

A nighttime aerial view of the San Antonio skyline. The city is illuminated with various lights, and the sky is a deep blue. Several prominent buildings are visible, including the Tower of the Americas on the left and the Hyatt Regency San Antonio on the right. The text is overlaid on the center of the image.

Award for Process Improvement Services Agreement for San Antonio Airport System

Item 15
Jesus H. Saenz, Jr., IAP
San Antonio Airport System
December 12, 2023



SAN ANTONIO
INTERNATIONAL AIRPORT

Process Improvement

Continuous Improvement Program

Assists with identifying and implementing initiatives to enhance Department's business processes and culture to:

- **reduce cost, generate revenue and improve project quality**
- **identify and eliminate waste from duplicated efforts**
- **foster innovation, increase staff effectiveness and employee engagement in furtherance of the Program**
- **improve timeliness of the total project delivery lifecycle by optimizing project delivery processes, and**
- **improve customer value and satisfaction**

Solicitation: Evaluation

RFQ for Process Improvements Consulting Services for San Antonio Airport System Final Evaluation October 25, 2023	Max Points	Haley & Aldrich Bedford, NH 03110	KBPI, LLC San Antonio, TX 78247
A - Experience, Background, Qualifications	35	35.00	9.00
B - Proposed Plan	30	29.50	8.00
A - B Sub-Total	65	59.20	17.00
C – SBEDA - SBE Prime Contract Program	10	15.00	10.00
C – SBEDA - M/WBE Prime Contract Program	10	0.00	10.00
D – Local Preference Program	10	0.00	10.00
E – Veteran-Owned Small Business Preference Program	5	0.00	5.00
TOTAL SCORE	100	64.50	52.00

RANK BASED ON TOTAL SCORE

1

2

3

Agreement Information & Fiscal Impact

Contract Term

- Initial: 3 years
- Options: 2, 1-year period

Contract Value

- \$900,000

Funding Source

- Aviation Operating and Maintenance Funds

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