



FY 2024 PROPOSED PROGRAM CHANGES

GENERAL FUND IMPROVEMENTS

FUND

*Department***Program Change Title and Description****FY 2024
Amount****FY 2025
Amount****Civilian
Positions****Uniform
Positions**

GENERAL FUND

*311 Customer Service***Customer Service Enhancement**

157,887

198,579

3

0

This improvement will facilitate satisfactory completion of service requests by shepherding work orders through the appropriate city department and communicating directly with residents to provide a higher level of customer service.

*311 Customer Service Total*157,887198,57930**GENERAL FUND TOTAL**157,887198,57930