



ADDENDUM I

SUBJECT: Purchase of Helicopter Tyler Special Operations Platform for the San Antonio Police Department (RFO# 6100017909), Scheduled to Close: March 12, 2024; Date of Issue: March 8, 2024

FROM: Jennifer Johnson
Procurement Administrator

DATE: April 17, 2024

THIS NOTICE SHALL SERVE AS ADDENDUM NO. I - TO THE ABOVE REFERENCED REQUEST FOR OFFER

THE ABOVE MENTIONED REQUEST FOR OFFER IS HEREBY AMENDED AS FOLLOWS:

1. **REMOVED:** Section 006 – General Terms & Conditions, Destination Contract, is deleted in its entirety. City will be responsible for arranging delivery originating from vendor's location.
2. **REMOVED:** Section 005 – Supplemental Terms & Conditions, Warranty, is deleted in its entirety. Warranty terms shall be as stated in the TYLER TECHNOLOGIES • TYLER CAMERA SYSTEMS PRODUCT WARRANTY, a true and correct copy of which is attached hereto.



Jennifer Johnson

Procurement Administrator
Finance Department - Procurement Division

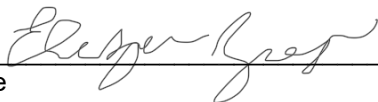
ACKNOWLEDGED AND AGREED:

Date: 04/22/2024

Company Name: NTT ENTERPRISES INC

Address: 14218 Aetna St.

City/State/Zip Code: Van Nuys, california, 91401



Signature



TYLER TECHNOLOGIES • TYLER CAMERA SYSTEMS **PRODUCT WARRANTY**

Tyler Technologies

Warrants that its products will be free from defects in materials and or workmanship to the original purchaser for a period of (1) one year from the date of equipment is received.

Tyler Technologies is not responsible for damage caused by the abuse or by the misapplication or misuse of the TSOP. Loading in excess of the Gross Weight Rating stated in the STC will invalidate the warranty.

Surface warranty does not cover wear, deterioration and/or damage from road or airborne elements, rock chips, improper wash solvents, salt, sand and/or weather condition.

Any modification to the TSOP without prior written authorization from the factory will void this warranty.

Any TSOP found to have defective material or workmanship must be serviced or corrected by an authorized factory representative or by the TSOP/ Tyler Technologies Factory.

Any TSOP authorized representative may make repair and/or adjustments under this warranty, repair and/or adjustment and cost to repair or adjust must be agreed upon and approved by Tyler Technologies. Tyler Technologies will not make reimbursements for any repairs and/or adjustments made without prior written consent.

Tyler Technologies will not be responsible for any consequential or incidental damages incurred as a result of any defect including but not limited to loss of time, inconvenience, or loss of use of TSOP bench.

Tyler Technologies reserves the right to make changes in design or make addition and/or improvements without being obligated to install or modify same upon other products covered by this warranty.

When required, photos of the defective part or parts, or of the actual part or parts may have to accompany the warranty request before repair or payment can or will be made. Any part or parts returned for warranty must be pre-paid freight to Tyler Technologies.

Tyler Technologies reserves the right to decide if the workmanship or material defect should be serviced at the factory. Tyler Technologies will not allow any reimbursement for transportation of equipment or personnel to and from the factory or authorized place of repair. Tyler Technologies reserves the right to set the cost of warranty. This set amount would reflect the cost of the repair if it were done at the Tyler Technologies facility with their personnel.

THIS WARRANTY IS EXPRESSLY MADE IN LIEU OF ANY AND ALL OTHER WARRANTIES EXPRESSED OR IMPLIED INCLUDING THE WARRANTIES OF MERCHANTABILITY AND FITNESS AND NO ONE IS AUTHORIZED TO MAKE ANY FURTHER OR ADDITIONAL WARRANTIES ON BEHALF OF TYLER TECHNOLOGIES.