

2024 CSBG Community Action Plan

August 17, 2023

	Outcomes		F - 1		Services		
FNPI 1	Employment Outcomes	Identify Need	Target	SRVI	Employment ervices	Identify Need	Estimate
FNPI la	The number of unemployed youth who obtained employment to gain skills or income.			SRV la-f	Skills Training and Opportunities	for Experience	
FNPI 1b	The number of unemployed adults who obtained employment (up to a living wage).	4	30	SRV Ia	Vocational Training	4	129
FNPI le	The number of unemployed adults who obtained and maintained employment for at least 90 days (up to a living wage).	4	20	SRV I b	On-the-Job and other Work Experience		
FNPI le	The number of unemployed adults who obtained employment (with a living wage or higher).	4	40	SRV le	Youth Summer Work Placements		
FNPI 1f	The number of unemployed adults who obtained and maintained employment for at least 90 days (with a living wage or higher).	4	15	SRV I d	App re nti cesh ip/1 nterns hip		
FNPI Ih	The number of employed participants in a career-advancement related program who entered or transitioned into a position that provided increased income and/or benefits.	4	35	SRV I e	Self-Employment Skills Training		
FNPI lh.1	Of the above, the number of employed participants who Increased income from employment through wage or salary amount increase.	4	15	SRV 1f	Job Readiness Training		ŧ
FNPI lh.2	Of the above, the number of employed participants who increased income from employment through hours worked increase.	4	10	SRV Ig-h	Career Counseling		
FNPI lh.3	Of the above, the number of employed participants who increased benefits related to employment.	4	15	SRV I g	Workshops		
FNPI lz.1	The number of unduplicated persons who achieved a household income above 125% transitioning to self-sufficiency	4	80	SRV Ih	Coaching	4	30
			*	SRV.li-n	Job Search		
				SRV li	Coaching	1	30
				SRV Ij	Resume Development	1	30
				SRV I k	Interview Skills Training	1	30
				SRV 11	Job Referrals	1	10
				SRVIm	Job Placements		
				SRV In	Pre-employment physicals, background check	s, etc.	
				SRV lo-p	Post Employment Supp	orts	
				SRV I o	Coaching		
				SRV I p	Interactions with employers		
				SRVIq	Employment Supplie	s	

SRV Iq Employment Supplies

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	Outcomes	14.00			Services	B 185	
FNPI 2	Education and Cognitive Development Outcomes	Identify Need	Target	SRV2	Education and Cognitive Development Services	Identify Need	Estimate
FNPI 2a	The number of children (Oto 5) who demonstrated improved emergent literacy skills.	Other	775	SRV2a-j	Child/Young Adult Education Prog	rams	
FNPI 2b	The number of children (0 to 5) who demonstrated skills for school readiness.	Other	3,664	SRV 2a	Early Head Start	Other	246
FNPI 2c	The number of children and vouth who demonstrated improved oositive aooroaches toward I	earnine-, in	cludine-	SRV2b	Head Start	Other	148
FNPI 2c.1	Early Childhood Education (ages 0-5)	Other	3,664	SRV 2c	Other Early-Childhood (0-S yr. old) Education	Other	3,270
FNPI 2c.2	1st grade-8th grade			SRV 2d	K-12 Education		
FNPI 2c.3	9th grade-12th grade			SRV 2e	K-12 Support Services		
FNPI 2d	The number of children and vouth who are achieving at basic e-rade level (academic, social,			SRV 2f	Financial Literacy Education		
	Early Childhood Education (ages 0-5)	Other	775	SRV 2g	Literacy/English Language Education		
	1st grade-8th grade			SRV 2h	College-Readiness Preparation/Support		
	9th grade-12th grade			SRV 2i	Other Post Secondary Preparation		
FNPI 2e	The number of parents/caregivers who improved their home environments.	Other	1.380	SRV2j	Other Post Secondary Support		
FNPI 2f	The number of adults who demonstrated improved basic education.	A4	240		School Supplies		
FNPI 2g	The number of individuals who obtained a high school diploma and/or obtained an			SRV 2k	School Supplies		
1111129	equivalency certificate or diploma.	A4	295		School Supplies	4	125
FNPI 2h	The number of individuals who obtained a recognized credential, certificate, or degree						123
11011 211	relating to the achievement of educational or vocational skills.	A4	130	SRV 21-q	Extra-curricular Programs		
FNPI 2i	The number of individuals who obtained an Associate's degree.	A4		SRV 21	Before and After School Activities		
fNPI 2j	The number of individuals who obtained a Bachelor's degree.	A4	44		Summer Youth Recreational Activities		
INPI ZJ	The number of individuals who obtained a bachelor's degree.	74		SRV 2n			-
				SRV 20	Summer Education Programs		
				SKV 20	Behavior Improvement Programs (attitude, self-		
				CDV 2m	esteem, Dress-for-Success, etc.)		-
				SRV 2p	Mentoring		
				SRV 2q	Leadership Training		
				SRV 2r-z			
				SRV 2r	Adult Literacy Classes		
				SRV 2s	English Language Classes		
				SRV 2t	Basic Education Classes	4	240
				SRV 2u	High School Equivalency Classes	4	295
				SRV 2v	Leadership Training		
	and the second s			SRV2w	Parenting Supports (may be a part of the early	Other	
	8				childhood programs identified above)		1,380
				SRV 2x	Applied Technology Classes		
				SRV 2y	Post-Secondary Education Preparation		
				SRV 2z	Financial Literacy Education	5	1,400
				SRV 2aa	Post-Secondary Education Suppo		
				SRV 2aa	College applications, text books, computers, etc.	4	
				SRV 2bb	Financial Aid Assistance		
				SRV 2bb	Scholarships	4	125
				SRV 2cc	Home Visits	Branch L	
				SRV 2cc	Home Visits		

	Outcomes			350	Services		
FNPI 3	Income and Asset Building Outcomes	1aent1ry Need	Target	SRV3	Income and Asset Building Services	1aent1ry Need	Estimate
FNPl3a	The number of individuals who achieved and maintained capacity to meet basic needs for 90 days.	4,3,2,1	100	SRV 3a-f	Training and Counseling Servi	ces	
FNPI 3b	The number of individuals who achieved and maintained capacity to meet basic needs for 180 days.			SRV 3a	Financial Capability Skills Training		
FNPI 3c	The number of individuals who opened a savings account or IDA.			SRV 3b	Financial Coaching/Counseling	4	1,400
FNPI 3d	The number of individuals who increased their savings.	4	160	SRV 3c	Financial Management Programs (including budgeting, credit management, credit repair, credit counseling, etc.)	4	1,400
FNPI 3e	The number of individuals who used their savings to purchase an asset.			SRV 3d	First-time Homebuyer Counseling		
FNPI 3e.1	Of the above, the number of individuals who purchased a home.			SRV 3e	Foreclosure Prevention Counseling		pa.
FNPI 3f	The number of individuals who improved their credit scores.	4	100	SRV 3f	Small Business Start-Up and Development Counseling Sessions/Classes		
FNPI 3g	The number of individuals who increased their net worth.			SRV3g-I	Benefit Coordination and Advo	cacy	
FNPI 3h	The number of individuals engaged with the Community Action Agency who report improved financial well-being.	4	2,500	SRV 3g	Child Support Payments		
				SRV 3h	Health Insurance		1
				SRV 3i	Social Security/SSI Payments		
				SRV 3j	Veteran's Benefits		
				SRV 3k	TANF Benefits		
		ú		SRV 31	SNAP Benefits		
				SRV 3m-	1.0001		
				SRV3m	Saving Accounts/IDAs and other asset building accounts	4	160
				SRV 3n	Other financial products (IRA accounts, MyRA, other retirement accounts, etc.)		
				SRV 3o	VITA, EITC, or Other Tax Preparation programs	4, Other	28,000
				SRV 3p	Loans And Grants	**	

SRV 3q

SRV 3r

Micro-loans

Business incubator/business development loans

23 1 1 1 1	Outcomes		115	0.00	Services		1 212
FNPI4	Housing Outcomes	Identify Need	Target	SRV4	Housing Services	Identify Need	Estimate
	The number of households experiencing homelessness who obtained safe temporary shelter.	1		SRV 4a-e	Housing Payment Assistance	1.000	Louinate
FNPI 4b	The number of households who obtained safe and affordable housing.	1	10	SRV4a	Financial Capability Skill Training		
FNPI 4c	The number of households who maintained safe and affordable housing for 90 days.			SRV4b	Financial Coaching/Counseling		
FNPI 4d	The number of households who maintained safe and affordable housing for 180 days.		3	SRV4c	Rent Payments (includes Emergency Rent Payments)	1	SO
FNPI 4e	The number of households who avoided eviction.	1	SO	SRV4d	Deposit Payments		
FNPI 4f	The number of households who avoided foreclosure.			SRV4e	Mortgage Payments (includes Emergency Mortgage Payments)		
FNPI 4g	The number of households who experienced improved health and safety due to improvements within their home (e.g. reduction or elimination of lead, radon, carbon dioxide and/or fire hazards or electrical issues, etc.).			SRV 4f-h	Eviction Prevention Services		
FNPI 4h	The number of households with improved energy efficiency and/or energy burden reduction in their homes.			SRV 4f	Eviction Counseling	1	SO
				SRV4g	Landlord/Tenant Mediations		
				SRV4h	Landlord/Tenant Rights Education		
				SRV 4i-l	Utility Payment Assistance		
				SRV4i	Utility Payments (LI HEAP-includes Emergency Utility Payments)	3	34,000
				SRV4j	Utility Deposits		
				SRV4k	Utility Arrears Payments		
				SRV41	Level Billing Assistance		
				SRV4m-p	Housing Placement/Rapid Re-housi	ing	
				SRV4m	Temporary Housing Placement (includes Emergency Shelters)	1	25
				SRV4n	Transitional Housing Placements		
				SRV4o	Permanent Housing Placements		
	W W			SRV4p	Rental Counseling		
				SRV4q	Housing Maintenance & Improveme	nts	
				SRV4q	Home Repairs (e.g. structural, appliance, heating systems. etc.) (Including Emergency Home Repairs)		
				SRV 4r-t	Weatherization Services		
				SRV 4r	Independent-living Home Improvements (e.g. ramps, tub and shower grab bars, handicap		
				CDV 4:	accessible modifications, etc.)		
				SRV 4s SRV 4t	Healthy Homes Services (e.g. reduction or Energy Efficiency Improvements (e.g. insulation,		
					air sealing, furnace repair, etc.)		
	*			SRV 4u-4v	Water Services		
				SRV4u	Water/Waste Water Services		
				SRV4v	Multiple Services		- 1
				SRV4w	Other Water Services		

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SRV-SR SR	FNPI Si.;	Adults (ages 18+)			SRV SJ	Health Insurance Options Counseling		
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SRVSII Life Skills Coaching Sessions SRV 5mm Pare'nting Classes								
SRV 5mm Pare'nting Classes						1 - 1 - 1		
						1		
					SRV Snn-oo			

SRV Snn SRV Sao Emergency Hygiene Assistance

Hygiene Facility Utilizations (e.g. showers, toilets, sinks)

	Outcomes				Services		
		Identify			Civic Engagement arid Community Involvement	Identify	
FNPI 6	Civic Engagement and Community Involvement Outcomes	Need	Target	SRV6	Services	Need	Estimate
FNPI 6a	The number of Community Action program participants who increased skills, knowledge, and	Other	30	SRV 6a	Voter Education and Access	Other	SO
	abilities to enable them to work with Community Action to improve conditions in the						
	community.						
FNPI 6a.1	Of the above, the number of Community Action program participants who improved their	Other	30	SRV 6b	Leadership Training		
	leadership skills.						
FNPI 6a.2	Of the above, the number of Community Action program participants who improved their	Other	30	SRV6c	Tri-partite Board Membership	Other	5
	social networks.						
FNPI 6a.3	Of the above, the number of Community Action program participants who gained other skills,	Other	30	SRV6d	Citizenship Classes		
	knowledge and abilities to enhance their ability to engage.						
				SRV6e	Getting Ahead Classes		
				SRV 6f	Volunteer Training		

	Outcomes				Services		
FNPI 7	Outcomes Across Multiple Domains	la e n m y llieed	Target	SRV7	Services Supporting Multiple Domains	ldenury Need	Estimate
FNPI 7a	The number of individuals who achieved one or more outcomes as identified by the National Performance Indicators in various domains.	1,2,3, 4,5	5,000	SRV7a	Case Management		
			-	SRV 7a	Case Management	4	125
				SRV7b	Eligibility Determinations		
				SRV7b	Eligibility Determinations	1,2,3,4,5	30,000
				SRV7c	Referrals		
				SRV 7c	Referrals	1,2,3,4,5	5,000
				SRV7d	Transportation Services		
				SRV 7d	Transportation Services (e.g. bus passes, bus transport,		
					support for auto purchase or repair; including		
					e-mergency services)		
				SRV 7e-f			
				SRV 7e	Child Care subsidies		
				SRV 7f	Child Care payments	Other	100
				SRV7g	Eldercare		
				SRV 7g	Day Centers		
				SRV7h-j	Identification Documents		N.A.11
	·			SRV7h	Birth Certificate		
				SRV7i	Social Security Card		
				SRV7j	Driver's License		
	g g			SRV7k	Re-Entry Services		
				SRV7k	Criminal Record Expungements		
			100	SRV71	Immigration Support Services		
				SRV71	Immigration Support Services		
				SRV7m	Legal Assistance (includes emergency legal a	issistance)	
				SRV7m	Legal Assistance		
				SRV7n	Emergency Clothing Assistance		
				SRV7n	Emergency Clothing Assistance		

Mediation/Customer Advocacy Interventions

Mediation/Customer Advocacy Interventions

SRV7o

Modul	e 2, Section B: CSBG Eligible Entity Capacity Building Data Entry Form	Number
B.2	Hours of Agency Capacity Building (e.g. training, planning, assessment):	
B.2a	Hours of Board Members in capacity building activities	······································
B.2b	Hours of Agency Staff in capacity building activities	\$200000 10 100000 \$2000000000000000000000000000000000000
	Volunteer Hours of Agency Capacity Building (e.g. program support, service delive	ery,
B.3	fundraising):	
B.3a	Total number of volunteer hours donated to the agency	Mudummunumuhi Na v oo
B.3a.1	Of the above, the total number of volunteer hours donated by individuals with low-	Muuduundhuuduu 38 Ser oo
B.4	The number of staff who hold certifications that increase agency capacity to achie	eve family and
	community outcomes, as measured by one or more of the following:	
B.4a	Number of Nationally Certified ROMA Trainers	1
B.4b	Number of Nationally Certified ROMA Implementers	
B.4c	Number of Certified Community Action Professionals (CCAP)	
B.4d	Number of Staff with a child development certification	10
B.4e	Number of Staff with a family development certification	40
B.4f	Number of Pathways Reviewers	
B.4g	Number of Staff with Home Energy Professional Certifications	
B.4g.1	Number of Energy Auditors	
B.4g.2	Number of Retrofit Installer Technicians	
B.4g.3	Number of Crew Leaders	
B.4g.4	Number of Quality Control Inspectors (QCI)	
B.4h,	Number.of LEED Risk Certified assessors	
B.4i	Number of Building Performance Institute (BPI) certified professionals	
B.4j	Number of Classroom Assessment Scoring System (CLASS) certified professionals	
B.4k	Number of Certified Housing Quality Standards (HQS) Inspectors	
B.4I	Number of American Institute of Certified Planners (AICP)	
B.4m	Other {Please specify others below):	
	Number of organizations, both public and private, that the CSBG Eligible Entity ac	tively works
	with to expand resources and opportunities in order to achieve family and commu	inity
B.5	outcomes:	
B.Sa	Non-Profit	33
B.Sb	Faith Based	12
B.Sc	Local Government	10
B.Sd	State Government	3
B.Se	Federal Government	2
B.Sf	For-Profit Business or Corporation	3
B.Sg	Consortiums/Collaborations	2
B.Sh	School Districts	6
B.Si	Institutions of Post-Secondary Education/Training	1
B.Sj	Financial/Banking Institutions	0
B.Sk	Health Service Organizations	1
B.5I	Statewide Associations or Collaborations	2

County Served	Organization Name (Do not include Subrecipient)	Address	City/Town	Zip·	Pho11e	Contact Per on	Email	Website	Served The	-CC	ېزې: د ال د	• E ou c	• 5 ii • c	-a 0 9	*# 5 5	la Æ			d u: iju	!!!"	> & O ii t	E Cto: Og	t: Ogou/ifO:i;
Bexar	City of SA Sen_ior Services	2805 E Commerce	San Antonio	78203	210-207-5083	CHS Senior Services	CiJ;yofSASeniorServicesProgram@sana ntonlo.gov	CitvofSanAntonioSenior ServicesProgram					4	У								у	
Bexar	City of SA Economic Develop	IOOW. Houston St	San Antonio	78205	210-207-8080	City of SA Ready to Work	ReadytoWork.gov	Ready to Work SA															У
Bexar	City of SA Next Level Youth Ctr	1226 NW 18th St	San Antonio•	7-8207	210-207-1723	CHS Next Level Youth	<u>Cil:YofSanAnton ioN extlevel@sa ra nton</u> <u>io.gov</u>	CityofSanAntonioNextL evel		У	У			У			2					У	
Bexar	City of SA Homeless	·2305 E Commerce	San Antonio	78203	210-207-5083	OHS Homeless Program	CityofsanAntonioHomelessPrograml@sanantonio.gov	CityofSanAntonioHomel essProgram					y	у								у	
Bexar	City of SA Financial ·Empowerme nt	1302 N Zarzamora St.	San Antonio	78207	210-207-7830	OHS Financial Empowerment	CityofSAFinancia\EmpowermentProgra	CityofSanAntonioFinanc [alEmpowermenProgramm_				У										У	
Bexar	City of SA Emergency Asst	1302 N. Zarzamora St.	San Antonio	78207	210-207-7830	OHS Emergency Assistance	Cil:YofSAEmergencyAssistanceProgram	CityofSanAntonioEmerg encyAssistanceProgram							у							у	
Bexar	City of SA Neighborhoo d Services	1400 s. Flores	San Antonio	78204	210-207-6459	City of SA Neighorhood Housing Services	Cil:YofSANeighborhoodHousingServices Oept@SA.gov	CityofSANeighborhood HousingServicesOept					y									у	
Bexar	City of SA Health Dept	210 N Mel Walters	San Antonio	78202	210-207-8894	City of SA MetropolitanHealt hOeot	Cil:YofSAMetropolitanHealthOept@SA.	CityofSanAntonioMetro politanHealthOept					У									У	
Bexar	Alamo Colleges	2222 n Alamo St	San Antonio	_78215	210-485-0000	Alamo Community College	AlamoCommunityColleges.edu	AlamoCommunityColle geOistrict			У									1			У
Bexar	Family Services Ass.	2805 E. Commerce	San Antonio	78203	210-226-4156	Family Services Association	FamilyServicesAssociation.org	FamilyServicesAssociati on.erg				У		У	У		У						У
Bexar	San Antonio Food Bank	5200 Enrique Barrera	San Antonio	78227	210-431-8326	San Antonio Food Bank	<u>SAFoodBank.org</u>	San Antonio Food Bank						У								у	
Bexar	Catholic Charities	202 W. French	San Antonio	78212	210-222-1294	Catholic Charities San Antonio	catholicCharities.org .	catholic Charities				У	y	У	У			У					У

Bexar	Alamo Area Council of Gov.	8700 Tesoro Dr	San Antonio	78217	210-362-S200	Alamo Area Council of Governments rAACOGI	accog.com.	Alamo Area Council of Governments							У			у				у	
Bexar	Goodwill Industries	Various Locations	San Antonio		210-924-8581	Goodwill Industries	Goodwillindustries.org	Goodwill Industries	У	у	у						У					У	
Bexar	City Ready to Work	100W. Houston St	San Antonio	7820S	210-207-8080	City of SA Ready to Work	<u>Read</u> Yi <u>oWork.gov</u>	Ready to Work SA	У	у	У							У				У	
Bexar	Centro Med	Various Locations	San Antonio		210-922-7000	Centro Med	Centromedsa.com	Centro Med Clinics					>	,								У	
Bexar	Office of Attorney General	106 S St. Mary's St	San Antonio	78205	210-930-1091	Office of Attorney General	csa12gs.oag.texas.gov	Office of Attorney General				у							У			У	
Bexar	Haven for Hope	1 Haven for Hope Way	San Antonio	78207	210-220-2100	Haven for Hope	HavenforHo[:le.org	Haven for HoOe					У										
Bexar	Veterans Affairs	9504 1-35 Frontage Rd #214	San Antonio	78233	210-650-0422	Veteran Affairs	<u>Veteran Affairs.org</u>	Veterans Affairs	у			У							У				
Bexar	United Way	700 South Alamo	San Antonio	78205	210-352-7000	United Way	<u>UnitedWay.org</u>	<u>United Way</u>	У		у		у		у								
Bexar	Workforce Solutions	Various Locations	San Antonio		210-272-3260	Workforce Solutions Alamo	WorkforceSolutionsAlamo.org	Workforce Solutions Alamo	У	У	У	У									Ti		
Bexar	Willie Velasquez Commuity Ctr	1302 N. Zarzamora St.	San Antonio	78207	210-207-7830	Willie Velasquez Community Center	WillieVelasguezCommunityCtr.gov	Willie Velasguez Community Ctr							у								
Bexar	American GI Forum	Various Locations	San Antonio	78205	210-354-4892	American Gl Forum	AmericanGlforum.org	American G Forum	У	У	У				у							У	
Bexar	Claude Black Community Ctr	2805 E. Commerce	San Antonio	78203	210-207-5233	Claude Black Community Center	<u>ClaudeBlackCommunityCenter.gov</u>	Claude Black Community Ctr	у	у	у			У						39.			
Bexar	City Training for Job Success	2805 E. Commerce	San Antonio	78203	210-207-5233	City of SA Training for Job Success	COSATrainingforJob Success.gov	DHS Training for Job Success	у	у	у	У		у									
Bexar	Ella Austin Community Ctr	1023 N. Pine St	San Antonio	78202	210-224-2351	Ella Austin Community Ctr	EllaAustinCommunityCtr.org	Ella Austin Community Ctr		74				. у	у	У	У						
Bexar	Dress for Success	600 N. Frio St	San Antonio	78207	210-737-9510	Dress for Success	<u>Dress for Success.erg</u>	Dress for Success									У	у					
Bexar	Cafe College	131 日 Paso St	San Antonio	78204	210-207-4528	Cafe College	<u>CafeCollege.gov</u>	<u>cafeCollege</u>			У												
Bexar	Bexar County	101 W. Nueva	San Antonio	78207	210-335-2492	Bexar County	BexarCoun!Y.org	Bexar Coun91 Utility						У									

Bexar	Redeemer Presbyterian Church	903. N St. Mary's	San Antonio	78215	210-930-4480	Redeemer Presbyterian Church	Redeemer Presbyterian.erg	Redeemer Presbyterian	4)	y		×			
Bexar	Bexar County Family Justice Center	126 E Nueva St. 2nd floor	San Antonio	78204	210-631-0100	Bexar County Family Justice Center	BexarCountyFamily JusticeCtr.org	BexarCountyFa mitvJ usti <u>œ Center</u>			Y							-
Bexar	Northern Hills Unitied Methodist	3703 N Loop 1604	San Antonio	78247	210-654-0881	Northern Hills Unitied Methodist	<u>NorthernHillsUnitedMethodist</u>	NorthernHillsUnitedMe thedist				,	У	У		У		
Bexar	UTSA	501 W. Cesar Chavez	San Antonio	78207	210-458-4011	UTSA	<u>utsa.edu</u>	<u>UTSA</u>								У		У

Subrecipient:	City of San Anto	onio, Human Services	Department
Date of Public Hearing:	Aug. 17, 2023	Program Year:!	2024
City of San Antonio, Human Services Department	held a public hearing, on the estimated CSBG Budget was The proposed Budget aligns accordance with the Commi	distributed and public of with the Community Ac	comment was solicited. tion Plan and is in
*			
Signc!ture of the	e Executive Director		Date