



City of San Antonio

Agenda Memorandum

File Number:
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Agenda Item Number: {{item.number}}

Agenda Date: July 16, 2024

In Control: SA Ready to Work Advisory Board Meeting

DEPARTMENT: Workforce Development Office

DEPARTMENT HEAD: Michael Ramsey

COUNCIL DISTRICTS IMPACTED: Citywide

SUBJECT:

SYNC Central Data Platform Demonstration

SUMMARY:

City Staff will provide a brief overview of the new Ready to Work central data platform, commonly referred to as SYNC.

BACKGROUND INFORMATION:

Ready to Work previously utilized a data platform hosted by Signify Health, which ceased services in 2023. Staff will provide an overview of the new central data platform, operated by the Alamo Area Community Network and hosted by Salesforce.

ISSUE:

By providing up-to-date program information to the Board members on a regular basis, they can be better equipped to provide program input and to speak to the progress of the program when representing Ready to Work to the public.

FISCAL IMPACT:

This item is only for briefing purposes.

ALTERNATIVES:

This item is only for briefing purposes.

RECOMMENDATION:

This item is only for briefing purposes.