



# City of San Antonio

## Agenda Memorandum

**File Number:**  
**{{item.tracking\_number}}**

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**Agenda Item Number:** 9

**Agenda Date:** November 15, 2023

**In Control:** Animal Care Services Advisory Board

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**DEPARTMENT:** Animal Care Services

**DEPARTMENT HEAD:** Shannon Sims

**COUNCIL DISTRICTS IMPACTED:** Citywide

**SUBJECT:**

Briefing on ACS Public Programs and Services

**SUMMARY:**

Members of ACS Executive Leadership will provide a briefing on most of the key public-facing programs and services that are offered to residents of the City of San Antonio.

**BACKGROUND INFORMATION:**

Over the years, ACS has expanded the number and range of public-facing programs and services they offer. Within Fiscal Year 2023 alone, ACS added two brand new teams with the addition of the Community Animal Support and Assistance (CASA) division and the Customer Service team. As ACS continuously strives to build and strengthen relationships with the community, it is important to provide clarity on what services are available.

**ISSUE:**

N/A

**FISCAL IMPACT:**

N/A

**ALTERNATIVES:**

N/A

**RECOMMENDATION:**

This item is for briefing purposes only.