



# Additional ACS Campus

Animal Care Services

Item 11

# COUNCIL CONSIDERATION REQUEST



Submitted February 19, 2025, by Council District 2

## Background

- ACS receives approximately 90,000 calls for service a year. 55,000 of those are critical calls in aggressive, bites, injured/sick, officer standby, neglect and trapped/confined.
- ACS adopts out over 5,500 pets annually and another 18,500 are placed through transfer to a rescue partner, returned to the owner, and TNR (trapped, neutered, returned)

## Request

- The CCR requests to determine the need for a second ACS campus:
  - 1) Identify locations in underserved areas, using the Inner City TIRZ boundary
  - 2) Determine the size and feasibility
  - 3) Include in the 2027 Bond

# CURRENT EFFORTS



## Current Campus

- Built in 2007
  - 200 dog and cat kennels, 15 Acres
  - No significant changes since campus was built
- New state of the art animal hospital being built through 2022 Bond

## Current Operations

- ACS currently is responding to 82% of critical calls, and on track to meet the target of responding to 100% of calls by January 2026.
- Calls are dispatched to Animal Care Officers based on critical calls and the order received.
- Officers are assigned an area based on call volume at the beginning of the shift and work the area the entire day.
- Adoptions are available at the ACS campus seven days a week with special pricing making it affordable

# CURRENT EFFORTS



## Satellite Locations

- Brackenridge: Spay/Neuter Clinic and Paul Jolly Adoption Center (District 1/2)
  - Operated by Spay Neuter Network and Animal Defense League
- Brooks: Spay/Neuter Clinic (District 3)
  - Operated by SNAP
- Eastside and Westside Spay/Neuter Clinics
  - Operated by Animal Care Services

## ACS in the Community

- Neighborhood Vaccine and Microchip Events
  - Every week in areas of high equity atlas scores
  - Wheatly Heights Mega Vaccine Event March 30
- Adoption Pop-Ups
- Neighborhood Pet Care Connect Pilot

# Staff Recommendation



Staff recommends this CCR for consideration in the next budget goal setting process.