



# City of San Antonio

## Agenda Memorandum

**File Number:**

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**Agenda Item Number:** 50

**Agenda Date:** September 21, 2023

**In Control:** City Council A Session

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**DEPARTMENT:** Department of Human Services

**DEPARTMENT HEAD:** Melody Woosley

**COUNCIL DISTRICTS IMPACTED:** Citywide

**SUBJECT:**

Ordinance authorizing a contract with WellMed Medical Management Inc. to provide health and wellness-related services at Comprehensive Senior Centers and Nutrition Sites.

**SUMMARY:**

This ordinance authorizes the execution of a contract with WellMed Medical Management Inc. to provide health and wellness-related services at no cost to residents, ages 60 and older, attending City operated Comprehensive Senior Centers for the period of October 1, 2023 to September 30, 2028 with two (2) one-year renewal options. This ordinance also authorizes the Director of the Department of Human Services to negotiate and execute amendments to the agreement as onsite programming and center locations evolve. The contract is a non-financial agreement for the services provided and there is no impact to the General Fund.

**BACKGROUND INFORMATION:**

The City of San Antonio's Department of Human Services (DHS) offers comprehensive services to assist older adults, age 60 and over, remain healthy, engaged, and independent. DHS delivers aging programs through public and private partnerships with agencies in the community. To enable dedicated health services at the senior centers, DHS contracts with medical service providers to offer free health services to all older adults attending senior centers. The health providers establish

and provide dedicated health services daily at Senior Comprehensive Centers, Senior Part-time Nutrition Centers, and Vendor/Volunteer Nutrition Sites.

The Finance Department, on behalf of DHS, issued a Request for Proposals (RFP) on May 12, 2023 to procure health services. The City requested proposals from respondents qualified to establish and operate health related services daily at senior center locations. Two proposals were received by the June 16, 2023 deadline. The five-member Evaluation Committee included Senior Center participants, a member of the City and County Joint Commission on Elderly Affairs, and representatives from DHS and Metro Health. Respondents were evaluated based on their qualifications, experience, and quality of service, reference review, proposed plan and price schedule.

The Evaluation Committee recommends WellMed Medical Management Inc. as the selected respondent by consensus to provide dedicated health-related services at no cost to all participants in 11 existing Comprehensive Senior Centers and 32 part-time and vendor volunteer-based Nutrition Sites. WellMed Medical Management currently provides services at these locations and will expand to the new District 4 Heritage Park Senior Center scheduled to open in October 2024.

Services offered through WellMed Medical Management Inc. will include health screening services, which will proactively address chronic conditions and provide acute care to clients. Core services include free medical and dental services for older adults at comprehensive senior centers, such as health risk assessments and screenings, health education/prevention classes, immunizations, vision and hearing screenings, oral health evaluations provided by a dentist, and preventive oral health services. Preventive care programs implemented at these centers will serve to improve the quality of life of older adults while decreasing annual health care costs.

#### **ISSUE:**

This action authorizes DHS to enter into a no cost contractual agreement with WellMed Medical Management Inc. for the period October 1, 2023, through September 30, 2028, with two one-year renewal options, to provide dedicated health services, medical screenings and dental services. These services are at no cost to older adults attending and participating in activities at City Comprehensive Senior Centers and part-time nutrition and vendor volunteer centers.

#### **ALTERNATIVES:**

If this ordinance is not approved, DHS will need to coordinate with the Finance Department to re-issue a solicitation for a health-related services provider and may potentially interrupt the provision of preventative health care services to older adults at Comprehensive Senior Centers and part-time and vendor volunteer-based Nutrition Sites.

#### **FISCAL IMPACT:**

There is no fiscal impact to the General Fund. The contract is a non-financial agreement for services.

**RECOMMENDATION:**

Staff recommends the approval of this ordinance for the continuation of health-related services such as medical screenings and dental services for older adults at no cost to the City or participating members.

This contract is procured by means of Request for Proposals (RFP) and the Contracts Disclosure Form is attached.