SAACS Advisory Board Monthly Statistical Update

- FY 2023 YTD THROUGH DECEMBER 2022 -

STRATEGIC PRIORITY #1: Enhanced Enforcement

SERVICE REQUESTS RECEIVED

Includes requests from residents through 3-1-1.

Priority Level	1	2	3	4	5	6	7	8	9	TOTAL
Historic Average*	0	2,300	530	30	3,891	2,085	3,621	3,054	3,799	19,310
Actuals	0	2,954	578	40	3,127	2,513	4,799	2,884	5,395	22,290
Variance	0	654	48	10	(764)	428	1,178	(170)	1,596	2,980

COMPLIANCE (SLA) RATE

Percent of initial requests from residents that are responded to within established SLA.

Priority Level	1	2	3	4	5	6	7	8	9	TOTAL
Historic Average*	93.1%	94.4%	81.8%	55.7%	60.7%	68.6%	68.6%	88.6%	99.8%	77.5%
Actuals	0.0%	89.8%	81.7%	70.0%	41.6%	59.6%	43.1%	91.3%	99.8%	75.7%
Variance	(93.1)	(4.6)	(0.1)	14.3	(19.1)	(9.0)	(25.5)	2.7	0.0	(1.8)

PRIORITY 1: Calls by default are assigned priority level 1.

PRIORITY 2: Sick/ Injured, SAPD Officer Standby

PRIORITY 3: Bites (Critical), Cruelty

PRIORITY 4: Illegal Sales

PRIORITY 5: Aggressive (Critical), Bites (Non-Critical)

PRIORITY 6: Neglect, Trapped/Confined

PRIORITY 7: Aggressive (Non-Critical)

PRIORITY 8: Public Nuisance, Permits

PRIORITY 9: Stray/ Roaming, Customer Service Compliments / Complaints

* As of July 2022, ACS has revised it's priority level system. Historical averages have been updated to fit new definitions

SHELTER INTAKE

"Impounded & RTOed in Field" are pets that were impounded and immediately returned to their owner by the impounding Officer. These pets did not take up any kennel space at ACS.

5,685 Total cats & dogs impounded

6.88 Average length of stay (days)

Historic Average

- Dog: Impounded & Taken to ACS 4,336 | Impounded & RTOed in Field 722
- Cat: 1,434 | 27

Actuals

- Dog: 4,045 | 429
- Cat: 1,186 | 25

🟧 Impounded & Taken to ACS   🟩 Impounded & RTOed in Field

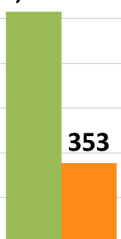**803** Previous month shelter inventory

785 Current shelter inventory

VIOLATIONS ISSUED BY ACS

1,031 Total violations
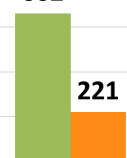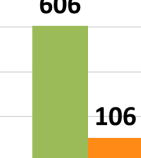
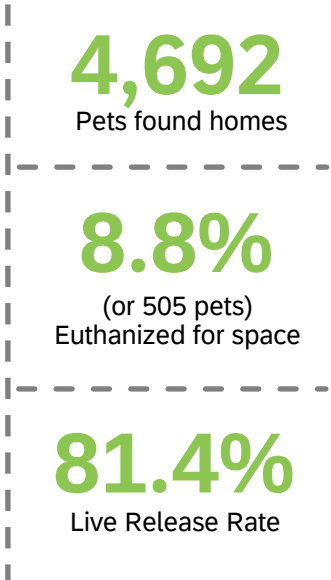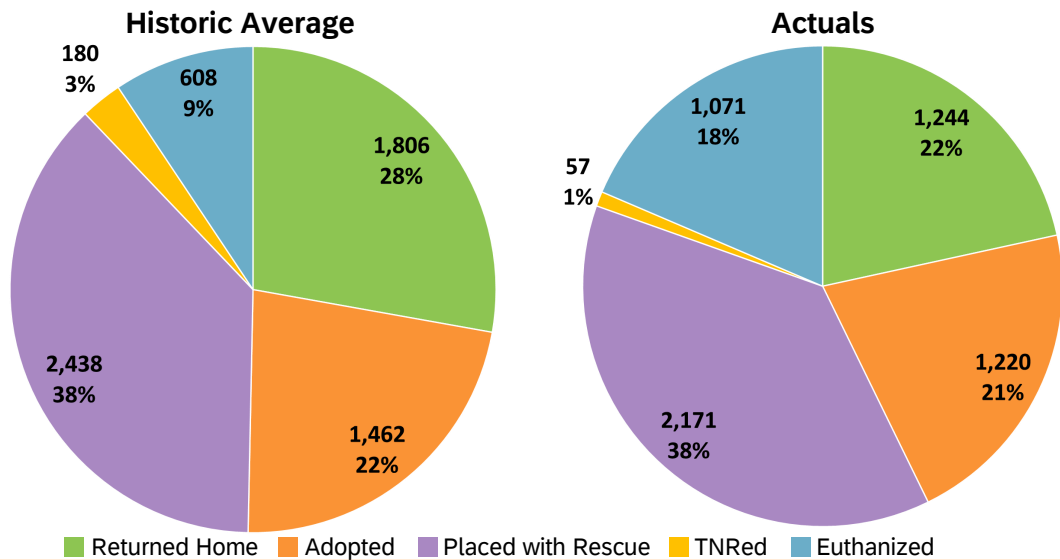| Category	Historic Average	Actuals
Roaming	1,032	353
Rabies Vax	662	221
Microchip Req	606	106
Basic Standard of Care	310	77
S/N Req.	136	82
Illegal Sale/Breeding	46	18
Other	328	174

🟩 Historic Average   🟧 Actuals

"OTHER" can include animal abandonment/ neglect, illegal tethering, aggressive/dangerous dog violation, permit violations, illegal animals, nuisance, inhumane trapping, cruelty, animal fighting, notice of violations, and more.

* Historic Average = Prior 3 Year Rolling Average
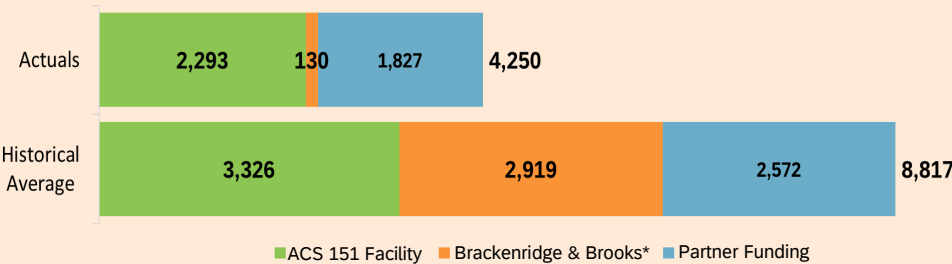
STRATEGIC PRIORITY #2: Increase Live Release Rate

PET PLACEMENT (QUANTITY & PERCENTAGE)

Historic Average

- 180 / 3%
- 608 / 9%
- 1,806 / 28%
- 2,438 / 38%
- 1,462 / 22%

Actuals

- 1,071 / 18%
- 57 / 1%
- 1,244 / 22%
- 2,171 / 38%
- 1,220 / 21%

Legend: ■ Returned Home ■ Adopted ■ Placed with Rescue ■ TNRed ■ Euthanized

4,692 Pets found homes

8.8% (or 505 pets) Euthanized for space

81.4% Live Release Rate

STRATEGIC PRIORITY #3: Control Stray Animal Population

SPAY/NEUTER SURGERIES

Data for contracted services is based upon the month when ACS receives invoice/report from partner.

| Actuals | 2,293 | 130 | 1,827 | 4,250 |

| Historical Average | 3,326 | 2,919 | 2,572 | 8,817 |

Legend: ■ ACS 151 Facility ■ Brackenridge & Brooks* ■ Partner Funding

*Brackenridge & Brooks numbers are reported every three months.
**Some partner actuals are pending due to reporting delays.

S/N REQUIREMENT

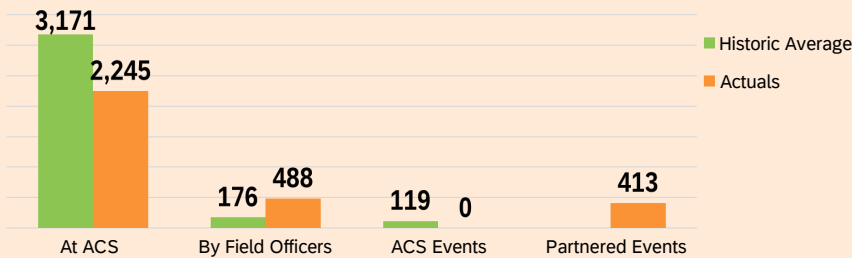Sterilization agreement compliance rates for animals RTOed. Total RTOs does not include diversions.

- 42.8%
- 52.5%
- 4.7%

872 Total RTOs

Legend: ■ Exempt or Sterilized ■ In Compliance ■ Pending Compliance
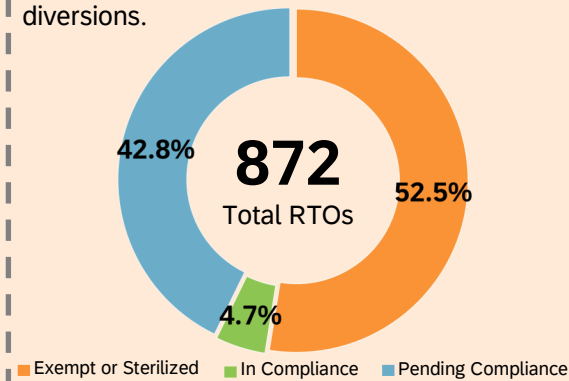
DEATH BY VEHICLES

	Historic Average	Actuals	Variance
Dogs	2,161	2,756	595
Cats	2,593	2,699	106
TOTAL	4,754	5,455	701

MICROCHIPS IMPLANTED

Legend: ■ Historic Average ■ Actuals

- At ACS: 3,171 / 2,245
- By Field Officers: 176 / 488
- ACS Events: 119 / 0
- Partnered Events: 413

STRATEGIC PRIORITY #4: Engage & Educate

	Historic Average	Actuals	Variance
Volunteer Hours	2,564	2,836	272
Media Interactions	240	165	(75)

2,758,012 Digital Outreach

199,670 Digital Engagement