



City of San Antonio

Agenda Memorandum

File Number:

Agenda Item Number: 29

Agenda Date: November 2, 2023

In Control: City Council A Session

DEPARTMENT: Health Department

DEPARTMENT HEAD: Claude Jacob

COUNCIL DISTRICTS IMPACTED: Citywide

SUBJECT:

Approval of agreement with Bexar County Sheriff's Office for domestic violence case management services.

SUMMARY:

This ordinance authorizes the execution of an agreement with the Bexar County Sheriff's Office (BCSO) for emergency support, crisis navigation, and case management services provided by the San Antonio Metropolitan Health District (Metro Health) for residents within unincorporated areas of Bexar County experiencing domestic violence and accepting reimbursement for an amount up to \$234,993.00 for a term ending December 31, 2023.

BACKGROUND INFORMATION:

Metro Health provides emergency support and long-term case management services to help victims of domestic violence stay safe and empower them to escape abuse. Every victim is assisted with safety planning and system navigation support. Additional services are tailored to the needs of each individual and may include emergency shelter, transportation assistance, home security equipment, financial assistance for basic needs, assistance with applications for benefits and long-term housing, and a peer support group.

Metro Health seeks to execute an agreement with the BCSO for case management services. The BCSO will identify victims of domestic violence during its responses to calls for service and initiate a cooperative series of actions to support victims to provide emergency support and navigation services for those Bexar County residents experiencing domestic violence. The Southwest Texas Regional Advisory Council (STRAC) serves as the central convener and maintains a “Navigation Line” through its 24/7 call center, MEDCOM, which is designed to help route first responders and public safety personnel to services to assist community members at the time of need. Metro Health staff is notified of individuals impacted by domestic violence through STRAC’s database so that follow up and case management may be provided. Through this agreement, BCSO will reimburse Metro Health, for costs incurred relating to the coordination and domestic violence case management services provided by Metro Health to residents referred by BCSO.

ISSUE:

Metro Health requests City Council approve the execution of an agreement with the BCSO for case management services provided by Metro Health. The referrals for case management services will be received from the BCSO through STRAC’s Domestic Violence Navigation Line.

ALTERNATIVES:

Should this agreement not be approved, Metro Health will take no further action. The agreement with the BCSO will not be executed, and Metro Health staff will not provide domestic violence case management services to residents referred by the BCSO.

FISCAL IMPACT:

This ordinance authorizes the execution of an agreement with the BCSO for case management services for Bexar County residents experiencing domestic violence, referred by the BCSO, for a term ending December 31, 2023. This ordinance also will authorize the reimbursement in an amount up to \$234,993.00 for expenses related to the services provided by Metro Health.

RECOMMENDATION:

Staff recommends approval.