



City of San Antonio

Agenda Memorandum

File Number:
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Agenda Item Number: 7

Agenda Date: May 18, 2022

In Control: Animal Care Services Advisory Board

DEPARTMENT: Animal Care Services

DEPARTMENT HEAD: Shannon Sims

COUNCIL DISTRICTS IMPACTED: Citywide

SUBJECT:

Briefing on the ACS Strategic Plan Update - Phase I.

SUMMARY:

During the FY 2022 budget process, Animal Care Services (ACS) presented to City Council the goal to create a new strategic plan. ACS is currently in the process of creating the new strategic plan, which will be completed in the Spring of 2023. ACS has completed Phase One, the Discovery Phase of the planning process.

BACKGROUND INFORMATION:

The Discovery Phase (Phase I) of the strategic planning process has concluded. The five key components of the Discovery Phase include:

- ACS Staff Survey
- ACS Leadership Interviews
- ACS Advisory Board Member Interviews

- Community Survey
- Best Practice Research

The next step in the planning process is Phase II, the Engagement Phase. This will take what was learned in the Discovery Phase and guide further research into common themes or results. The Engagement Phase will also expand efforts to understand community needs and problems.

ISSUE:

This item is for briefing purposes only.

FISCAL IMPACT:

This item is for briefing purposes only.

ALTERNATIVES:

This item is for briefing purposes only.

RECOMMENDATION:

This item is for briefing purposes only.