

**City of San Antonio**

Department of Human Services

**2025 Community Services  
Block Grant**

City Council A Session

December 5, 2024



Melody Woosley, Director of the Department of Human Services



# Background/Purpose

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Community Action Program since 1979

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Community Services Block Grant (CSBG) funded through U.S Health and Human Services via Texas Housing and Community Affairs Department

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Transitions families out of poverty and provides safety net assistance

# CSBG Grant Services

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Financial Counseling

VITA Free Tax  
Preparation

Utility Bill Assistance

Job training support to  
obtain a job in high  
demand field

- One-on-one financial counseling to reduce Debt and Increase Savings
  - Emergency Utility Bill Assistance for Low-Income CPS ratepayers
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- Free Tax Preparation Assistance
- Education & Employment support
- Assistance for tuition and textbooks
- Intensive Case Management
- Resume writing assistance

# CSBG Program Outcomes



## Financial Empowerment Center Program

4,000 individuals received free one on one financial counseling in FY 2024



## Utility Assistance Program

More than 20,000 low-income CPS Energy ratepayers received emergency utility assistance for increased housing security in FY 2024



## VITA Free Tax Preparation

Provided tax preparation to more than 23,000 taxpayers

# CSBG Program Outcomes

2023 Training for Job Success  
Program Participants

**70** individuals **transitioned out of poverty**

Annual Income

**\$26,761.00**



**\$56,338.00**

Post-Program

Provides case management services for San Antonio residents seeking better employment through higher education and training opportunities

TRAINING FOR  
JOB SUCCESS



# Recommendation



**Submit & Accept  
Grant Funds**

**CSBG  
\$2,202,537  
Total Budget**

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