

City of San Antonio

Department of Human Services

2025 Community Services Block Grant

City Council A Session

December 5, 2024



Melody Woosley, Director of the Department of Human Services



Background/Purpose

Community Action Program since 1979

Community Services Block Grant (CSBG) funded through U.S Health and Human Services via Texas Housing and Community Affairs Department

Transitions families out of poverty and provides safety net assistance

CSBG Grant Services

Financial Counseling

VITA Free Tax
Preparation

Utility Bill Assistance

Job training support to
obtain a job in high
demand field

- One-on-one financial counseling to reduce Debt and Increase Savings
 - Emergency Utility Bill Assistance for Low-Income CPS ratepayers
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- Free Tax Preparation Assistance
- Education & Employment support
- Assistance for tuition and textbooks
- Intensive Case Management
- Resume writing assistance

CSBG Program Outcomes



Financial Empowerment Center Program

4,000 individuals received free one on one financial counseling in FY 2024



Utility Assistance Program

More than 20,000 low-income CPS Energy ratepayers received emergency utility assistance for increased housing security in FY 2024



VITA Free Tax Preparation

Provided tax preparation to more than 23,000 taxpayers

CSBG Program Outcomes

2023 Training for Job Success
Program Participants

70 individuals **transitioned out of poverty**

Annual Income

\$26,761.00



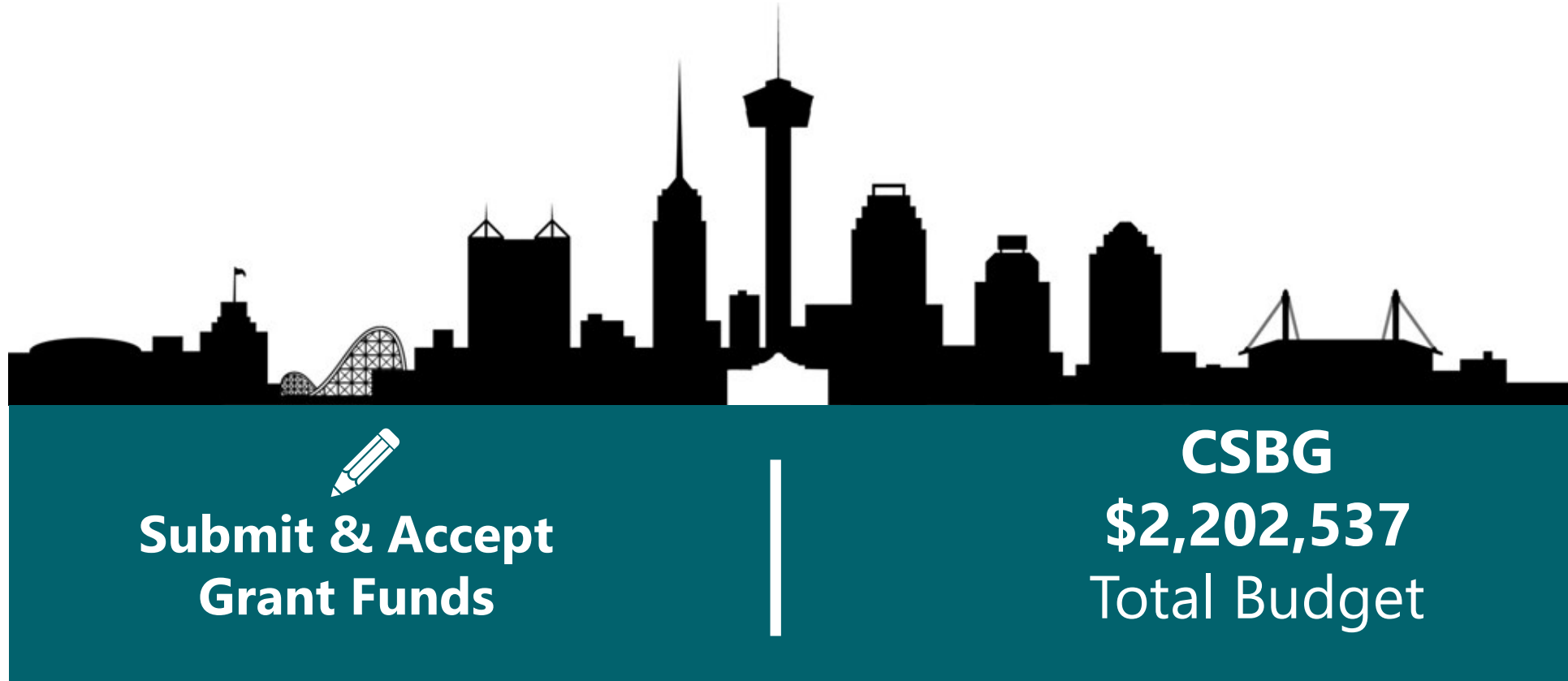
\$56,338.00

Post-Program

TRAINING FOR
JOB SUCCESS
Provides case management services for
San Antonio residents seeking better
employment through higher education and
training opportunities



Recommendation



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