



# Mobile Integrated Healthcare Haven for Hope Acute Care Station City Council Session December 19, 2024

**Lieutenant Sam Guzman**  
**MIH Program Director**

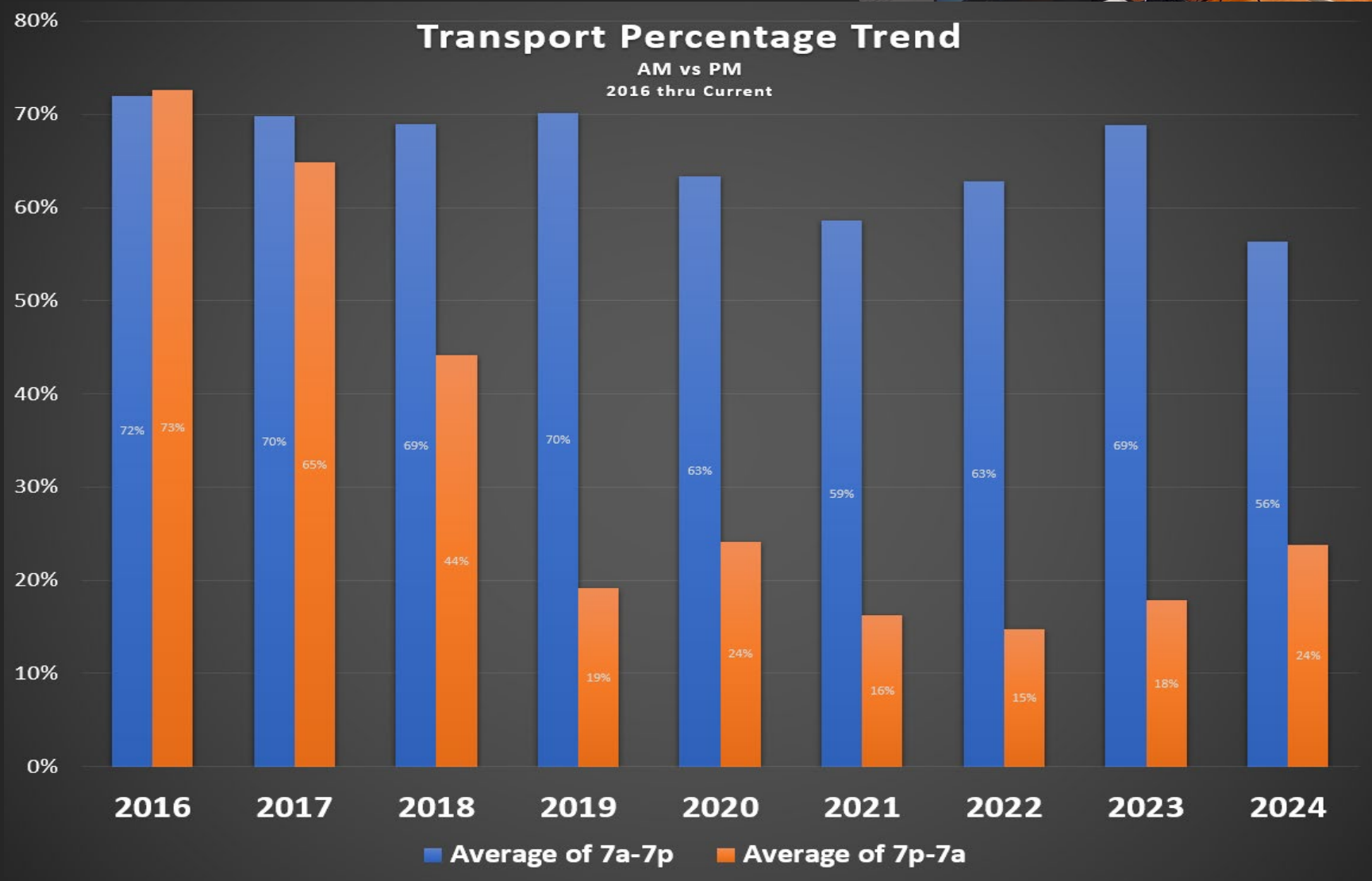




# Purpose

**The SAFD Mobile Integrated Healthcare program would like to renew the donation for the Haven for Hope Acute Care Station program. South Texas Crisis Collaborative (STCC) and leadership from Haven for Hope, SAFD MIH, and the CentroMed Sarah E. Davidson Clinic have developed a collaborative model to address patient's medical needs in the evening and overnight hours when healthcare resources are limited on the H4H campus: the Haven for Hope Acute Care Station**

# Results Overview



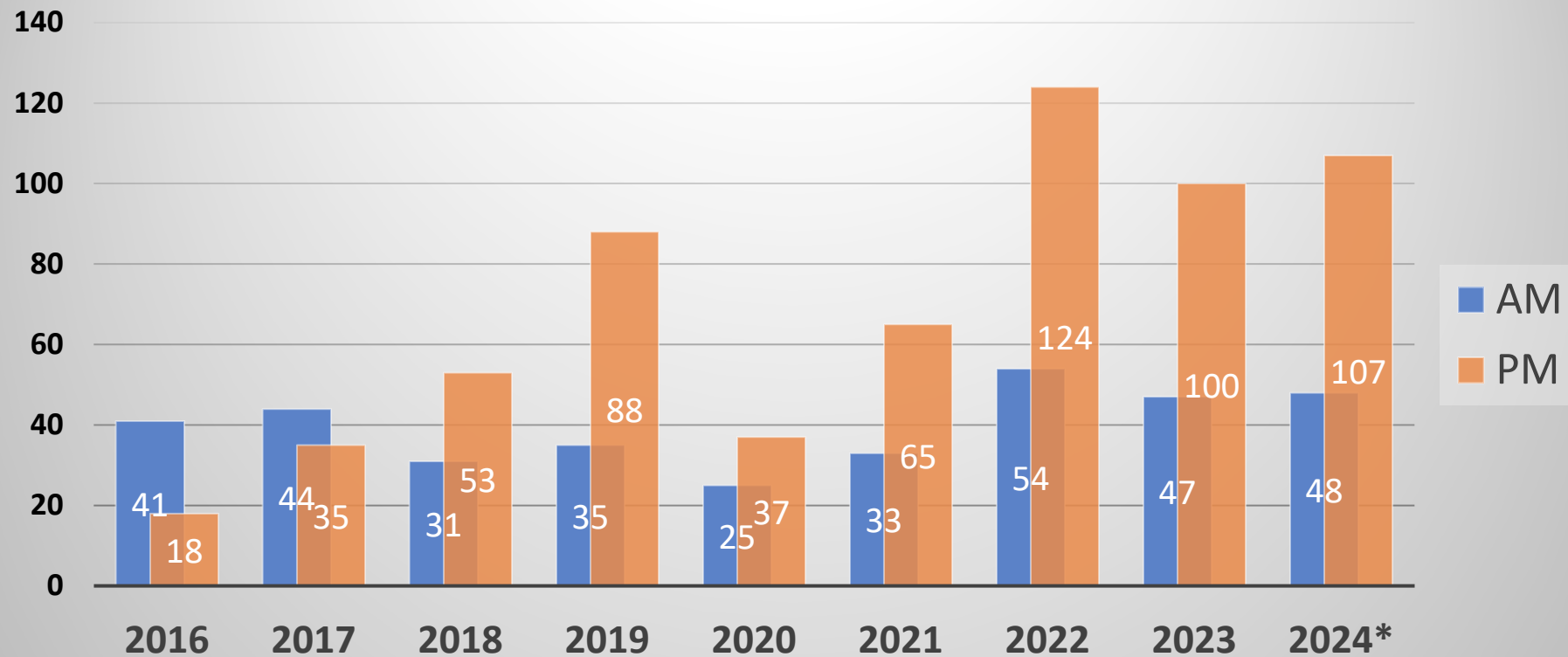
• Significant decrease in transport volume during MIH ACS working hours

• Percentage of patients transported decreased from >70% to <25%



# Results Overview

Avg Monthly Volume AM vs PM



\* January-October 2024

• Significant increase in call volume during MIH ACS working hours





# Plan of Action

- Perform acute care and treatment at H4H Acute Care Station: 8:00pm – 12:00am
- Respond to ALL calls originating from H4H: 7:00pm – 7:00am
- Patient Care Reports filled out on ALL 911 calls and patient contacts
- Determine the need for treatment, transport or referral (schedule appointment with CentroMed)
- Tele-Medicine contact with SAFD Medical Director as needed



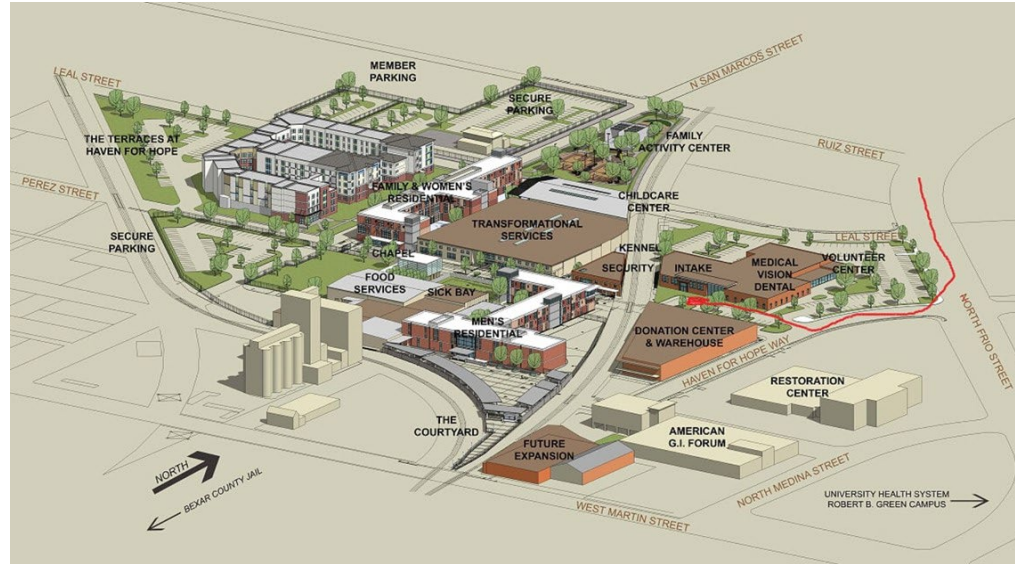


# Recommendations

Staff recommends approval of this ordinance to accept this donation up to \$268,028 from the Southwest Texas Regional Advisory Council for Trauma (STRAC)







**Mobile Integrated Healthcare**  
**Haven for Hope Acute Care Station**  
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