

# SAACS Advisory Board Monthly Statistical Update

- FY 2023 YTD THROUGH FEBRUARY 2023 -

## STRATEGIC PRIORITY #1: Enhanced Enforcement

### SERVICE REQUESTS RECEIVED

Includes requests from residents through 3-1-1.

Priority Level	1	2	3	4	5	6	7	8	9	TOTAL
Historic Average*	0	3,598	1,372	50	6,495	4,080	5,776	4,991	6,184	32,547
Actuals	0	4,686	940	79	5,325	4,344	8,304	5,178	8,997	37,853
Variance	0	1,088	(432)	29	(1,170)	264	2,528	187	2,813	5,306

### COMPLIANCE (SLA) RATE

Percent of initial requests from residents that are responded to within established SLA.

Priority Level	1	2	3	4	5	6	7	8	9	TOTAL
Historic Average*	93.1%	94.4%	81.8%	55.7%	60.7%	68.6%	68.6%	88.6%	99.8%	77.5%
Actuals	0.0%	88.8%	83.0%	56.5%	45.3%	59.5%	43.9%	93.6%	99.8%	76.1%
Variance	(93.1)	(5.6)	1.2	0.8	(15.4)	(9.1)	(24.7)	5.0	0.0	(1.4)

**PRIORITY 1:** Calls by default are assigned priority level 1.

**PRIORITY 2:** Sick/ Injured, SAPD Officer Standby

**PRIORITY 3:** Bites (Critical), Cruelty

**PRIORITY 4:** Illegal Sales

**PRIORITY 5:** Aggressive (Critical), Bites (Non-Critical)

**PRIORITY 6:** Neglect, Trapped/Confined

**PRIORITY 7:** Aggressive (Non-Critical)

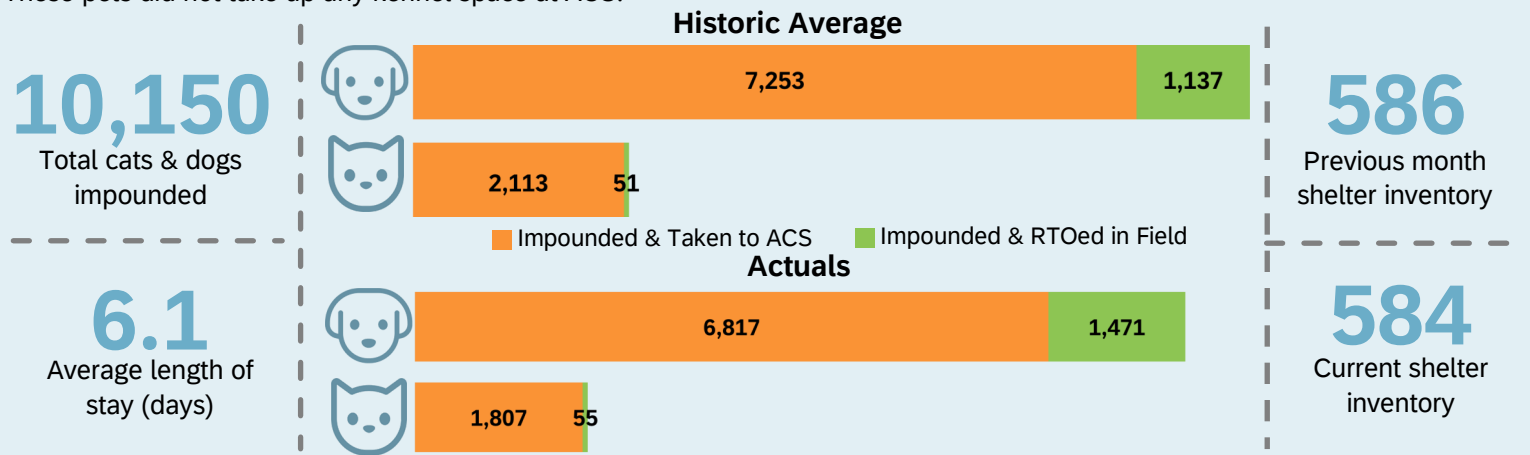
**PRIORITY 8:** Public Nuisance, Permits

**PRIORITY 9:** Stray/ Roaming, Customer Service Compliments / Complaints

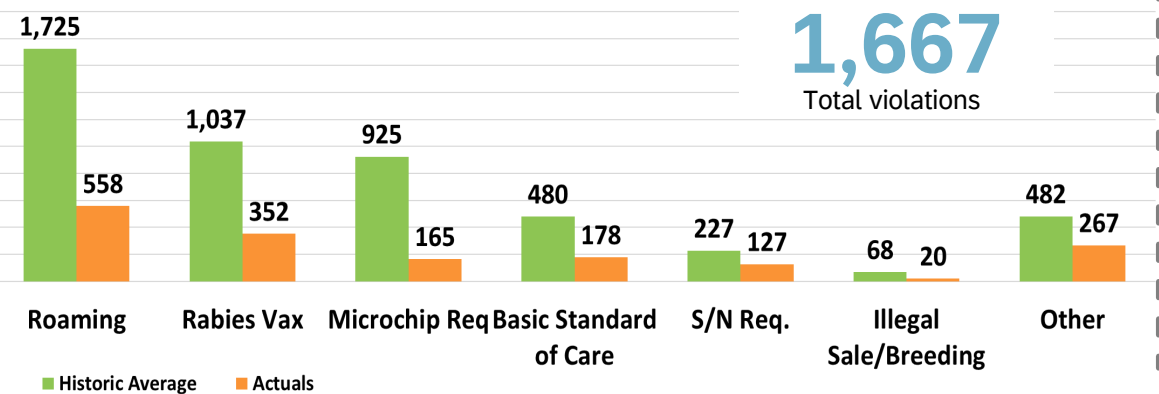
\* As of July 2022, ACS has revised it's priority level system. Historical averages have been updated to fit new definitions

### SHELTER INTAKE

"Impounded & RTOed in Field" are pets that were impounded and immediately returned to their owner by the impounding Officer. These pets did not take up any kennel space at ACS.



### VIOLATIONS ISSUED BY ACS

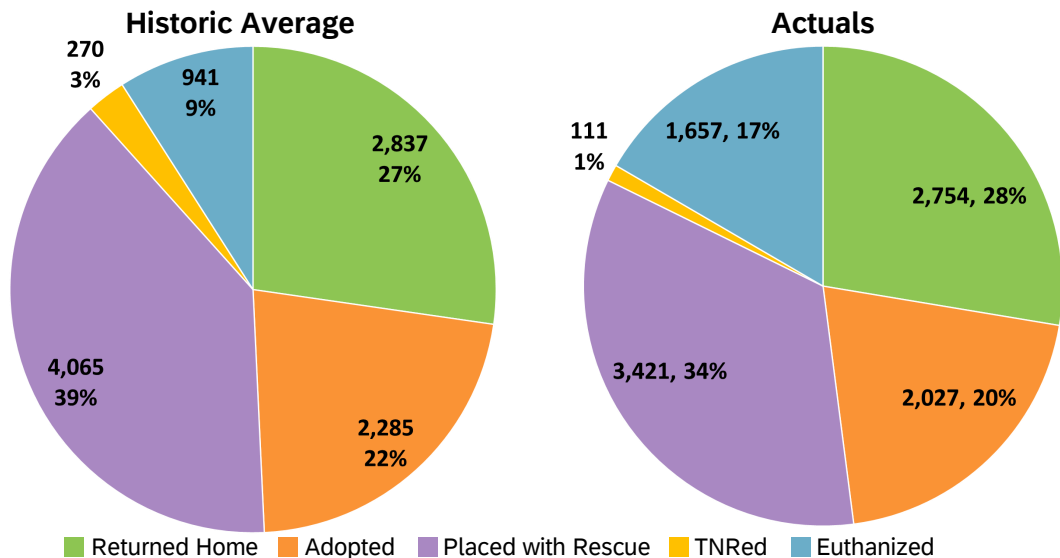


**"OTHER"** can include animal abandonment/neglect, illegal tethering, aggressive/dangerous dog violation, permit violations, illegal animals, nuisance, inhumane trapping, cruelty, animal fighting, notice of violations, and more.

\* Historic Average = Prior 3 Year Rolling Average

# STRATEGIC PRIORITY #2: Increase Live Release Rate

## PET PLACEMENT (QUANTITY & PERCENTAGE)



8,313

Pets found homes

9.0%

(or 896 <sup>A</sup> pets)  
Euthanized for space

<sup>A</sup>As of Feb 2023, this number now inclu. Euth. Capacity- Healthy and Euth. Capacity- Manageable, Rehab, Untreatable.

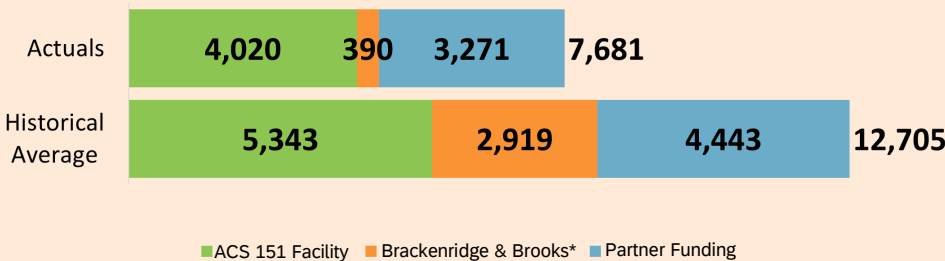
83.4%

Live Release Rate

# STRATEGIC PRIORITY #3: Control Stray Animal Population

## SPAY/NEUTER SURGERIES

Data for contracted services is based upon the month when ACS

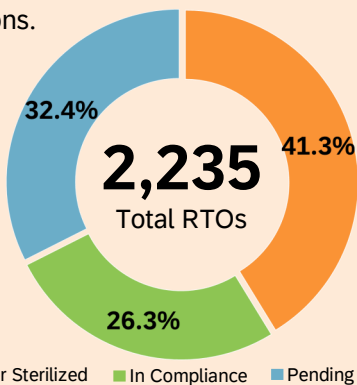


\*Brackenridge & Brooks numbers are reported every three months.

\*\*Some partner actuals are pending due to reporting delays.

## S/N REQUIREMENT

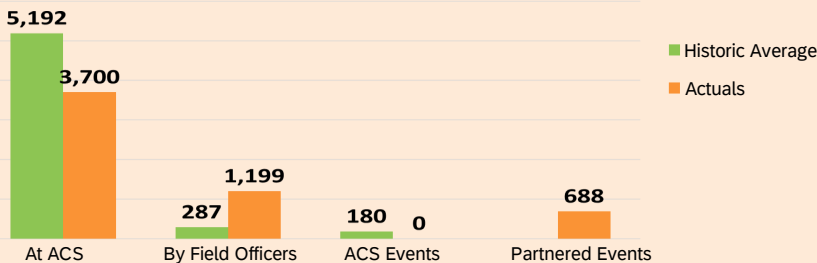
Sterilization agreement compliance rates for animals RTOed. Total RTOs does not include diversions.



## DEATH BY VEHICLES

	Historic Average	Actuals	Variance
Dogs	3,253	4,273	1,020
Cats	3,987	4,432	445
TOTAL	7,240	8,705	1,465

## MICROCHIPS IMPLANTED



# STRATEGIC PRIORITY #4: Engage & Educate

	Historic Average	Actuals	Variance
Volunteer Hours	4,420	4,606	186
Media Interactions	476	1,065	589

4,670,673

Digital Outreach

408,193

Digital Engagement