



City of San Antonio

Agenda Memorandum

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Agenda Item Number: 3

Agenda Date: November 5, 2024

In Control: Economic and Workforce Development Committee Meeting

DEPARTMENT: Workforce Development Office

DEPARTMENT HEAD: Michael Ramsey

COUNCIL DISTRICTS IMPACTED: Citywide

SUBJECT:

San Antonio Ready to Work Update

SUMMARY:

This item provides an update on the progress of the San Antonio Ready to Work program to date.

BACKGROUND INFORMATION:

Ready to Work (RTW) is the City's premier training, education and employment program that launched in May 2022. The program serves San Antonio residents residing in the 10 voting districts and individuals who are transitioning active-duty military or military-connected individuals such as dependents and spouses. Residents are deemed eligible so long as they are over 18 years old; earn less than 250% of the federal poverty level as an individual or household; are interested in a target industry; are authorized to work in the United States; and are willing to commit to training expectations.

RTW offers subsidized tuition for credentials, industry-recognized certifications, associate's degree and bachelor's degree. Additionally, RTW provides emergency funding up to \$1,500 as needed for participants facing barriers to training completion or sustained employment.

RTW offers more than 800 approved courses with 81 training providers aligned with 83 well-paid, high-demand careers. The program also has nearly 500 local employers that have pledged to engage with and commit to hiring RTW graduates.

RTW began enrolling participants in training in May 2022 and is in its third year of operation. As of November 1, 2024, 15,673 applicants have completed the intake process; 9,108 have enrolled in an approved training program; 2,581 have successfully completed training; and 1,532 have found quality employment, earning a mean hourly wage of \$20.93/hour and a mean annual salary of \$44,009. Four prime agencies including Workforce Solutions Alamo, Alamo Colleges District, Project Quest, and Restore Education continue to perform the core RTW functions of conducting intake, assessment, and case management services.

ISSUE:

This briefing to the Committee will include an update on the City's RTW program, including a breakdown of participant demographics, enrollment, training programs and industries, as well as job placements to date. Additionally, the briefing will cover current RTW pilot initiatives such as the On-the-Job training and Incumbent Worker programs; employer engagement efforts; and work-based learning opportunities. City staff will also give an update on marketing, communications, and outreach efforts.

FISCAL IMPACT:

This item is for briefing purposes only.

ALTERNATIVES:

This item is for briefing purposes only.

RECOMMENDATION:

This item is for briefing purposes only.