



**HUMAN  
SERVICES**

**2024  
CSBG  
Community Action Plan**

**August 17, 2023**

Outcomes				Services			
FNPI 1	Employment Outcomes	Identify Need	Target	SRV I	Employment services	Identify Need	Estimate
FNPI Ia	The number of unemployed youth who obtained employment to gain skills or income.			SRV Ia-f	Skills Training and Opportunities for Experience		
FNPI Ib	The number of unemployed adults who obtained employment (up to a living wage).	4	30	SRV Ia	Vocational Training	4	12S
FNPI Ie	The number of unemployed adults who obtained and maintained employment for at least 90 days (up to a living wage).	4	20	SRV Ib	On-the-Job and other Work Experience		
FNPI Ie	The number of unemployed adults who obtained employment (with a living wage or higher).	4	40	SRV Ie	Youth Summer Work Placements		
FNPI If	The number of unemployed adults who obtained and maintained employment for at least 90 days (with a living wage or higher).	4	15	SRV Id	Apprenticeship/Internship		
FNPI Ih	The number of employed participants in a career-advancement related program who entered or transitioned into a position that provided increased income and/or benefits.	4	35	SRV Ie	Self-Employment Skills Training		
FNPI Ih.1	Of the above, the number of employed participants who Increased income from employment through wage or salary amount increase.	4	15	SRV If	Job Readiness Training		
FNPI Ih.2	Of the above, the number of employed participants who increased income from employment through hours worked increase.	4	10	SRV Ig-h	Career Counseling		
FNPI Ih.3	Of the above, the number of employed participants who increased benefits related to employment.	4	15	SRV Ig	Workshops		
FNPI Iz.1	The number of unduplicated persons who achieved a household income above 125% transitioning to self-sufficiency	4	80	SRV Ih	Coaching	4	30
				SRV.li-n	Job Search		
				SRV Ii	Coaching	1	30
				SRV Ij	Resume Development	1	30
				SRV Ik	Interview Skills Training	1	30
				SRV Il	Job Referrals	1	10
				SRV Im	Job Placements		
				SRV In	Pre-employment physicals, background checks, etc.		
				SRV Io-p	Post Employment Supports		
				SRV Io	Coaching		
				SRV Ip	Interactions with employers		
				SRV Iq	Employment Supplies		
				SRV Iq	Employment Supplies	1	20

Outcomes				Services			
FNPI 2	Education and Cognitive Development Outcomes	Identify Need	Target	SRV2	Education and Cognitive Development Services	Identify Need	Estimate
FNPI 2a	The number of children (0 to 5) who demonstrated improved emergent literacy skills.	Other	775	SRV2a-j	Child/Young Adult Education Programs		
FNPI 2b	The number of children (0 to 5) who demonstrated skills for school readiness.	Other	3,664	SRV 2a	Early Head Start	Other	246
FNPI 2c	The number of children and youth who demonstrated improved positive approaches toward learning, including-			SRV2b	Head Start	Other	148
FNPI 2c.1	Early Childhood Education (ages 0-5)	Other	3,664	SRV 2c	Other Early-Childhood (0-5 yr. old) Education	Other	3,270
FNPI 2c.2	1st grade-8th grade			SRV 2d	K-12 Education		
FNPI 2c.3	9th grade-12th grade			SRV 2e	K-12 Support Services		
FNPI 2d	The number of children and youth who are achieving at basic grade level (academic, social,			SRV 2f	Financial Literacy Education		
FNPI 2d.1	Early Childhood Education (ages 0-5)	Other	775	SRV 2g	Literacy/English Language Education		
FNPI 2d.2	1st grade-8th grade			SRV 2h	College-Readiness Preparation/Support		
FNPI 2d.3	9th grade-12th grade			SRV 2i	Other Post Secondary Preparation		
FNPI 2e	The number of parents/caregivers who improved their home environments.	Other	1,380	SRV2j	Other Post Secondary Support		
FNPI 2f	The number of adults who demonstrated improved basic education.	A4	240	SRV2k	School Supplies		
FNPI 2g	The number of individuals who obtained a high school diploma and/or obtained an equivalency certificate or diploma.	A4	295	SRV 2k	School Supplies	4	125
FNPI 2h	The number of individuals who obtained a recognized credential, certificate, or degree relating to the achievement of educational or vocational skills.	A4	130	SRV 2l-q	Extra-curricular Programs		
FNPI 2i	The number of individuals who obtained an Associate's degree.	A4	75	SRV 2l	Before and After School Activities		
FNPI 2j	The number of individuals who obtained a Bachelor's degree.	A4	44	SRV2m	Summer Youth Recreational Activities		
				SRV 2n	Summer Education Programs		
				SRV 2o	Behavior Improvement Programs (attitude, self-esteem, Dress-for-Success, etc.)		
				SRV 2p	Mentoring		
				SRV 2q	Leadership Training		
				SRV 2r-z	Adult Education Programs		
				SRV 2r	Adult Literacy Classes		
				SRV 2s	English Language Classes		
				SRV 2t	Basic Education Classes	4	240
				SRV 2u	High School Equivalency Classes	4	295
				SRV 2v	Leadership Training		
				SRV2w	Parenting Supports (may be a part of the early childhood programs identified above)	Other	1,380
				SRV 2x	Applied Technology Classes		
				SRV 2y	Post-Secondary Education Preparation		
				SRV 2z	Financial Literacy Education	5	1,400
				SRV 2aa	Post-Secondary Education Supports		
				SRV 2aa	College applications, text books, computers, etc.	4	
				SRV 2bb	Financial Aid Assistance		
				SRV 2bb	Scholarships	4	125
				SRV 2cc	Home Visits		
				SRV 2cc	Home Visits		

Outcomes				Services			
FNPI 3	Income and Asset Building Outcomes	1aent1ry Need	Target	SRV3	Income and Asset Building Services	1aent1ry Need	Estimate
FNPI3a	The number of individuals who achieved and maintained capacity to meet basic needs for 90 days.	4,3,2,1	100	SRV 3a-f	Training and Counseling Services		
FNPI 3b	The number of individuals who achieved and maintained capacity to meet basic needs for 180 days.			SRV 3a	Financial Capability Skills Training		
FNPI 3c	The number of individuals who opened a savings account or IDA.			SRV 3b	Financial Coaching/Counseling	4	1,400
FNPI 3d	The number of individuals who increased their savings.	4	160	SRV 3c	Financial Management Programs (including budgeting, credit management, credit repair, credit counseling, etc.)	4	1,400
FNPI 3e	The number of individuals who used their savings to purchase an asset.			SRV 3d	First-time Homebuyer Counseling		
FNPI 3e.1	Of the above, the number of individuals who purchased a home.			SRV 3e	Foreclosure Prevention Counseling		
FNPI 3f	The number of individuals who improved their credit scores.	4	100	SRV 3f	Small Business Start-Up and Development Counseling Sessions/Classes		
FNPI 3g	The number of individuals who increased their net worth.			SRV3g-l	Benefit Coordination and Advocacy		
FNPI 3h	The number of individuals engaged with the Community Action Agency who report improved financial well-being.	4	2,500	SRV 3g	Child Support Payments		
				SRV 3h	Health Insurance		
				SRV 3i	Social Security/SSI Payments		
				SRV 3j	Veteran's Benefits		
				SRV 3k	TANF Benefits		
				SRV 3l	SNAP Benefits		
				SRV 3m-r	Asset Building		
				SRV3m	Saving Accounts/IDAs and other asset building accounts	4	160
				SRV 3n	Other financial products (IRA accounts, MyRA, other retirement accounts, etc.)		
				SRV 3o	VITA, EITC, or Other Tax Preparation programs	4, Other	28,000
				SRV 3p	Loans And Grants		
				SRV 3q	Micro-loans		
				SRV 3r	Business incubator/business development loans		

Outcomes				Services			
FNPI4	Housing Outcomes	Identify Need	Target	SRV4	Housing Services	Identify Need	Estimate
FNPI 4a	The number of households experiencing homelessness who obtained safe temporary shelter.	1	25	SRV 4a-e	Housing Payment Assistance		
FNPI 4b	The number of households who obtained safe and affordable housing.	1	10	SRV4a	Financial Capability Skill Training		
FNPI 4c	The number of households who maintained safe and affordable housing for 90 days.			SRV4b	Financial Coaching/Counseling		
FNPI 4d	The number of households who maintained safe and affordable housing for 180 days.			SRV4c	Rent Payments (includes Emergency Rent Payments)	1	\$0
FNPI 4e	The number of households who avoided eviction.	1	\$0	SRV4d	Deposit Payments		
FNPI 4f	The number of households who avoided foreclosure.			SRV4e	Mortgage Payments (includes Emergency Mortgage Payments)		
FNPI 4g	The number of households who experienced improved health and safety due to improvements within their home (e.g. reduction or elimination of lead, radon, carbon dioxide and/or fire hazards or electrical issues, etc.).			SRV 4f-h	Eviction Prevention Services		
FNPI 4h	The number of households with improved energy efficiency and/or energy burden reduction in their homes.			SRV 4f	Eviction Counseling	1	\$0
				SRV4g	Landlord/Tenant Mediations		
				SRV4h	Landlord/Tenant Rights Education		
				SRV 4i-l	Utility Payment Assistance		
				SRV4i	Utility Payments (LI HEAP-includes Emergency Utility Payments)	3	34,000
				SRV4j	Utility Deposits		
				SRV4k	Utility Arrears Payments		
				SRV4l	Level Billing Assistance		
				SRV4m-p	Housing Placement/Rapid Re-housing		
				SRV4m	Temporary Housing Placement (includes Emergency Shelters)	1	25
				SRV4n	Transitional Housing Placements		
				SRV4o	Permanent Housing Placements		
				SRV4p	Rental Counseling		
				SRV4q	Housing Maintenance & Improvements		
				SRV4q	Home Repairs (e.g. structural, appliance, heating systems. etc.) (Including Emergency Home Repairs)		
				SRV 4r-t	Weatherization Services		
				SRV 4r	Independent-living Home Improvements (e.g. ramps, tub and shower grab bars, handicap accessible modifications, etc.)		
				SRV 4s	Healthy Homes Services (e.g. reduction or		
				SRV 4t	Energy Efficiency Improvements (e.g. insulation, air sealing, furnace repair, etc.)		
				SRV 4u-4v	Water Services		
				SRV4u	Water/Waste Water Services		
				SRV4v	Multiple Services		
				SRV4w	Other Water Services		



Outcomes				Services			
FNPI 5	Health and Social/Behavioral Development Outcomes	Identify Need	Target	SRV 5	Health' & Social/Behavioral Development Services	Identify Need	Estimate
FNPI Sa	The number of individuals who demonstrated increased nutrition skills (e.g. cooking, shopping, and growing food).			SRV Sa-j	Health Services, Screening and Assessments		
FNPI Sb	The number of individuals who demonstrated improved physical health and well-being.	Other	735	SRV Sa	Immunizations		
FNPI Sc	The number of individuals who demonstrated improved mental and behavioral health and well-being.			SRV Sb	Physicals		
FNPI Sd	The number of individuals who improved skills related to the adult role of parents/caregivers.			SRV Sc	Developmental Delay Screening		
FNPI Se	The number of parents/caregivers who demonstrated increased sensitivity and responsiveness in their interactions with their children.			SRV Sd	Visio_n Screening		
FNPI Sf	The number of seniors (65+) who maintained an independent living situation.			SRV Se	Prescription Payments		
FNPI Sg	The number of individuals with disabilities who maintained an independent living situation.			SRV Sg	Doctor Visit Payments		
FNPI Sh	The number of individuals with cronic illness who maintained an independent living situation.			SRV Sh	Maternal/Child Health		
FNPI Si	The number of individuals with no recidivating event for six months.			SRV Si	Nursing Care Sessions		
FNPI Si.1	Youth (ages 14-17)			SRV S	In-Home Affordable Seniors/Disabled Care Sessions (Nursing, Chores, Personal Care Services)		
FNPI Si.2	Adults (ages 18+)			SRV S	Health Insurance Options Counseling		
				SRV Sk-o	Reproductive Health Services		
				SRV Sk	Coaching Sessions		
				SRV SI	Family Planning Classes		
				SRV Sm	Contraceptives		
				SRV Sh	STI/HIV Prevention Counseling Sessions		
				SRV So	STI/HIV Screenings		
				SRV Sp-q	Wellness Education		
				SRV Sp	Wellness Classes (stress reduction, medication management, mindfulness, etc.)		
				SRV Sq	Exercise/Fitness		
				SRV Srx	Mental/Behavioral Health		
				SRV5r	Detoxification Sessions		
				SRV Ss	Substance Abuse Screenings		
				SRV St	Substance Abuse Counseling		
				SRV Su	Mental Health Assessments		
				SRV Sv	Mental Health Counseling		
				SRV Sw	Crisis Response/Call-In Responses		
				SRV Sx	Domestic Violence Programs		
				SRV Sy-aa	Support Groups		
				SRV Sy	Substance Abuse Support Group Meetings		
				SRV Sz	Domestic Violence Support Group Meetings		
				SRV Saa	Mental Health Support Group Meeting		
				SRV Sbb-ee	Dental Services, Screenings and Exams		
				SRV Sbb	Adult Dental Screening/Exams		
				SRV Sec	Adult Dental Services (including Emergency Dental Procedures)		
				SRV Sdd	Child Dental Screenings/Exams	Other	745
				SRV See	Child Dental Services (including Emergency Dental Procedures)	Other	745
				SRV Sff-j)	Nutrition and Food/Meals		
				SRV Sff	Skills Classes (Gardening, Cooking, Nutrition)		
				SRV Sgg	Community Gardening Activities		
				SRV Shh	Incentives (e.g. gift card for food preparation, rewards for participation, etc.)		
				SRV Sii	Prepared Meals		
				SRV Sij	Food Distribution (Food Bags/Boxes, Food Share Program, Bags of Groceries)	4	30
				SRV Skk-mm	Family Skills Development		
				SRV Skk	Family Mentoring Sessions		
				SRV Sll	Life Skills Coaching Sessions		
				SRV Smm	Parenting Classes		
				SRV Snn-oo	Emergency Hygiene Assistance		
				SRV Snn	Kits/boxes		
				SRV Sao	Hygiene Facility Utilizations (e.g. showers, toilets, sinks)		

Outcomes				Services			
FNPI 6	Civic Engagement and Community Involvement Outcomes	Identify Need	Target	SRV6	Civic Engagement and Community Involvement Services	Identify Need	Estimate
<b>FNPI 6a</b>	The number of Community Action program participants who increased skills, knowledge, and abilities to enable them to work with Community Action to improve conditions in the community.	Other	30	<b>SRV 6a</b>	Voter Education and Access	Other	30
<b>FNPI 6a.1</b>	Of the above, the number of Community Action program participants who improved their leadership skills.	Other	30	<b>SRV 6b</b>	Leadership Training		
<b>FNPI 6a.2</b>	Of the above, the number of Community Action program participants who improved their social networks.	Other	30	<b>SRV6c</b>	Tri-partite Board Membership	Other	5
<b>FNPI 6a.3</b>	Of the above, the number of Community Action program participants who gained other skills, knowledge and abilities to enhance their ability to engage.	Other	30	<b>SRV6d</b>	Citizenship Classes		
				<b>SRV6e</b>	Getting Ahead Classes		
				<b>SRV 6f</b>	Volunteer Training		

Outcomes				Services			
FNPI 7	Outcomes Across Multiple Domains	Identified	Target	SRV7	Services Supporting Multiple Domains	Identified Need	Estimate
FNPI 7a	The number of individuals who achieved one or more outcomes as identified by the National Performance Indicators in various domains.	1,2,3,4,5	5,000	SRV7a	Case Management	4	125
				SRV7b	Eligibility Determinations	1,2,3,4,5	30,000
				SRV7c	Referrals	1,2,3,4,5	5,000
				SRV7d	Transportation Services		
				SRV7e-f	Childcare		
				SRV7g	Eldercare		
				SRV7h-j	Identification Documents		
				SRV7k	Re-Entry Services		
				SRV7l	Immigration Support Services		
				SRV7m	Legal Assistance (includes emergency legal assistance)		
				SRV7n	Emergency Clothing Assistance		
				SRV7o	Mediation/Customer Advocacy Interventions		



Module 2, Section B: CSBG Eligible Entity Capacity Building Data Entry Form		Number
<b>B.2</b>	<b>Hours of Agency Capacity Building (e.g. training, planning, assessment):</b>	
<b>B.2a</b>	Hours of Board Members in capacity building activities	
<b>B.2b</b>	Hours of Agency Staff in capacity building activities	
<b>B.3</b>	<b>Volunteer Hours of Agency Capacity Building (e.g. program support, service delivery, fundraising):</b>	
<b>B.3a</b>	Total number of volunteer hours donated to the agency	
<b>B.3a.1</b>	Of the above, the total number of volunteer hours donated by individuals with low-	
<b>B.4</b>	<b>The number of staff who hold certifications that increase agency capacity to achieve family and community outcomes, as measured by one or more of the following:</b>	
<b>B.4a</b>	Number of Nationally Certified ROMA Trainers	<b>1</b>
<b>B.4b</b>	Number of Nationally Certified ROMA Implementers	
<b>B.4c</b>	Number of Certified Community Action Professionals (CCAP)	
<b>B.4d</b>	Number of Staff with a child development certification	<b>10</b>
<b>B.4e</b>	Number of Staff with a family development certification	<b>40</b>
<b>B.4f</b>	Number of Pathways Reviewers	
<b>B.4g</b>	Number of Staff with Home Energy Professional Certifications	
<b>B.4g.1</b>	Number of Energy Auditors	
<b>B.4g.2</b>	Number of Retrofit Installer Technicians	
<b>B.4g.3</b>	Number of Crew Leaders	
<b>B.4g.4</b>	Number of Quality Control Inspectors (QCI)	
<b>B.4h,</b>	Number.of LEED Risk Certified assessors	
<b>B.4i</b>	Number of Building Performance Institute (BPI) certified professionals	
<b>B.4j</b>	Number of Classroom Assessment Scoring System (CLASS) certified professionals	
<b>B.4k</b>	Number of Certified Housing Quality Standards (HQS) Inspectors	
<b>B.4l</b>	Number of American Institute of Certified Planners (AICP)	
<b>B.4m</b>	Other {Please specify others below):	
<b>B.5</b>	<b>Number of organizations, both public and private, that the CSBG Eligible Entity actively works with to expand resources and opportunities in order to achieve family and community outcomes:</b>	
<b>B.5a</b>	Non-Profit	<b>33</b>
<b>B.5b</b>	Faith Based	<b>12</b>
<b>B.5c</b>	Local Government	<b>10</b>
<b>B.5d</b>	State Government	<b>3</b>
<b>B.5e</b>	Federal Government	<b>2</b>
<b>B.5f</b>	For-Profit Business or Corporation	<b>3</b>
<b>B.5g</b>	Consortiums/Collaborations	<b>2</b>
<b>B.5h</b>	School Districts	<b>6</b>
<b>B.5i</b>	Institutions of Post-Secondary Education/Training	<b>1</b>
<b>B.5j</b>	Financial/Banking Institutions	<b>0</b>
<b>B.5k</b>	Health Service Organizations	<b>1</b>
<b>B.5l</b>	Statewide Associations or Collaborations	<b>2</b>



Bexar	Alamo Area Council of Gov.	8700 Tesoro Dr	San Antonio	78217	210-362-S200	Alamo Area Council of Governments rAACOGI	<a href="#">accog.com</a>	<a href="#">Alamo Area Council of Governments</a>						y		y				y
Bexar	Goodwill Industries	Various Locations	San Antonio		210-924-8581	Goodwill Industries	<a href="#">Goodwillindustries.org</a>	<a href="#">Goodwill Industries</a>	y	y	y					y				y
Bexar	City Ready to Work	100W. Houston St	San Antonio	7820S	210-207-8080	City of SA Ready to Work	<a href="#">ReadYioWork.gov</a>	<a href="#">Ready to Work SA</a>	y	y	y					y				y
Bexar	Centro Med	Various Locations	San Antonio		210-922-7000	Centro Med	<a href="#">Centromedsa.com</a>	<a href="#">Centro Med Clinics</a>					y							y
Bexar	Office of Attorney General	106 S St Mary's St	San Antonio	78205	210-930-1091	Office of Attorney General	<a href="#">csa12gs.oag.texas.gov</a>	<a href="#">Office of Attorney General</a>				y					y			y
Bexar	Haven for Hope	1 Haven for Hope Way	San Antonio	78207	210-220-2100	Haven for Hope	<a href="#">HavenforHol-le.org</a>	<a href="#">Haven for HoQe</a>					y							
Bexar	Veterans Affairs	9504 1-35 Frontage Rd #214	San Antonio	78233	210-650-0422	Veteran Affairs	<a href="#">VeteranAffairs.org</a>	<a href="#">Veterans Affairs</a>	y			y					y			
Bexar	United Way	700 South Alamo	San Antonio	78205	210-352-7000	United Way	<a href="#">UnitedWay.org</a>	<a href="#">United Way</a>	y		y			y						
Bexar	Workforce Solutions	Various Locations	San Antonio		210-272-3260	Workforce Solutions Alamo	<a href="#">WorkforceSolutionsAlamo.org</a>	<a href="#">Workforce Solutions Alamo</a>	y	y	y	y								
Bexar	Willie Velasquez Community Ctr	1302 N. Zarzamora St.	San Antonio	78207	210-207-7830	Willie Velasquez Community Center	<a href="#">WillieVelasquezCommunityCtr.gov</a>	<a href="#">Willie Velasquez Community Ctr</a>						y						
Bexar	American GI Forum	Various Locations	San Antonio	78205	210-354-4892	American GI Forum	<a href="#">AmericanGIforum.org</a>	<a href="#">American G Forum</a>	y	y	y			y						y
Bexar	Claude Black Community Ctr	2805 E Commerce	San Antonio	78203	210-207-5233	Claude Black Community Center	<a href="#">ClaudeBlackCommunityCenter.gov</a>	<a href="#">Claude Black Community Ctr</a>	y	y	y			y						
Bexar	City Training for Job Success	2805 E Commerce	San Antonio	78203	210-207-5233	City of SA Training for Job Success	<a href="#">COSATrainingforJob Success.gov</a>	<a href="#">DHS Training for Job Success</a>	y	y	y	y		y						
Bexar	Ella Austin Community Ctr	1023 N. Pine St	San Antonio	78202	210-224-2351	Ella Austin Community Ctr	<a href="#">EllaAustinCommunityCtr.org</a>	<a href="#">Ella Austin Community Ctr</a>						y	y	y	y			
Bexar	Dress for Success	600 N. Frio St	San Antonio	78207	210-737-9510	Dress for Success	<a href="#">Dress for Success.org</a>	<a href="#">Dress for Success</a>								y	y			
Bexar	Cafe College	131 B Paso St	San Antonio	78204	210-207-4528	Cafe College	<a href="#">CafeCollege.gov</a>	<a href="#">cafeCollege</a>			y									
Bexar	Bexar County	101 W. Nueva	San Antonio	78207	210-335-2492	Bexar County	<a href="#">BexarCounty.org</a>	<a href="#">Bexar Coun91 Utility</a>						y						



[illegible]

**Subrecipient:**

**City of San Antonio, Human Services Department**

**Date of Public Hearing:**

Aug. 17, 2023

**Program Year:**

**2024**

City of San Antonio,  
Human Services  
Department

held a public hearing, on the date listed above, where the proposed estimated **CSBG Budget** was distributed and public comment was solicited. The proposed Budget aligns with the Community Action Plan and is in accordance with the Community Services Block Grant Act.

\_\_\_\_\_  
**Signature of the Executive Director**

\_\_\_\_\_  
**Date**