




<div> ANIMAL CARE SERVICES</div> <div>Core Metrics Report</div>		Month to Month				Year to Year				Fiscal Year 25 Actuals and Targets			
		FY 2025 (DEC)	FY 2024 (DEC)	# Difference	% Difference	FY 2025 (OCT-DEC)	FY 2024 (OCT-DEC)	# Difference	% Difference	FY 2025 (OCT-DEC)	FY 2025 Target (DEC)	# Difference	% Difference
Calls for Service Received		7,277	7,610	<div></div> -333	<div></div> -4.4%	22,540	23,832	<div></div> -1,292	<div></div> -5.4%	22,540	23,830	<div></div> -1,290	<div></div> -5.4%
Critical		4,228	4,482	<div></div> -254	<div></div> -5.7%	13,302	13,895	<div></div> -593	<div></div> -4.3%	13,302	14,404	<div></div> -1,102	<div></div> -7.7%
Non-Critical		3,049	3,128	<div></div> -79	<div></div> -2.5%	9,238	9,937	<div></div> -699	<div></div> -7.0%	9,238	9,426	<div></div> -188	<div></div> -2.0%
Critical Call Response Rate		87.6%	58.5%	<div></div> 29.1%	<div></div> 49.7%	82.9%	58.3%	<div></div> 24.6%	<div></div> 42.2%	82.9%	76.0%	<div></div> 6.9%	<div></div> 9.0%
Critical Calls Responded To		3,703	2,623	<div></div> 1,080	<div></div> 41.2%	11,021	8,096	<div></div> 2,925	<div></div> 36.1%	11,021	10,947	<div></div> 74	<div></div> 0.7%
Critical Calls Received		4,228	4,482	<div></div> -254	<div></div> -5.7%	13,975	13,895	<div></div> 80	<div></div> 0.6%	13,975	14,404	<div></div> -429	<div></div> -3.0%
Citations		1,620	694	<div></div> 926	<div></div> 133.4%	4,479	1,550	<div></div> 2,929	<div></div> 189.0%	No Target			
Criminal		1,179	456	<div></div> 723	<div></div> 158.6%	3,058	847	<div></div> 2,211	<div></div> 261.0%	No Target			
Civil		441	238	<div></div> 203	<div></div> 85.3%	1,421	703	<div></div> 718	<div></div> 102.1%	No Target			
Intake		2,482	2,257	<div></div> 225	<div></div> 10.0%	7,826	6,878	<div></div> 948	<div></div> 13.8%	7,826	8,296	<div></div> -470	<div></div> -5.7%
Field		1,816	1,743	<div></div> 73	<div></div> 4.2%	5,498	5,037	<div></div> 461	<div></div> 9.2%	5,498	6,056	<div></div> -558	<div></div> -9.2%
Over the Counter		666	514	<div></div> 152	<div></div> 29.6%	2,328	1,841	<div></div> 487	<div></div> 26.5%	2,328	2,240	<div></div> 88	<div></div> 3.9%
Total Outcomes		2,528	2,279	<div></div> 249	<div></div> 10.9%	7,697	6,762	<div></div> 935	<div></div> 13.8%	7,697	7,967	<div></div> -270	<div></div> -3.4%
Adoption		584	530	<div></div> 54	<div></div> 10.2%	1,498	1,644	<div></div> -146	<div></div> -8.9%	1,498	1,625	<div></div> -127	<div></div> -7.8%
Rescue		819	759	<div></div> 60	<div></div> 7.9%	2,695	2,223	<div></div> 472	<div></div> 21.2%	2,695	2,750	<div></div> -55	<div></div> -2.0%
RTO		755	615	<div></div> 140	<div></div> 22.8%	2,227	1,761	<div></div> 466	<div></div> 26.5%	2,227	2,025	<div></div> 202	<div></div> 10.0%
Field		1,816	1,743	<div></div> 73	<div></div> 4.2%	5,498	5,037	<div></div> 461	<div></div> 9.2%	5,498	6,056	<div></div> -558	<div></div> -9.2%
Over the Counter		666	514	<div></div> 152	<div></div> 29.6%	2,328	1,841	<div></div> 487	<div></div> 26.5%	2,328	2,240	<div></div> 88	<div></div> 3.9%
TNR		16	47	<div></div> -31	<div></div> -66.0%	85	130	<div></div> -45	<div></div> -34.6%	85	213	<div></div> -128	<div></div> -60.1%
Euthanasia		354	328	<div></div> 26	<div></div> 7.9%	1,192	1,004	<div></div> 188	<div></div> 18.7%	No Target			
Capacity		223	203	<div></div> 20	<div></div> 9.9%	750	651	<div></div> 99	<div></div> 15.2%	No Target			
Medical/Behavioral		131	125	<div></div> 6	<div></div> 4.8%	442	353	<div></div> 89	<div></div> 25.2%	No Target			
Live Release Rate - All Animals		87.9%	85.7%	<div></div> 2.3%	<div></div> 2.6%	85.5%	85.4%	<div></div> 0.1%	<div></div> 0.1%	85.5%	83.0%	<div></div> 2.5%	<div></div> 3.0%
Live Outcomes		2,174	1,951	<div></div> 223	<div></div> 11.4%	6,505	5,758	<div></div> 747	<div></div> 13.0%	6,505	6,613	<div></div> -108	<div></div> -1.6%
Total Outcomes*		2,472	2,277	<div></div> 195	<div></div> 8.6%	7,612	6,743	<div></div> 869	<div></div> 12.9%	7,612	7,967	<div></div> -355	<div></div> -4.5%
*Excludes Owner-Requested Euthanasia													
Live Release Rate - Placeable		90.7%	90.6%	<div></div> 0.1%	<div></div> 0.1%	89.7%	89.8%	<div></div> -0.2%	<div></div> -0.2%	89.7%	90.0%	<div></div> -0.3%	<div></div> -0.4%
Live Outcomes		2,174	1,951	<div></div> 223	<div></div> 11.4%	6,505	5,758	<div></div> 747	<div></div> 13.0%	6,505	6,613	<div></div> -108	<div></div> -1.6%
Total Outcomes*		2,472	2,277	<div></div> 195	<div></div> 8.6%	7,612	6,743	<div></div> 869	<div></div> 12.9%	7,612	7,967	<div></div> -355	<div></div> -4.5%
*Excludes Euthanasia - Medical & Behavioral													
Spay Neuter Surgeries		2,453	2,508	<div></div> -55	<div></div> -2.2%	9,072	8,187	<div></div> 885	<div></div> 10.8%	9,074	10,293	<div></div> -1,219	<div></div> -11.8%
In House		1,107	1,026	<div></div> 81	<div></div> 7.9%	3,408	3,069	<div></div> 339	<div></div> 11.0%	3,408	3,375	<div></div> 33	<div></div> 1.0%
Community S/N*		877	1,051	<div></div> -174	<div></div> -16.6%	4,119	3,481	<div></div> 638	<div></div> 18.3%	4,119	3,681	<div></div> 438	<div></div> 11.9%
City Facilities*		469	431	<div></div> 38	<div></div> 8.8%	1,545	1,637	<div></div> -92	<div></div> -5.6%	1,545	3,237	<div></div> -1,692	<div></div> -52.3%
*Final contractual surgery numbers are pending invoice delivery													
Pets Served at Wellness Clinics		619	426	<div></div> 193	<div></div> 45.3%	1,970	1,275	<div></div> 695	<div></div> 54.5%	1,970	1,200	<div></div> 770	<div></div> 64.2%
Sterilization Rate of Owned Animals		32.3%	26.8%	<div></div> 5.5%	<div></div> 20.7%	34.7%	28.9%	<div></div> 5.9%	<div></div> 20.3%	34.7%	29.0%	<div></div> 5.7%	<div></div> 19.7%