

SAACS Advisory Board Monthly Statistical Update

- FY 2024 YTD THROUGH MARCH 2024 -

STRATEGIC PRIORITY #1: Enhanced Enforcement

SERVICE REQUESTS RECEIVED

Includes requests from residents through 3-1-1.

Priority Level	1	2	3	4	5	6	7	8	9	TOTAL
Historic Average*	0	1,371	5,247	2,438	5,146	935	12,048	6,323	8,404	41,911
Actuals	0	1,724	5,851	2,289	5,250	921	14,193	6,376	11,791	48,395
Variance	0	353	604	(149)	104	(14)	2,145	53	3,387	6,484

COMPLIANCE (SLA) RATE

Percent of initial requests from residents that are responded to within established SLA.

Priority Level	1	2	3	4	5	6	7	8	9	TOTAL
Historic Average*	0.0%	97.5%	84.8%	42.7%	63.1%	96.7%	53.1%	91.2%	99.7%	76.2%
Actuals	0.0%	98.2%	78.5%	42.5%	52.5%	98.2%	30.8%	88.2%	99.0%	68.5%
Variance	0.0	0.7	(6.3)	(0.2)	(10.6)	1.5	(22.3)	(3.0)	(0.7)	(7.7)

PRIORITY 1: Calls by default are assigned priority level 1 but reassigned when reviewed.

PRIORITY 2: Sick/ Injured, SAPD Officer Standby

PRIORITY 3: Bites (Critical), Cruelty

PRIORITY 4: Illegal Sales

PRIORITY 5: Aggressive (Critical), Bites (Non-Critical)

PRIORITY 6: Neglect, Trapped/Confined

PRIORITY 7: Aggressive (Non-Critical)

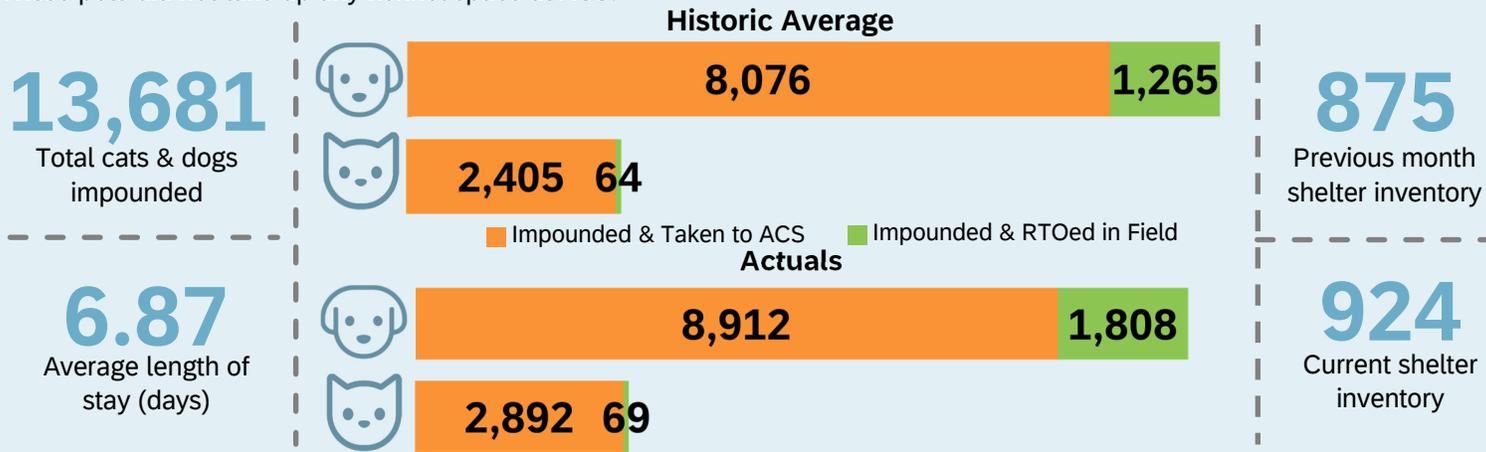
PRIORITY 8: Public Nuisance, Permits

PRIORITY 9: Stray/ Roaming, Customer Service Compliments / Complaints

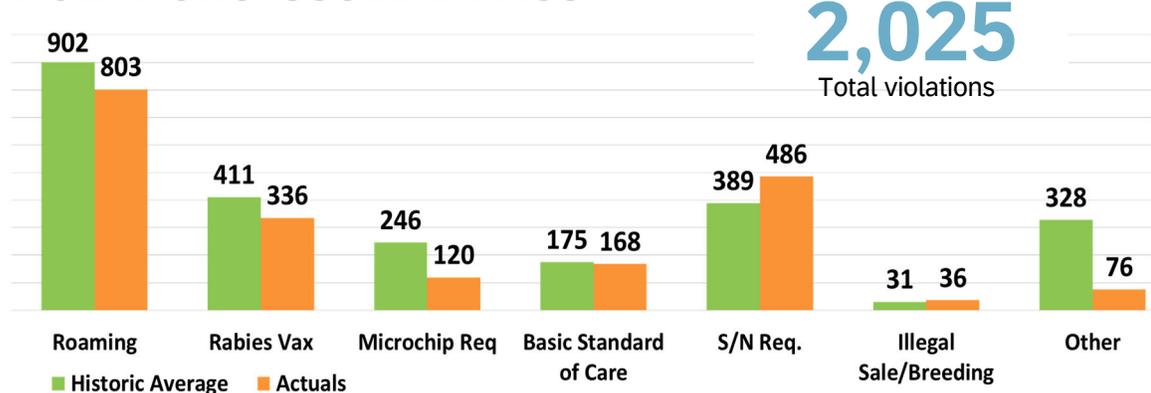
* As of July 2022, ACS has revised it's priority level system. Historical averages have been updated to fit new definitions

SHELTER INTAKE

"Impounded & RTOed in Field" are pets that were impounded and immediately returned to their owner by the impounding Officer. These pets did not take up any kennel space at ACS.



VIOLATIONS ISSUED BY ACS



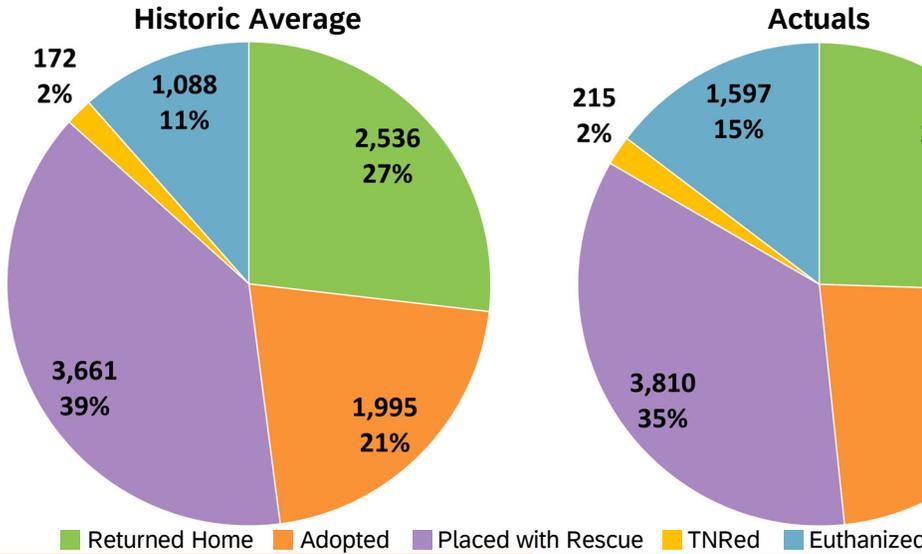
"OTHER" can include animal abandonment/neglect, illegal tethering, aggressive/dangerous dog violation, permit violations, illegal animals, nuisance, inhumane trapping, cruelty, animal fighting, notice of violations, and more.

* Numbers include only civil citations and notices of violation

* Historic Average = Prior 3

STRATEGIC PRIORITY #2: Increase Live Release Rate

PET PLACEMENT (QUANTITY & PERCENTAGE)



11,267
Pets found homes

9.7%

(or 1,283^A pets)
Euthanized for space

^AAs of Feb 2023, this number now inclu. Euth. Capacity- Healthy and Euth. Capacity- Manageable, Rehab, Untreatable.

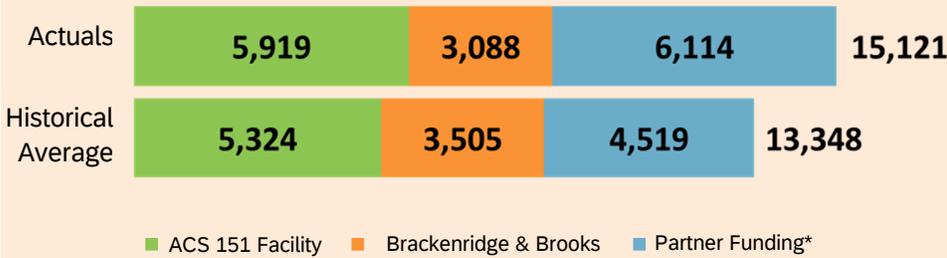
85.4%

Live Release Rate

STRATEGIC PRIORITY #3: Control Stray Animal Population

SPAY/NEUTER SURGERIES

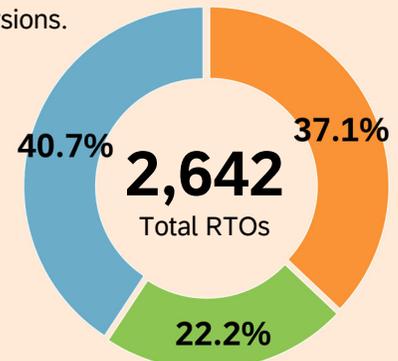
Data for contracted services is based upon the month when ACS receives invoice/report from partner.



*Some partner actuals are pending due to reporting delays.

S/N REQUIREMENT

Sterilization agreement compliance rates for animals RTOed. Total RTOs does not include diversions.

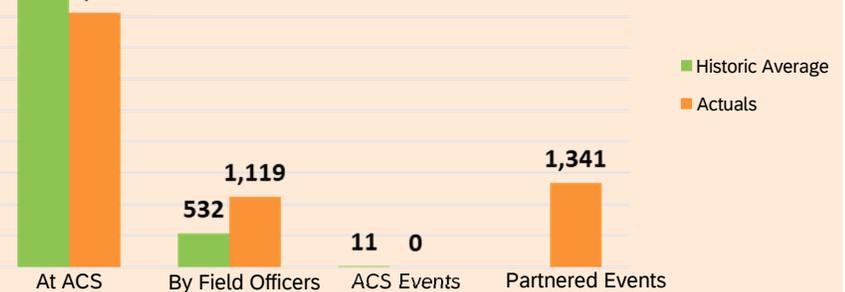


Legend: Exempt or Sterilized (Orange), In Compliance (Green), Pending Compliance (Blue)

DEATH BY VEHICLES

	Historic Average	Actuals	Variance
Dogs	4,242	4,858	616
Cats	4,949	5,992	1,043
TOTAL	9,191	10,850	1,659

MICROCHIPS IMPLANTED



STRATEGIC PRIORITY #4: Engage & Educate

	Historic Average	Actuals	Variance
Volunteer Hours	3,757	294	(3,463)
Media Interactions	976	1,039	63

6,504,956

Digital Outreach

636,290

Digital Engagement