

# Office of Risk Management



## 1305 Workers' Compensation Health Care Network Services

Debra M. Ojo, MPA, Director

*February 22, 2024*

# Background



## Request for Proposal (RFP)

- August 9, 2023 – RFP Released
- September 25, 2023 – RFP Closed

## Bid Analysis & Selection

- One proposal Received
- November 20, 2023 – Committee by consensus, recommended Injury Management Organization, Inc. (IMO)

## City Council Recommendation

- Award Contract to Injury Management Organization, Inc. (IMO)
- Effective March 1, 2024, 3 years, 2 one-year extensions
- Estimated contract value \$3,196.783.33

# Scope of Service



- Provide and manage Network of medical physicians and specialists
- Ensure broad range of Network coverage throughout San Antonio and surrounding areas
- Assist employees with medical care through telephonic or field case nurses services
- Facilitate “Return-to-Work” with treating physicians and employee
- Implement a Network Quality Improvement Program
- Provide pharmacy and medical bill reviews
- Oversee utilization review and medical peer reviews
- Adhere to established Performance Measures

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