

Accela Software as a Service (SaaS) Upgrade



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Accela Background



- June 2015, City Council authorized a contract with Accela, Inc., to provide the City's Development Services Department with a comprehensive Land Development, Building, and Code Compliance Management system.
 - Allows for the convergence of business operations across multiple City departments into a single enterprise permitting platform.
- December 2015, City Council authorized a contract with Carahsoft to provide the City's Public Works Department with an integrated Right of Way Management solution on the Accela platform.
 - Provides seamless interaction with the City's enterprise permitting platforms and GIS solutions, increasing visibility and creating efficiencies.



**INFORMATION
TECHNOLOGY SERVICES**

Accela SaaS Upgrade Scope



- Migrate from the current Accela on-premise licensing model to a subscription-based SaaS model.
- Consolidate two permitting systems into one common platform.
- Consolidate functionality and maintain data standards through a cloud based, highly secure platform with data redundancy.
- Allow access to enhanced features including improved customer experience, improved mobile application experience for field staff, other features only available in Accela SaaS solution.
- Right of Way Management system to be completed in March 2024.
- Land Development, Building, and Code Compliance Management system migration will be completed in October 2024.



**INFORMATION
TECHNOLOGY SERVICES**

Accela SaaS Contract



- This ordinance authorizes a contract with reseller Carahsoft Technology Corporation (Carahsoft) to provide DSD and PWD with the Accela Software as a Service (SaaS) solution for a land development, permitting, inspection, compliance and right of way management software.
- Term of the agreement is 5 years, with the option of three, one-year term renewals for a total contract amount of \$17,269,681.
- Total estimate amount for FY 2024 is \$1,462,683.
 - Funding in the amount of \$1,001,053 is available from the Development Services Fund (DSD) and Right of Way Fund (ROW) FY 2024 Adopted Budgets.
 - The remaining amount of \$461,629 is authorized to be appropriated, \$426,227 from DSD and \$35,401 from ROW.



**INFORMATION
TECHNOLOGY SERVICES**

