

The background of the slide is a large, semi-transparent badge of the San Antonio Police Department. The badge is shield-shaped with a gold border. At the top, the words "SAN ANTONIO" are written in a large, gold, serif font. In the center, there is a gold silhouette of a building with several windows. At the bottom, the word "POLICE" is written in a large, gold, serif font.

# **Extension of Municipal Tow Manager Agreement City Council A Session**

Presented by Chief of Police William McManus

August 8, 2024

# Presentation Overview

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- Background
- Tow Manager Agreement
- Procurement Status
- Recommendation

# Current Tow Manager Agreement



## Background

- Contract with United Road Vehicle Management Solutions (URVMS) for police-directed towing management services
- URVMS subcontracts with five local towing companies and a dispatch company
- Initial 4-year term with one additional two-year term, began 12/1/2015 expired 11/30/2021
- June 2021, City Council approved a contract extension from 12/1/2021 - 9/30/2023
- June 2023, City Council approved a second contract extension from 10/1/23 - 9/30/24

## ISSUE

- SAPD requests to extend the agreement three months, from 10/1/24 to 12/31/24 with a month-to-month option at the City's discretion pending finalization of the new tow and impound agreement.

# Two Separate Agreements

## Towing

- United Road Vehicle Management Solutions (URVMS)
- Subcontracts with 1 local dispatch and 5 local tow companies
- Provides police-directed tow management services
- Contract began December 2015 and expires September 2024

## Impound

- Alanis Wrecker Service
- Subcontracts with AutoReturn, software
- Provides intake, storage, and release of impounded vehicles
- Management of property including maintenance, environmental compliance, and security
- Weekly auction of abandoned vehicles
- Contract began in 2017 extended through September 2024. An additional one-year extension is available.

# Tow Manager Agreement and Performance



## Duties

- United Road Vehicle Management Solutions (URVMS) manages the towing and tow dispatching services for SAPD
- URVMS provides Incident Management services to oversee the recoveries of all major traffic incidents to include heavy-duty accidents



## Response Time

- Response time from tow truck request until arrival on scene improved from 45 minutes to 15 minutes since contract inception

# Procurement Status



- Contract negotiations for the new tow and impound management agreement are underway



- Extend the current Municipal Tow Manager Agreement for a period of three (3) months with a month-to-month option at the City's discretion to provide additional time to finalize the new tow and impound management agreement

# Recommendation

- Staff recommends approval to extend the Tow Manager agreement for a period of three (3) months from October 1, 2024, to December 31, 2024, with a month-to-month option at the City's discretion.



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