SAACS Advisory Board Monthly Statistical Update

- FY 2024 YTD THROUGH NOVEMBER 2023 -

STRATEGIC PRIORITY #1: Enhanced Enforcement

SERVICE REQUESTS RECEIVED

Includes requests from residents through 3-1-1.

Priority Level	1	2	3	4	5	6	7	8	9	TOTAL
Historic Average*	0	473	1,642	792	1,357	275	4,005	2,093	2,742	13,378
Actuals	0	555	1,915	849	1,395	339	4,917	2,080	4,172	16,222
Variance	0	82	273	57	38	64	912	(13)	1,430	2,844

COMPLIANCE (SLA) RATE

Percent of initial requests from residents that are responded to within established SLA.

Priority Level	1	2	3	4	5	6	7	8	9	TOTAL
Historic Average*	0.0%	97.5%	84.8%	42.7%	63.1%	96.7%	53.1%	91.2%	99.7%	76.2%
Actuals	0.0%	98.2%	77.4%	49.2%	54.5%	98.6%	41.7%	89.0%	99.3%	75.5%
Variance	0.0	0.7	(7.4)	6.5	(8.6)	1.9	(11.4)	(2.2)	(0.4)	(0.7)

PRIORITY 1: Calls by default are assigned priority level 1 but reassigned when reviewed.

PRIORITY 2: Sick/ Injured, SAPD Officer Standby

PRIORITY 3: Bites (Critical), Cruelty

PRIORITY 4: Illegal Sales

PRIORITY 5: Aggressive (Critical), Bites (Non-Critical)

PRIORITY 6: Neglect, Trapped/Confined

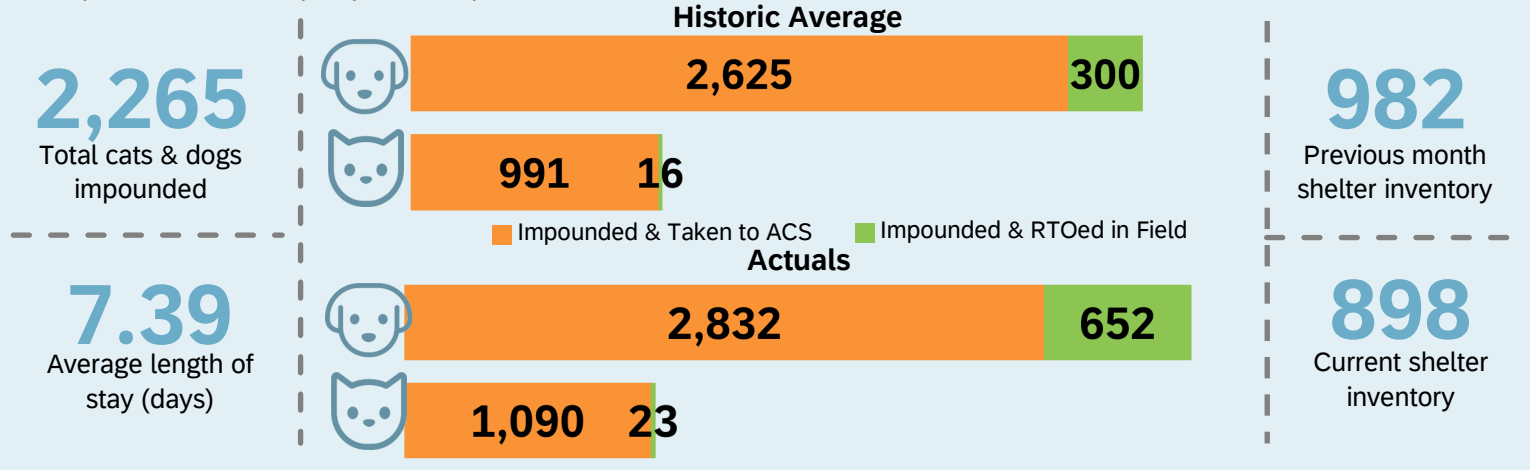**PRIORITY 7:** Aggressive (Non-Critical)

PRIORITY 8: Public Nuisance, Permits

PRIORITY 9: Stray/ Roaming, Customer Service Compliments / Complaints
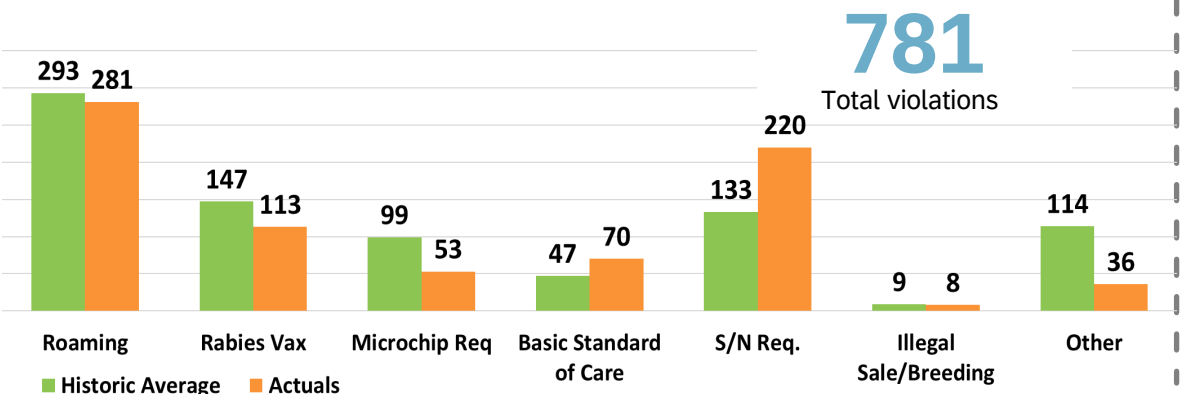
* As of July 2022, ACS has revised it's priority level system. Historical averages have been updated to fit new definitions

SHELTER INTAKE

"Impounded & RTOed in Field" are pets that were impounded and immediately returned to their owner by the impounding Officer. These pets did not take up any kennel space at ACS.

2,265
Total cats & dogs impounded

7.39
Average length of stay (days)

Historic Average

	Impounded & Taken to ACS	Impounded & RTOed in Field
Dog	2,625	300
Cat	991	16

Actuals

	Impounded & Taken to ACS	Impounded & RTOed in Field
Dog	2,832	652
Cat	1,090	23

982
Previous month shelter inventory

898
Current shelter inventory

VIOLATIONS ISSUED BY ACS

781
Total violations

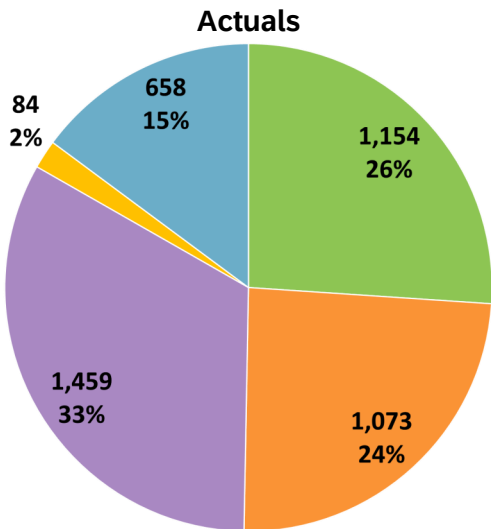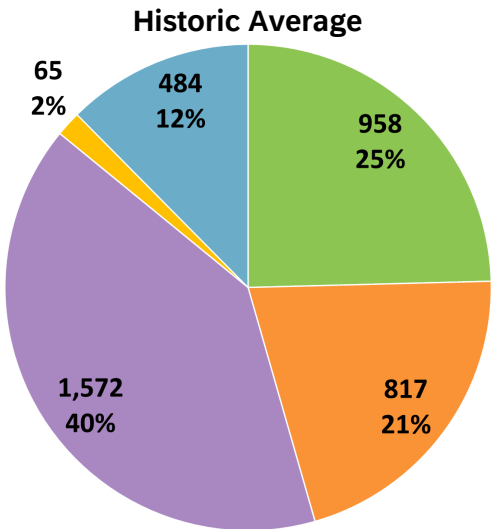| Category	Historic Average	Actuals
Roaming	293	281
Rabies Vax	147	113
Microchip Req	99	53
Basic Standard of Care	47	70
S/N Req.	133	220
Illegal Sale/Breeding	9	8
Other	114	36

"OTHER" can include animal abandonment/ neglect, illegal tethering, aggressive/dangerous dog violation, permit violations, illegal animals, nuisance, inhumane trapping, cruelty, animal fighting, notice of violations, and more.

* Historic Average = Prior 3 Year Rolling Average

STRATEGIC PRIORITY #2: Increase Live Release Rate

PET PLACEMENT (QUANTITY & PERCENTAGE)

Historic Average

- 65 / 2%
- 484 / 12%
- 958 / 25%
- 1,572 / 40%
- 817 / 21%

Actuals

- 84 / 2%
- 658 / 15%
- 1,154 / 26%
- 1,459 / 33%
- 1,073 / 24%

Legend: ■ Returned Home ■ Adopted ■ Placed with Rescue ■ TNRed ■ Euthanized

3,770 Pets found homes

10.1% (or 449[A] pets) Euthanized for space

[A] As of Feb 2023, this number now inclu. Euth. Capacity– Healthy and Euth. Capacity– Manageable, Rehab, Untreatable.
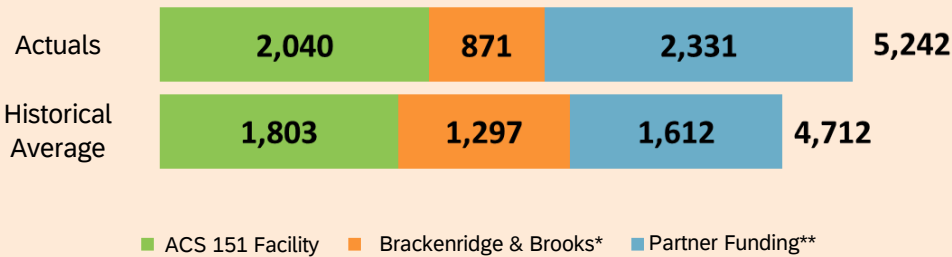
85.2% Live Release Rate

STRATEGIC PRIORITY #3: Control Stray Animal Population

SPAY/NEUTER SURGERIES

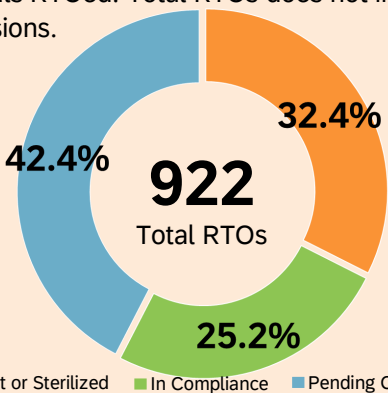Data for contracted services is based upon the month when ACS receives invoice/report from partner.

	ACS 151 Facility	Brackenridge & Brooks*	Partner Funding**	Total
Actuals	2,040	871	2,331	5,242
Historical Average	1,803	1,297	1,612	4,712

Legend: ■ ACS 151 Facility ■ Brackenridge & Brooks* ■ Partner Funding**

*Some facility actuals are pending due to reporting delays.
**Some partner actuals are pending due to reporting delays.

S/N REQUIREMENT

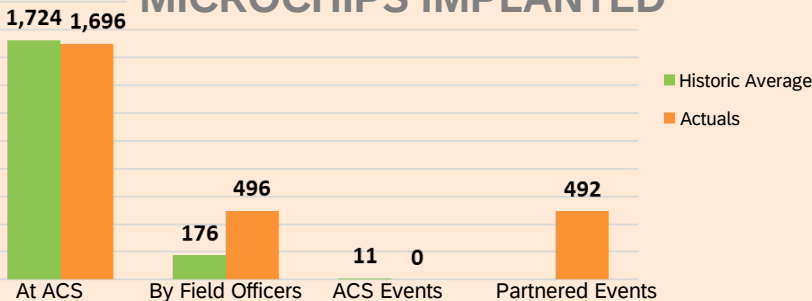Sterilization agreement compliance rates for animals RTOed. Total RTOs does not include diversions.

- 32.4%
- 42.4%
- 25.2%

922 Total RTOs

Legend: ■ Exempt or Sterilized ■ In Compliance ■ Pending Compliance

DEATH BY VEHICLES

	Historic Average	Actuals	Variance
Dogs	1,651	1,732	81
Cats	1,803	2,043	240
TOTAL	3,454	3,775	321

MICROCHIPS IMPLANTED

Legend: ■ Historic Average ■ Actuals

- At ACS: 1,724 / 1,696
- By Field Officers: 176 / 496
- ACS Events: 11 / 0
- Partnered Events: 492

STRATEGIC PRIORITY #4: Engage & Educate

	Historic Average	Actuals	Variance
Volunteer Hours	1,083	136	(947)
Media Interactions	129	588	459

1,804,767 Digital Outreach

190,296 Digital Engagement