



City of San Antonio

Agenda Memorandum

File Number:
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Agenda Item Number: {{item.number}}

Agenda Date: September 24, 2024

In Control: Municipal Utilities Committee

DEPARTMENT: Finance Department

DEPARTMENT HEAD: Troy Elliott

COUNCIL DISTRICTS IMPACTED: Citywide

SUBJECT:

SAWS Disconnection Procedures

SUMMARY:

SAWS disconnection procedure briefing.

BACKGROUND INFORMATION:

SAWS will provide a briefing on its procedures involved in the customer disconnection process. The briefing will cover communications/notifications, the timeline of what happens when, and the current status of the outstanding bill collection efforts.

ISSUE:

Briefing by SAWS on the Disconnection Procedures of the Utility.

FISCAL IMPACT:

This item is for briefing purposes only.

ALTERNATIVES:

This item is for briefing purposes only.

RECOMMENDATION:

This item is for briefing purposes only.