



City of San Antonio

Agenda Memorandum

File Number:
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Agenda Item Number: 3

Agenda Date: October 22, 2024

In Control: Municipal Utilities Committee

DEPARTMENT: Finance Department

DEPARTMENT HEAD: Troy Elliott

COUNCIL DISTRICTS IMPACTED: Citywide

SUBJECT:

SAWS ConnectH2O electronic meter program

SUMMARY:

Briefing by SAWS on the status of the ConnectH2O Program that will ultimately place an electronic meter for every SAWS customer.

BACKGROUND INFORMATION:

In December 2021, the San Antonio Water System (SAWS) Board of Trustees approved moving forward with the full system-wide deployment of the SAWS ConnectH2O Program, an advanced meter infrastructure initiative (AMI). Installations began in May 2022.

Prior to AMI, customers saw their water usage once a month on their bills. With AMI meters, customers now have access to their hourly water usage information online and are alerted to continuous usage so they can respond quickly to leaks.

SAWS last briefed the Municipal Utilities Committee on the ConnectH2O Program on January 24, 2023.

ISSUE:

Briefing by SAWS on installation of ConnectH2O electronic meters.

FISCAL IMPACT:

This item is for briefing purposes only.

ALTERNATIVES:

This item is for briefing purposes only.

RECOMMENDATION:

This item is for briefing purposes only.