



City of San Antonio B-Session

**Briefing on Communication & Process Improvements
For City Construction Projects
December 11, 2023**

Communications & Engagement | Economic Development | Public Works

Purpose of Today's Briefing

A photograph of a city street scene. In the foreground, there are several large red and white striped construction barrels. A white pickup truck is parked behind them. In the background, there are tall buildings and a red fire truck. The scene is set in an urban environment.

Provide an overview of City's efforts to improve communication with and support of businesses and residents impacted by construction projects and associated processes.

City of San Antonio Communication Efforts

Brian Chasnoff, Assistant Director, Communications & Engagement Department

Public Works Guiding Principles





Project Pages



2022-2027 BOND PROGRAM
City of San Antonio

Peggy Drive Area Drainage (Eastgate Subdivision)

2022-2027 Bond Project: Peggy Drive Area Drainage (Eastgate Subdivision)

The project will complete the regrading of an existing earthen channel and installation of an underground storm drain system and associated reconstruction of streets with curbs, sidewalks, and driveway approaches as applicable and within available funding.

Project Type: Drainage and Flood Control
Status: Design Phase
Project Budget: \$20 Million
Estimated Construction Timeline: Winter 2026 - Winter 2027
Project Manager: Florence Rodriguez, 210-207-7042

Project Information

- Type
- Status
- Budget
- Construction Timeline
- Contact

Project Budget: \$20 Million
Estimated Construction Timeline: Winter 2026 - Winter 2027
Project Manager: Florence Rodriguez, 210-207-7042
Capital Project Officer: Richard Casiano, 210-207-8218

NOTE TO BUSINESS OWNERS:
If your business is currently or expected to experience construction in your area please visit the City of San Antonio's Construction Toolkit. This guide helps business owners understand and prepare for City-initiated construction projects.

- [Construction Toolkit](#)
- [Construction Toolkit - espanol](#)

Project Scope \$20 MILLION

- Regrade existing earthen channel
- Install New Underground Storm Drain System
- Reconstruct Streets
- New Curbs, Sidewalks, and Driveway Approaches
- All work as applicable and within available funding.

Resources

- Construction Toolkit
- Map
- Scope

PROJECT BACKGROUND
The Eastgate Subdivision experiences extreme residential ponding due to lack of an adequate drainage system including:
• Silted bar ditches
• Undeveloped earthen channel
• Plastic Culvert pipes
Ponding has impacted many of the residential properties beyond right-of-way limits.

PROJECT PRESENTATION DOCUMENTS

Documents

- [Peggy Drive Area Drainage - PowerPoint Presentation \(R, 10.10.23 BNA edits 10/10/23\).pdf](#)

PROPOSED IMPROVEMENTS
Teatro Phase 1 Drainage Channel

To receive project updates and details on future public meetings, please provide the following information.

Email*

First Name*

Last Name*

Primary Phone*

Zip

[Submit](#)

Updates

- Current Information
- Presentation Documents
- Community Meetings
- Project Updates Signup



Project Dashboards



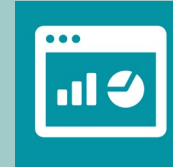
- Multiple City Department Coordinated Effort
- Focus Group & Usability Tested
- Phased Implementation

Key Components



Centralized Project Information

Updated Monthly or As Needed



Five Tailored Dashboards



Project Maps



Resourceful Links



Project Dashboards Timeline



PHASE 1

January 2024

Bond
Drainage
Streets
Sidewalks
Alleys

PHASE 2

Summer 2024

NAMP
Other Capital Projects

PHASE 3

Late 2024

Previous Funded Projects
(up to 5 Years)
Comprehensive Map Feature



Project Dashboards | Program Overview

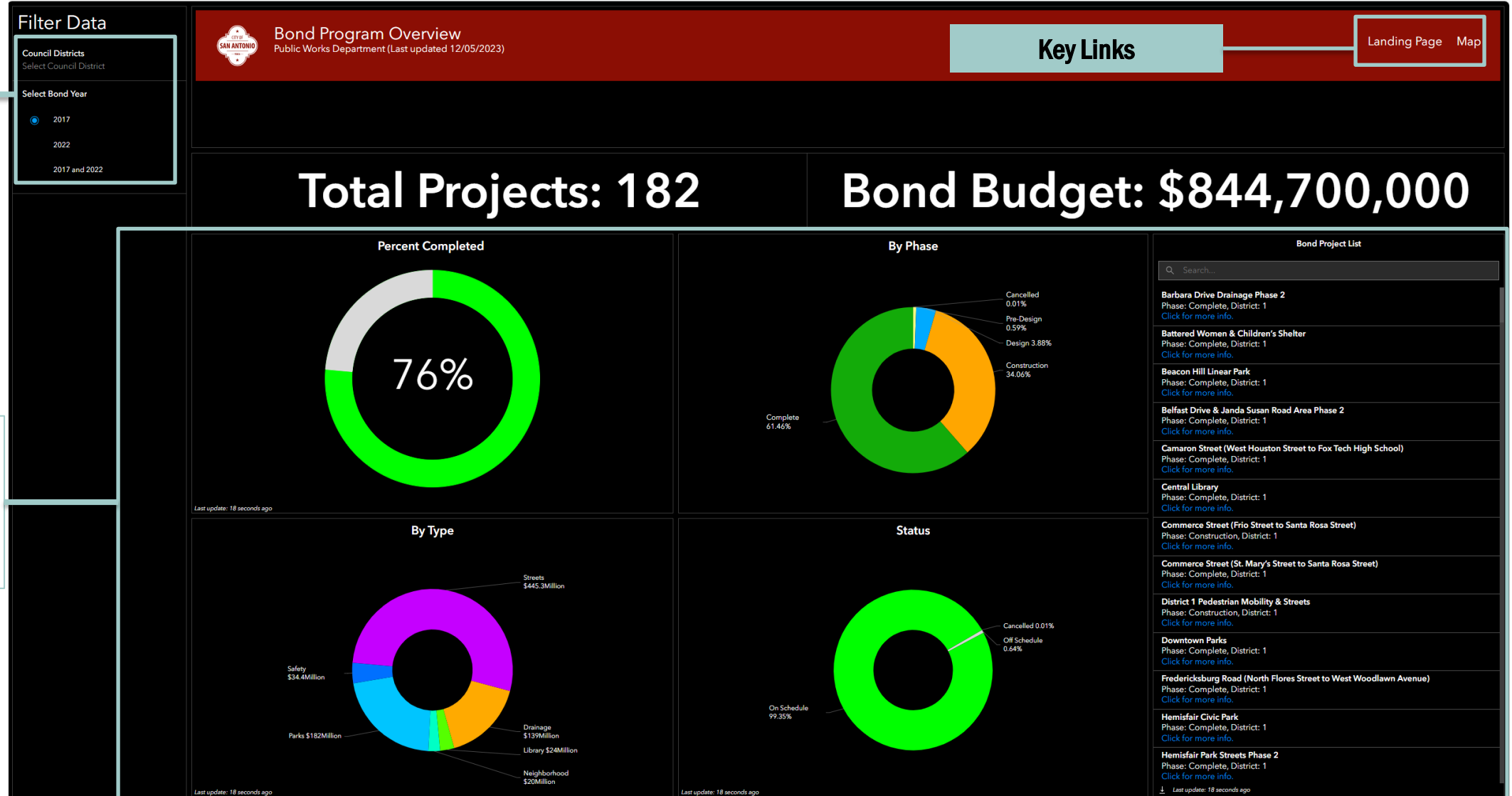


Filter Capability

- Council District
- Bond Program

Other Features

- Interactive Charts
- Project List
- Download Capability
- Link to Project Pages





Project Dashboards | Map



Map

Bond Program Overview

Address or Project Name

+

-

Print

MICO

Features

- Search by Project Name or Address
- Print Map
- Map Project Near You (By Mile Range)
- Map Projects Based on Current Location

Map Layer Filtering

- Active
- Non-Active (Completed or Cancelled)
- By Council District
- By Bond Program

Filters

Filter by Active / Inactive Projects

Active / Inactive Projects (Completed or Cancelled)

Active

Active, Inactive (Completed or Cancelled)

Filter By Council Districts

Council District

All

1,2...10

Filter By Bond Year

Program

All

2017,2022

Project Page Link

Peggy Dr Area Drainage (Eastgate Subdivision)

Name

Peggy Dr Area Drainage (Eastgate Subdivision)

Type

Drainage

Phase

Design

Budget (\$)

20000000

Status

On Schedule

Construction Start

Winter 2026

Construction End

Fall 2027

District

2

Contact

Richard Casiano - (210) 207-8218

Zoom to

Contact Info

Project Name

Type, Budget, Status

Schedule

Contact

Project List

- Filter and Search
- Download

Bond Projects

Options Filter by map extent Zoom to Clear selection Refresh

Name	Type	Phase	Budget (\$)	Status	Construction Start	Construction End	District	Contact	Project Information	Notes	Program
Southwell North Area Drainage	Drainage	Design	5930000	On Schedule	Spring 2026	Summer 2027	8	Richard Casiano - (210) 207-8218	https://publicinput.com/t2513		2022
Valley Hi Area Drain-Medina Base Ph1	Drainage	Design	5700000	On Schedule	Fall 2025	Summer 2027	4	James Hall - (210) 207-6473	https://publicinput.com/m4854		2022
W Broadview Dr & Oakwood Dr	Drainage	Design	10400000	On Schedule	Winter 2025	Summer 2026	7	Richard Casiano - (210) 207-8218	https://publicinput.com/t7157		2022

209 features 0 selected



Project Page

Official website of the City of San Antonio

SA.gov Language Sign In

SASpeakUp > 2022-2027 Bond Project: Peggy Drive Area Drainage (Eastgate Subdivision)

2022-2027
BOND
PROGRAM
City of San Antonio

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(Eastgate Subdivision)



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Business Resource

Project Scope **\$20 MILLION**

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Project Documents

PROJECT PRESENTATION DOCUMENTS

Documents

Peggy Drive Area Drainage - PowerPoint Presentation-FR 10.10.23 BN edits REVISED.pdf

PROPOSED IMPROVEMENTS

Tie into Phase 1 Drainage Channel



Project Meetings

OCT 12 Design Public Meeting - 2022 Bond Project: Peggy Drive Area Drainage (Eastgate Subdivision)

Project Update Sign Up

To receive project updates and details on future public meetings, please provide the following information.

Email *

Email Address

First Name *

First Name

Last Name *

Last Name

Primary Phone *

Primary Phone

Zip



Bond Project Signage



- 2022 Bond Projects
- QR Codes
- (2) Project Signs
- Contractors Install



Talkin' Broadway Pilot



- Chatbot on Broadway
- QR Code / Text Messaging
- 1:1 Conversation with Public
- Detours, Parking, Amenities, Renderings and Updates
- Links to Project Page & Business Directory
- Collects Anonymous Feedback

Road to Progress



- City Website
- Centralized Information Source
- Contact Form

Official website of the City of San Antonio

English

CITY OF SAN ANTONIO

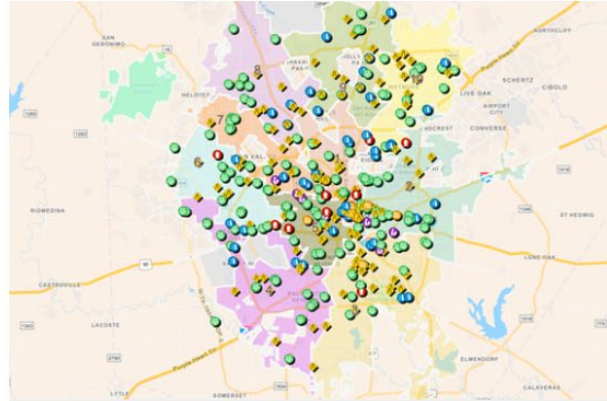
Community Business Government Directory

Find almost anything on our website Search

Home / Directory / Initiatives / Road to Progress

Road to Progress

Featured



Contact

Email
[Contact Form](#)


Phone
[210-207-4385](tel:210-207-4385)

Address
City Tower
100 W. Houston St. 15th Floor
San Antonio, TX 78205
[Directions](#)

Mailing Address
P.O. Box 839966
San Antonio, TX 78283


Find a Project

Access the City's dashboards for information on infrastructure and bond projects. Discover the locations, budgets and timelines of these projects.



Talkin' Broadway

Find out more about our innovative pilot. Learn how you can chat with an ongoing bond project on Broadway.



About

Discover how the City is focusing on transparency, support, accountability and innovation.

City of San Antonio Support Efforts for Businesses in Construction Corridors

Brenda Hicks-Sorensen, Director, Economic Development Department

Construction Mitigation Program



Combination of direct and indirect assistance measures for small businesses impacted by City-initiated construction projects lasting longer than 12 months:

- **\$400,000** allocated for Pilot Program in FY 2023
- **\$500,000** allocated in FY 2024 Adopted Budget



Pilot Highlights



Construction Toolkit

Available in English and Spanish



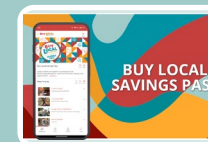
55 Businesses Provided Custom Signs



582 Business Site Visits



Marketing Campaign With 600,000 Digital Impressions



Implemented Buy Local Savings Pass

Financial Support

- In 2022, 135 small businesses impacted by both COVID-19 and construction received \$5.57 Million
 - \$1.35 Million was targeted for construction impact mitigation
- In 2023, 91 small businesses received \$2.45 million in cash grants, all specifically for construction impact mitigation
- 2024 Construction Financial Assistance Program in development
 - \$1.4 Million Available
 - B Session Briefing in February

City of San Antonio

Capital Project Delivery Improvements

Razi Hosseini, Director/City Engineer, Public Works Department

City of San Antonio Advisory Boards



Purpose

- Provide oversight on delivery of streets, bridges, sidewalks, drainage and flood control projects.
- Advise on how to improve communication to residents and businesses affected by construction.
- Ensure a transparent process in development of City infrastructure projects.



Streets, Bridges & Sidewalks

Appointment Status: Completed



Storm Water Management

Appointment Status: Pending Districts 3 & 9

- Two-Year Appointments (No Term Limits)
- Meet at Least Quarterly
- Meetings Beginning January 2024

Project Delivery Improvements



Ordinances

- ✓ Responsible Bidder
- ✓ Job Order Contract Staff Approval to \$500,000



Utilities

- ✓ Memorandum of Understanding with SAWS & CPS Energy



Contracting Best Practices

- ✓ Alternative Delivery Methods
- ✓ Liquidated Damages
- ✓ Incentive Pay

Traffic Safety Improvements



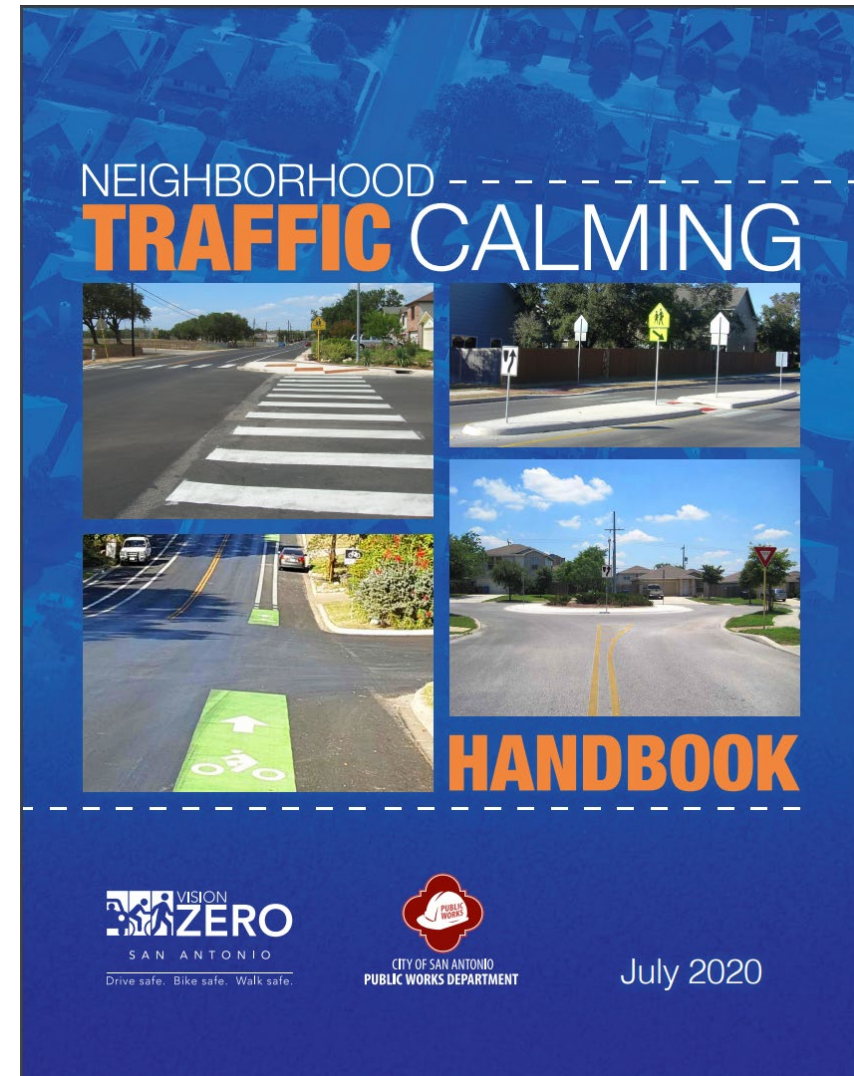
FY 2024 Adopted Budget

\$1 Million	Traffic Calming Program
\$700,000	Up to 100 Radar Feedback Signs
\$300,000	Up to 100 Flashing Stop Signs
\$550,000 For Each Council District	Neighborhood Accessibility and Mobility Program (NAMP)

Neighborhood Traffic Calming Program

Designed to address operational issues on residential streets related to speed, volume and driver behavior that may include one or a combination of the following:

- Curb Extensions
- Roundabouts
- Bulb-outs
- Chicanes & Medians
- Speed Humps



Evaluation Overview

Traffic calming projects are evaluated for implementation based upon the following criteria:

- Speed
- Traffic Volume
- Crash History
- Proximity of Pedestrian Destination
 - Schools
 - Parks
 - Community Centers
 - VIA Bus Stops



Speed Humps



Speed humps are raised physical features applied to the roadway surface that are uncomfortable to negotiate at high speeds.

Criteria	Existing	Proposed
Minimum uninterrupted street segment length	1,320 Feet	700 Feet
Speed higher than	35 MPH	32 MPH
Volume of traffic higher than	500 per day	None
Required Adjacent Property Owner/Resident Signatures	2/3 rd (67%)	51%

Flashing All-Way STOP Signs



Signage enhancement that provides motorists additional visual reminder to stop.

Criteria	
Existing	Proposed
Any existing all-way stop location could be converted to flashing STOP signs when funded by Council District.	No Changes

Flashing Non All-Way STOP Signs



Criteria	
Existing	Proposed
Non All-Way STOP signs were not converted to flashing stop signs.	<ul style="list-style-type: none"> Average daily traffic for at least one entering roadway exceeds 1,500 vehicles per day (2.5 vehicles per min.); or Location had 3 or more crashes within past three years.

New All-Way STOP Signs



Criteria	
Existing	Proposed
<p>Criteria as defined in Texas Manual on Uniform Traffic Control Devices had to be met or if there is crash history or sight distance issues.</p> <p>Required vehicles per hour:</p> <ul style="list-style-type: none"> ○ 300 on main street ○ 200 on cross street 	<p>No minimum traffic volume criteria for residential streets within neighborhoods as long as streets are not on the City's Top 100 most highly traveled corridors.</p>

Traffic Signals



Traffic signals are designed to ensure orderly flow of traffic, providing an opportunity for pedestrians and vehicles to cross an intersection safely and helps reduce conflicts between vehicles entering intersections from different directions.

Criteria	
Existing	Proposed
<p>Criteria as defined in the Texas Manual on Uniform Traffic Control Devices for traffic volumes and crashes must be met to consider installation.</p> <p>Required vehicles per hour:</p> <ul style="list-style-type: none"> 600 on main street 200 on cross street 	<ul style="list-style-type: none"> Reduce thresholds for traffic volumes by 30% Extend evaluation period for crashes from (1) year to (3) years. <p>Required vehicles per hour:</p> <ul style="list-style-type: none"> 420 on main street 140 on cross street

Radar Feedback Sign Program

- As part of FY 2024 Budget, \$700,000 approved for installation of up to 100 radar feedback signs.
- Signs will be programmed to alert drivers when they are traveling faster than posted speed limit.
- Potential location will need to meet one of the proposed criteria

Location Criteria

- ✓ Average speed exceeds speed limit by 5+ mph
- ✓ Average daily traffic exceeds 500 vehicles per day
- ✓ Two (2) or more speed-related crashes within past 3 yrs.
- ✓ Existing curve warning sign with an advisory speed of 5 mph or more less than posted speed limit.
- ✓ Posted speed limit is transitioning from a higher speed to a lower speed
- ✓ Quarter mile or more distance between existing traffic control devices
- ✓ High number of speeding offenses identified by SAPD

In Summary



Continue to Improve:

- ✓ Communication
- ✓ Business Support
- ✓ Contracting Best Practices
- ✓ Project Delivery

What's Coming:

- **January 2024** – Dashboard & Website Page Go-Live
- **February 2024** – Construction Financial Assistance Program B-Session Briefing

B- Session
December 11, 2023



Briefing on Communication & Process Improvements for Construction Projects

Communications & Engagement | Economic Development | Public Works