



PICC
PROGRAM FOR INTENSIVE
CARE COORDINATION



Mobile Integrated Healthcare

PICC Program

City Council Session February 15, 2024

Samuel Guzman, MIH Program Director





Purpose

The SAFD Mobile Integrated Healthcare program would like to renew this donation for the Program for Intensive Care Coordination. This program's goal is to reduce the utilization of Emergency Detention, therefore reducing the consumption of the Psychiatric ERs & Psychiatric Emergency Service beds. Thus, impacting the overall Healthcare System by better consumer care coordination post Emergency Detention and to develop joint agency data integration.



Overview

There is an annual average of 8,800 emergency detentions (ED's) performed by the San Antonio Police Department (SAPD) that are routed to local hospitals utilizing STRAC's law enforcement navigation system. Within the 8,800 ED's, are subsets of clients who have been emergency detained six or more times in the last 6 months or three times in the last month. These clients are considered high volume utilizers and create a burden on the local hospitals systems since these clients tie up beds and resources for up to 72 hours.

Results Overview

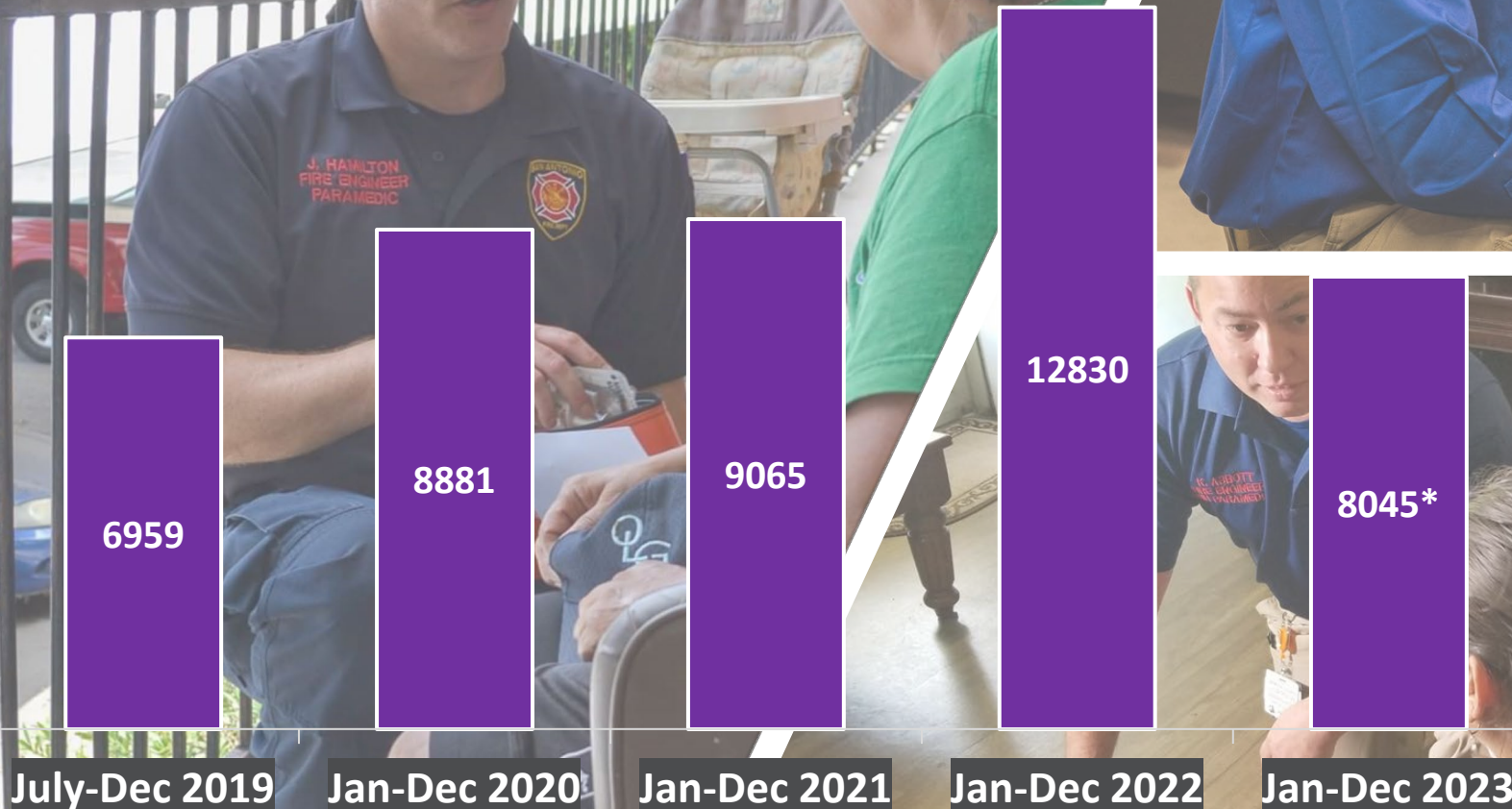
PICC End of Year Totals



Total
45,780
Contacts

Total
546
Clients

***Decrease due to staffing and
procedural changes**



Results Overview

Jan '20 – Dec '23
Contacts = 38,821*



Total
546
Clients

SAFD MIH
TOTAL, 12592,
33%

SAPD MHU
TOTAL, 7492,
19%

CHCS TOTAL,
18737, 48%

*Chart does not include
2019 as agencies were not
individually separated until 2020.

Plan of Action



The PICC team utilizes two (2) MIH paramedics to work side by side with SAPD Mental Health Officers and Local Mental Health Authority -Center Health Care Services (CHCS) personnel to connect with individual's pre and post mental health crisis and Emergency Detention.

PICC was launched in July 2019

8,820 PICC Contacts were conducted in 2023



Recommendations

Staff recommends approval
of this ordinance to accept
the contribution up to
\$319,774 from the
Southwest Texas Regional
Advisory Council for Trauma
(STRAC)





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