Airport Advisory Commission At Large Business Community	Application No: No: 20230124085105_13373
ELIGIBILITY	
PROFILE	
Prefix	Mr.
Last Name	Nash
First Name	Joshua
Middle Name	
Suffix	
Preferred Name	
Title	
Are you a City of San Antonio resident?	Yes
San Antonio Resident Length - Years	16
In which City Council District do you reside?	10
How many years have you lived in the City Council District where you reside?	05
Address Type?	Residence
Address	
City	San Antonio
State	TX
Zip	78259
Phone Type?	Cell
Phone number	
Phone 2 Type?	
Phone 2 number	
Address 2 Type?	Business
Address 2	111 W Houston St Suite 1901
City 2	San Antonio
State 2	TX
Zip 2	78205
eMail	
Employer	Ernst and Young
Job Title	Manager
Occupation	Consultant
Board/Commission/Committee Name	Airport Advisory Commission~At Large~Business Community~01
DEMOGRAPHIC INFORMATION	

The City of San Antonio strives for boards and commissions to be representative of our diverse community. Providing the following demographic information is voluntary, and will only be used for statistical and reporting purposes.	
Race/Ethnicity (Please select all that apply):	White/Non-Hispanic
Gender:	Male
Age:	35 to 44
Do you identify as a sexual minority (such as lesbian, gay, bisexual, queer, etc.)?	Prefer not to Answer
QUESTIONS	
If this board position requires residency within Bexar County, the City of San Antonio city limits or within a particular council district, do you meet those residency requirements?	Yes
Do you or any of your immediate family members or any businesses that you or they own currently have any direct or indirect financial interest in any contract(s) with the City, including subcontracts?	No
Will you or any of your immediate family members or any businesses that you or they own seek a contract(s) with the City in the foreseeable future?	No
Do you or any of your immediate family members or any businesses that you or they own have any financial interest, direct or indirect, in any sale to the City of any land, materials, supplies, or service?	No
Does your employer or an employer of your immediate family members have a contract with the City?	No
Do you or any of your family members currently serve or in the past year served as an administrative aide to a Councilmember?	No
Do you currently serve in any elected or appointed public government office?	No
Are you a member and/or officer and/or employee of any boards, commissions, corporations, non-profit entities, agencies, or other entities?	Yes
Give the title and dates of any position which you have held in such organization:	Woodview at Bulverde Creek Homeowners Association -- Director, Jan 2020 to present
Do you receive any compensation for service on this entity(ies)?	No
Do you intend to seek election or appointment to any public office or board or commission in the foreseeable future?	No
Have you ever been hired for a position with the City of San Antonio?	No

Describe your Educational history.	Nash obtained his MBA from University of Texas Rio Grande Valley in Dec 2016. He majored in Information Technology from University of Phoenix in Jun 2012.
Describe your Professional History & Certification designations (Current and historical).	Nash is a Certified Fraud Examiner (CFE), a Certified Anti-Money Laundering Specialist (CAMS), Certified Scrum Product Owner (CSPO), Certified ScrumMaster (CSM), and is a Certified SAFe 5 Product Owner and Product Manager. Nash currently works as a consultant for Ernst and Young(EY) in San Antonio, where he specializes in financial crimes technology for financial institutions. Prior to his work at EY, he worked for USAA and JPMorgan Chase in San Antonio performing anti-money laundering (AML) technology work after graduating college. While in college, Nash worked for JPMorgan Chase as a financial crimes investigator.
Describe your Volunteer Experience & Community Service	Nash has volunteered in various initiatives throughout the city His ongoing volunteer work includes volunteer work with EY"s College Mentoring Access for Program, working with Juniors and Seniors at Lanier High School in SAISD Nash also volunteers with Girls Who Code, a program supporting STEM outreach for girls looking to learn programming skills Nash also currently volunteers as the president of the Woodview at Bulverde Creek Homeowners Association, where he works with other community members to put on events for the benefit of the neighborhood. Nash has volunteered in the past with VITA SA, preparing free tax returns for residents of San Antonio -- and several years as a volunteer with the Boy Scouts of America.
Please provide a brief narrative outlining your reasons for seeking appointment to this board or commission:	I am a self-described aviation geek. My dad served in the United States Air Force, and then spent the early years of my life working for Boeing and Dee Howard in San Antonio. I"m an avid plane spotter and love taking my kids to air shows. I"ve begun to travel again for work, and spend a great deal of time traveling through the San Antonio Airport. I really love our airport -- even with its flaws -- and I want to be part of the exciting solutions in the works to improve our airport. I can fly out of Austin Bergstrom because it"s often cheaper, however the experience and level of service I get at SAT is superior. I"m excited about the construction of a 3rd terminal at the airport, runway revisions in the future, and exploring ways to bring more direct and more cost-efficient flights to San Antonio. Big

	things are on the horizon, and I want to be part of them.
APPLICATION SIGN-OFF	
As a board, commission, or committee member, you will be asked to adhere to: Code of Ordinances, City of San Antonio, Part II, Chapter 2, Article IX, Sec.2-534. All board and commission members must file a Financial Disclosure Report with the Office of the City Clerk upon appointment, and annually thereafter, throughout the member's term. Failure to file a Financial Disclosure Report within the time required by the City's Ethics Code will be considered an automatic removal.	
I understand that if any member of the public makes a request for information included in this Application for Appointment, most of the information must be disclosed under the Public Information Act. I understand that the City of San Antonio will attempt to maintain the confidentiality of highly private matters by seeking an Attorney General's opinion in accordance with the Public Information Act. I understand that it may not be legally possible to maintain the confidentiality of such information, and I hereby release the City of San Antonio, and its agents, employees and officers, from any and all liability whatsoever if the information must be released pursuant to the Public Information Act or any other law requiring its release.	Acknowledged
OATH: I have read and understand the guidelines set out in this application. The foregoing statements are true, accurate, and complete. I agree that any misrepresentation or omission of facts may result in my disqualification for appointment.	Acknowledged
Enter Your Name	Joshua Nash
Date of submission.	1/24/2023
The Texas Public Information Act provides that each government official may choose whether to allow the public access to the information in the custody of the City that contains your home address, home telephone number, or reveals whether you have family members. Please note that this does not apply to business addresses, which are subject to public disclosure. If an open records request is filed requesting to view or obtain records that contain your personal information, the City will take steps to protect your personal information as authorized by the Texas Public Information Act, but only if you have elected to protect personal information.	
I want the public to have access to my Home Address.	No

I want the public to have access to my Home Telephone Number.	No
I want the public to have access to my Social Security Number.	No
I want the public to have access to my Emergency Contact Information.	No
I want the public to have access to my Family Information.	No
Please attach any additional information, such as a current resume, using the Attachments panel at the bottom of this page.	

| San Antonio, TX 78259

SUMMARY

Seasoned, technology-focused financial crimes and project delivery expert with nearly 15 years of experience in the banking industry split between financial crimes technology implementation and frontline investigations. Comfortable presenting new ideas to audiences ranging from executive leadership down to front-line end users. Experienced in balancing a financial firm's need for compliance and risk mitigation with its desire to provide best-in-class financial products and services.

WORK EXPERIENCE

FINANCIAL CRIME TECHNOLOGY CONSULTING MANAGER, ERNST & YOUNG; SAN ANTONIO, TX — NOV 2021 - PRESENT

Manager for Financial Services Risk and Technology practice of Ernst & Young, LLC with a focus on advising clients and executing initiatives.

- Advised clients regarding procedural and technology best practices, improvements, or efficiencies to improve their ability to identify, mitigate, and report financial crimes committed by bad actors using the clients' products.
- Managed teams responsible for development and delivery to clients of financial crime technology solutions.
- Managed teams responsible for providing operational assistance to clients needing additional short-term resources to manage surges in volumes or backlogs.

DEVELOPMENT PRODUCT OWNER, USAA; SAN ANTONIO, TX — APR 2018 - NOV 2021

Product owner, program manager, and project manager for the deployment and ongoing development and delivery of financial crime software solutions through technology lifecycle.

- Implemented Actimize ERCM / ActOne case management platform and required architecture.
- Implemented Actimize Customer Due Diligence (CDD) and Suspicious Activity Monitoring (SAM) transaction monitoring alert rules engines focusing on financial crimes such as:
    - Cash structuring
    - ATM cashouts
    - Government benefits / PPP loan fraud
    - Income tax fraud
    - Funnel accounts
    - Remote check deposit fraud
- Implemented Actimize Suspicious Transaction and Activity Reporting (STAR) module for transmission of Suspicious Activity Reports (SARs) to FinCEN.
- Implemented integration of other in-house financial crime technology platforms into Actimize.
- Developed application requirements, workflows, and permissions.
- Sourced data feeds for application, performed data mapping and ETL to make data usable for application.
- Developed and managed execution of test plans and test scripts for user acceptance testing (UAT) of application.
- Ongoing sustainment and implementation of updates to Actimize and legacy platform configuration.
- Prepared presentations and briefed executive leadership regarding objectives and milestones.

VP / COMPLIANCE MANAGER, JPMORGAN CHASE; SAN ANTONIO, TX — DEC 2014 - APR 2018

Global user acceptance testing and production support manager for Global Financial Crimes Compliance for implementation and sustainment of new financial crimes technologies and sunsetting legacy financial crimes platforms. Built and supervised a team of four full-time testers and twelve testers borrowed from the investigations teams as needed.

• Implemented Actimize ERCM case management platform.
• Developed and managed execution of test plans and test scripts for UAT of financial crime technology applications.
• Developed and managed execution of test plans focused on unique data privacy requirements of domestic and international regulators including the US, Hong Kong, Singapore, Malaysia, China, Saudi Arabia, Switzerland, Mexico, Brazil, the UK, and EU.
• Evaluated business processes as part of UAT and made recommendations for system design or business process changes to improve efficiency.
• Developed production support portal connecting end users with SMEs for suggestions, support, and capture of metrics to identify trends and training opportunities.
• Developed quarterly satisfaction surveys to capture end user perceptions and sentiment regarding applications to develop metrics to inform department priorities, training opportunities, and communication strategy.
• Provided regular reports to senior management regarding testing status, active production incidents, or end user trends.
• Traveled to satellite offices to provide post go-live support and training to new users.avp / senior compliance officer, JPMorgan Chase; San Antonio, TX — oct 2013 - Dec 2014

Supervised a team nine financial crimes investigators.

• Reviewed case work and provided ongoing feedback and coaching to investigators.
• Reviewed and approved Suspicious Activity Report (SAR) filings for content, accuracy, and quality. Determined whether to terminate customer relationships based on findings.
• Developed reporting tools using SAP Business Objects to improve data utilized by management and investigators in identifying trends or enhancing individual investigations.
• Directed development and ongoing maintenance of a suite of macros for use in Microsoft Excel to aid investigators transaction analysis.
• Assisted in investigation of complex or escalated financial crimes cases.

COMPLIANCE OFFICER, JPMORGAN CHASE; SAN ANTONIO, TX — NOV 2012 - OCT 2013

Conducted complex and thorough customer and account investigations resulting in termination of customer relationships and filing of FinCEN SARs.

• Conducted customer and account investigations covering financial crimes such as:
    • Drug trafficking
    • Human trafficking
    • Terrorist financing
    • Medicare / Medicaid fraud
    • Income tax refund / synthetic identity fraud
    • Pyramid / Ponzi schemes
    • Securities pump-and-dump schemes
    • Pill mill schemes
    • Money laundering
• Interviewed customers, persons-of-interest, and suspects to gather intelligence for investigation and reporting.
• Performed link analysis using Palantir Gotham to uncover complex schemes and identify the true scope of larger financial crime operations.
• Subject matter expert (SME) for rollout of Palantir Gotham for use in the department, providing feedback to implementers and training to other end users.

SENIOR FRAUD ANALYST, JPMORGAN CHASE; SAN ANTONIO, TX — MAY 2011 - OCT 2012
Led team of four analysts responsible for reviewing high-risk ATM transactions, holding suspicious deposits, and blocking compromised debit cards.
- Conducted customer, account, and transactional analysis to identify and stop financial crimes such as:
    - ATM-deposited check fraud
    - ATM skimming cashouts
    - Fraudulent debit card point of sale transactions
    - and analyzing confirmed fraudulent debit card trends to identify if and where a merchant compromise or skimming device was used to capture the customer's card information.
- Developed debit card fraud rules to flag or block potentially fraudulent activity based on trends.
- Developed team of analysts that worked jointly with corporate security to identify skimming events and cashout events in real time
    - Used real-time debit card claims to identify potential card-plus-PIN compromises stemming from skimmed ATM
    - From claims information able to analyze common merchants or ATM terminals used by victims
    - For on-us ATMs, corporate security able to identify when skimmer was installed and removed and build a profile on the perpetrator for delivery to law enforcement for sting operations and prosecution.
    - Once skimmed ATM terminals, dates, and times known, able to engage rules proactively lowering limits on affected cards and sending replacements to impacted victims.
    - Resulted in dozens of arrests and reduced year-over-year losses to ATM skimming by nearly 75%.

FRAUD PREVENTION SPECIALIST, WACHOVIA BANK; SAN ANTONIO, TX — OCT 2007 - APR 2010
Individual contributor analyst focusing on detecting account takeover fraud during customer onboarding. Conducted customer and account review to identify and stop account takeover fraud occurring from:
- Social engineering
- Identity theft
- Provided counseling and support to victims to secure account and personal information.
- Conducted call monitors and quality audits.

EXTRACURRICULAR INTERESTS

SPEAKER, ACFE GLOBAL FRAUD CONFERENCE; JUN 2021
Researched and delivered presentation to several hundred fraud professionals regarding potential fraud and money laundering exploits found in video games and their secondary markets.
- 91% of surveyed attendees answered "Agree" or "Strongly Agree" to the question "I would like to see this speaker present again" in speaker evaluation provided by the ACFE.

ADVISORY BOARD MEMBER, TECHNO SECURITY & DIGITAL FORENSICS CONFERENCE; JAN 2018 - DEC 2021
Member of the Advisory Board of the Techno Security & Digital Forensics Conference for the San Antonio, TX and Denver, CO conferences. Responsible to review speaker applications and white papers to ensure the conference has meaningful and engaging content for attendees.

VOLUNTEER INCOME TAX PREPARER; SAN ANTONIO, TX — OCT 2013 - DEC 2021
Assisted low income families in the San Antonio area by providing free income tax return preparation. This helps ensure needy families have free local access to trained tax or financial professionals. Additionally, volunteer tax preparers help return money to families and communities by ensuring that those who qualify apply for and receive important tax credits.

PROFESSIONAL CERTIFICATIONS
- Certified Fraud Examiner — Association of Certified Fraud Examiners (ACFE), Member #632888
- Certified Scrum Product Owner — Scrum Alliance
- Certified ScrumMaster — Scrum Alliance
- Certified SAFe 5 Practitioner — Scaled Agile, Inc
- Certified SAFe 5 Product Owner / Product Manager — Scaled Agile, Inc

EDUCATION
- Master of Business Administration, University of Texas Rio Grand Valley, GPA 4.0; Edinburg, TX — Dec 2016
- Bachelor of Science in Information Technology, University of Phoenix, GPA 3.9; Phoenix, AZ — Jul 2012
- Associate of Arts in Business Administration, Axia College, GPA 3.91; San Antonio, TX — Jul 2009

LANGUAGES
- English — Native reading, speaking
- Portuguese — Fluent reading, speaking
- Spanish — Proficient reading, conversant speaking

SYSTEMS
Experienced using and or implementing the following applications:
- Actimize ERCM/SAM/CDD/STAR
- Adobe Connect
- Falcon Fraud Manager
- HP Application Lifecycle Manager
- JIRA
- Legacy mainframe (green screen) banking systems
- LexisNexis
- Mantas
- Microsoft Office
- Palantir Gotham
- Rally
- SAP Business Objects
- Tricentis qTest