SAACS Advisory Board Monthly Statistical Update

- FY 2023 YTD THROUGH APRIL 2023 -

STRATEGIC PRIORITY #1: Enhanced Enforcement

SERVICE REQUESTS RECEIVED

Includes requests from residents through 3-1-1.

Priority Level	1	2	3	4	5	6	7	8	9	TOTAL
Historic Average*	0	5,254	1,787	77	9,226	5,506	7,938	7,117	8,429	45,334
Actuals	0	7,180	1,325	131	7,936	6,006	12,533	7,625	13,297	56,033
Variance	0	1,926	(462)	54	(1,290)	500	4,595	508	4,868	10,699

COMPLIANCE (SLA) RATE

Percent of initial requests from residents that are responded to within established SLA.

Priority Level	1	2	3	4	5	6	7	8	9	TOTAL
Historic Average*	93.1%	94.4%	81.8%	55.7%	60.7%	68.6%	68.6%	88.6%	99.8%	77.5%
Actuals	0.0%	87.0%	83.1%	58.6%	50.5%	62.4%	44.7%	94.4%	99.8%	78.2%
Variance	(93.1)	(7.4)	1.3	2.9	(10.2)	(6.2)	(23.9)	5.8	0.0	0.7

PRIORITY 1: Calls by default are assigned priority level 1.

PRIORITY 2: Sick/ Injured, SAPD Officer Standby

PRIORITY 3: Bites (Critical), Cruelty

PRIORITY 4: Illegal Sales

PRIORITY 5: Aggressive (Critical), Bites (Non-Critical)

PRIORITY 6: Neglect, Trapped/Confined

PRIORITY 7: Aggressive (Non-Critical)

PRIORITY 8: Public Nuisance, Permits

PRIORITY 9: Stray/ Roaming, Customer Service Compliments / Complaints

* As of July 2022, ACS has revised it's priority level system. Historical averages have been updated to fit new definitions

SHELTER INTAKE

"Impounded & RTOed in Field" are pets that were impounded and immediately returned to their owner by the impounding Officer. These pets did not take up any kennel space at ACS.

15,120 Total cats & dogs impounded

6.4 Average length of stay (days)

Historic Average

🐕 10,104 | 1,573

🐈 3,161 | 75

🟧 Impounded & Taken to ACS 🟩 Impounded & RTOed in Field

Actuals

🐕 9,984 | 2,108

🐈 2,952 | 76

663 Previous month shelter inventory

680 Current shelter inventory

VIOLATIONS ISSUED BY ACS

2,408 Total violations
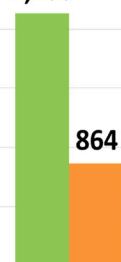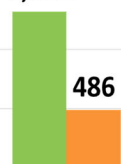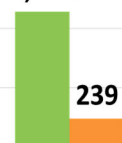
Category	Historic Average	Actuals
Roaming	2,133	864
Rabies Vax	1,321	486
Microchip Req	1,140	239
Basic Standard of Care	634	251
S/N Req.	283	190
Illegal Sale/Breeding	95	44
Other	669	334
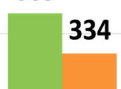
🟩 Historic Average 🟧 Actuals
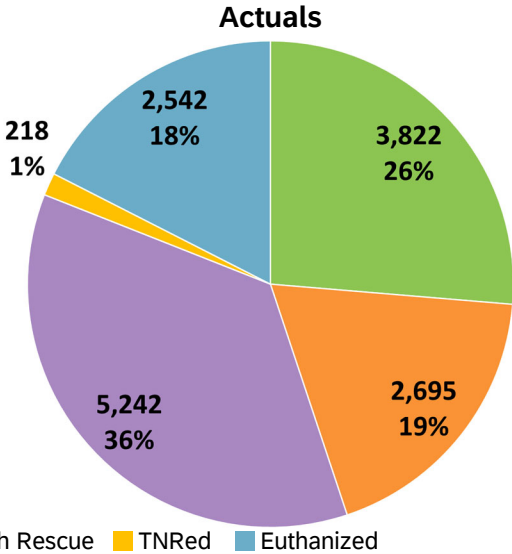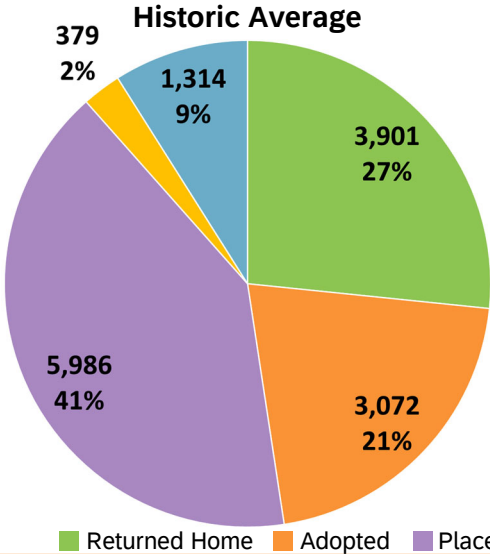
"OTHER" can include animal abandonment/ neglect, illegal tethering, aggressive/dangerous dog violation, permit violations, illegal animals, nuisance, inhumane trapping, cruelty, animal fighting, notice of violations, and more.

* Historic Average = Prior 3 Year Rolling Average

STRATEGIC PRIORITY #2: Increase Live Release Rate

PET PLACEMENT (QUANTITY & PERCENTAGE)

Historic Average

379
2%

1,314
9%

3,901
27%

5,986
41%

3,072
21%

Actuals

2,542
18%

3,822
26%

218
1%

5,242
36%

2,695
19%

Legend: ■ Returned Home ■ Adopted ■ Placed with Rescue ■ TNRed ■ Euthanized

11,977
Pets found homes
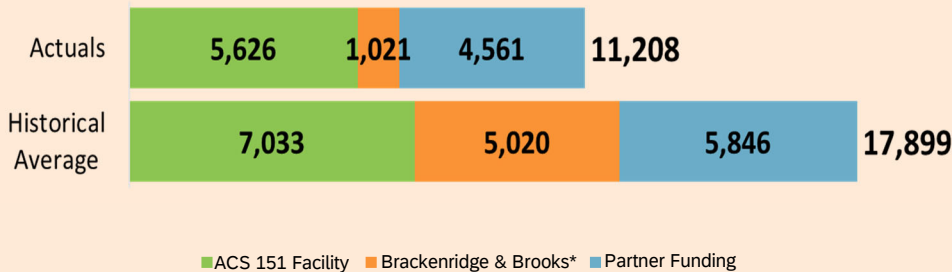
9.7%
(or 1,414[A] pets)
Euthanized for space

[A] *As of Feb 2023, this number now inclu. Euth. Capacity– Healthy and Euth. Capacity– Manageable, Rehab, Untreatable.*

82.5%
Live Release Rate

STRATEGIC PRIORITY #3: Control Stray Animal Population

SPAY/NEUTER SURGERIES

Data for contracted services is based upon the month when ACS receives invoice/report from partner.

Actuals	5,626	1,021	4,561 → 11,208
Historical Average	7,033	5,020	5,846 → 17,899

Legend: ■ ACS 151 Facility ■ Brackenridge & Brooks* ■ Partner Funding

*Brackenridge & Brooks numbers are reported every three months.
**Some partner actuals are pending due to reporting delays.
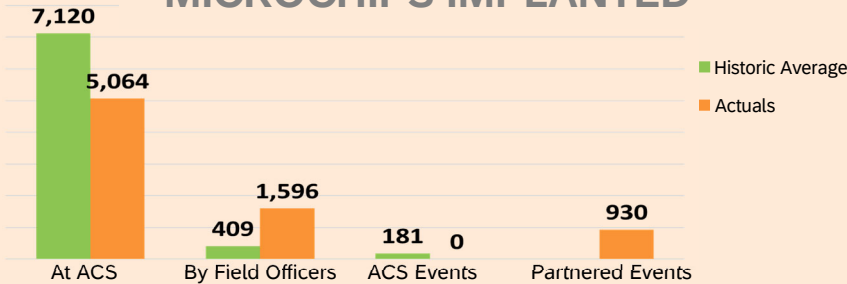
S/N REQUIREMENT

Sterilization agreement compliance rates for animals RTOed. Total RTOs does not include diversions.

34.9%

41.3%

23.8%

3,134
Total RTOs

Legend: ■ Exempt or Sterilized ■ In Compliance ■ Pending Compliance
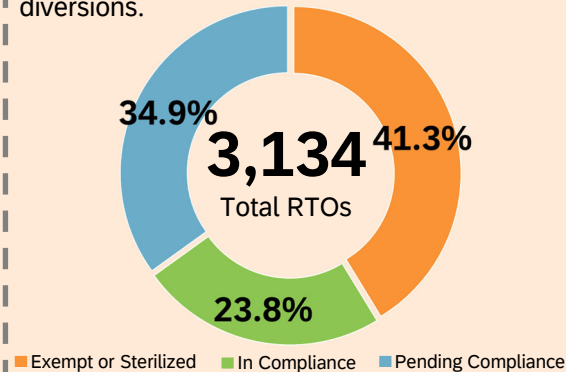
DEATH BY VEHICLES

	Historic Average	Actuals	Variance
Dogs	4,582	6,236	**1,654**
Cats	5,577	6,374	**797**
TOTAL	**10,159**	**12,610**	**2,451**

MICROCHIPS IMPLANTED

Legend: ■ Historic Average ■ Actuals

- At ACS: 7,120 / 5,064
- By Field Officers: 409 / 1,596
- ACS Events: 181 / 0
- Partnered Events: 930

STRATEGIC PRIORITY #4: Engage & Educate

	Historic Average	Actuals	Variance
Volunteer Hours	5,944	6,465	**521**
Media Interactions	650	1,923	**1,273**

6,666,633
Digital Outreach

747,555
Digital Engagement