



01/01/2024

San Antonio Fire Department  
Attn: Chief Andrew Estrada

Re: Southwest Texas Crisis Collaborative: Program for Intensive Care Coordination (PICC)

Dear Chief Estrada,

We are pleased to announce that effective January 1, 2024, through December 31, 2024 the San Antonio Fire Department (SAFD) Mobile Integrated Healthcare (MIH) Program has been presented with operational funding totaling \$319,774 for SAFD personnel costs. The Program for Intensive Care Coordination (PICC) will involve the SAFD MIH team, the San Antonio Police Department Mental Health Unit (SAPD MHU) and the Center for Healthcare Services (CHCS). The PICC team will be funded by the Southwest Texas Crisis Collaborative (STCC) which is comprised of various healthcare systems and philanthropic organizations. The goal of this program is to interact with high-utilizer mental health patients in non-emergency and emergency settings to provide proactive care, intervention and healthcare navigation in order to improve mental health and care coordination in order to maximize efficiencies and show cost savings to the overall healthcare system. The program will focus on providing a team approach to care coordination to 100 high utilizer, severe mental health individuals at a time, rotating new individuals in to the program as others are successfully discharged out of the program. The program will navigate patients towards the most appropriate level of care to ensure continuity with a coordinated care plan and improve adherence to the patients individualized care plan for social services, physical healthcare and mental health/addiction services by linking them in to CHCS outpatient services. The SAFD MIH team will be comprised of two MIH Paramedics that will provide medical assessments as needed on enrolled individuals. The MIH Paramedics may also assist in connecting individuals to resources as well as assist in case management of the individuals. The Social Determinants of Health (SDOH) platform will be used to track patients involved in the PICC and refer them to resources. Once initial training is provided by STRAC personnel and/or Vendor, the San Antonio Fire Department will be responsible for the scheduling of provider training, implementation and execution of the SDOH software for the duration of the Award.

In lieu of a disbursement of funds to the San Antonio Fire Department, STRAC will be responsible for the management of the STRAC MIH Consortium Program and account for all funds being disbursed, and in turn, will be providing goods and services and reimbursement to the San Antonio Fire Department for MIH personnel involved in program activities.

All procurement activities associated with this program shall follow STRAC accounting guidelines and generally accepted accounting principles for the purchase of goods and services without exception. It is critical that all procurement provisions be completely followed. When in doubt, please contact STRAC personnel for proper guidance. The STRAC must report all expenditures by the end of the fiscal year. Partners should ensure that costs claimed under this program are eligible and reasonable. Below lists the eligible and non-allowable expenses.

Eligible Expenses

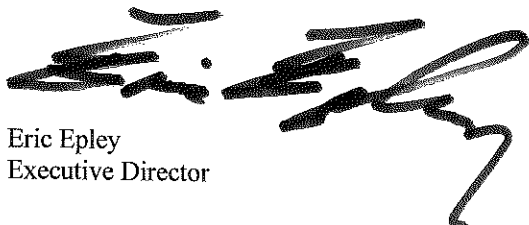
- ☐ Personnel/Operational expenses related to the MIH program
- ☐ Equipment, including medical supplies

Non-allowable Expenses

- ☐ Buildings
- ☐ Land/real property
- ☐ Investments
- ☐ Tax

If you have any questions about this funding, eligible expenses or the reporting process, please contact Ms. Amy Flores at 210-233-5834 or email at [accounting@strac.org](mailto:accounting@strac.org)

Sincerely,



Eric Epley  
Executive Director