



City of San Antonio

Agenda Memorandum

File Number:

Agenda Item Number: 7

Agenda Date: January 30, 2025

In Control: City Council A Session

DEPARTMENT: Finance Department

DEPARTMENT HEAD: Troy Elliott

COUNCIL DISTRICTS IMPACTED: Citywide

SUBJECT:

Ratifying payment and the Fourth Amendment to the CentralSquare Technologies, LLC agreement

SUMMARY:

This action ratifies payment in the amount of \$1,807,162 and approval of the Fourth Amendment to the Maintenance and Software Support Agreement between the City of San Antonio and CentralSquare Technologies, LLC, and approves contract continuation for up to a five-year period, for an additional cost of \$11,008,255. The first-year cost in the amount of \$1,916,842 is funded from the Information Technology Services Fund FY 2025 Adopted budget and Tax Notes. Funding for subsequent years is contingent upon City Council approval.

BACKGROUND INFORMATION:

Since 2009, the current Computer Aided Dispatch (CAD) environment has been managed internally by the Information Technology Services Department. Annual maintenance and support and license fees were authorized in 2010 and 2019 for the life of the system through a sole source agreement. Over the last year, the Information Technology Services Department negotiated a revised maintenance and support agreement to add functionality to the San Antonio Police Department Computer Aided Dispatch System. This will help to provide additional product

enhancements and extend the license agreement to continue to provide law enforcement and first responders with these vital automated services.

The CAD environment is managed by the Information Technology Services Department and utilized by multiple public safety agencies including the San Antonio Police Department (SAPD), San Antonio Fire Department (SAFD), Bexar County Sheriff's Office, Bexar County Fire, Schertz Police Department/Fire/Emergency Medical Services (EMS), Southwest Texas Regional Advisory Council (STRAC), and MEDCOM.

The support and maintenance services agreement for the enterprise CAD is a sole source product, manufactured, sold, serviced, and distributed exclusively by CentralSquare Technologies, LLC (CentralSquare, formerly TriTech Software Systems). There are no agents or dealers authorized to resell this product. Enterprise CAD is sold only as a direct transaction between CentralSquare and end clients.

These items are being purchased as Sole Source according to the provisions of Texas Local Government Code 252.022.07. No other source can supply the items listed nor can any comparable item fulfill the same requirements. Vendor acknowledges, with their signature, that all items offered are considered a Sole Source.

Submitted for ratification is the Fourth Amendment to the Maintenance and Software Support Agreement between the City of San Antonio and CentralSquare Technologies, LLC, for contract continuation for up to a period of five years for an additional total cost of \$11,008,255. This action will also ratify a payment of \$1,807,162 which was required to maintain continuity of service.

ISSUE:

This action will ratify the Fourth Amendment to the Maintenance and Software Support Agreement between the City of San Antonio and CentralSquare Technologies, LLC, for annual maintenance, support and license fees for Computer Aided Dispatch System, beginning November 1, 2024, and ending October 31, 2029. This action will also ratify a payment of \$1,807,162 which was required to maintain continuity of service.

The Small Business Economic Development Advocacy Program, Local Preference Program and the Veteran-Owned Business Preference Program were not applied to Amendment 4 of the existing contract.

ALTERNATIVES:

Should this contract amendment not be approved, law enforcement and first responders would not realize the impact of the product improvements available and would take a great risk moving forward with a system that is no longer supported at the server and user operating system level.

FISCAL IMPACT:

This action ratifies payment of \$1,807,162 and approval of the Fourth Amendment to the Maintenance and Software Support Agreement between the City of San Antonio and CentralSquare Technologies, LLC, and approves contract continuation for up to a five-year period, for an additional cost of \$11,008,255. The first-year cost in the amount of \$1,916,842 is funded from the Information Technology Services Fund FY 2025 Adopted budget and Tax Notes included in the FY 2025 Capital Budget. Funding for subsequent years is contingent upon City Council approval.

RECOMMENDATION:

Staff recommends the ratification of the Fourth Amendment to the Maintenance and Software Support Agreement between the City of San Antonio and CentralSquare Technologies, LLC.

The licensing and associated services items authorized through this contract amendment are procured via a Sole Source exemption and a Contracts Disclosure Form was not required.