

# City of San Antonio



## AGENDA PACKET

### Animal Care Services Advisory Board Meeting

**Wednesday, May 17, 2023**

**5:55 PM**

**5800 Old Hwy 90 W, San  
Antonio, TX 78227**

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The Animal Care Services Advisory Board Meeting will hold its regular meeting in the 5800 Old Hwy 90 W, San Antonio, TX 78227 beginning at 5:55 PM. Once convened, the Animal Care Services Advisory Board Meeting will take up the following items no sooner than the designated times.

Members of the public can comment on items on the agenda. To submit comments or sign up to speak, please go to [www.sanantonio.gov/agenda](http://www.sanantonio.gov/agenda) and click on the eComment link for instructions. Questions relating to these rules may be directed to the Office of the City Clerk at (210) 207-7253

Once a quorum is established, the Animal Care Services Advisory Board Meeting shall consider the following:

#### **Chair's Statement**

#### **Director's Report**

#### **Consent Agenda**

1. Approval of Board Meeting Minutes for March 22, 2023
2. Approval of ACS Advisory Board Statistical Reports for March & April 2023
3. Approval of ACS Advisory Board Contracts Performance Report
4. Approval of ACS FY 2023 Second Quarter Report
5. Approval of the ACS Advisory Board Facility Inspections

#### **Briefing and Possible Action on the following items**

6. Briefing on Updates to ACS Operations
7. Briefing on the 88th Texas Legislative Session

**Public Comments**

**Determination of Next Meeting Date**

**Adjournment**

At any time during the meeting, the Animal Care Services Advisory Board Meeting Committee may meet in executive session by videoconference for consultation with the City Attorney's Office concerning attorney client matters under Chapter 551 of the Texas Government Code.





# City of San Antonio

## Agenda Memorandum

**File Number:**  
**23-191949**

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**Agenda Item Number:** 1

**Agenda Date:** May 17, 2023

**In Control:** Animal Care Services Advisory Board

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**DEPARTMENT:** Animal Care Services

**DEPARTMENT HEAD:** Shannon Sims

**COUNCIL DISTRICTS IMPACTED:** Citywide

**SUBJECT:**

Approval of Board Meeting Minutes for March 22, 2023

**SUMMARY:**

Approval of Board Meeting Minutes for March 22, 2023

**BACKGROUND INFORMATION:**

N/A

**ISSUE:**

N/A

**FISCAL IMPACT:**

N/A

**ALTERNATIVES:**

N/A

**RECOMMENDATION:**

Staff recommends approval of the meeting minutes.

# City of San Antonio



## Animal Care Services Advisory Board Meeting Minutes

Wednesday, March 22, 2023, 5:55 PM  
800 Historic, Old Hwy 90 W, San Antonio, TX 78227

### I. Call to Order:

Board Chair Braeutigam called the meeting to order at 6:08 p.m.

### II. Roll Call:

**Present:** Cynthia Cox (Dist. 1), Lorena Havill (Dist. 2), George Garcia (Dist. 3), Rita Braeutigam - Chair (Dist. 4), Karen Speer - Secretary (Dist. 5), Kathleen Davis (Dist. 6), Valerie Moore (Dist. 7), Katie Jarl (Dist. 8), Susan Beldon - Vice Chair (Dist. 9)

Ex-Officio Member: Shannon Sims

**Absent:** Amin Tohmaz (Mayor), Sallie Scott (District 10)

Ex-Officio Members: Dr. Marilyn Gotbeter, David McCary

### III. Chair's Statement

### IV. Director's Report

ACS Director Shannon Sims provided an overview of the new ACS Strategic Plan and the Fiscal Year 2024 budget development. He discussed the passing of Ramon Najera on February 24<sup>th</sup> and that most severe bites are preventable and the result of irresponsible pet owners letting pets roam off their property.

Sims discussed ACS' plan for the next 5-10 years should not singularly focus on enforcement, but other key tenants of responsible pet ownership also. He discussed a comprehensive approach to ensure both the safety of the community and the safety of animals coming into ACS.

### V. Consent Agenda:

1. Approval of the Amended Minutes from the ACS Advisory Board Meeting on November 17, 2022.
2. Approval of the Minutes from the ACS Advisory Board Meeting on January 18, 2023.
3. Approval of the ACS Advisory Board Statistical Reports for February 2023
4. Approval of the ACS Advisory Board Contracts Performance Report
5. Approval of the ACS Advisory Board Facility Inspections

**Motion:** Board Member Moore moved to approve the Consent Agenda.  
Board Member Davis seconded the motion.

**Vote:** Ayes: Cox, Havill, Garcia, Braeutigam, Speer, Davis, Moore, Jarl,  
Beldon

Nays: None

Abstain: None

Absent: Scott, Tohmaz

**Action:** **MOTION PASSED WITH 9 AYES, 0 NAY, 0 ABSTAIN, AND 2  
ABSENT.**

## **VI. Items for Individual Consideration**

*Board Member Tohmaz arrived at 6:22pm*

*Ex-Officio Member McCary arrived at 7:02pm*

### **6. A Briefing on ACS Strategic Plan.**

Director, Shannon Sims, Assistant Director, Brad Davenport, and Assistant to the Director, Shannon Oster-Gabrielson, shared a presentation on the current overview and progress of the ACS Strategic Plan. They recapped how various input for the Strategic Plan was obtained and how the input and additional research led to the determination of five Focus Areas for the Strategic Plan, with each Focus Area having respective Goals.

They discussed items that ACS is taking immediate action on, such as Bite Cases and Dangerous Dog Investigations.

## **VII. Public Comment**

- a. Silvia Avila of Districts 5 & 6 discussed aggressive dogs only being owned by responsible pet owners. She stated support of House Bill 4759. In reference to February 24<sup>th</sup> incident with Mr. and Mrs. Najera, she said this is a shared responsibility and responsible parties should look at why this happened.
- b. Alfonso Avila of Districts 5 & 6 recommended that if City of San Antonio employees are not doing their job that a percentage of their salary should be returned and go towards positions that will do their jobs.
- c. Sumita Jonak of District 1 discussed the ACS euthanasia list and that healthy, adoptable pets are euthanized while medical cases are not and that medical cases end up pulling more resources. She stated this is a mismanagement of taxpayer dollars.

- d. John Atwood discussed accountability being on the owners. He discussed lack of help from City of San Antonio Leadership. He stated that it is the individuals that are making the dogs dangerous.
- e. Pamela Cravets of District 5 asked about the different designation levels of Aggressive Dogs and if people were covered other than designation Level 1.
- f. Karen Pearce of District 7 discussed restraint laws and the importance of containment.
- g. Melissa Friesenhahn gave her time to speak to Mary Ann Rivas.
- h. Mary Ann Rivas discussed what the meaning of “no kill” is and what the meaning is not. She provided examples of when no kill was not being met and what no kill should mean.
- i. Raymond Najera of District 8 discussed the February 24<sup>th</sup> incident involving his parents, Mr. and Mrs. Najera. He stated that multiple calls had been made regarding the owner(s) before the incident occurred. He discussed support of House Bill 4759. He encouraged that if you see something, say something.
- j. Christine Ortega of District 5 discussed alleviating burden of reporting on victims of bite cases. She stated that if an authority figure sees the victim, that should suffice for reporting and investigating. She recommended having a community advisory taskforce.
- k. Emily Casso stated that ACS is not picking up the problem dogs. She stated there are a lot of open cases in her area with no follow-up from ACS.
- l. Angelica Tate discussed a “hot spot” in District 4 where dead/abused/abandoned animals are left. She discussed the stress the roaming dogs are causing.
- m. Vicki Steerman of District 7 discussed hospice dogs deserving a chance to find placement. She voiced support of the ACS Strategic Plan goals. She discussed that there is no way to rescue our way out of this problem and to let rescues handle transports rather than ACS using funds to create a transport program/team.
- n. Katrina Rangel discussed the need of everybody to work together and that finger pointing is not helping. She suggested pet healthcare grants and recommended expanding partnerships to help create solutions.

### **VIII. Determination of Next Meeting Date**

The next ACS Advisory Board meeting was scheduled for May 17, 2023.

### **IX. Adjournment**

The meeting adjourned at 8:10 p.m.

**APPROVED**

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Rita Braeutigam, Chair  
Animal Care Services Advisory Board  
City of San Antonio



# City of San Antonio

## Agenda Memorandum

**File Number:**  
**23-191950**

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**Agenda Item Number:** 2

**Agenda Date:** May 17, 2023

**In Control:** Animal Care Services Advisory Board

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**DEPARTMENT:** Animal Care Services

**DEPARTMENT HEAD:** Shannon Sims

**COUNCIL DISTRICTS IMPACTED:** Citywide

**SUBJECT:**

Approval of ACS Advisory Board Statistical Reports for March & April 2023

**SUMMARY:**

Approval of ACS Advisory Board Statistical Reports for March & April 2023

**BACKGROUND INFORMATION:**

N/A

**ISSUE:**

N/A

**FISCAL IMPACT:**

N/A

**ALTERNATIVES:**

N/A

**RECOMMENDATION:**

Staff recommends approval of the statistical reports.



# SAACS Advisory Board Monthly Statistical Update

- FY 2023 YTD THROUGH MARCH 2023 -

## STRATEGIC PRIORITY #1: Enhanced Enforcement

### SERVICE REQUESTS RECEIVED

Includes requests from residents through 3-1-1.

Priority Level	1	2	3	4	5	6	7	8	9	TOTAL
Historic Average*	0	4,397	1,587	67	7,896	4,808	6,900	6,093	7,312	39,060
Actuals	0	5,915	1,137	105	6,669	5,171	10,705	6,535	11,328	47,565
Variance	0	1,518	(450)	38	(1,227)	363	3,805	442	4,016	8,505

### COMPLIANCE (SLA) RATE

Percent of initial requests from residents that are responded to within established SLA.

Priority Level	1	2	3	4	5	6	7	8	9	TOTAL
Historic Average*	93.1%	94.4%	81.8%	55.7%	60.7%	68.6%	68.6%	88.6%	99.8%	77.5%
Actuals	0.0%	87.7%	82.6%	63.8%	48.5%	61.4%	44.7%	94.1%	99.8%	77.5%
Variance	(93.1)	(6.7)	0.8	8.1	(12.2)	(7.2)	(23.9)	5.5	0.0	0.0

**PRIORITY 1:** Calls by default are assigned priority level 1.

**PRIORITY 2:** Sick/ Injured, SAPD Officer Standby

**PRIORITY 3:** Bites (Critical), Cruelty

**PRIORITY 4:** Illegal Sales

**PRIORITY 5:** Aggressive (Critical), Bites (Non-Critical)

**PRIORITY 6:** Neglect, Trapped/Confined

**PRIORITY 7:** Aggressive (Non-Critical)

**PRIORITY 8:** Public Nuisance, Permits

**PRIORITY 9:** Stray/ Roaming, Customer Service Compliments / Complaints

\* As of July 2022, ACS has revised it's priority level system. Historical averages have been updated to fit new definitions

### SHELTER INTAKE

"Impounded & RTOed in Field" are pets that were impounded and immediately returned to their owner by the impounding Officer. These pets did not take up any kennel space at ACS.

12,552

Total cats & dogs impounded



#### Historic Average

8,806

1,358

2,552 64

Impounded & Taken to ACS Impounded & RTOed in Field

#### Actuals

8,416

1,797

2,268 71

579

Previous month shelter inventory

6.5

Average length of stay (days)

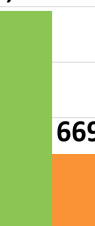


664

Current shelter inventory

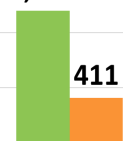
### VIOLATIONS ISSUED BY ACS

1,964



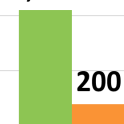
Roaming

1,195



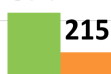
Rabies Vax

1,049



Microchip Req

574



Basic Standard of Care

264



S/N Req.

87



Illegal Sale/Breeding

547



Other

1,984

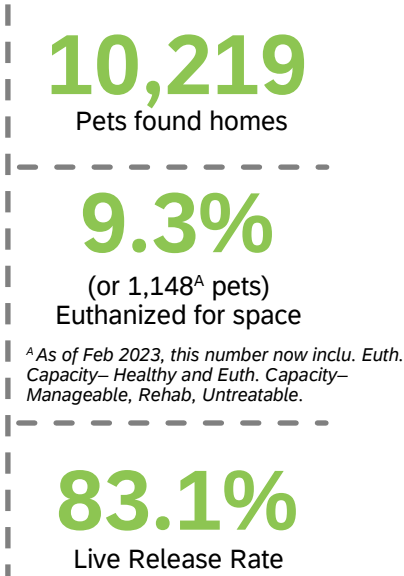
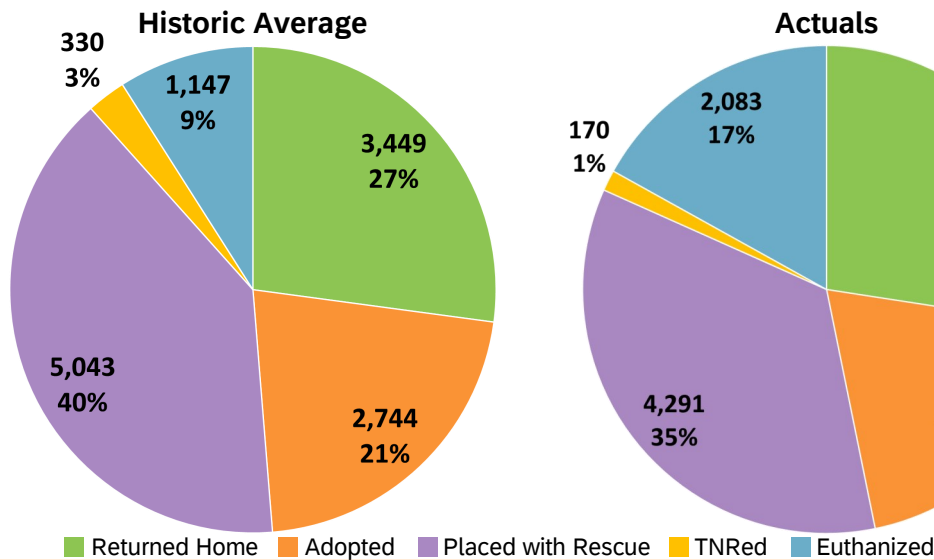
Total violations

"OTHER" can include animal abandonment/neglect, illegal tethering, aggressive/dangerous dog violation, permit violations, illegal animals, nuisance, inhumane trapping, cruelty, animal fighting, notice of violations, and more.

\* Historic Average = Prior 3 Year Rolling Average

# STRATEGIC PRIORITY #2: Increase Live Release Rate

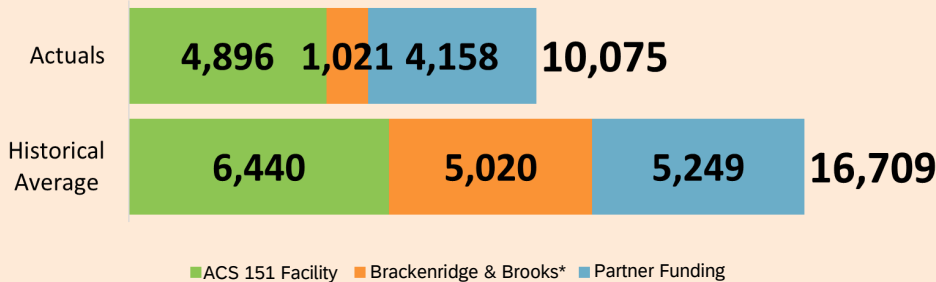
## PET PLACEMENT (QUANTITY & PERCENTAGE)



# STRATEGIC PRIORITY #3: Control Stray Animal Population

## SPAY/NEUTER SURGERIES

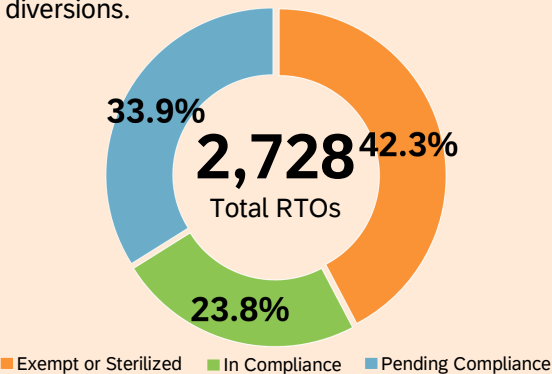
Data for contracted services is based upon the month when ACS receives invoice/report from partner.



\*Brackenridge & Brooks numbers are reported every three months.  
\*\*Some partner actuals are pending due to reporting delays.

## S/N REQUIREMENT

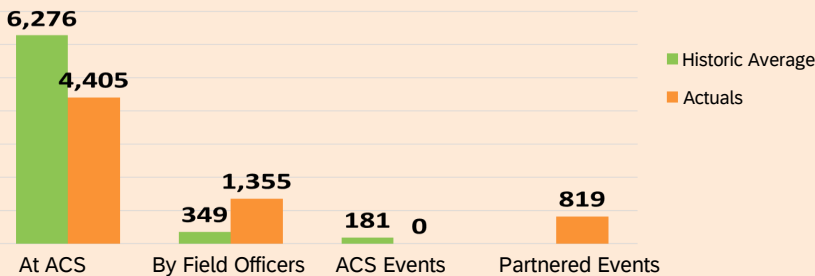
Sterilization agreement compliance rates for animals RTOed. Total RTOs does not include diversions.



## DEATH BY VEHICLES

	Historic Average	Actuals	Variance
Dogs	3,891	5,251	1,360
Cats	4,789	5,395	606
TOTAL	8,680	10,646	1,966

## MICROCHIPS IMPLANTED



# STRATEGIC PRIORITY #4: Engage & Educate

	Historic Average	Actuals	Variance
Volunteer Hours	5,335	5,499	164
Media Interactions	561	1,811	1,250

**5,951,283**  
Digital Outreach

**650,828**  
Digital Engagement

# SAACS Advisory Board Monthly Statistical Update

- FY 2023 YTD THROUGH APRIL 2023 -

## STRATEGIC PRIORITY #1: Enhanced Enforcement

### SERVICE REQUESTS RECEIVED

Includes requests from residents through 3-1-1.

Priority Level	1	2	3	4	5	6	7	8	9	TOTAL
Historic Average*	0	5,254	1,787	77	9,226	5,506	7,938	7,117	8,429	45,334
Actuals	0	7,180	1,325	131	7,936	6,006	12,533	7,625	13,297	56,033
Variance	0	1,926	(462)	54	(1,290)	500	4,595	508	4,868	10,699

### COMPLIANCE (SLA) RATE

Percent of initial requests from residents that are responded to within established SLA.

Priority Level	1	2	3	4	5	6	7	8	9	TOTAL
Historic Average*	93.1%	94.4%	81.8%	55.7%	60.7%	68.6%	68.6%	88.6%	99.8%	77.5%
Actuals	0.0%	87.0%	83.1%	58.6%	50.5%	62.4%	44.7%	94.4%	99.8%	78.2%
Variance	(93.1)	(7.4)	1.3	2.9	(10.2)	(6.2)	(23.9)	5.8	0.0	0.7

**PRIORITY 1:** Calls by default are assigned priority level 1.

**PRIORITY 2:** Sick/ Injured, SAPD Officer Standby

**PRIORITY 3:** Bites (Critical), Cruelty

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## SHELTER INTAKE

"Impounded & RTOed in Field" are pets that were impounded and immediately returned to their owner by the impounding Officer. These pets did not take up any kennel space at ACS.

15,120

Total cats & dogs impounded



### Historic Average

10,104

1,573

3,161 75

Impounded & Taken to ACS Impounded & RTOed in Field

### Actuals

9,984

2,108

2,952 76

663

Previous month shelter inventory

6.4

Average length of stay (days)



680

Current shelter inventory

## VIOLATIONS ISSUED BY ACS

2,133

864

Roaming

1,321

486

Rabies Vax

1,140

239

Microchip Req

634

Basic Standard of Care

251

S/N Req.

283

190

Illegal Sale/Breeding

95

44

669

Other

334

2,408

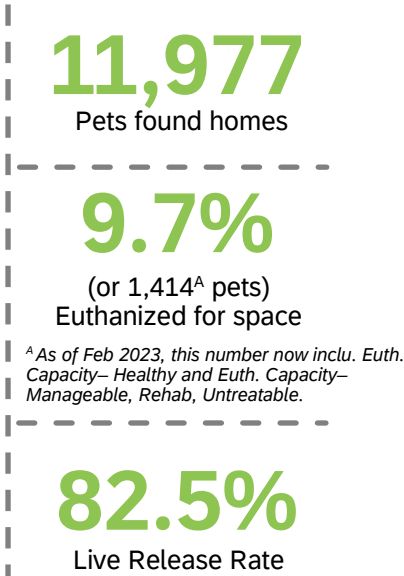
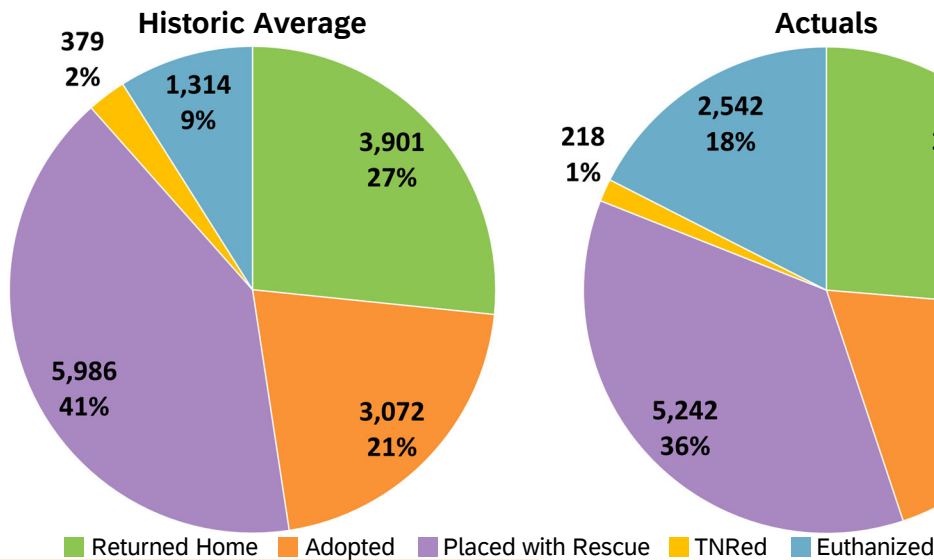
Total violations

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\* Historic Average = Prior 3 Year Rolling Average

# STRATEGIC PRIORITY #2: Increase Live Release Rate

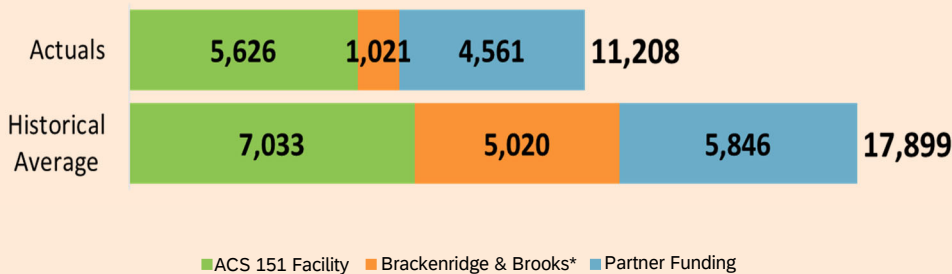
## PET PLACEMENT (QUANTITY & PERCENTAGE)



# STRATEGIC PRIORITY #3: Control Stray Animal Population

## SPAY/NEUTER SURGERIES

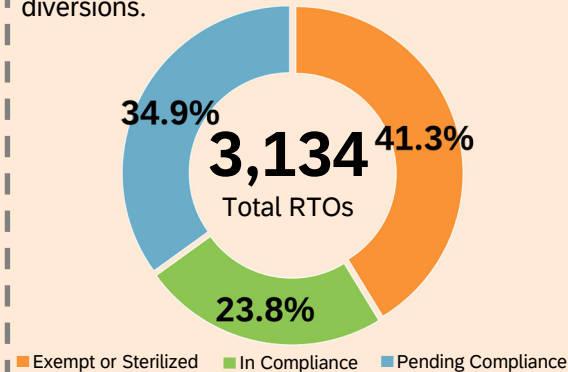
Data for contracted services is based upon the month when ACS receives invoice/report from partner.



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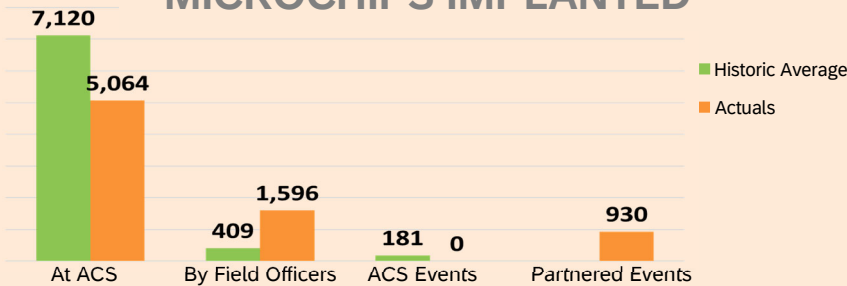
Sterilization agreement compliance rates for animals RTOed. Total RTOs does not include diversions.



## DEATH BY VEHICLES

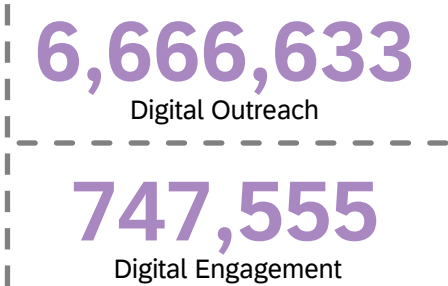
	Historic Average	Actuals	Variance
Dogs	4,582	6,236	1,654
Cats	5,577	6,374	797
TOTAL	10,159	12,610	2,451

## MICROCHIPS IMPLANTED



# STRATEGIC PRIORITY #4: Engage & Educate

	Historic Average	Actuals	Variance
Volunteer Hours	5,944	6,465	521
Media Interactions	650	1,923	1,273



# SAN ANTONIO ANIMAL CARE SERVICES ADVISORY BOARD

MARCH 2023  
SUMMARY REPORT

## SERVICE REQUESTS



**9,712**

Requests received during reporting period.



**313**

Requests serviced daily.



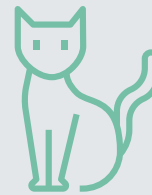
Contact 311 to report pet related concerns

## SHELTER INTAKE



**1,932**

Dogs brought into ACS care



**477**

Cats brought into ACS care

## PET PLACEMENT



**81.5%**  
of **ALL** pets found positive placement.

**1,877**

**Pets found positive placement!**

**175**

Pets euthanized due to untreatable health/behavioral issues

**252**

Pets euthanized due to lack of kennel space



**31%**

Pets returned home

**16%**

Pets adopted

**33%**

Transferred to rescue partner

**20%**

Euth-anized



**9%**

Pets returned home

**13%**

Pets adopted

**52%**

Transferred to rescue partner

**14%**

TNR

**11%**

Euth-anized

**111**

"**ROAMING**"  
CITATIONS  
ISSUED

**1,841**

PETS **KILLED** ON  
THE STREETS BY  
CARS

**2,014**

SPAY/NEUTER  
SURGERIES  
PERFORMED TO  
PREVENT  
UNWANTED FUTURE  
LITTERS\*\*

For more information, visit  
**SAACS.NET** or call **207-4PET**



**POINT  
& SCAN**

with your  
phone's camera



SAVE YOUR PET'S LIFE, **DON'T LET THEM ROAM.**

*\*Data provided by San Antonio Animal Care Services*

*\*\*Totals represent data as available at time of publishing*

## SOLICITUDES DE SERVICIO



**9,712**

Solicitudes recibidas durante el período del informe.



**313**

Solicitudes atendidas diariamente.



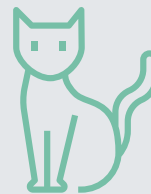
Comuníquese con el 311 para casos relacionados de mascotas.

## ENTRADA DE ALBERGUE



**1,932**

Perros traídos al cuidado de ACS.



**477**

Gatos traídos al cuidado de ACS.

## COLOCACIÓN DE MASCOTAS



**81.5%**

de **TODAS** mascotas encontraron una ubicación positiva.

**1,877**

¡Mascotas con colocación positiva!

**175**

Mascotas fueron eutanasiados debido a problemas de salud /comportamiento.

**252**

Mascotas fueron eutanasiados debido a la falta de espacio en el albergue.



**111**

MULTAS DE MASCOTAS "SUELTA"

**1,941**

MASCOTAS **MATADAS** POR AUTOS

**2,014**

CIRUGÍAS DE ESTERILIZACIÓN REALIZADO PARA PREVENIR CAMADAS FUTURAS NO DESEADAS\*\*

PARA OBTENER MÁS INFORMACIÓN, VISITE SAACS.NET O LLAME AL 207-4PET



**APUNTA & ESCANEA**

con la cámara de tu teléfono.



SALVA LA VIDA DE TU MASCOTA, **NO LOS DEJES AFUERA.**

\* Datos proporcionados por San Antonio Animal Care Services  
\*\* Los totales representan los datos disponibles en el momento de la publicación.



# SAN ANTONIO ANIMAL CARE SERVICES ADVISORY BOARD

APRIL 2023  
SUMMARY REPORT

## SERVICE REQUESTS



**8,468**

Requests received during reporting period.



**282**

Requests serviced daily.



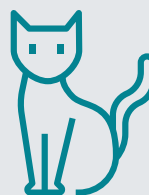
Contact 311 to report pet related concerns

## SHELTER INTAKE



**1,865**

Dogs brought into ACS care



**689**

Cats brought into ACS care

## PET PLACEMENT



**79.2%**  
of **ALL** pets found positive placement.

**1,739**

**Pets found positive placement!**

**196**

Pets euthanized due to untreatable health/behavioral issues

**267**

Pets euthanized due to lack of kennel space



**25%**

Pets returned home

**15%**

Pets adopted

**36%**

Transferred to rescue partner

**24%**

Euth-anized



**3%**

Pets returned home

**11%**

Pets adopted

**65%**

Transferred to rescue partner

**10%**

TNR

**11%**

Euth-anized

**195**

"**ROAMING**"  
CITATIONS  
ISSUED

**1,964**

PETS **KILLED** ON  
THE STREETS BY  
CARS

**1,106**

SPAY/NEUTER  
SURGERIES  
PERFORMED TO  
PREVENT  
UNWANTED FUTURE  
LITTERS\*\*

For more information, visit  
**SAACS.NET** or call **207-4PET**



**POINT  
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with your  
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SAVE YOUR PET'S LIFE, **DON'T LET THEM ROAM.**

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\*\*Totals represent data as available at time of publishing

## SOLICITUDES DE SERVICIO



**8,468**

Solicitudes recibidas durante el período del informe.



**282**

Solicitudes atendidas diariamente.



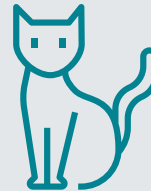
Comuníquese con el 311 para casos relacionados de mascotas.

## ENTRADA DE ALBERGUE



**1,865**

Perros traídos al cuidado de ACS.



**689**

Gatos traídos al cuidado de ACS.

## COLOCACIÓN DE MASCOTAS



**79.2%**  
de **TODAS** mascotas  
encontraron una  
ubicación positiva.

**1,739**

¡Mascotas con  
colocación positiva!

**196**

Mascotas fueron eutanasiados debido a problemas de salud /comportamiento.

**267**

Mascotas fueron eutanasiados debido a la falta de espacio en el albergue.



**195**

MULTAS DE  
MASCOTAS  
"SUELTA"

**1,964**

MASCOTAS  
**MATADAS** POR  
AUTOS

**1,106**

CIRUGÍAS DE  
ESTERILIZACIÓN  
REALIZADO PARA  
PREVENIR CAMADAS  
FUTURAS NO  
DESEADAS\*\*

PARA OBTENER MÁS INFORMACIÓN,  
VISITE SAACS.NET O LLAME AL 207-4PET



**APUNTA  
& ESCANEA**

con la cámara  
de tu teléfono.



SALVA LA VIDA DE TU MASCOTA, **NO LOS DEJES AFUERA.**

\* Datos proporcionados por San Antonio Animal Care Services  
\*\* Los totales representan los datos disponibles en el momento de la publicación.





City of San Antonio

**Agenda Memorandum**

**File Number:**  
**23-191951**

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**Agenda Item Number:** 3

**Agenda Date:** May 17, 2023

**In Control:** Animal Care Services Advisory Board

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**DEPARTMENT:** Animal Care Services

**DEPARTMENT HEAD:** Shannon Sims

**COUNCIL DISTRICTS IMPACTED:** Citywide

**SUBJECT:**

Approval of ACS Advisory Board Contracts Performance Report

**SUMMARY:**

Approval of ACS Advisory Board Contracts Performance Report

**BACKGROUND INFORMATION:**

N/A

**ISSUE:**

N/A

**FISCAL IMPACT:**

N/A

**ALTERNATIVES:**

N/A

**RECOMMENDATION:**

Staff recommends approval of the contracts report.

## FY 2023 ACS Contract Plan Performance

Through April 2023

### Paul Jolly Center Contract (November 1, 2022 - October 31, 2023)

		November 2022	December 2022	January 2023	February 2023	March 2023	April 2023	May 2023	June 2023	July 2023	August 2023	September 2023	October 2023	Total
ADL - Paul Jolly Center	Plan	0	0	0	0	230	231	257	257	257	257	257	254	2,000
	Actual	3	0	0	0	16	1							20

### ADL Kennel Contract (June 10, 2022 - June 9, 2023)

		June 2022	July 2022	August 2022	September 2022	October 2022	November 2022	December 2022	January 2023	February 2023	March 2023	April 2023	May 2023	Total
ADL - Kennels	Plan	0	0	7	349	414	397	335	349	375	339	351	275	3,191
	Actual	18	2	7	6	37	218	286	340	145	369	258		1,686

### HVPP Contracts (October 1, 2022 - September 30, 2023)

		October 2022	November 2022	December 2022	January 2023	February 2023	March 2023	April 2023	May 2023	June 2023	July 2023	August 2023	September 2023	Total
God's Dogs		13	32	21	19	3	22	18						128
SA Humane		0	9	42	21	27	21	11						131
SAPA!		338	270	230	254	236	309	382						2,019
SNIPSA		31	27	36	41	17	17	31						200
Texas Chihuahua		3	0	3	0	0	0	1						7
They Have the Right to Live		13	9	12	13	16	9	7						79
Vermont English Bulldog		3	1	4	1	7	11	10						37

*\*Beginning in FY23, Rescues receive compensation on a tiered system based on age and size. They do not have specific targets for number of animals.*

### K9s For Warriors Contract (February 20, 2023 - February 19, 2024)

		February 2023	March 2023	April 2023	May 2023	June 2023	July 2023	August 2023	September 2023	October 2023	November 2023	December 2023	January 2024	Total
K9s For Warriors	Plan	17	17	16	17	17	16	17	17	16	17	17	16	200
	Actual	0	1	1										2

## FY 2023 ACS Contract Plan Performance

Through April 2023

### SPAY/NEUTER PARTNERS (October 1, 2022 - September 30, 2023)

		October 2022	November 2022	December 2022	January 2023	February 2023	March 2023	April 2023	May 2023	June 2023	July 2023	August 2023	September 2023	Total
Pet Spots	Plan	345	360	379	407	318	344	358	375	351	300	227	236	4,000
	Actual	154	142	96	119	112								623
SA Humane	Plan	45	505	518	578	569	455	323	412	487	544	274	290	5,000
	Actual	304	323	279	463	392	555	376						2,692
SNIPSA	Plan	374	170	46	261	170	48	51	358	114	55	96	106	1,850
	Actual	73	556	65	84	46	68							892

### Spay Neuter Network Brackenridge Clinic (January 1, 2022 - September 30, 2023 SA Humane Brooks Clinic (March 6, 2022 - March 5, 2023)

		Q1 Oct-Dec 2022	Q2 Jan-Mar 2023	Q3 Apr-Jun 2023	Q4 Jul-Sep 2023	Total
SNN Brack	Plan	0	1,625	1,625	1,625	4,875
	Actual	0	891			891

\*The Brack clinic was closed during Q1 for repairs and upgrades.

		Q1 Oct-Dec 2021	Q2 Jan-Mar 2022	Q3 Apr-Jun 2022	Q4 Jul-Sep 2022	Total
SA Humane Brooks	Plan	2,000	2,000	1,000	1,000	8,000
	Actual	135	0			135

\*The Brooks clinic closed in February and will resume operations in June under a new tenant.



City of San Antonio

**Agenda Memorandum**

**File Number:**  
**23-191952**

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**Agenda Item Number:** 4

**Agenda Date:** May 17, 2023

**In Control:** Animal Care Services Advisory Board

---

**DEPARTMENT:** Animal Care Services

**DEPARTMENT HEAD:** Shannon Sims

**COUNCIL DISTRICTS IMPACTED:** Citywide

**SUBJECT:**

Approval of ACS FY 2023 Second Quarter Report

**SUMMARY:**

Approval of ACS FY 2023 Second Quarter Report

**BACKGROUND INFORMATION:**

N/A

**ISSUE:**

N/A

**FISCAL IMPACT:**

N/A

**ALTERNATIVES:**

N/A

**RECOMMENDATION:**

Staff recommends approval of the FY 2023 Second Quarter report.



CITY OF SAN ANTONIO 

# **ANIMAL CARE SERVICES**

FY 2023 | SECOND QUARTER REPORT







**SHANNON SIMS**  
ACS DIRECTOR

## DIRECTOR'S DESK

Animal Care Services is set to see a substantial increase in resources and reach thanks to a potential mid-year budget adjustment. That's good news for pets in San Antonio. A trio of additional spay-neuter contracts is moving forward to include a brand-new vendor moving into the Brooks spay-neuter clinic. Those affordable veterinary resources will be augmented by a new initiative we're working on with the Animal Defense League and San Antonio Humane Society. For the first time ever, ACS will partner with San Antonio's largest shelters to host a large-scale community vaccination clinic in early summer. As it gets warmer, ACS will also be expanding operating hours. This service expansion will not only increase the shelter's hours of operation but encourage more foot traffic in the morning before the heat of the day settles in. The innovative Field apprentice program is also growing, with an additional fifteen positions opening for would-be Animal Care Officers.

Field apprentices get on-the-job training as they progress on their new career path, and ACS gets a much-needed boost to the department's enforcement team. Finally, reviewing some key initiatives from this year—I am proud to report that ACS has hired a new staff veterinarian (with a third coming on board soon!) as well as a number of vet techs to support increased medical needs. Additionally, the community vaccination clinic project with the Animal Defense League has been very successful, with more than 1 thousand pets vaccinated halfway through the year's scheduled events. The future is looking better and better as we continue to engage staff, our partners, and the community in lifesaving solutions.

## CHAIR'S CORNER

Over the course of the last year, the Advisory Board has discussed the need for an easier way for the community to interact with Animal Care Services—whether it be to check on the status of their calls for service or get information on programs and resources. I am happy to announce the ACS Customer Service team has not only been hired, but they are also already answering calls! In fact, since onboarding last month, the new team of four customer service specialists and their supervisor have answered more than a thousand calls from residents. Calls have ranged from residents asking questions about the City's animal laws to would be adopters looking for directions to helping pet owners identify affordable veterinary services. The Advisory Board has learned the Customer Service team is expected to assist with more than 20 thousand enquiries via phone and online every fiscal year—what a great way to dispel miscommunication and expand education in the community!



**RITA BRAEUTIGAM**  
ADVISORY BOARD CHAIR





## MIRACLE ON THE TRACKS!

In late March, Animal Care Officer received an urgent call for service. A dog was seemingly tied or stuck on an active railroad track in Northeast San Antonio. The Labrador, who we named Lucky, needed help and he needed it now!

Knowing there wasn't a moment to waste; Officer Edwards rushed to the scene and spotted the dog lying on the tracks. A police officer who responded indicated the railroad had been notified, so Officer Edwards got to work gaining the scared dog's trust.

Unfortunately, Lucky had a leash tied directly around his neck, which appeared tangled on a protruding nail. As the frightened dog struggled, the restraint got tighter and tighter.

Working slowly and carefully, Officer Edwards was able to use a humane pole to urge Lucky off the tracks. As he did, he could hear a train in the distance. Before they could make it back to the animal transport vehicle, a train zoomed past rattling both Lucky and Officer Edwards.



It took him a little time, but Lucky was able to settle down from his close call and the ACS team back at the shelter started working on placement options for him. He even caught the eye of popular TikTok creator “We Rate Dogs” coming in at #2 on a recent top ten dogs list! As you can imagine, we received an incredible response from potential adopters looking to add Lucky to their family, and soon after his railway adventure, Mr. C came to meet Lucky!

“As soon as I met him, I could tell he was exactly the kind of dog that would fit in with my family. He was so chill and unbothered,” said Mr. C. It was a great match and after Lucky was neutered and microchipped, he got a new home and new name! Lucky now goes by Duke and he is loving his happily ever after thanks to the C Family!



*Officer Edwards and Lucky*





*Photos courtesy of Spay Neuter Network*

## MORE RESOURCES FOR SA AS SPAY NEUTER NETWORK OPENS

We are thrilled to announce a new partner in promoting humane pet care! The Spay Neuter Network had their official grand opening in February, celebrating with a weekend of free resources for local pets!

Spay Neuter Network's San Antonio clinic provides affordable and free high-quality spay, neuter, vaccinations, parasite prevention and basic pet care for dogs and cats. Residents can get more information about the clinic, including appointment scheduling information, at <https://spayneuternet.org/san-antonio/>



**BISSELL PET FOUNDATION®**  
Until every pet has a home.



## BISSELL PET FOUNDATION LEND A HAND...AND A VET!

Dr. Alana Canupp provided sterilization services to 60 San Antonio dogs and cats over the course of a weekend in January!

Our friends at Bissell Pet Foundation knew SAACS was like so many other shelters throughout the country and had felt the effects of the national veterinary shortage. Cathy Bissell opted to help our community by sending over Dr. Canupp, one of their staff veterinarians who specializes in high volume high quality spay neuter surgery. Thanks to Bissell and Dr. Canupp's help, we provided spay and neuter services to 45 dogs and 15 cats in just two days! Dr. C even provided our medical team with some valuable training while she was here!



## ACS SPOTLIGHT: OFFICER ALEXANDRA KILLEEN

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*"Often, it seems the public has an old-school perception of us being 'dog catchers'.*

*But we are NOT. We are educating day-to-day and following up on investigations and we deeply care about the people and animals we serve."*



In January 2018, Officer Killeen began her journey at Animal Care Services by working as an Animal Care Officer. Following graduation from our Animal Care Officer academy, she started as a first responder before becoming a District Animal Care Officer for council district 3. She spent her time educating the community about humane animal treatment, assisting with in-district microchipping, and providing supplies like safe tethers to pet parents in need. After five years as an ACO, Officer Killeen is currently working in the Bites Investigation Division.

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Although no day at ACS is like another, Killeen says her days as a Bite Investigator are often unexpected. "Some days are truly crazy," describes Killeen. A typical day in the life includes following up with owners, victims, and medical institutions and coordinating between multiple parties for each case. Another key responsibility focuses on oversight of the state's mandated ten-day rabies observation period. Some days, she patrols for stray or loose animals involved in a case to ensure they can be placed in quarantine as the law dictates.







Rocco was severely underweight when ACS responders first found him. Now, he's living the life he always deserved, being loved endlessly by his new family.



## FROM STARVATION TO SALVATION

Last fall, our team picked up a pair of paper-thin dogs in desperate need of help. The dogs were severely malnourished and essentially skin and bones. The white one, Rocco, could not even bark without falling over due to how weak he was.

After speaking with nearby neighbors, Officer Chapa discovered the dogs had been left alone for over a week. After contact with their previous family, we moved forward with the surrendering process and transferred them immediately into our veterinary clinic.

Little did we know, Ms. P had just seen Rocco's photo online and felt drawn to him.

Her previous senior pup had passed away in August, and she didn't feel ready to add another dog to her family until... she saw Rocco.

The P family fell in love before the ink could dry on their adoption application. Now double the weight he was when he was first brought in, Rocco is living the life of a spoiled house pup! The P family quickly discovered that Rocco is deaf and communicates with him using sign language. Thank you, P family, for opening your heart and home to give Rocco, a special needs shelter pup, a loving family to grow old with.





## HEARTBREAKING DISCOVERY

### **Cold, wet, covered in ticks, and found in a ditch.**

That's how a pair of puppies were found by our CASA Team during the harsh winter weather earlier this year. CASA coordinators were assisting residents when they spotted a pair of puppies near a drainpipe in a ditch. Fearing the pups would not survive out alone, they quickly worked to collect the pups. After safely containing the two pups, a third was spotted hiding nearby, so CASA Coordinators Trujillo and Anderson rescued that pup as well! After a final sweep to make sure no puppy was left behind, they bundled them up and transported them back to ACS for care.

Other than being host to tons of ticks, the puppies, named Dylan, Alex, and Natalie, all seemed to be in good health and just needed a safe and warm place to stay.

Thankfully, a few hours after arriving at ACS, SNIPSA saw the pups and transferred them into their care to help them find furever homes. We are told the pups are now tick-free, healthy, and ready for homes!





## TO THE RESCUE! OFFICERS SAVE DOG FROM HOUSE FIRE

Max's life and home are now safe, thanks to the heroic efforts of Animal Care Officers McCallister and Colon and the quick response of the San Antonio Fire Department.

Earlier this Spring, Animal Care Officers McCallister and Colon were driving through a local neighborhood when they spotted heavy black smoke rising towards the sky nearby. Wanting to ensure everyone was alright, they followed the smoke to find a detached garage on fire.

Without a moment to waste, they radioed dispatch to contact [San Antonio Fire Department](#) and examined the property to see if there were any people or pets in need. It was then that they spotted a sheepdog cowering against a gate in the backyard, which was padlocked shut. Flames engulfed the entirety of the nearby doghouse and we're creeping closer to the scared pup. As the officers circled the perimeter to find a way in, a neighbor arrived home and unlocked one of the surrounding gates.



Without hesitation, Animal Care Officer McCallister raced into the yard to rescue the large, terrified dog. He carried the pup, who we later discovered was named Max, out of the yard and safely loaded him into the front of their transport vehicle for a health and safety check. Just then, San Antonio Fire Department and San Antonio Police Department arrived to extinguish the fire and keep nearby residents safe.

Thankfully, our team was able to get in contact with Max's family and they were reunited. Mr. Q repeatedly thanked our officers for saving Max and for contacting 9-1-1 before the fire spread to the house. Before parting ways, we made sure to register Max's microchip with Mr. Q's contact information so that they would always be able to be reunited.

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## FY 2022 4TH QUARTER PERFORMANCE

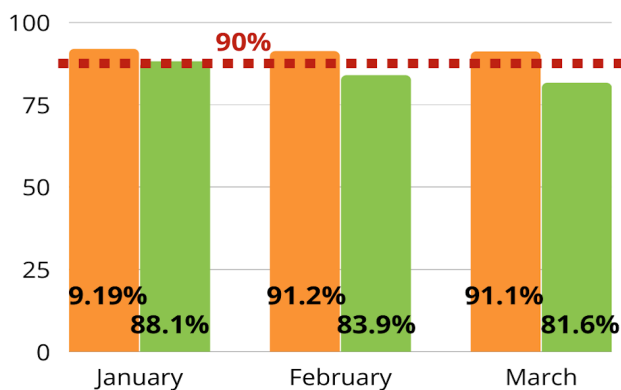
Analysis of the annual metrics for Fiscal Year 2023 will be a comparison of the results for Fiscal Year 2023 and the average of respective metric totals for the previous three years (Fiscal Year 2020, Fiscal Year 2021, and Fiscal Year 2022). Annual Fiscal Year 2023 targets are displayed to gauge the actual performance of each metric during the course of the recent fiscal year.

### INCREASING THE LIVE RELEASE RATE

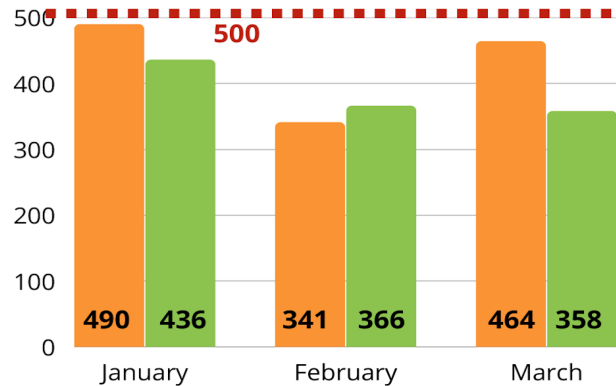
Since FY 2017, Animal Care Services (ACS) has maintained an annual Live-Release rate of 90+%. While this is a monumental achievement for any open-admission municipal shelter, ACS is continuously striving to achieve greater heights. This is why the Live-Release Division is constantly developing new programs and enhancing existing programs. Some of the ways in which ACS is pushing to maintain and raise the Live Release rate: Free dog training for adopters helps ensure successful outcomes. Building partnerships with external agencies to take part in national events and grant opportunities. Continuing to support and be supported by committed rescue partners.



#### LIVE RELEASE

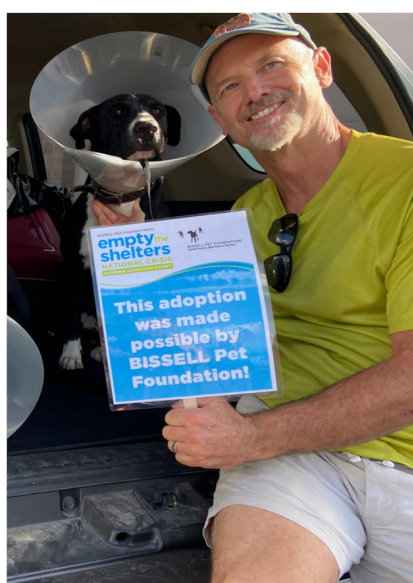
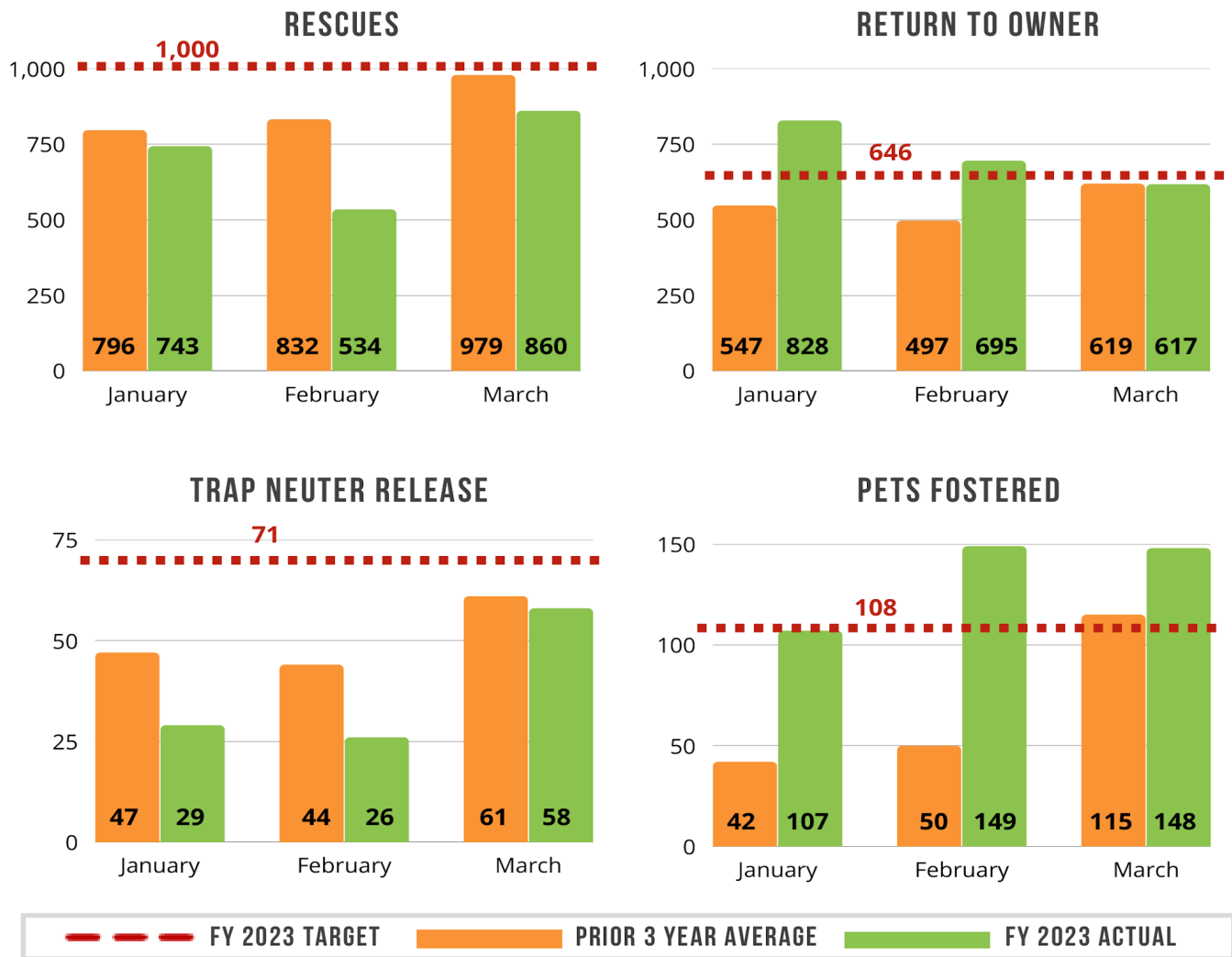


#### ADOPTIONS



--- FY 2023 TARGET    ■ PRIOR 3 YEAR AVERAGE    ■ FY 2023 ACTUAL

## INCREASING THE LIVE RELEASE RATE (CONT'D)

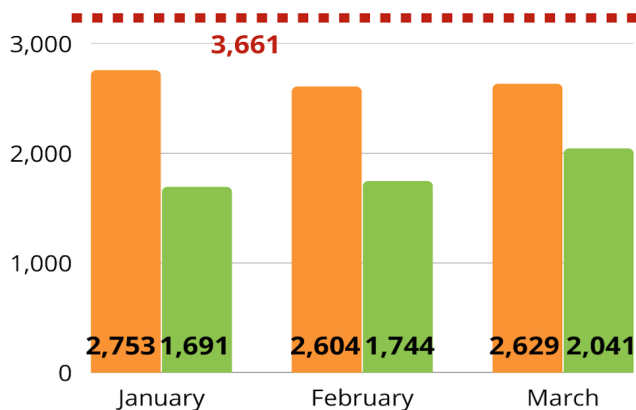




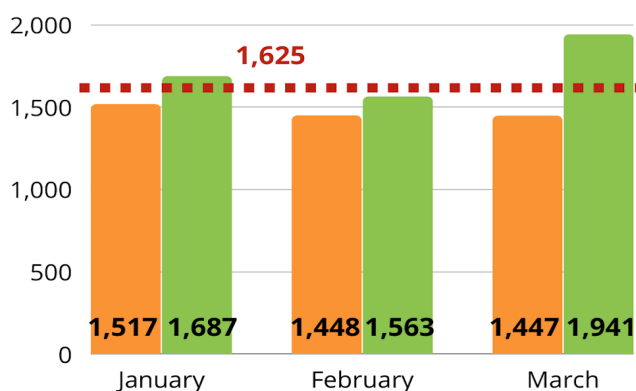
## CONTROLLING THE ROAMING ANIMAL POPULATION

Animal Care Services (ACS) strategic priority to control the animal population includes any program that reduces or manages the stray animal population. Spay and neuter surgeries performed in-house and by ACS partners help contribute to this strategic priority, as does microchipping, which allows ACS to reunite roaming pets with their owners, often without needing to bring the animal to the ACS campus. In addition, the metric of dead animal pickup is used as an additional indicator of the number of animals roaming free.

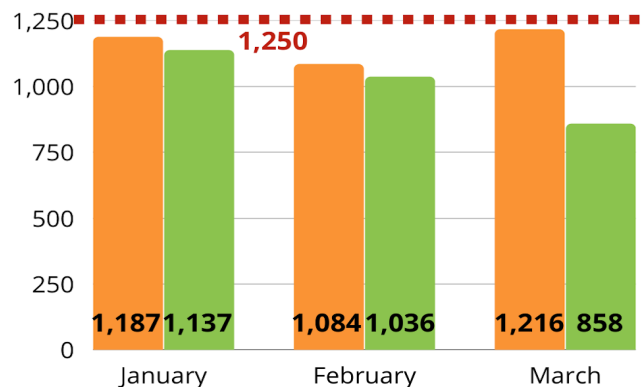
### TOTAL SPAY & NEUTER SURGERIES



### DECEASED DOG/CAT PICK-UP



### MICROCHIPS REGISTERED



--- FY 2023 TARGET

■ PRIOR 3 YEAR AVERAGE

■ FY 2023 ACTUAL

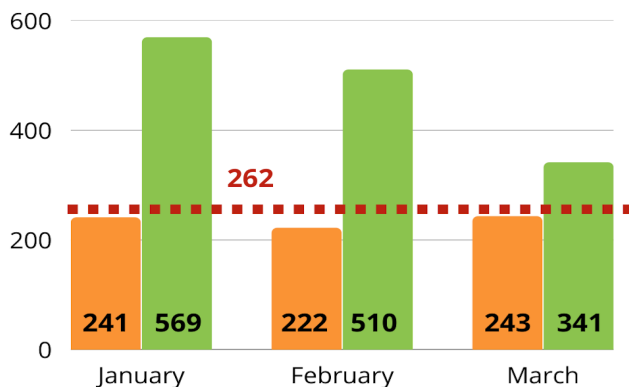


## ENHANCED ENFORCEMENT

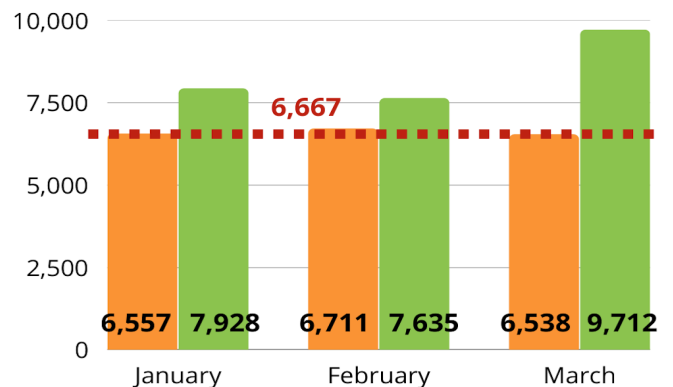
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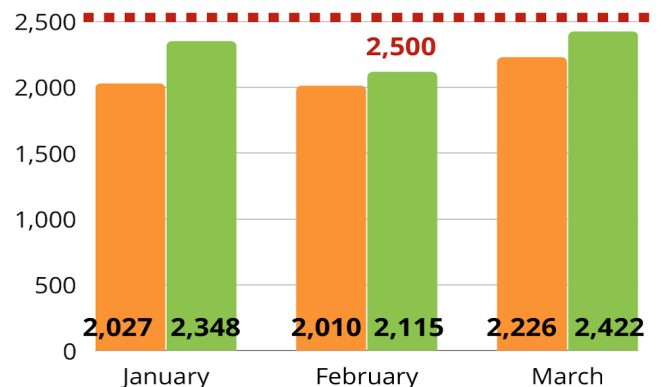
### PETS RETURNED TO OWNER-FIELD



### CALLS FOR SERVICE REQUESTS



### IMPOUNDMENTS



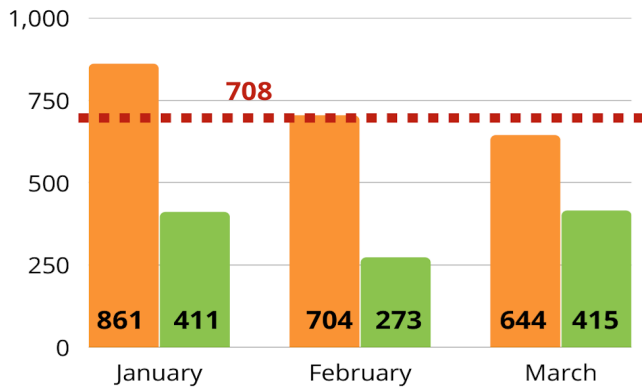
--- FY 2023 TARGET

■ PRIOR 3 YEAR AVERAGE

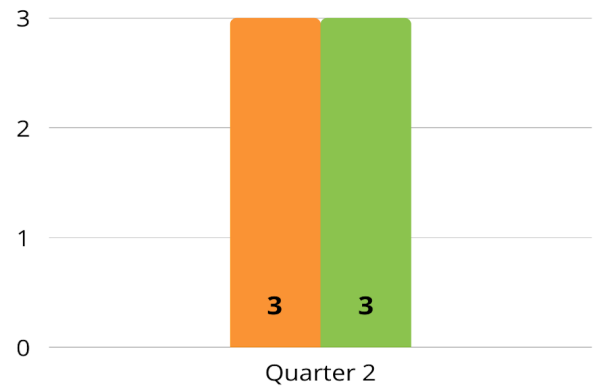
■ FY 2023 ACTUAL

## ENHANCED ENFORCEMENT (CONT'D)

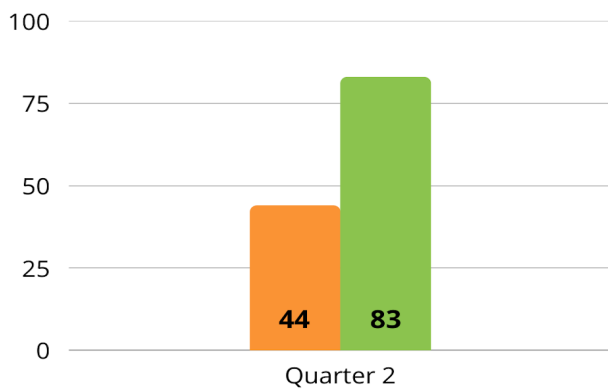
CITATIONS WRITTEN



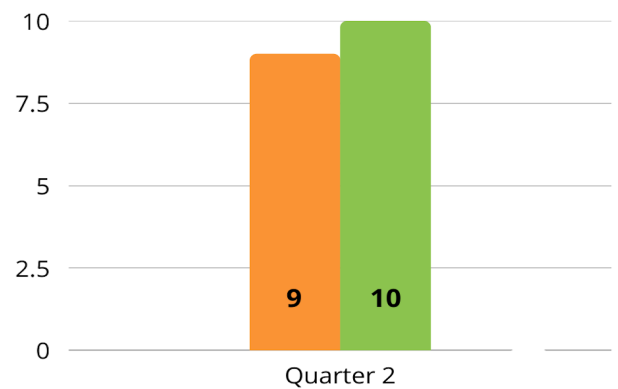
SERIOUS BODILY INJURIES



AGGRESSIVE/DANGEROUS DESIGNATIONS



CRUELTY CASES FILED



--- FY 2023 TARGET

■ PRIOR 3 YEAR AVERAGE

■ FY 2023 ACTUAL

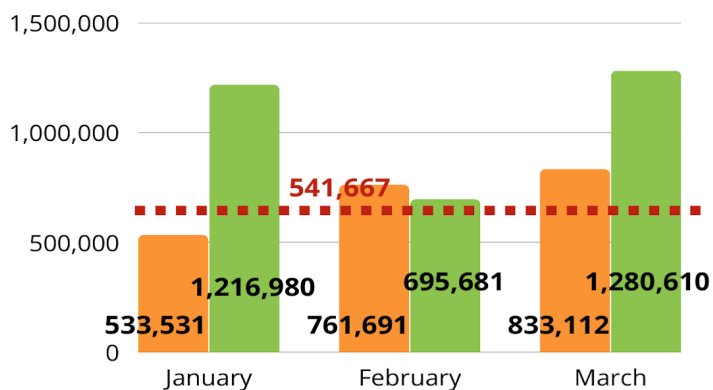




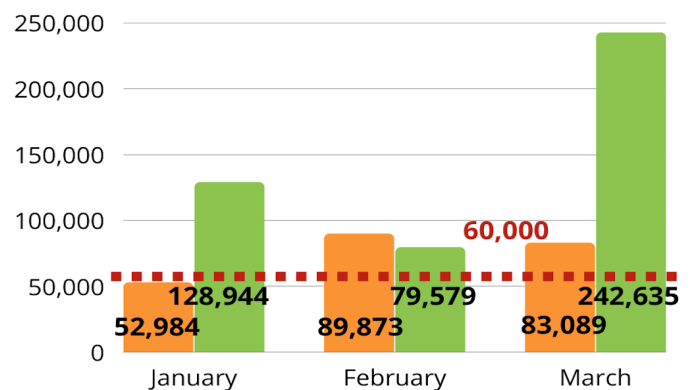
## ENGAGE AND EDUCATE THE COMMUNITY

The ACS strategic priority to engage and educate the community is the objective of the Education & Outreach Division. Through strategic outreach efforts including digital engagement and promotion, the Education and Outreach Division has provided support to all other Divisions at ACS. To broaden ACS' reach and better adapt to modern trends, the Education & Outreach Division enhanced its social media efforts. Their efforts have been met with great success and as such, their Homes Reached now includes digital outreach efforts as well (effective February 2020).

### DIGITAL REACH

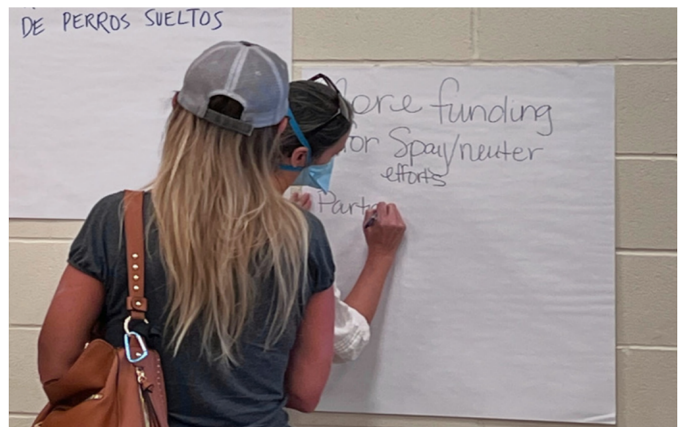
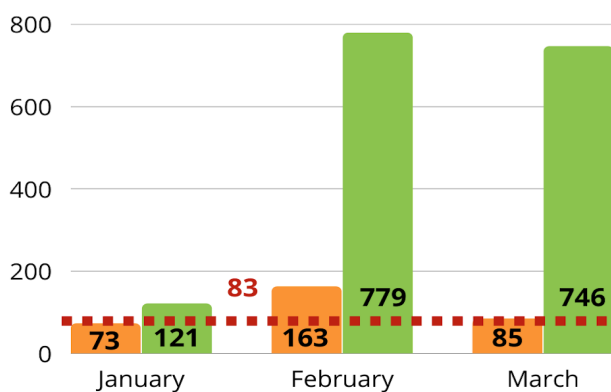


### DIGITAL ENGAGEMENT\*



\*Includes prior 2 year average

### MEDIA INTERACTIONS



--- FY 2023 TARGET    ■ PRIOR 3 YEAR AVERAGE    ■ FY 2023 ACTUAL









# City of San Antonio

## Agenda Memorandum

**File Number:**  
**23-191953**

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**Agenda Item Number:** 5

**Agenda Date:** May 17, 2023

**In Control:** Animal Care Services Advisory Board

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**DEPARTMENT:** Animal Care Services

**DEPARTMENT HEAD:** Shannon Sims

**COUNCIL DISTRICTS IMPACTED:** Citywide

**SUBJECT:**

Approval of the ACS Advisory Board Facility Inspections

**SUMMARY:**

Approval of the ACS Advisory Board Facility Inspections

**BACKGROUND INFORMATION:**

N/A

**ISSUE:**

N/A

**FISCAL IMPACT:**

N/A

**ALTERNATIVES:**

N/A

**RECOMMENDATION:**

Staff recommends approval of the facility inspections.



City of San Antonio  
Animal Care Services Department  
**Advisory Board Inspection Checklist**  
**– 151 SAPA! Campus –**



General Board Instructions: 1) Inspections should be conducted while facility is open to the public to monitor results of cleaning process. 2) If an item cannot be verified at the time of your inspection, quiz a staff member as to how and when the item is to be performed.

Advisory Board Member Name(s): Susan Beldon

Date of Inspection: 5/1/2023

Time of Inspection: 11:15 am

Administration Building	Pass/ Fail/ Not Verified	Comments
Staff and volunteers are friendly, informative, and courteous to all	Not Verified <input type="button" value="v"/>	No staff/volunteers present in Administration Building-not open to public at this time
Clean floors, windows, and doors	Pass <input type="button" value="v"/>	Floor had been mopped and caution sign was present
Proper signage in place	Pass <input type="button" value="v"/>	
Intake area neat & orderly	Pass <input type="button" value="v"/>	
Area is free of debris and safety hazards	Pass <input type="button" value="v"/>	
Every animal is being scanned upon intake	Pass <input type="button" value="v"/>	Verified with Marshall Bruce who accompanied me on inspection

Annex Building	Pass/ Fail/ Not Verified	Comments
Staff and volunteers are friendly, informative, and courteous to all	Not Verified <input type="button" value="v"/>	Closed to public-staff not present in Annex
Rooms are clean and orderly	Pass <input type="button" value="v"/>	
Lobby is clean and orderly	Pass <input type="button" value="v"/>	
Restrooms are clean and stocked	Pass <input type="button" value="v"/>	
Women's restroom is clean and stocked	Pass <input type="button" value="v"/>	
Reception desk is manned during operating hours	Pass <input type="button" value="v"/>	One person sometimes two if needed-per Marshall Bruce,
<b>Detailed Description of Concerns, Actions Needed, or Praise</b>  Sign at check-in desk had a cute picture and bio of a dog named Bridget "the Scholar" on it. Creative introduction for potential adopters!  In Training Room 1 there were crates set up to temporarily hold pets that had been adopted to free up kennel space.  There were benches and artificial plants set up that made the Annex space more inviting.  Donation bins were orderly.		

Clinic	Pass/ Fail/ Not Verified	Comments
Staff is courteous and informative to all	Pass <input type="button" value="v"/>	
Clean floors, doors, & windows	Pass <input type="button" value="v"/>	Surgery in process. Staff getting animals ready pre and post surgery. Minor trash present.
Hand sanitizing stations are visible and stocked	Pass <input type="button" value="v"/>	Only one station observed in hall.
All kennels and cages are free of feces and urine	Pass <input type="button" value="v"/>	
Exam tables are cleaned between animals receiving treatment or exams	Pass <input type="button" value="v"/>	
Exam room washing station fully stocked with gloves	Pass <input type="button" value="v"/>	
Halls and walkways are free of debris and safety hazards	Pass <input type="button" value="v"/>	
Appropriate signage on each occupied cage	Pass <input type="button" value="v"/>	
All cleaning tools and surgical instruments are disinfected at end of day	Pass <input type="button" value="v"/>	

Clinic cont.	Pass/ Fail/ Not Verified	Comments
Recovery room washing station fully stocked with gloves	Pass <input type="button" value="v"/>	
Surgical room washing station fully stocked with gloves	Pass <input type="button" value="v"/>	
Any temporary holding cages outside clinic are clean	Pass <input type="button" value="v"/>	
Controlled substances stored in locked cabinet when not in use	Pass <input type="button" value="v"/>	Was currently opened as meds were being pulled. When not in use locked and leads have key-per Tiffany
The clinic building and equipment is in good repair	Pass <input type="button" value="v"/>	Please see concerns
<b>Description of Concerns, Actions Needed, or Praise (for Lobby &amp; Clinic)</b>  Both washers assigned a "Fail" status. One washer holding water and the other one is leaking underneath. This was reported more that one week ago to service. According to staff, payment owed needs to be made before service can come out to address issue (advised Marshall Bruce).  AC technician out yesterday and AC currently being fixed.  ***Request made by staff to please have a wall mounted soap dispenser installed in the exam room.		

Cattery (Building 5)	Pass/ Fail/ Not Verified	Comments
Staff and volunteers are friendly, informative, and courteous to all	Not Verified <input type="button" value="v"/>	Staff not present
Cat cages and doors are clean	Pass <input type="button" value="v"/>	
Litter boxes are clean with no offensive odor	Pass <input type="button" value="v"/>	
All occupied cages have fresh water	Pass <input type="button" value="v"/>	
All counter surfaces are clean	Pass <input type="button" value="v"/>	
Hand sanitizing stations are visible and stocked	Not Verified <input type="button" value="v"/>	
Staff work area has a hand washing station with soap, and paper towels	Pass <input type="button" value="v"/>	
Appropriate signage on each occupied cage	Pass <input type="button" value="v"/>	



Cattery (Building 5) cont.	Pass/ Fail/ Not Verified	Comments
Floor is free of debris and safety hazards	Pass <input type="button" value="v"/>	
Scrub brushes, buckets, and all other cleaning tools are disinfected at the end of the day	Pass <input type="button" value="v"/>	Verified by Marshall Bruce
Intake vaccinations recorded on each kennel card	Pass <input type="button" value="v"/>	
All cages are cleaned and sanitized between occupants	Pass <input type="button" value="v"/>	Verified by Marshall Bruce
The Cattery building and equipment is in good repair	Not Verified <input type="button" value="v"/>	Nothing has been reported
<p align="center"><b>Detailed Description of Concerns, Actions Needed, or Praise</b></p>		

Outside Cattery	Pass/ Fail/ Not Verified	Comments
Litter boxes are clean with no offensive odor	Pass <input type="checkbox"/>	One cat present
Fresh water is available	Pass <input type="checkbox"/>	
Area is free of debris and safety hazards	Pass <input type="checkbox"/>	
Appropriate signage on each occupied kennel and cage	Pass <input type="checkbox"/>	
<p align="center"><b>Detailed Description of Concerns, Actions Needed, or Praise</b></p> <p>Kitty City is an outdoor fenced in area that has outdoor cats available for adoption.</p> <p>Is it possible to add Kitty City to Outside Cattery inspection form?</p>		

Building 1	Pass/ Fail/ Not Verified	Comments
Staff and volunteers are friendly, informative, and courteous to all	Pass <input type="button" value="v"/>	
Kennels and cages are free of feces and urine	Pass <input type="button" value="v"/>	Cleaning in process
Fresh water in each occupied kennel and cage	Pass <input type="button" value="v"/>	
Aisles are free of debris and safety hazards	Pass <input type="button" value="v"/>	Cleaning in process
Appropriate signage on each occupied kennel and cage	Pass <input type="button" value="v"/>	
Pooper Scoopers are kept in a clean disinfection solution between scooping each run	Pass <input type="button" value="v"/>	
Kennels and cages are thoroughly cleaned and sanitized between occupants	Pass <input type="button" value="v"/>	
Hand sanitizing stations are visible and stocked	Fail <input type="button" value="v"/>	None are on wall in kennel that I could see. In the vet tech area there was one bottle of hand sanitizer in a cabinet.

Drains free of debris and functioning properly	Pass	<input type="checkbox"/>	
Staff work area has a hand washing station with soap, paper towels	Pass	<input type="checkbox"/>	
Sinks and tubs are in working order, clean, and free of debris	Pass	<input type="checkbox"/>	
Mops, buckets, and all other cleaning equipment are disinfected at the end of the day	Pass	<input type="checkbox"/>	
Stainless steel cages are clean and have fresh newspaper	Pass	<input type="checkbox"/>	Cleaning in process
Clean floors, doors, and windows	Pass	<input type="checkbox"/>	Cleaning in process
There is no offensive odor	Pass	<input type="checkbox"/>	Cleaning in process-bad odor due to dirty runs/cages
Kennel building and equipment are in good repair	Pass	<input type="checkbox"/>	Please see concerns
<b>Building 1 Detailed Description of Concerns, Actions Needed, or Praise</b>  In the Puppy Room the mobile kennel doors come off and screws do not hold doors shut. Puppies have fallen out.			

Outdoor Exercise Yards (Next to Building 1)	Pass/ Fail/ Not Verified	Comments
Clean and free of feces, debris and safety hazards.	Pass <input type="button" value="v"/>	Feces present-cleaning in process
Gates function properly	Fail <input type="button" value="v"/>	Stuck-handles are stiff
Waste stations are stocked	Pass <input type="button" value="v"/>	
<p align="center"><b>Detailed Description of Concerns, Actions Needed, or Praise</b></p> <p>Titan Solar Power Run-turf damaged and particle board used for repair,</p> <p>Willa/Izzy Campbell Run-turf torn up and particle board used for repair.</p> <p>Unnamed Run-particle board used to repair turf.</p> <p>ACS in process of renovation to address these issues.</p> <p>Outside sitting benches for potential adopters are a great idea!</p>		

**RESET FORM**

**SUBMIT**



City of San Antonio  
Animal Care Services Department  
**Advisory Board Inspection Checklist**



**– ACS Stray Kennels at Animal Defense League –**

General Board Instructions: 1) Inspections should be conducted while facility is open to the public to monitor results of cleaning process. 2) If an item cannot be verified at the time of your inspection, quiz a staff member as to how and when the item is to be performed.

Advisory Board Member Name(s): Valerie Moore

Date of Inspection: 05/06/2023

Time of Inspection: 13:00

Adult Dog Kennel #10	Pass/Fail/ Not Verified	Comments
Staff and volunteers are friendly, informative, and courteous to all	Select one from drop down for each field Pass <input type="button" value="v"/>	Cheryl Frawley was my "guide" and was professional, courteous and informative throughout the inspection. I really appreciated her time and effort to help me accomplish the inspection.
Kennels are free of feces and urine	Pass <input type="button" value="v"/>	
Fresh water in each occupied kennel	Pass <input type="button" value="v"/>	
Aisles are free of debris and safety hazards	Pass <input type="button" value="v"/>	
Appropriate signage on each occupied kennel	Pass <input type="button" value="v"/>	
Pooper Scoopers are kept in a clean disinfectant solution between scooping each run	Pass <input type="button" value="v"/>	Verbally verified
Kennels and cages are thoroughly cleaned and sanitized between occupants	Pass <input type="button" value="v"/>	Verbally verified

Adult Dog Kennel #10 cont.	Pass/Fail/ Not Verified	Comments
Sanitizing stations are visible and stocked	Pass <input data-bbox="699 352 732 394" type="checkbox"/>	
Drains free of debris	Pass <input data-bbox="699 510 732 552" type="checkbox"/>	
Staff work area has a hand washing station with soap, paper towels, and hand sanitizer	Pass <input data-bbox="699 699 732 741" type="checkbox"/>	
Sinks and tubs are in working order, clean, and free of debris	Pass <input data-bbox="699 867 732 909" type="checkbox"/>	
Mops, buckets, and all other cleaning equipment are disinfected at the end of the day	Pass <input data-bbox="699 1056 732 1098" type="checkbox"/>	Verbally verified
Clean floors, doors, windows, light fixtures and ceiling fans (if present)	Pass <input data-bbox="699 1224 732 1266" type="checkbox"/>	
There is no offensive odor	Pass <input data-bbox="699 1402 732 1444" type="checkbox"/>	
Kennel building and equipment are in good repair	Pass <input data-bbox="699 1581 732 1623" type="checkbox"/>	
<p align="center"><b>Comments/Actions Needed</b></p> <p>Very nice new industrial washer and dryer. Washer/dryer room hotter than other rooms due to inadequate venting of appliances - could be a bigger problem in summer.</p>		

Adult Dog Kennel #11	Pass/Fail/ Not Verified	Comments
Staff and volunteers are friendly, informative, and courteous to all	Pass <input data-bbox="699 279 732 321" type="checkbox"/>	
Kennels are free of feces and urine	Pass <input data-bbox="699 436 732 478" type="checkbox"/>	
Fresh water in each occupied run	Pass <input data-bbox="699 579 732 621" type="checkbox"/>	
Aisles are free of debris and safety hazards	Pass <input data-bbox="699 722 732 764" type="checkbox"/>	
Appropriate signage on each occupied kennel	Pass <input data-bbox="699 865 732 907" type="checkbox"/>	
Pooper Scoopers are kept in a clean disinfection solution between scooping each run	Pass <input data-bbox="699 1045 732 1087" type="checkbox"/>	Verbally verified
Kennels and cages are thoroughly cleaned and sanitized between occupants	Pass <input data-bbox="699 1226 732 1268" type="checkbox"/>	Verbally verified
Hand sanitizing stations are visible and stocked	Pass <input data-bbox="699 1407 732 1449" type="checkbox"/>	
Drains free of debris and functioning properly	Pass <input data-bbox="699 1587 732 1629" type="checkbox"/>	
Staff work area has a hand washing station with soap, paper towels	Pass <input data-bbox="699 1768 732 1810" type="checkbox"/>	



Adult Dog Kennel #11 cont.	Pass/Fail/ Not Verified	Comments
Sinks and tubs are in working order, clean, and free of debris	Pass <input data-bbox="699 279 732 321" type="button" value="v"/>	
Mops, buckets, and all other cleaning equipment are disinfected at the end of the day	Pass <input data-bbox="699 459 732 501" type="button" value="v"/>	Verbally verified
Clean floors, doors, windows, light fixtures and ceiling fans (if present)	Pass <input data-bbox="699 638 732 680" type="button" value="v"/>	
There is no offensive odor	Pass <input data-bbox="699 816 732 858" type="button" value="v"/>	
Kennel building and equipment are in good repair	Pass <input data-bbox="699 995 732 1037" type="button" value="v"/>	
Comments/Actions Needed		

Puppy Kennel	Pass/Fail/ Not Verified	Comments
Staff and volunteers are friendly, informative, and courteous to all	Pass <input type="checkbox"/>	
Kennels are free of feces and urine	Fail <input type="checkbox"/>	Every single occupied kennel in the puppy building had feces in it (normal for young pups) but pups were stepping in it and it smelled.
Fresh water in each occupied run	Pass <input type="checkbox"/>	
Aisles are free of debris and safety hazards	Pass <input type="checkbox"/>	
Appropriate signage on each occupied kennel	Pass <input type="checkbox"/>	
Pooper Scoopers are kept in a clean disinfectant solution between scooping each run	Pass <input type="checkbox"/>	Verbally verified.
Kennels and cages are thoroughly cleaned and sanitized between occupants	Pass <input type="checkbox"/>	Verbally verified.
Hand sanitizing stations are visible and stocked	Pass <input type="checkbox"/>	
Drains free of debris and functioning properly	Pass <input type="checkbox"/>	
Staff work area has a hand washing station with soap, paper towels	Pass <input type="checkbox"/>	

Puppy Kennel cont.	Pass/Fail/ Not Verified	Comments
Sinks and tubs are in working order, clean, and free of debris	Pass <input type="button" value="v"/>	Verbally verified.
Mops, buckets, and all other cleaning equipment are disinfected at the end of the day	Pass <input type="button" value="v"/>	Verbally verified.
Clean floors, doors, windows, light fixtures, and ceiling fans (if present)	Pass <input type="button" value="v"/>	
There is no offensive odor	Fail <input type="button" value="v"/>	Strong odor due to puppies kennels with feces.
Kennel building and equipment are in good repair	Pass <input type="button" value="v"/>	
<b>Comments/Actions Needed</b> Some kennels are being used for storage instead of puppies. They held dog crates and cleaning buckets - could have had more puppies up for adoption in those kennels rather than storage. As for the feces and odors in Bldg 12, Cheryl explained that the kennels are usually cleaned 20 minutes after feeding.		

General Premises	Pass/Fail/ Not Verified	Comments
Landscaped area free of feces	Pass <input type="button" value="v"/>	
Dog waste stations stocked	Pass <input type="button" value="v"/>	Only one seen - but functional.
Trash receptacles not overflowing	Pass <input type="button" value="v"/>	Nice new trash barriers.
Landscape (to include grass and plants) in proper stage in conjunction with seasonality changes	Pass <input type="button" value="v"/>	Brand new landscaping near kennels 10, 11 & 12.
<b>Comments/Actions Needed</b> Super friendly staff. Very helpful and answered all questions throughout inspection. Cheryl was particulalry helpful and cordial. Well done!		

RESET FORM

SUBMIT



City of San Antonio  
Animal Care Services Department  
**Advisory Board Inspection Checklist**  
**– Brackenridge Facility–**



General Board Instructions: 1) Inspections should be conducted while facility is open to the public to monitor results of cleaning process. 2) If an item cannot be verified at the time of your inspection, quiz a staff member as to how and when the item is to be performed.

Advisory Board Member Name(s): Karen Speer

Date of Inspection: 5-3-23 & 5-8-23 Time of Inspection: 10:00 am & 2:30pm

**PAUL JOLLY CENTER FOR PET ADOPTIONS & PETCO PAVILION**

Main Lobby/Reception Area	Pass/Fail/ Not Verified	Comments
Staff and volunteers are friendly, informative, and courteous to all	<i>Select one from drop-down list</i> Passed <input type="button" value="v"/>	
Clean floors, windows, and doors	Passed <input type="button" value="v"/>	
Proper signage in place	Passed <input type="button" value="v"/>	
Reception area neat & orderly	Passed <input type="button" value="v"/>	
Men's restroom clean and stocked	Passed <input type="button" value="v"/>	

Main Lobby/Reception Area cont.	Pass/Fail/ Not Verified	Comments
Reception area neat & orderly	<i>Select one from drop-down list</i> Passed <input type="button" value="v"/>	
Women's restroom clean and stocked	Passed <input type="button" value="v"/>	
<b>Description of Concerns, Actions Needed, or Praise</b> Area was very clean and well stocked with information.		

Cattery	Pass/Fail/ Not Verified	Comments
Staff and volunteers are friendly, informative, and courteous to all	<i>Select one from drop-down list</i> Passed <input type="button" value="v"/>	
Hand sanitizing stations are visible and stocked	Passed <input type="button" value="v"/>	
Clean floors, windows, and doors	Passed <input type="button" value="v"/>	
Cages & cage doors are clean	Passed <input type="button" value="v"/>	
All cages are cleaned & sanitized between occupants	Passed <input type="button" value="v"/>	
Litter boxes are clean with no offensive odor	Passed <input type="button" value="v"/>	
Scrub brushes, cleaning carts, and all other cleaning equipment are disinfected at the end of the day	Passed <input type="button" value="v"/>	
All occupied cages have fresh water	Passed <input type="button" value="v"/>	
Appropriate signage on each occupied cage	Passed <input type="button" value="v"/>	

Break Room	Pass/Fail/ Not Verified	Comments
Clean floors & countertops	<i>Select one from drop-down list</i> Passed <input type="button" value="v"/>	
Food storage area neatly stocked	Passed <input type="button" value="v"/>	
Men's restroom clean & stocked	Passed <input type="button" value="v"/>	
Women's restroom clean & stocked	Passed <input type="button" value="v"/>	
Sinks are clean	Passed <input type="button" value="v"/>	
<b>Description of Concerns, Actions Needed, or Praise</b>		



Back Deck/Heritage Tree Garden	Pass/Fail/ Not Verified	Comments
Deck is clean & free of debris and safety hazards	<i>Select one from drop-down list</i> Passed <input data-bbox="716 289 753 338" type="button" value="v"/>	
Garden area free of feces and debris	Passed <input data-bbox="716 466 753 514" type="button" value="v"/>	
Description of Concerns, Actions Needed, or Praise		

Puppy Room	Pass/Fail/ Not Verified	Comments
Hand sanitizing stations are visible and stocked	<i>Select one from drop-down list</i> Passed <input data-bbox="711 275 743 317" type="button" value="v"/>	
Clean floors, windows, and doors	Passed <input data-bbox="711 485 743 527" type="button" value="v"/>	
Cages and cage doors are clean	Passed <input data-bbox="711 695 743 737" type="button" value="v"/>	
Clean newspaper in cages	Passed <input data-bbox="711 926 743 968" type="button" value="v"/>	
Fresh water in each occupied cage	Passed <input data-bbox="711 1157 743 1199" type="button" value="v"/>	
All cages are cleaned and sanitized between occupants	Passed <input data-bbox="711 1325 743 1367" type="button" value="v"/>	
There are no offensive odors	Passed <input data-bbox="711 1535 743 1577" type="button" value="v"/>	
Appropriate signage on each occupied cage	Passed <input data-bbox="711 1713 743 1755" type="button" value="v"/>	

Puppy Room cont.	Pass/Fail/ Not Verified	Comments
Bedding available	<i>Select one from drop-down list</i> Passed <input data-bbox="716 289 753 338" type="button" value="▼"/>	
Sink area is clean and free of debris	Passed <input data-bbox="716 487 753 535" type="button" value="▼"/>	
Description of Concerns, Actions Needed, or Praise		

Work Room cont.	Pass/Fail/ Not Verified	Comments
Clean floors & countertops	<i>Select one from drop-down list</i> Passed <input type="button" value="v"/>	
Washer & Dryer in working condition	Passed <input type="button" value="v"/>	
Dishwasher in working condition	Passed <input type="button" value="v"/>	
Sinks, tubs and tables clean and free of debris	Passed <input type="button" value="v"/>	
Storage area neat and orderly	Passed <input type="button" value="v"/>	
Cleaning equipment and chemicals are properly stored	Passed <input type="button" value="v"/>	
Area is free of debris and safety hazards	Passed <input type="button" value="v"/>	
Description of Concerns, Actions Needed, or Praise		





Indoor Dog Kennels	Pass/ Fail/ Not Verified	Comments
Hand sanitizing stations are visible and stocked	<i>Select one from drop-down list</i> Passed <input data-bbox="716 289 753 338" type="button" value="v"/>	
Clean floors, windows, and doors	Passed <input data-bbox="716 487 753 535" type="button" value="v"/>	
Kennel guillotine doors are clean	Passed <input data-bbox="716 722 753 770" type="button" value="v"/>	
Kennel and cages are free of feces and urine	Passed <input data-bbox="716 936 753 984" type="button" value="v"/>	
Scrub brushes, cleaning carts, and all other cleaning equipment are disinfected at the end of the day	Passed <input data-bbox="716 1131 753 1180" type="button" value="v"/>	
Appropriate signage on each occupied kennel and cage	Passed <input data-bbox="716 1316 753 1365" type="button" value="v"/>	
There is variety in the dogs available for adoption	Passed <input data-bbox="716 1522 753 1570" type="button" value="v"/>	
There are no offensive odors	Passed <input data-bbox="716 1719 753 1768" type="button" value="v"/>	

Indoor Dog Kennels cont.	Pass/Fail/ Not Verified	Comments
Appropriate signage on each occupied kennel and cage	<i>Select one from drop-down list</i> Passed <input data-bbox="716 289 753 338" type="button" value="v"/>	
There is variety in the dogs available for adoption	Passed <input data-bbox="716 487 753 535" type="button" value="v"/>	
There are no offensive odors	Passed <input data-bbox="716 684 753 732" type="button" value="v"/>	
Fresh water in each occupied kennel and cage	Passed <input data-bbox="716 882 753 930" type="button" value="v"/>	
Drains free of debris and functioning properly	Passed <input data-bbox="716 1079 753 1127" type="button" value="v"/>	
Runs have proper bedding & toys available	Passed <input data-bbox="716 1276 753 1325" type="button" value="v"/>	
Pooper Scoopers are kept in a clean disinfectant solution between scooping	Passed <input data-bbox="716 1474 753 1522" type="button" value="v"/>	
Food storage area clean and neatly stocked	Passed <input data-bbox="716 1671 753 1719" type="button" value="v"/>	

Indoor Dog Kennels cont.	Pass/Fail/ Not Verified	Comments
Kennels and cages are thoroughly cleaned and sanitized between occupants	<i>Select one from drop-down list</i> Passed <input data-bbox="716 289 753 338" type="button" value="v"/>	Cages that were empty were clean and ready for the next occupant.
Aisles are free of debris and safety hazards	Passed <input data-bbox="716 451 753 499" type="button" value="v"/>	
Kennel building and equipment are in good repair	Passed <input data-bbox="716 634 753 682" type="button" value="v"/>	
Description of Concerns, Actions Needed, or Praise		

Outdoor Dog Runs	Pass/Fail/ Not Verified	Comments
Outdoor Dog Runs	<i>Select one from drop-down list</i> Passed <input type="button" value="v"/>	
Clean floors, windows, and doors	Passed <input type="button" value="v"/>	
Kennel guillotine doors are clean	Passed <input type="button" value="v"/>	
Kennels are free of feces and urine	Passed <input type="button" value="v"/>	
Drains free of debris	Passed <input type="button" value="v"/>	
Aisles are free of debris and safety hazards	Passed <input type="button" value="v"/>	
<b>Description of Concerns, Actions Needed, or Praise</b>		



Outdoor Play Yards	Pass/Fail/ Not Verified	Comments
Clean and free of fecal matter	<i>Select one from drop-down list</i> Passed 	
Doors to the play yards operate properly	Passed 	
Turf is in good repair	Passed 	
Play yard structure is in good repair	Passed 	
Description of Concerns, Actions Needed, or Praise		

Exterior Grooming/Driveway/Mechanical Yard	Pass/ Fail/ Not Verified	Comments
Cages and cage doors are clean	<i>Select one from drop-down list</i> Passed <input type="button" value="v"/>	
Clean newspaper in cages	Passed <input type="button" value="v"/>	
Fresh water in each occupied cage	Passed <input type="button" value="v"/>	
Appropriate signage on each occupied kennel and cage	Passed <input type="button" value="v"/>	
Bathing sink is clean and free of debris	Passed <input type="button" value="v"/>	
Trash dumpster not overflowing	Passed <input type="button" value="v"/>	
Area is clean and free of debris and safety hazards	Passed <input type="button" value="v"/>	
<b>Description of Concerns, Actions Needed, or Praise</b>		

Pavilion	Pass/Fail/ Not Verified	Comments
Clean floors that are free of debris and safety hazards	<i>Select one from drop-down list</i> Passed <input data-bbox="716 289 753 338" type="button" value="v"/>	
Fencing and doors around pavilion in working order and in good repair	Passed <input data-bbox="716 485 753 533" type="button" value="v"/>	
Fans and outside lights in working order	Passed <input data-bbox="716 680 753 728" type="button" value="v"/>	
Pavilion event calendar utilized and current	Passed <input data-bbox="716 875 753 924" type="button" value="v"/>	
<b>Description of Concerns, Actions Needed, or Praise</b>		

Exterior Premises	Pass/Fail/ Not Verified	Comments
Landscaped area free of feces, debris, and safety hazards	<i>Select one from drop-down list</i> Passed <input type="button" value="v"/>	
Dog waste stations stocked	Passed <input type="button" value="v"/>	
Trash receptacles not overflowing	Passed <input type="button" value="v"/>	
Landscape (to include grass and plants) well maintained	Passed <input type="button" value="v"/>	
<b>Description of Concerns, Actions Needed, or Praise</b>		

## SPAY NEUTER CLINIC

Main Lobby/Reception Area/Exam Rooms	Pass/Fail/Not Verified	COMMENTS
Staff are friendly, informative, and courteous to all	Passed <input type="button" value="v"/>	
Clean floors, windows, and doors	Passed <input type="button" value="v"/>	
Proper signage in place	Passed <input type="button" value="v"/>	
Reception area neat & orderly	Passed <input type="button" value="v"/>	
Men's restroom clean and stocked	Passed <input type="button" value="v"/>	
Women's restroom clean and stocked	Passed <input type="button" value="v"/>	
<p align="center"><b>Description of Concerns, Actions Needed, or Praise</b></p> <p>I was very impressed with how clean and organized this facility is now.</p> <p>One of the sinks had a note not to use due to pipes leaking. I spoke to staff and they stated that they had reported but issue has not been resolved. I told them I would let ACS know of this problem. I did speak to Marshall Bruce of ACS and reported the issue to him to see if they could get the issue resolved.</p>		

Cat Holding Area	Pass/Fail/ Not Verified	COMMENTS
Cages & cage doors are clean	Passed <input data-bbox="716 275 756 327" type="button" value="v"/>	
All cages are cleaned & sanitized between occupants	Passed <input data-bbox="716 455 756 508" type="button" value="v"/>	
Fresh newspaper in each cage	Passed <input data-bbox="716 636 756 688" type="button" value="v"/>	
There are no offensive odors	Passed <input data-bbox="716 816 756 869" type="button" value="v"/>	
Each cage with cat has correct kennel card	Passed <input data-bbox="716 997 756 1050" type="button" value="v"/>	
Stainless steel shelving is cleaned	Passed <input data-bbox="716 1178 756 1230" type="button" value="v"/>	
Description of Concerns, Actions Needed, or Praise		

Dog Holding Area (Right)	Pass/Fail/ Not Verified	COMMENTS
Cages & cage doors are clean	Passed <input data-bbox="721 296 756 342" type="button" value="v"/>	
All cages are cleaned & sanitized between occupants	Passed <input data-bbox="721 506 756 552" type="button" value="v"/>	
Fresh newspaper in each cage	Passed <input data-bbox="721 716 756 762" type="button" value="v"/>	
There are no offensive odors	Passed <input data-bbox="721 894 756 940" type="button" value="v"/>	
Each cage with dog has correct kennel card	Passed <input data-bbox="721 1062 756 1108" type="button" value="v"/>	
Description of Concerns, Actions Needed, or Praise		

Surgical Prep Area	Pass/Fail/ Not Verified	COMMENTS
Prep sinks are in working order, clean, and free of debris	Passed <input data-bbox="721 275 756 321" type="button" value="v"/>	
Medical equipment are in working order and clean	Passed <input data-bbox="721 457 756 504" type="button" value="v"/>	
Controlled Medical Drugs are properly secured	Passed <input data-bbox="721 625 756 672" type="button" value="v"/>	
Clean floors and tables	Passed <input data-bbox="721 823 756 869" type="button" value="v"/>	
There are no offensive odors	Passed <input data-bbox="721 1005 756 1052" type="button" value="v"/>	
<p style="text-align: center;"><b>Comments/Actions Needed</b></p>		



Surgery Suite	Pass/Fail/ Not Verified	COMMENTS
Medical equipment is in working order and clean	Passed <input type="button" value="v"/>	They were doing surgery at the time of inspection.
Fresh surgery packs are used for each pet	Passed <input type="button" value="v"/>	
Pets are properly sedated, and secured to surgery table	Passed <input type="button" value="v"/>	
Clean floors and tables	Passed <input type="button" value="v"/>	
Comments/Actions Needed		





# City of San Antonio

## Agenda Memorandum

**File Number:**  
**23-191965**

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**Agenda Item Number:** 6

**Agenda Date:** May 17, 2023

**In Control:** Animal Care Services Advisory Board

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**DEPARTMENT:** Animal Care Services

**DEPARTMENT HEAD:** Shannon Sims

**COUNCIL DISTRICTS IMPACTED:** Citywide

**SUBJECT:**

Briefing on Updates to ACS Operations

**SUMMARY:**

ACS has developed their new strategic plan with five focus areas:

- Supporting a safe community for people in the neighborhoods
- Protect the safety and humane treatment of pets
- Support the placement of pets for life
- Foster position connections with our community
- Empower a thriving and healthy workforce

ACS has already begun making changes to operations to address these five focus areas. These changes include expanding wellness clinics by adding 500 more pets in FY 2023, contracting spay/neuter funding for feral cats, increasing proactive action through business intelligence, improving contract management through a contract coordinator, purchasing equipment to equip field operations, and launching the new Customer Service Team.

The City Manager's Office is also recommending amending ACS's \$848,000 to overhire 15 ACO

apprentice positions, adopt and amend lease agreements at Brooks and Brackenridge respectively, increase operating hours on campus, launch a TV campaign, pilot a contracted transport program.

**BACKGROUND INFORMATION:**

ACS is also beginning the early implementation of the new strategic plan. ACS has made several changes to campus operations to redirect staff and allocating resources through the City's proposed mid-year ordinance.

**ISSUE:**

N/A

**FISCAL IMPACT:**

N/A

**ALTERNATIVES:**

N/A

**RECOMMENDATION:**

This is for briefing purposes only.

# FY 23 Updates

## Animal Care Services

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**Advisory Board  
May 17, 2023**

**Presented by: Brad Davenport, Assistant Director**



# STRATEGIC PLAN FOCUS AREAS



Support a safe community for people in their neighborhoods



Support the placement of pets for life



Foster positive connections with our community



Protect the safety and humane treatment of pets



Empower a healthy and thriving workforce

# CURRENT ACTIONS

- Wellness Clinics Expansion
- Spay/Neuter
- Proactive Enforcement
- Fleet/Computers
- Customer Service
- Supporting Positions



Sara, ACS Live Release Coordinator

Rudy, transferred to Rescue care



# CURRENT ACTIONS

## Wellness Clinics Expansion

- Current partnership with ADL to serve 2,400 pets
- Includes microchip, rabies, FVRCP or DHPP
- 2 clinics per month in high need areas
- Expanding to an additional clinic per month at ACS campus
- 500 more pets in FY 2023, 1,200 more pets in FY 2024
- Goal of 10,000 pets served by FY 2028



San Antonio Resident, Attending ACS ADL  
Community Vaccination Clinic



Date	District	Location	Partner
5/20	5	Normoyle Park	ADL
5/27	6	ACS Campus	Dr Esparza
6/3	6	Acme Park	ADL
6/10	6	Camargo Park	Partners!
6/17	6	Levi Strauss Park	ADL
7/1	6	ACS Campus	Dr Esparza
7/1	4	Arnold Park	ADL
7/15	4	Millers Pond	ADL
8/5	3	Highland Park	ADL
8/12	6	ACS Campus	Dr Esparza
8/19	3	Concepcion Park	ADL
9/2	2	Pittman Sullivan Park	ADL
9/16	2	Dawson Park	ADL
Sept	Pending	Pending	Dr Esparza

# CURRENT ACTIONS

## Spay/Neuter

- Spay/neuter up to 1,000 feral cats
- 6 spay/neuter partners for free community surgeries
  - San Antonio Humane Society
  - SNIPSA
  - Pet Spots
  - SNAP – *new!*
  - SA Wellness – *new!*
  - Spay Neuter Network – *new!*





# CURRENT ACTIONS



## Proactive Enforcement

- Data driven proactive community-oriented canvassing, enforcement, and performance measurement.
- Focus on getting owners into compliance
- Canvassing Team Results
  - 893 of citations
  - 1,429 of return to owners
  - 1,260 pets microchipped





# CURRENT ACTIONS

## Vehicles and Laptops

- Issues with getting trucks and not enough for maintenance and repairs
  - Pending trucks order in September 2021
- Expand fleet by 13 trucks
- Retrofit all trucks with rugged laptops critical to field operations and order equipment for proposed officer increases



# CURRENT ACTIONS

## Customer Service

- Refocus Field and Live Release staff time to critical needs
- Currently answering 1,000 calls per month
- Answering Field Management Supervisor calls





# CURRENT ACTIONS

## Contract Coordinator Position

- Oversee 40+ contracts annually
- Provide contract compliance oversight and audits
- Coordinate spay/neuter

## Data Analytics Manager

- Focus on proactive enforcement and campus operations
- Improves data integrity
- Prioritizes transparent data
- Oversee all software systems used by all ACS



Bucky, Adopted May 2023!



# MID-YEAR PROPOSAL

## Mid-Year Budget Ordinance

- Presented to Council at April 13 Goal Setting and May 10 Forecast and Trial Budget presentations
- Ordinance will be presented to Council for adoption May 18
- \$848,111 in improvements

## Overhire Animal Care Officer Apprentice - \$341k

- 15 Apprentice positions
- Frontload Officer positions for proposed increase in Investigations and Canvassing in FY 2024 and future years

## Spay/Neuter Funding - \$181k

- Additional 600 free surgeries at Brackenridge and Brooks
- Ensure 13,000 low-cost surgeries remain affordable at Brooks and Brackenridge facilities



Scout, Training Assistant, Adopted 2020!

# MID-YEAR PROPOSAL

## TV, Radio and Print Campaign - \$100k

- Create a campaign to stop allowing pets to free roam
- Call to Action for residents

## Transport Program – Pilot - \$50k

- Develop transport pilot program by identifying partners to contract with for FY 2023 and FY 2024
- Will also build an internal transport program in FY 2025

## Quality of Care on Campus - \$176k

- Expand ACS Operating Hours
  - Monday-Friday hours adjustment
- Decrease the spread of disease
- Shift the intake center from a Live Release function to Clinic and Shelter
  - Allows more staff time on floor helping adopters



Madeline, PEMA Student



# CAPITAL UPDATES

## Play Yards

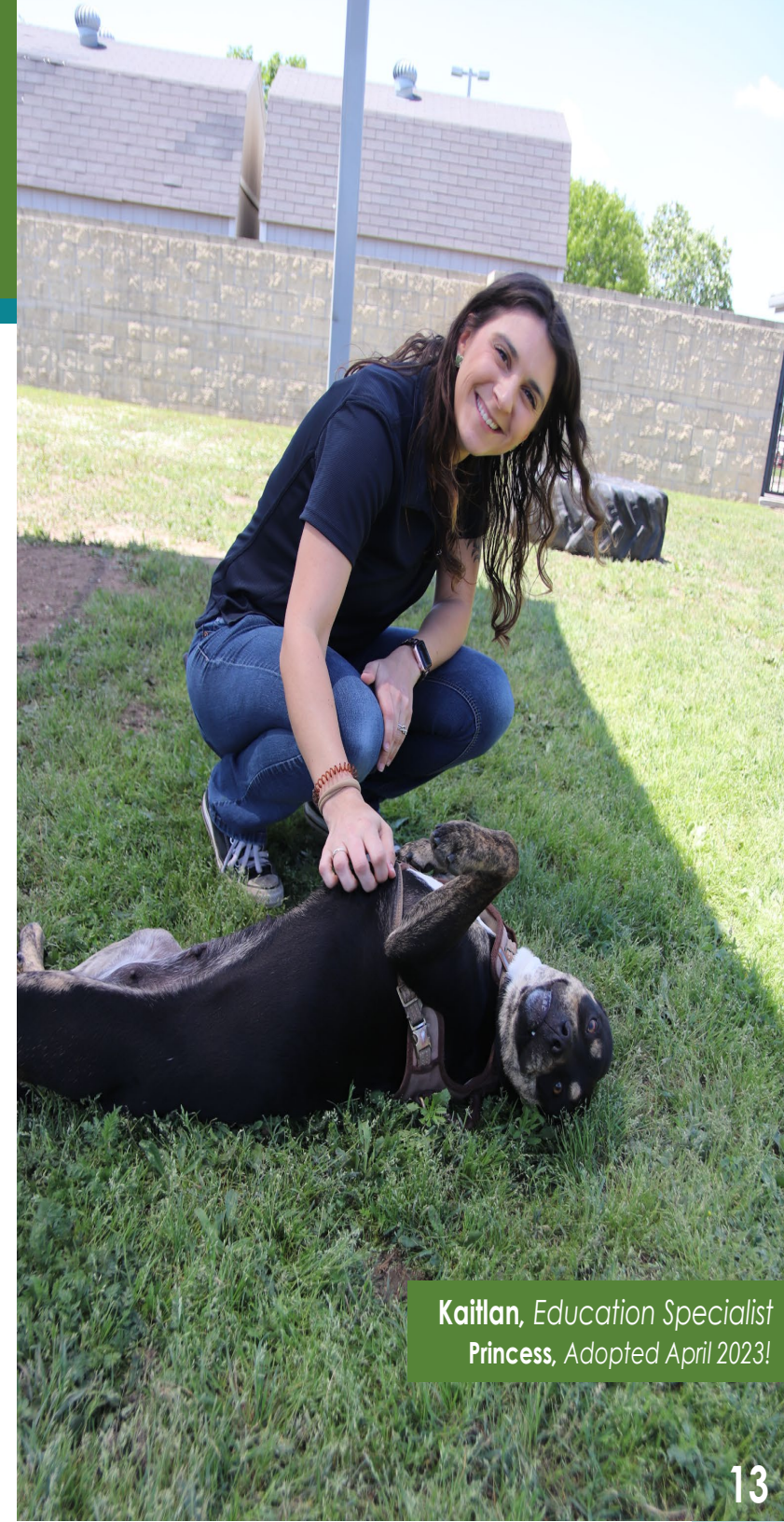
- Increase from 4 to 13 middle play yards
- Replacing turf and fencing repairs at Building 1

## Hospital

- Programming phase with architects and engineers
- Site Assessment for utilities for future campus needs

## Support Housing Building

- Programming and location selection phase with architects and engineers



**Kaitlan**, Education Specialist  
**Princess**, Adopted April 2023!

[illegible]

## A black cat with large, bright orange eyes looking directly at the camera. The cat is lying down, and its fur is a deep, solid black. The background is a plain, light color.

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# City of San Antonio

## Agenda Memorandum

**File Number:**  
**23-191966**

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**Agenda Item Number:** 7

**Agenda Date:** May 17, 2023

**In Control:** Animal Care Services Advisory Board

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**DEPARTMENT:** Animal Care Services

**DEPARTMENT HEAD:** Shannon Sims

**COUNCIL DISTRICTS IMPACTED:** Citywide

**SUBJECT:**

Briefing on the 88th Texas Legislative Session

**SUMMARY:**

ACS is tracking several bills in the Legislative Session and will provide an update on dangerous dog bills, access to veterinary care, dangerous dog bills, and regulate the City's ability regulate animal business. ACS will provide a briefing on the current bills and the status of each.

**BACKGROUND INFORMATION:**

There are several bills related to animal care being considered during the Legislative Session.

**ISSUE:**



N/A

**FISCAL IMPACT:**

N/A

**ALTERNATIVES:**

N/A

**RECOMMENDATION:**

This is for briefing purposes only.

# Legislative Updates

## Animal Care Services

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**Advisory Board  
May 17, 2023**

**Presented by: Brad Davenport, Assistant Director**



# Legislative Updates

## SB 2226

Relating to the reporting method in determining that a dog is dangerous.

Author: Jose Menendez (26)

03/22/2023 Referred to Criminal Justice

Current Status: Awaiting Hearing

## HB 870

Relating to the source of dogs and cats sold by pet stores; providing a civil penalty.

Author: Jared Patterson (106)

05/11/2023 Placed on General State Calendar

Current Status: Dead

## HB 4759

Relating to an attack by a dangerous dog; increasing criminal penalties.

Author: Elizabeth Campos (119)

05/16/2023 Senate Referred to Criminal Justice

Current Status: Ongoing

## SB 876

Relating to the licensing and regulation of dog and cat breeders; expanding the applicability of an occupational license.

Author: Pete Flores (24) and John Whitmire (15)

05/16/2023 Reported Enrolled

Current Status: Passed both chambers

# Legislative Updates

## HB 1348

Relating to the authority of a municipality to regulate veterinarians.

Author: Lynn Stucky (64)

05/11/2023 S Referred to Water, Agriculture, & Rural Affairs

Current Status: Not needed due to 2127

## HB 598

Relating to creating the criminal offense of possession of an animal by a person who has been previously convicted of an offense involving animal cruelty.

Author: Matt Shaheen (66)

05/15/2023 Sent to the Governor

Current Status: Awaiting Gov Signature

## HB 2127

Relating to state preemption of and the effect of certain state or federal law on certain municipal and county regulation.

Author: Dustin Burrows (83)

05/16/2023 Passed 3rd reading

Current Status: Passed both chambers

## HB 3439

Relating to veterinary services performed on certain animals in the care of a releasing agency.

Author: Ann Johnson (134)

05/09/2023 Senate Referred to Water, Agriculture, & Rural Affairs

Current Status: Ongoing

# Legislative Updates

## Animal Care Services

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**Advisory Board  
May 17, 2023**

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