



City of San Antonio

Agenda Memorandum

**File Number:
23-190271**

Agenda Item Number: 3

Agenda Date: February 28, 2023

In Control: Municipal Utilities Committee

DEPARTMENT: Finance Department

DEPARTMENT HEAD: Troy Elliott

COUNCIL DISTRICTS IMPACTED: Citywide

SUBJECT:

Briefing by CPS Energy on the status of Accounts Receivable.

SUMMARY:

CPS Energy will provide a briefing on the status of past due accounts as of December 31, 2022, as well as the efforts in progress to conduct customer outreach to provide bill payment assistance and collection efforts to impact past due accounts receivable.

BACKGROUND INFORMATION:

CPS Energy continues to make collection efforts for customer past due accounts. In addition, CPS Energy informs customers that payment plan arrangements are available to help customers make bill payments over time to bring their accounts current.

ISSUE:

Briefing by CPS Energy on the status of Accounts Receivable related to past due customer accounts including an overview of collection efforts and the customer outreach to provide utility bill assistance.

FISCAL IMPACT:

This item is for briefing purposes only.

ALTERNATIVES:

This item is for briefing purposes only.

RECOMMENDATION:

This item is for briefing purposes only.