACS: 15,642 | Impounded & RTOed in Field: 2,219
- 🐈 Impounded & Taken to ACS: 5,744 | Impounded & RTOed in Field: 103

Legend: ■ Impounded & Taken to ACS ■ Impounded & RTOed in Field

Actuals

- 🐕 15,835 | 3,195
- 🐈 5,960 | 129

VIOLATIONS ISSUED BY ACS

3,958 Total violations

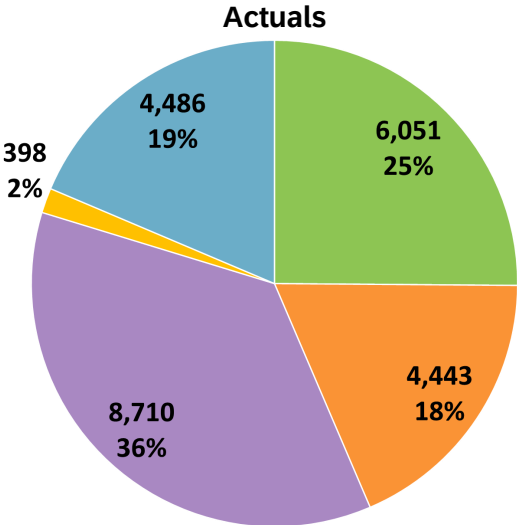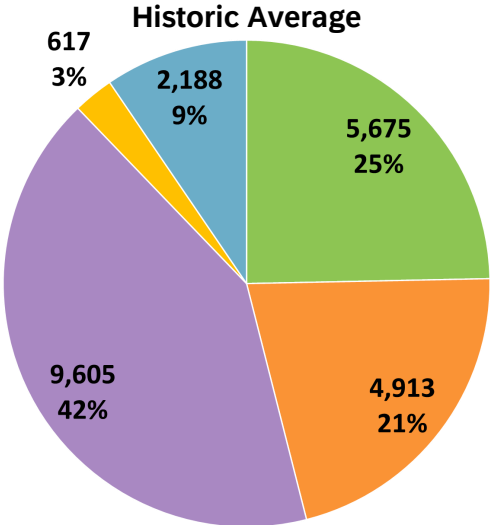| Category	Historic Average	Actuals
Roaming	1,929	1,544
Rabies Vax	1,216	984
Microchip Req	829	308
Basic Standard of Care	563	410
S/N Req.	298	128
Illegal Sale/Breeding	95	105
Other	951	479

Legend: ■ Historic Average ■ Actuals

"OTHER" can include animal abandonment/neglect, illegal tethering, aggressive/dangerous dog violation, permit violations, illegal animals, nuisance, inhumane trapping, cruelty, animal fighting, notice of violations, and more.

* Historic Average = Prior 3 Year Rolling Average

STRATEGIC PRIORITY #2: Increase Live Release Rate

PET PLACEMENT (QUANTITY & PERCENTAGE)

Historic Average

- 617 / 3%
- 2,188 / 9%
- 5,675 / 25%
- 9,605 / 42%
- 4,913 / 21%

Actuals

- 4,486 / 19%
- 398 / 2%
- 6,051 / 25%
- 8,710 / 36%
- 4,443 / 18%

Legend: ■ Returned Home ■ Adopted ■ Placed with Rescue ■ TNRed ■ Euthanized

19,597 Pets found homes

11.4% (or 2,736[A] pets) Euthanized for space

[A] As of Feb 2023, this number now inclu. Euth. Capacity– Healthy and Euth. Capacity– Manageable, Rehab, Untreatable.
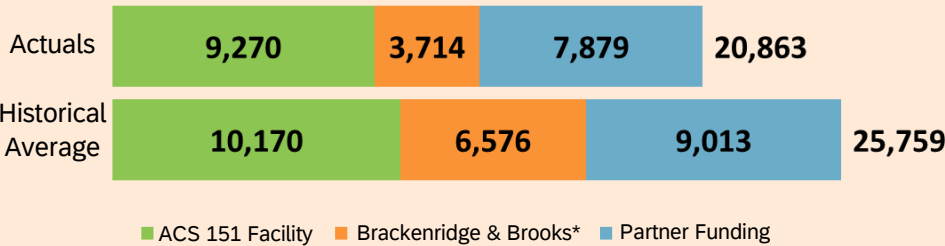
81.4% Live Release Rate

STRATEGIC PRIORITY #3: Control Stray Animal Population

SPAY/NEUTER SURGERIES

Data for contracted services is based upon the month when ACS receives invoice/report from partner.
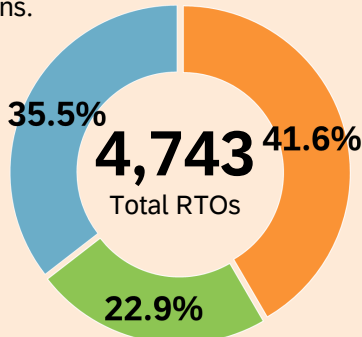
	ACS 151 Facility	Brackenridge & Brooks*	Partner Funding	Total
Actuals	9,270	3,714	7,879	20,863
Historical Average	10,170	6,576	9,013	25,759

Legend: ■ ACS 151 Facility ■ Brackenridge & Brooks* ■ Partner Funding

*Brackenridge & Brooks numbers are reported every three months.
**Some partner actuals are pending due to reporting delays.

S/N REQUIREMENT

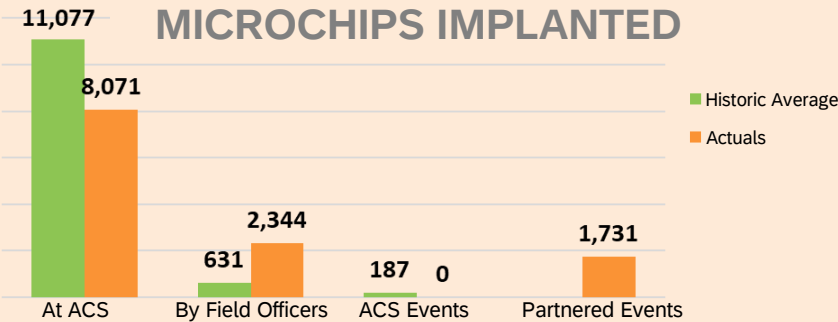Sterilization agreement compliance rates for animals RTOed. Total RTOs does not include diversions.

4,743 Total RTOs

- 41.6%
- 35.5%
- 22.9%

Legend: ■ Exempt or Sterilized ■ In Compliance ■ Pending Compliance

DEATH BY VEHICLES

	Historic Average	Actuals	Variance
Dogs	7,713	10,172	2,459
Cats	8,724	10,048	1,324
TOTAL	16,437	20,220	3,783

MICROCHIPS IMPLANTED

Legend: ■ Historic Average ■ Actuals

- At ACS: 11,077 / 8,071
- By Field Officers: 631 / 2,344
- ACS Events: 187 / 0
- Partnered Events: 1,731

STRATEGIC PRIORITY #4: Engage & Educate

	Historic	Actuals	Variance
Volunteer Hours	7,342	8,317	975
Media Interactions	1,045	3,368	2,323

10,549,343 Digital Outreach

1,221,362 Digital Engagement