



# City of San Antonio B-Session

**Briefing on Communication & Process Improvements  
For City Construction Projects**

**December 11, 2023**

Communications & Engagement | Economic Development | Public Works

# Purpose of Today's Briefing

A photograph of a city street scene. In the foreground, there are several red and white striped construction barrels. A silver Chevrolet Silverado truck is parked on the right side of the street. In the background, there are multi-story buildings, including a prominent yellow one. A red fire truck is visible in the distance. The scene is set during the day with clear lighting.

Provide an overview of City's efforts to improve communication with and support of businesses and residents impacted by construction projects and associated processes.

# City of San Antonio Communication Efforts

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Brian Chasnoff, Assistant Director, Communications & Engagement Department

# Public Works Guiding Principles





# Project Pages



**2022-2027 BOND PROGRAM**  
City of San Antonio

**Peggy Drive Area Drainage (Eastgate Subdivision)**

**2022-2027 Bond Project: Peggy Drive Area Drainage (Eastgate Subdivision)**

The project will complete the regrading of an existing earthen channel and installation of an underground storm drain system and associated reconstruction of streets with curbs, sidewalks, and driveway approaches as applicable and within available funding.

**Project Type:** Drainage and Flood Control  
**Status:** Design Phase  
**Project Budget:** \$20 Million  
**Estimated Construction Timeline:** Winter 2026 - Winter 2027  
**Project Manager:** Florence Rodriguez, 210-207-7042

## Project Information

- Type
- Status
- Budget
- Construction Timeline
- Contact

**Project Budget:** \$20 Million  
**Estimated Construction Timeline:** Winter 2026 - Winter 2027  
**Project Manager:** Florence Rodriguez, 210-207-7042  
**Capital Project Officer:** Richard Casiano, 210-207-8218

**NOTE TO BUSINESS OWNERS:**  
If your business is currently or expected to experience construction in your area please visit the City of San Antonio's Construction Toolkit. This guide helps business owners understand and prepare for City-initiated construction projects.

- [Construction Toolkit](#)
- [Construction Toolkit - español](#)

**Project Scope \$20 MILLION**

- Regrade existing earthen channel
- Install New Underground Storm Drain System
- Reconstruct Streets
- New Curbs, Sidewalks, and Driveway Approaches
- All work as applicable and within available funding.

## Resources

- Construction Toolkit
- Map
- Scope

**PROJECT BACKGROUND**  
The Eastgate Subdivision experiences extreme residential ponding due to lack of an adequate drainage system including:  
- Silted bar ditches  
- Unlined earthen channel  
- Plastic Culvert pipe  
Ponding has impacted many of the residential properties beyond right-of-way limits.

**PROJECT PRESENTATION DOCUMENTS**  
Documents  
B. Peggy Drive Area Drainage - PowerPoint Presentation FR\_10.15.23 BA edits WRSB3.pdf

**PROPOSED IMPROVEMENTS**  
Teatro Phase 1 Drainage Channel

To receive project updates and details on future public meetings, please provide the following information.

Email\*   
First Name\*   
Last Name\*   
Primary Phone\*   
Secondary Phone   
Zip

## Updates

- Current Information
- Presentation Documents
- Community Meetings
- Project Updates Signup



# Project Dashboards



- **Multiple City Department Coordinated Effort**
- **Focus Group & Usability Tested**
- **Phased Implementation**

## Key Components



### Centralized Project Information

Updated Monthly or As Needed



### Five Tailored Dashboards



### Project Maps



### Resourceful Links



# Project Dashboards Timeline



## PHASE 1

January 2024

Bond  
Drainage  
Streets  
Sidewalks  
Alleys

## PHASE 2

Summer 2024

NAMP  
Other Capital Projects

## PHASE 3

Late 2024

Previous Funded Projects  
(up to 5 Years)  
Comprehensive Map Feature



# Project Dashboards | Program Overview



## Filter Capability

- Council District
- Bond Program

### Filter Data

Council Districts  
Select Council District

Select Bond Year

- 2017
- 2022
- 2017 and 2022



## Bond Program Overview

Public Works Department (Last updated 12/05/2023)

## Key Links

[Landing Page](#) [Map](#)

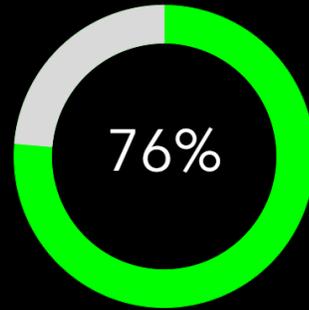
# Total Projects: 182

# Bond Budget: \$844,700,000

## Other Features

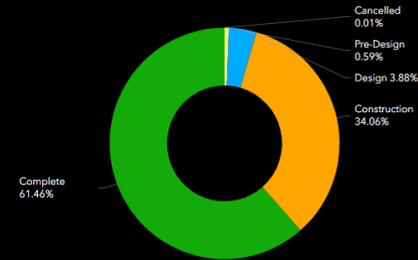
- Interactive Charts
- Project List
- Download Capability
- Link to Project Pages

Percent Completed



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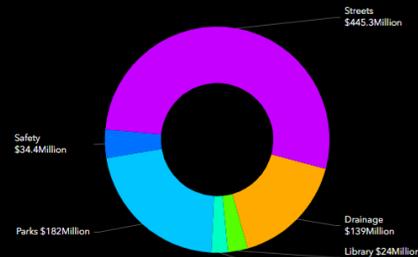
By Phase



Bond Project List

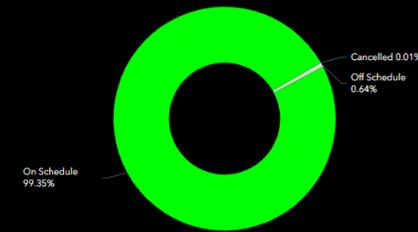
Search...
<b>Barbara Drive Drainage Phase 2</b> Phase: Complete, District: 1 <a href="#">Click for more info.</a>
<b>Battered Women &amp; Children's Shelter</b> Phase: Complete, District: 1 <a href="#">Click for more info.</a>
<b>Beacon Hill Linear Park</b> Phase: Complete, District: 1 <a href="#">Click for more info.</a>
<b>Belfast Drive &amp; Janda Susan Road Area Phase 2</b> Phase: Complete, District: 1 <a href="#">Click for more info.</a>
<b>Cameron Street (West Houston Street to Fox Tech High School)</b> Phase: Complete, District: 1 <a href="#">Click for more info.</a>
<b>Central Library</b> Phase: Complete, District: 1 <a href="#">Click for more info.</a>
<b>Commerce Street (Frio Street to Santa Rosa Street)</b> Phase: Construction, District: 1 <a href="#">Click for more info.</a>
<b>Commerce Street (St. Mary's Street to Santa Rosa Street)</b> Phase: Complete, District: 1 <a href="#">Click for more info.</a>
<b>District 1 Pedestrian Mobility &amp; Streets</b> Phase: Construction, District: 1 <a href="#">Click for more info.</a>
<b>Downtown Parks</b> Phase: Complete, District: 1 <a href="#">Click for more info.</a>
<b>Fredericksburg Road (North Flores Street to West Woodlawn Avenue)</b> Phase: Complete, District: 1 <a href="#">Click for more info.</a>
<b>Hemisfair Civic Park</b> Phase: Complete, District: 1 <a href="#">Click for more info.</a>
<b>Hemisfair Park Streets Phase 2</b> Phase: Complete, District: 1 <a href="#">Click for more info.</a>

By Type



Last update: 18 seconds ago

Status



Last update: 18 seconds ago

Last update: 18 seconds ago



# Project Dashboards | Map



**Map** Bond Program Overview

Address or Project Name

MICO

**Features**

- Search by Project Name or Address
- Print Map
- Map Project Near You (By Mile Range)
- Map Projects Based on Current Location

**Map Layer Filtering**

- Active
- Non-Active (Completed or Cancelled)
- By Council District
- By Bond Program

**Filters**

- Filter by Active / Inactive Projects
- Active / Inactive Projects (Completed or Cancelled)
  - Active
  - Active, Inactive (Completed or Cancelled)
- Filter By Council Districts
- Council District: All
- 1, 2...10
- Filter By Bond Year
- Program: All
- 2017, 2022

**Project Information**

- Project Name
- Type, Budget, Status
- Schedule
- Contact

**Project List**

- Filter and Search
- Download

**Project Page Link**

**Contact Info**

Peggy Dr Area Drainage (Eastgate Subdivision)

Name: [Peggy Dr Area Drainage \(Estate Subdivision\)](#)

Type: Drainage

Phase: Design

Budget (\$): 20000000

Status: On Schedule

Construction Start: Winter 2026

Construction End: Fall 2027

District: 2

Contact: Richard Casiano - (210) 207-8218

Zoom to

Name	Type	Phase	Budget (\$)	Status	Construction Start	Construction End	District	Contact	Project Information	Notes	Program
Southwell North Area Drainage	Drainage	Design	5930000	On Schedule	Spring 2026	Summer 2027	8	Richard Casiano - (210) 207-8218	<a href="https://publicinput.com/r2513">https://publicinput.com/r2513</a>		2022
Valley Hi Area Drain-Medina Base Ph1	Drainage	Design	5700000	On Schedule	Fall 2025	Summer 2027	4	James Hall - (210) 207-6473	<a href="https://publicinput.com/m4854">https://publicinput.com/m4854</a>		2022
W Broadview Dr & Oakwood Dr	Drainage	Design	10400000	On Schedule	Winter 2025	Summer 2026	7	Richard Casiano - (210) 207-8218	<a href="https://publicinput.com/r7157">https://publicinput.com/r7157</a>		2022

209 features 0 selected



# Project Page

Official website of the City of San Antonio SA.gov Language Sign In

SASpeakUp > 2022-2027 Bond Project: Peggy Drive Area Drainage (Eastgate Subdivision)

**2022-2027**

**BOND PROGRAM**

City of San Antonio

## Peggy Drive Area Drainage (Eastgate Subdivision)





### 2022-2027 Bond Project: Peggy Drive Area Drainage (Eastgate Subdivision)

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Project Type: Drainage and Flood Control

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Project Budget: \$20 Million

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Project Contact: Richard Casiano, 210-207-8218

### Project Information

#### NOTE TO BUSINESS OWNERS:

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### Business Resource

### Project Scope **\$20 MILLION**

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### Project Documents

#### PROJECT PRESENTATION DOCUMENTS

Documents

Peggy Drive Area Drainage - PowerPoint Presentation-FR 10.10.23 BN edits REVISED.pdf

#### PROPOSED IMPROVEMENTS

Tie into Phase 1 Drainage Channel



### Project Meetings

OCT 12 Design Public Meeting - 2022 Bond Project: Peggy Drive Area Drainage (Eastgate Subdivision)

#### PROJECT BACKGROUND

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### Project Update Sign Up

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Email \*

First Name \*

Last Name \*

Primary Phone \*

Zip



# Bond Project Signage



- 2022 Bond Projects
- QR Codes
- (2) Project Signs
- Contractors Install



# Talkin' Broadway Pilot



- Chatbot on Broadway
- QR Code / Text Messaging
- 1:1 Conversation with Public
- Detours, Parking, Amenities, Renderings and Updates
- Links to Project Page & Business Directory
- Collects Anonymous Feedback

# Road to Progress



- City Website
- Centralized Information Source
- Contact Form

A screenshot of the City of San Antonio website's 'Road to Progress' page. The page features a dark red header with the city logo and navigation links for 'Community', 'Business', 'Government', and 'Directory'. A search bar is located below the header. The main content area has a dark red sub-header with a 'Menu' icon and the text 'Road to Progress'. Below this is a 'Featured' section with a map of San Antonio showing numerous project locations marked with colorful pins. To the right of the map is a 'Contact' sidebar with sections for 'Email' (with a 'Contact Form' link), 'Phone' (210-207-4385), 'Address' (City Tower, 100 W. Houston St. 15th Floor, San Antonio, TX 78205), and 'Mailing Address' (P.O. Box 839966, San Antonio, TX 78283). At the bottom, there are two smaller sections: 'Talkin' Broadway' with a photo of people and text about an innovative pilot, and 'About' with text about transparency and innovation.

# City of San Antonio Support Efforts for Businesses in Construction Corridors

Brenda Hicks-Sorensen, Director, Economic Development Department

# Construction Mitigation Program



Combination of direct and indirect assistance measures for small businesses impacted by City-initiated construction projects lasting longer than 12 months:

- **\$400,000** allocated for Pilot Program in FY 2023
- **\$500,000** allocated in FY 2024 Adopted Budget



## Pilot Highlights



### Construction Toolkit

Available in English and Spanish



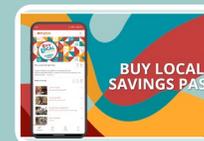
### 55 Businesses Provided Custom Signs



### 582 Business Site Visits



### Marketing Campaign With 600,000 Digital Impressions



### Implemented Buy Local Savings Pass

# Financial Support

- In 2022, 135 small businesses impacted by both COVID-19 and construction received \$5.57 Million
  - \$1.35 Million was targeted for construction impact mitigation
- In 2023, 91 small businesses received \$2.45 million in cash grants, all specifically for construction impact mitigation
- 2024 Construction Financial Assistance Program in development
  - \$1.4 Million Available
  - B Session Briefing in February

# City of San Antonio

# Capital Project Delivery Improvements

Razi Hosseini, Director/City Engineer, Public Works Department

# City of San Antonio Advisory Boards

## Purpose

- Provide oversight on delivery of streets, bridges, sidewalks, drainage and flood control projects.
- Advise on how to improve communication to residents and businesses affected by construction.
- Ensure a transparent process in development of City infrastructure projects.



### Streets, Bridges & Sidewalks

**Appointment Status:** Completed



### Storm Water Management

**Appointment Status:** Pending Districts 3 & 9

- Two-Year Appointments (No Term Limits)
- Meet at Least Quarterly
- Meetings Beginning January 2024

# Project Delivery Improvements



## Ordinances

- ✓ Responsible Bidder
- ✓ Job Order Contract Staff Approval to \$500,000



## Utilities

- ✓ Memorandum of Understanding with SAWS & CPS Energy



## Contracting Best Practices

- ✓ Alternative Delivery Methods
- ✓ Liquidated Damages
- ✓ Incentive Pay

# Traffic Safety Improvements



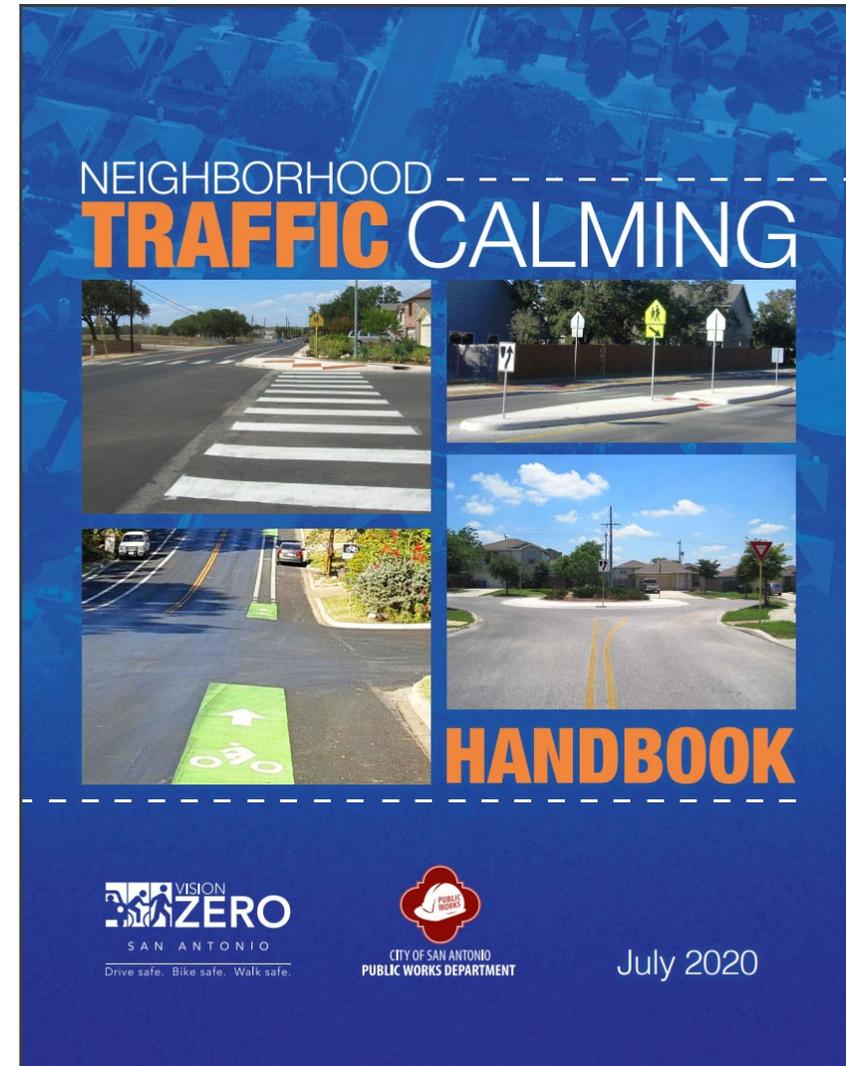
## FY 2024 Adopted Budget

\$1 Million	Traffic Calming Program
\$700,000	Up to 100 Radar Feedback Signs
\$300,000	Up to 100 Flashing Stop Signs
\$550,000 For Each Council District	Neighborhood Accessibility and Mobility Program (NAMPP)

# Neighborhood Traffic Calming Program

Designed to address operational issues on residential streets related to speed, volume and driver behavior that may include one or a combination of the following:

- Curb Extensions
- Roundabouts
- Bulb-outs
- Chicanes & Medians
- Speed Humps



# Evaluation Overview

Traffic calming projects are evaluated for implementation based upon the following criteria:

- Speed
- Traffic Volume
- Crash History
- Proximity of Pedestrian Destination
  - Schools
  - Parks
  - Community Centers
  - VIA Bus Stops



# Speed Humps



**Speed humps** are raised physical features applied to the roadway surface that are uncomfortable to negotiate at high speeds.

Criteria	Existing	Proposed
Minimum uninterrupted street segment length	1,320 Feet	700 Feet
Speed higher than	35 MPH	32 MPH
Volume of traffic higher than	500 per day	None
Required Adjacent Property Owner/Resident Signatures	2/3 <sup>rd</sup> (67%)	51%

# Flashing All-Way STOP Signs



Signage enhancement that provides motorists additional visual reminder to stop.

Criteria	
Existing	Proposed
Any existing all-way stop location could be converted to flashing STOP signs when funded by Council District.	No Changes

# Flashing Non All-Way STOP Signs



Criteria	
Existing	Proposed
<p>Non All-Way STOP signs were not converted to flashing stop signs.</p>	<ul style="list-style-type: none"> <li>▪ Average daily traffic for at least one entering roadway exceeds 1,500 vehicles per day (2.5 vehicles per min.); or</li> <li>▪ Location had 3 or more crashes within past three years.</li> </ul>

# New All-Way STOP Signs



Criteria	
Existing	Proposed
<p>Criteria as defined in Texas Manual on Uniform Traffic Control Devices had to be met or if there is crash history or sight distance issues.</p> <p>Required vehicles per hour:</p> <ul style="list-style-type: none"> <li>○ 300 on main street</li> <li>○ 200 on cross street</li> </ul>	<p>No minimum traffic volume criteria for residential streets within neighborhoods as long as streets are not on the City's Top 100 most highly traveled corridors.</p>

# Traffic Signals



**Traffic signals** are designed to ensure orderly flow of traffic, providing an opportunity for pedestrians and vehicles to cross an intersection safely and helps reduce conflicts between vehicles entering intersections from different directions.

Criteria	
Existing	Proposed
<p>Criteria as defined in the Texas Manual on Uniform Traffic Control Devices for traffic volumes and crashes must be met to consider installation.</p> <p>Required vehicles per hour:</p> <ul style="list-style-type: none"> <li>○ 600 on main street</li> <li>○ 200 on cross street</li> </ul>	<ul style="list-style-type: none"> <li>■ Reduce thresholds for traffic volumes by 30%</li> <li>■ Extend evaluation period for crashes from (1) year to (3) years.</li> </ul> <p>Required vehicles per hour:</p> <ul style="list-style-type: none"> <li>○ 420 on main street</li> <li>○ 140 on cross street</li> </ul>

# Radar Feedback Sign Program

- As part of FY 2024 Budget, \$700,000 approved for installation of up to 100 radar feedback signs.
- Signs will be programmed to alert drivers when they are traveling faster than posted speed limit.
- Potential location will need to meet one of the proposed criteria

## Location Criteria

- ✓ Average speed exceeds speed limit by 5+ mph
- ✓ Average daily traffic exceeds 500 vehicles per day
- ✓ Two (2) or more speed-related crashes within past 3 yrs.
- ✓ Existing curve warning sign with an advisory speed of 5 mph or more less than posted speed limit.
- ✓ Posted speed limit is transitioning from a higher speed to a lower speed
- ✓ Quarter mile or more distance between existing traffic control devices
- ✓ High number of speeding offenses identified by SAPD

# In Summary

## Continue to Improve:

- ✓ Communication
- ✓ Business Support
- ✓ Contracting Best Practices
- ✓ Project Delivery

## What's Coming:

- **January 2024** – Dashboard & Website Page Go-Live
- **February 2024** – Construction Financial Assistance Program B-Session Briefing

**B- Session**  
**December 11, 2023**



# **Briefing on Communication & Process Improvements for Construction Projects**

Communications & Engagement | Economic Development | Public Works