



# City of San Antonio

## Agenda Memorandum

**File Number:**  
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**Agenda Item Number:** 8

**Agenda Date:** April 30, 2024

**In Control:** Audit Committee

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**DEPARTMENT:** Office of the City Auditor

**DEPARTMENT HEAD:** Kevin Barthold

**COUNCIL DISTRICTS IMPACTED:** Citywide

**SUBJECT:**

Acceptance of the Office of the City Auditor Report AU24-025 Audit of ITSD Ransomware Response Plans.

**SUMMARY:**

Determine if incident response plans and procedures for detecting, containing, and recovering from a ransomware attack are sufficient.

**BACKGROUND INFORMATION:**

The audit scope was April 2021 through March 2024. We reviewed ITSD's Incident Response Plan, Ransomware Attack Response Checklist, and various security monitoring tools. Additionally, we reviewed recent tabletop exercises which simulated cyber-attacks.

We assessed internal controls relevant to the audit objective. This included a review of the following:

Preventative measures  
Detection and response  
Containment and eradication strategies  
Communication and reporting  
Recovery and restoration  
Best Practices

This report is confidential and is excepted from public disclosure pursuant to the provisions of the Texas Government Code Section 552.139. Exception: Confidentiality of Government Information Related to Security or Infrastructure Issues for Computers, and shall not be distributed publicly.

**ISSUE:**

This item is presented for acceptance by the Audit Committee.

**FISCAL IMPACT:**

NA

**ALTERNATIVES:**

NA

**RECOMMENDATION:**

Staff recommends acceptance of this audit report.