



City of San Antonio

Agenda Memorandum

File Number:

Agenda Item Number: 9

Agenda Date: October 21, 2021

In Control: City Council A Session

DEPARTMENT: Finance Department

DEPARTMENT HEAD: Troy Elliott

COUNCIL DISTRICTS IMPACTED: Citywide

SUBJECT:

Fusion Center Tactical Intelligence Operations Center (TIOC) - Hiperwall (Video Wall)

SUMMARY:

This Ordinance authorizes a contract with Digital Display Solutions, Inc., in the amount of \$291,842.61 to provide the San Antonio Police Department Fusion Center Tactical Intelligence Operations Center (TIOC) with a replacement Hiperwall (video wall). Funding is available from the 2020 Urban Area Security Initiative Grant Budget.

BACKGROUND INFORMATION:

The Southwest Texas Fusion Center (SWTFC), a division of the San Antonio Police Department manages a Tactical Intelligence Operations Center (TIOC) to support the real time information needs of local law enforcement partners. Fusion Liaison Officers that are housed at the TIOC include Bexar County Sheriff, Joint Base San Antonio, Department of Homeland Security, Federal Bureau of Investigations, San Antonio Independent School District, Northside Independent School District, Department of Public Safety and the San Antonio Fire Department.

The Tactical Intelligence Operations Center receives and disseminates a variety of information

and intelligence to support internal and external strategic information needs. In an effort to support the mission of the Operations Center and ensure situational awareness of the personnel assigned, a shared visual information resource was needed.

This contract shall replace the existing Hiperwall video platform originally installed in 2012. The new larger video wall will measure 72 inches in height by 225 inches wide. This new video wall system will allow the watch center and Fusion staff to address exigent crime, special event and disaster response in a collaborative large format screen. A recent evaluation indicated the current system has reached end of life and can no longer be supported under the current maintenance agreement. This video wall platform is essential to the daily operations and has logged over 72,000 operational hours since 2012. If this system were to fail it would significantly hinder SWTFC's ability to function.

The City issued a Request for Offer (RFO) for "Fusion Center Tactical Intelligence Operations Center (TIOC) Hiperwall (Video Wall)" (RFO, 6100014218) on August 17, 2021 with a submission deadline of August 24, 2021. The offer submitted by Digital Display Solutions, Inc., is in accordance with The Interlocal Purchasing System (TIPS) Cooperative Contract # 200904. The term of the agreement shall begin upon approval of the contract by City Council and expire upon completion and acceptance by the City.

This purchase is made through The Interlocal Purchasing System (TIPS) Cooperative Program passed on Ordinance 2009-12-10-1002, Dated 12/10/2009.

ISSUE:

This contract will provide the San Antonio Police Department Fusion Center Tactical Intelligence Operations Center (TIOC) with a replacement video wall to support the mission of the Operations Center and ensure situational awareness of the personnel assigned, a shared visual information resource which allows the users to display and manipulate content on a "video wall" within the operations center. Digital Display Solutions, Inc. has experience designing, installing and maintaining video walls for the City. Utilizing the existing TIPS cooperative contract shortens the project timeline by having the vendor both design and install the replacement video wall.

This contract will provide a 90-day warranty provided by Digital Display Solutions, Inc. and a one-year manufacturer warranty for installation and hardware.

This contract is within the scope of the SBEDA Program. However, due to lack of available firms and/or subcontracting opportunities, the Goal Setting Committee was unable to apply a SBEDA tool to this contract.

This contract is an exception to the Local Preference Program.

The Veteran-Owned Small Business (VOSB) Preference Program does not apply to non-

professional service contracts, so no preference was applied to this contract.

ALTERNATIVES:

Should this contract not be approved, the City will not be able to replace the existing Hiperwall video platform originally installed in 2012. If this system were to fail it would significantly hinder the City's ability to function and support the tactical, operational, and strategic missions.

FISCAL IMPACT:

This ordinance authorizes a contract with Digital Display Solutions, Inc., in the amount of \$291,842.61 to provide the San Antonio Police Department Fusion Center Tactical Intelligence Operations Center (TIOC) with a Hiperwall (video wall). Funding is available from the 2020 Urban Area Security Initiative Grant Budget.

RECOMMENDATION:

Staff recommends the approval of this contract with Digital Display Solutions, Inc. in the amount of \$291,842.61 to provide the Fusion Center Tactical Intelligence Operations Center (TIOC) with a Hiperwall (video wall) for the Police Department.

This contract is procured based on cooperative purchasing and a Contracts Disclosure Form is not required.