

City Council “A” Session

March 27, 2025



**Interlocal Agreement with Southwest Texas
Regional Advisory Council (STRAC)**

Background



- The City of San Antonio receives grant funding from the Federal Emergency Management Agency (FEMA) to help people and communities to be more prepared by developing the capabilities needed to prevent, protect against, respond to, recover from, and mitigate against all threats and hazards.
- FEMA funding and this Interlocal Agreement will allow the City in collaboration with STRAC to support the following:
 - Everbridge Notification System
 - Contract for (1) WAVE Engineer (1) Regional Interoperable Communications Coordinator.
 - Contract for (1) WebEOC Administrator, including travel costs and software license fees.



Everbridge Mass Notification System

Everbridge Mass Notification System gives the City the capability to deliver coordinated, prompt, reliable, and actionable information to the whole community during critical events such as active shooters, acts of terrorism, severe weather, and power outages, as well as the actions being taken and the assistance being made available.





WAVE Engineer and Regional Interoperable Communications Coordinator

- ❑ The WAVE Engineer and RICC enhance operational communications across the 13 counties within the Alamo Area Council of Government (AACOG) region.
- ❑ During an emergency or disaster radio communications must be seamless and redundant to support field users, EOCs, Dispatch Centers, and Fusion Centers.



The WAVE Engineer is a subject matter expert to mitigate and support interoperability across the AACOG region using the WAVE Network.



The RICC will work closely with agencies in the region to assess and identify capabilities and deficiencies within the framework of supporting interoperable communications.



The goal of these projects is to improve operable and interoperable communications across the 13 AACOG counties.



The WAVE Engineer and the RICC support the Texas Homeland Security Plan priority #4.3.1 to “Enhance partnerships with regional radio systems across the state to ensure radio system coverage and connectivity for interoperability”.



WebEOC Administrator

- ❖ WebEOC is a web-based crisis management platform used by emergency management agencies and other organizations to facilitate real-time information sharing, coordination, and decision-making during emergencies and disasters.
- ❖ WebEOC is the primary tool used for coordination between jurisdictions during a natural or man-made disaster, response to terroristic attack or similar emergency which involves documentation and situational awareness across a larger number of users.

The WebEOC Administrator will coordinate data management and board development in support of the administration of the WebEOC.

WebEOC was used extensively during 2020 – 2022 pandemic and most recently during the City’s response to the Calaveras and Duke Wildfires.

The WebEOC Administrator supports the Texas Homeland Security Plan priority #4.1.2 to “Develop and maintain critical information technology and communications capabilities to connect local, regional, and State operations centers and enable data sharing with partner organizations at all levels”.



Alternatives

If the City of San Antonio does not establish an Interlocal Agreement with STRAC, the City:

1) will not be able to send mass communications of quick real-time alerts and instructions to the public during a critical situation or event;

2) during a terroristic and critical incident, coordinated and interoperable communications would be lacking; and

3) the City would lose ability to support operational coordination through a web-based platform impacting preparedness and response capabilities during a terrorist incident, disaster, or other emergency event.



Fiscal Impact

- The fiscal impact is \$90,000 for the Everbridge Mass Notification; \$50,000 for the WAVE Engineer; \$25,000 for the RICC; and \$95,000 for the WebEOC Administrator project.
- Funding is available from Federal Emergency Management Agency's (FEMA), Urban Area Security Initiative (UASI) and State Homeland Security Program (SHSP) grants.

Everbridge
UASI
\$90,000

WAVE Engineer & RICC
SHSP
\$75,000

WebEOC
SHSP
\$95,000



Thank You