

Microsoft Enterprise Agreement Renewal



Craig Hopkins
Chief Information Officer/ IT Director
November 2, 2023

Microsoft Enterprise Agreement



- October 2018, City Council authorized an ordinance for the current 5-year Microsoft Enterprise Agreement which ends on October 31, 2023.
- Secured a standardized product portfolio for all operating systems through the use of the Microsoft software products suite.
- Increased departmental productivity through the implementation of Microsoft products and gained efficiencies in pricing and IT costs from utilizing a common software vendor.



**INFORMATION
TECHNOLOGY SERVICES**

Microsoft Enterprise Agreement



- The City currently uses the following Microsoft products:
 - Microsoft Office (Word, Excel, and PowerPoint),
 - Windows for desktop operating system,
 - Windows Server operating systems,
 - SharePoint collaboration software,
 - Exchange for email messaging,
 - Enterprise Mobility and Security with Microsoft Defender,
 - Teams for video conferencing and chat,
 - SQL Server for enterprise database applications.
- Microsoft Windows and Microsoft Office are integral to the City's critical Public Safety and business systems including CAD, SAP, 311, BuildSA, HIPAA and all credit card systems.



**INFORMATION
TECHNOLOGY SERVICES**

Microsoft Enterprise Agreement



- Utilize the State of Texas Department of Information Resources (DIR) contract DIR-CPO-5237 with reseller SHI Government Solutions, Inc.
- This new 3-year Enterprise Agreement will renew licensing and support for Microsoft products for an estimated total amount of \$20,309,789.
- Funding in the amount of \$6,579,802 for year one of this contract is available from the Information Technology Services Department FY 2024 Adopted Budget.



**INFORMATION
TECHNOLOGY SERVICES**

Enrollment Type	11/1/2023 – 10/31/2024	11/1/2024 – 10/31/2025	11/1/2025 – 10/31/2026
Desktop	\$5,548,266.10	\$5,784,224.02	\$5,882,690.50
Server Cloud	\$1,031,536.31	\$1,031,536.31	\$1,031,536.31
Total	\$6,579,802.41	\$6,815,760.33	\$6,914,226.81

