

The background of the slide features the official badge of the San Antonio Police Department. The badge is a shield shape with a gold border. Inside the shield, the words "SAN ANTONIO" are written in large, gold, serif capital letters at the top. In the center, there is a gold silhouette of the Alamo mission building. At the bottom, the word "POLICE" is written in large, gold, serif capital letters. The entire badge is set against a dark blue background.

Program for Intensive Care Coordination (PICC)

Presented by Chief of Police William McManus

May 2, 2024

Purpose

Partnership between the San Antonio Police Department, San Antonio Fire Department and the Center for Health Care Services launched on July 1, 2019.

Identify

- Identify chronic mental health consumers

Reduce

- Identify chronic mental health consumers

Provide

- Provide ongoing treatment and wrap-around care

Develop

- Develop tailored services to meet patient needs



THE CENTER
FOR HEALTH CARE SERVICES
Mental Health & Substance Abuse Solutions



PICC Funding



- The PICC team is funded by the South Texas Crisis Collaborative (STCC) which is comprised of various healthcare systems and philanthropic organizations.
- STRAC (Southwest Texas Regional Advisory Council) accounts for all funds being disbursed.
- Budget:
 - 2021: \$385,678
 - 2022: \$382,978
 - 2023: \$382,978
 - 2024: \$409,644

PICC Program Goals



- Interact with high-utilizer mental health patients in non-emergency and emergency settings, provide proactive care, intervention, and healthcare navigation
- Improve mental health and care coordination in order to maximize efficiencies and show cost savings to the overall healthcare system

Staffing



- Funds overtime for 2 (48 hours/week) SAPD Mental Health Unit officers, and 1 (18 hours/week) Mental Health Supervisor.
- Authorizes in-lieu of two police officer positions to two sergeant positions for the 24/7 operation of the SACORE Mental Health Response Program.

PICC Program Results



Target Group: 100 mental health consumers with a minimum of 6 Emergency Detentions during the previous 6-month time period.

Results	Pre-PICC Average	Post-PICC Average
Emergency Detentions	8.85	1.21
Emergency Room Visits	7.98	2.06

Outcomes



Since the launch of the program in July 2019, a total of 467 individuals have transitioned out of the PICC through 12/31/2023:

Outcome	Number of Consumers
Achieved Stability/Relocate with Family	202
Incarcerated Long Term	98
Unable to Locate	67
Permanently Relocated	47
Assigned to Another Program	26
Deceased	14

SAPD Mental Health Unit



2023 SAPD PICC Performance	Count
New Consumers	51
Face-to-Face Consumer Visits	759
Consumer Transports	206
PICC Emergency Detentions	9
PICC Arrests	5
Use of Force Incidents	0

New consumers: Target population of individuals who have had more than six EDs or frequent use of the Psychiatric Emergency Services (PES) System within the last twelve months. A list of 100 New additions to the current existing PICC Roster. Currently PICC has a total of 300+ consumers that are on the list. Active roster is the list of clients we are currently trying to engage and are still being emergency detained. Inactive Roster is the rest of our list who either have been stabilized and transitioned to other teams, refused treatment, or have stopped being Emergency Detained. The Active/Inactive list is evaluated by CHCS Staff monthly.

Face-to-face consumer visits - This is defined as officers making contact or attempting to make contact with consumers out in the community, at their homes, or any other location. This includes attempts as well.

Consumer transports: Officers transporting consumers to and from clinical appointments. Transports for Emergency Detentions. Picking up consumer at discharge and taking them either home, to a group home, rehab, or clinic for follow up appointment. Consumers may also be transported for other medical appointments that are related to mental health.

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