

SAACS Advisory Board Monthly Statistical Update

- FY 2022 YTD THROUGH JULY 2022 -

STRATEGIC PRIORITY #1: Enhanced Enforcement

SERVICE REQUESTS RECEIVED

Includes requests from residents through 3-1-1.

Priority Level	1	2	3	4	5	6	7	8	9	TOTAL
Historic Average*	0	9,318	2,649	80	15,747	8,708	12,838	10,756	14,591	74,687
Actuals	0	9,263	2,508	173	12,417	9,433	13,722	9,888	14,199	71,603
Variance	0	(55)	(141)	93	(3,330)	725	884	(868)	(392)	(3,084)

COMPLIANCE (SLA) RATE

Percent of initial requests from residents that are responded to within established SLA.

Priority Level	1	2	3	4	5	6	7	8	9	TOTAL
Historic Average*	99.1%	96.0%	81.6%	40.6%	65.0%	70.5%	80.3%	77.1%	99.4%	77.8%
Actuals	0.0%	92.4%	79.5%	70.8%	52.6%	67.6%	59.1%	91.7%	99.8%	77.8%
Variance	(99.1%)	(3.6%)	(2.1%)	30.2%	(12.4%)	(2.9%)	(21.2%)	14.6%	0.4%	0.0%

PRIORITY 1: Calls by default are assigned priority level 1.

PRIORITY 2: Sick/ Injured, SAPD Officer Standby

PRIORITY 3: Bites (Critical), Cruelty

PRIORITY 4: Illegal Sales

PRIORITY 5: Aggressive (Critical), Bites (Non-Critical)

PRIORITY 6: Neglect, Trapped/Confined

PRIORITY 7: Aggressive (Non-Critical)

PRIORITY 8: Public Nuisance, Permits

PRIORITY 9: Stray/ Roaming, Customer Service Compliments / Complaints

* As of July 2022, ACS has revised it's priority level system. Historical averages have been updated to fit new definitions

SHELTER INTAKE

"Impounded & RTOed in Field" are pets that were impounded and immediately returned to their owner by the impounding Officer. These pets did not take up any kennel space at ACS.

21,177

Total cats & dogs impounded

Historic Average



15,518

2,689

Impounded & Taken to ACS Impounded & RTOed in Field

1,085

Previous month shelter inventory

Actuals



14,297

1,371

5,414 95

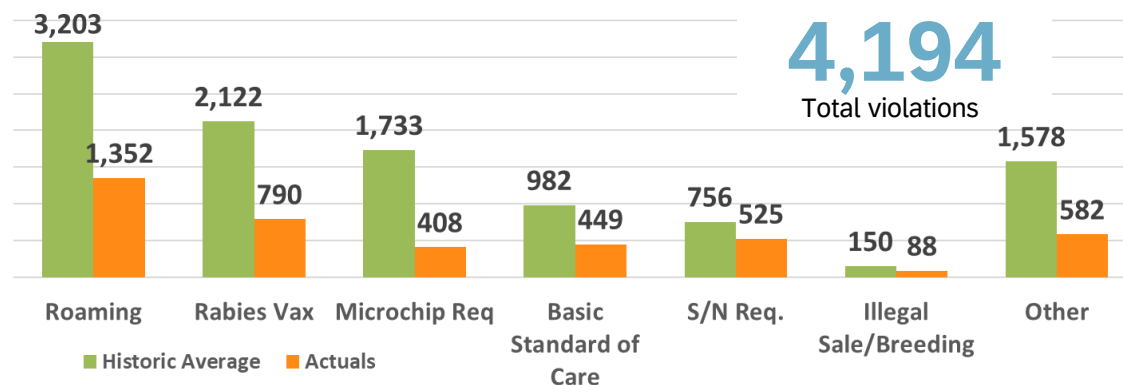
1,136

Current shelter inventory

7.87

Average length of stay (days)

VIOLATIONS ISSUED BY ACS

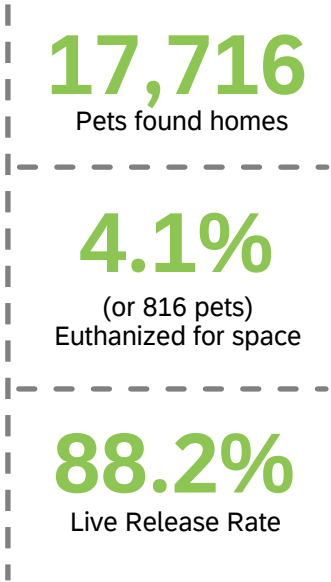
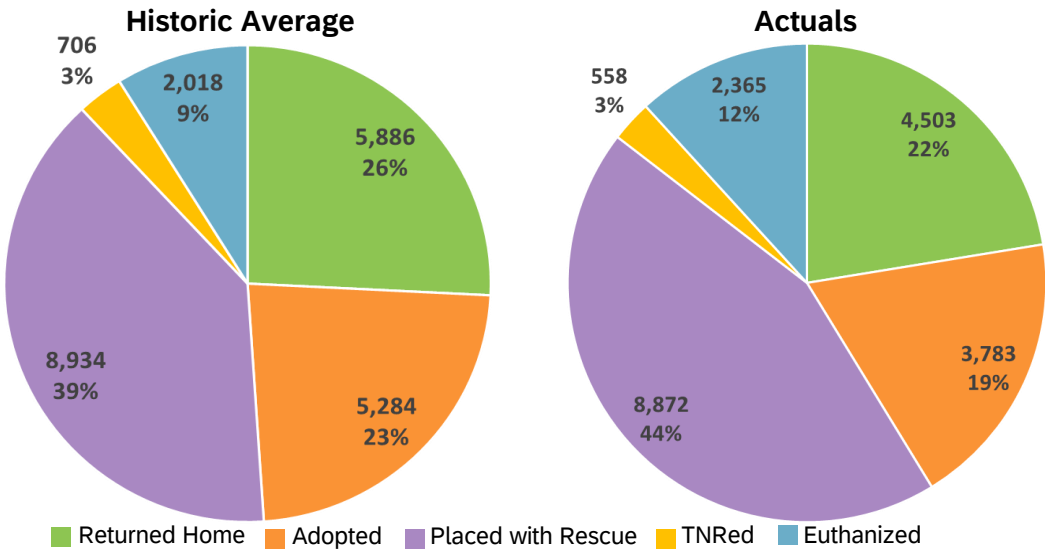


"OTHER" can include animal abandonment/neglect, illegal tethering, aggressive/dangerous dog violation, permit violations, illegal animals, nuisance, inhumane trapping, cruelty, animal fighting, notice of violations, and more.

* Historic Average = Prior 3 Year Rolling Average

STRATEGIC PRIORITY #2: Increase Live Release Rate

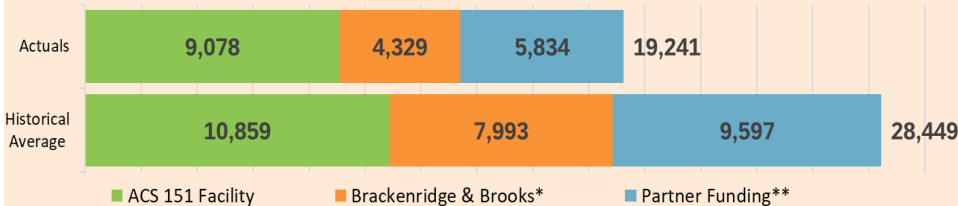
PET PLACEMENT (QUANTITY & PERCENTAGE)



STRATEGIC PRIORITY #3: Control Stray Animal Population

SPAY/NEUTER SURGERIES

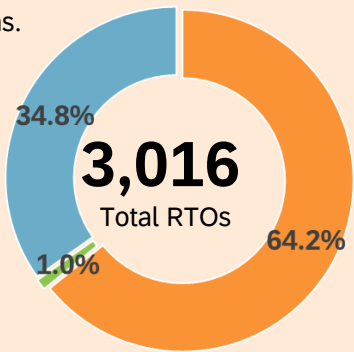
Data for contracted services is based upon the month when ACS receives invoice/report from partner.



*Brackenridge & Brooks numbers are reported every three months.
**Partner Funding is pending some actuals.

S/N REQUIREMENT

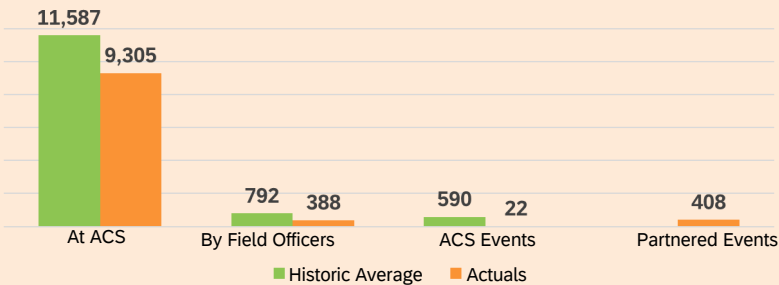
Sterilization agreement compliance rates for animals RTOed. Total RTOs does not include diversions.



DEATH BY VEHICLES

	Historic Average	Actuals	Variance
Dogs	7,234	6,504	(730)
Cats	8,060	7,882	(178)
TOTAL	15,294	14,386	(908)

MICROCHIPS IMPLANTED



STRATEGIC PRIORITY #4: Engage & Educate

	Historic	Actuals	Variance
Volunteer Hours	10,044	6,334	(3,710)
Media Interactions	931	1,050	119

