



# City of San Antonio

## Agenda Memorandum

**File Number:**  
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**Agenda Item Number:** 5

**Agenda Date:** May 21, 2024

**In Control:** Public Safety Committee

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**DEPARTMENT:** Health Department

**DEPARTMENT HEAD:** Claude Jacob

**COUNCIL DISTRICTS IMPACTED:** Citywide

**SUBJECT:**

Update on the San Antonio Community Outreach and Resiliency Effort (SA-CORE) Team

**SUMMARY:**

A presentation providing an update to the Public Safety Committee on the San Antonio Community Outreach and Resiliency Effort (SA-CORE) program. This is a collaborative effort to respond to mental health 911 calls with a multidisciplinary team comprised of a mental health clinician, a paramedic, and a police officer.

**BACKGROUND INFORMATION:**

SA-CORE is a coordinated effort with between the City of San Antonio Police, San Antonio Fire and Metro Health Departments, the Center for Health Care Services (CHCS) and the Southwest Texas Regional Advisory Council (STRAC). The mission is to provide immediate alternative response and assessment of patients experiencing mental health crises. The goal of the program is to provide the best appropriate level of care and intervention based on the individual's need while

utilizing the least restrictive approach.

The SA-CORE program began as a pilot program in April 2022 with one team covering the central part of the City seven days per week 16 hours per day. The City Council approved two additional teams during the FY2023 mid-year budget adjustment to provide coverage city-wide effective January 2024. As part of the FY 2024 Budget, during the FY2024 Budget development process, City Council requested all 3 teams expand to 24-hour availability by the summer of 2024.

The update to the Public Safety Committee will provide results of the program and status of extending the three existing teams to 24 hours.

**ISSUE:**

A presentation providing an update to the Public Safety Committee on the San Antonio Community Outreach and Resiliency Effort (SA-CORE) program. This is a collaborative effort to respond to mental health 911 calls with a multidisciplinary team comprised of a mental health clinician, a paramedic, and a police officer.

**FISCAL IMPACT:**

This item is for briefing purposes only.

**ALTERNATIVES:**

This item is for briefing purposes only.

**RECOMMENDATION:**

This item is for briefing purposes only.