



**AMENDMENT #1
TO ASQ SURVEYS PARTICIPATION AGREEMENT**

BETWEEN: **AIRPORTS COUNCIL INTERNATIONAL**, doing business as ACI World, a non-profit corporation incorporated under the *Canada Not-for-profit Corporations Act* having its head office at 1500-800 rue du Square Victoria, P.O. Box 302, Montreal, Quebec, H3C 0B4, Canada ("**ACI**")

AND: **SAN ANTONIO INTERNATIONAL AIRPORT**, having a place of business at 9800 Airport Blvd, 78216-4898, San Antonio, TX, US (the "**ACI Member**"),

(Each a "**Party**" and collectively, the "**Parties**")

PREAMBLE

WHEREAS ACI and the ACI Member have entered into an ASQ Surveys Participation Agreement on March 18th, 2024 (the "**Agreement**"), pursuant to which ACI has agreed to provide to the ACI Member, and the ACI Member has agreed to retain ACI to provide, certain Services related to the ASQ Programme;

WHEREAS the Agreement has a fixed term ending on the last day of the last calendar quarter indicated in its attached Exhibit C and the Parties now wish to amend this Exhibit to provide for an extension of the Term, as more fully detailed below.

NOW THEREFORE, in consideration for the mutual covenants hereinafter set forth, and other good and valuable consideration, the receipt and sufficiency of which are hereby acknowledged, the Parties agree as follows:

1. Exhibit C of the Agreement is modified to include the following table:

All amounts are in USD (1 CAD = 0.74 USD)

Airport	Period	Description	Product Price	Unit/ Qty	QTRS	Total
SAT	Q1-Q2-Q3-Q4 2025	Passenger Survey Departures - Main Subscription	\$5,035.00	1	4	\$20,140.00
SAT	Q1-Q2-Q3-Q4 2025	Passenger Survey Departures - Main Terminal Analysis - Quarterly report	\$550.00	1	4	\$2,200.00
SAT	Q4 2025	Passenger Survey Departures - Main Comprehensive CX Report	\$3,515.00	1	1	\$3,515.00
SAT	Q4 2025	Passenger Survey Departures - Main Terminal Analysis - Annual report	\$550.00	1	1	\$550.00

SAT	Q1- Q2- Q3-Q4 2026	Passenger Survey Departures - Main Subscription	\$5,035.00	1	4	\$20,140.00
SAT	Q1- Q2- Q3-Q4 2026	Passenger Survey Departures - Main Terminal Analysis - Quarterly report	\$550.00	1	4	\$2,200.00
SAT	Q4 2026	Passenger Survey Departures - Main Comprehensive CX Report	\$3,515.00	1	1	\$3,515.00
SAT	Q4 2026	Passenger Survey Departures - Main Terminal Analysis - Annual report	\$550.00	1	1	\$550.00
SAT	Q1- Q2- Q3-Q4 2027	Passenger Survey Departures - Main Subscription	\$5,035.00	1	4	\$20,140.00
SAT	Q1- Q2- Q3-Q4 2027	Passenger Survey Departures - Main Terminal Analysis - Quarterly report	\$550.00	1	4	\$2,200.00
SAT	Q4 2027	Passenger Survey Departures - Main Comprehensive CX Report	\$3,515.00	1	1	\$3,515.00
SAT	Q4 2027	Passenger Survey Departures - Main Terminal Analysis - Annual report	\$550.00	1	1	\$550.00
SAT	Q1- Q2- Q3-Q4 2028	Passenger Survey Departures - Main Subscription	\$5,035.00	1	4	\$20,140.00
SAT	Q1- Q2- Q3-Q4 2028	Passenger Survey Departures - Main Terminal Analysis - Quarterly report	\$550.00	1	4	\$2,200.00
SAT	Q4 2028	Passenger Survey Departures - Main Comprehensive CX Report	\$3,515.00	1	1	\$3,515.00
SAT	Q4 2028	Passenger Survey Departures - Main Terminal Analysis - Annual report	\$550.00	1	1	\$550.00


SAT	Q1- Q2- Q3-Q4 2029	Passenger Survey Departures - Main Subscription	\$5,035.00	1	4	\$20,140.00
SAT	Q1- Q2- Q3-Q4 2029	Passenger Survey Departures - Main Terminal Analysis - Quarterly report	\$550.00	1	4	\$2,200.00
SAT	Q4 2029	Passenger Survey Departures - Main Comprehensive CX Report	\$3,515.00	1	1	\$3,515.00
SAT	Q4 2029	Passenger Survey Departures - Main Terminal Analysis - Annual report	\$550.00	1	1	\$550.00
Summary						
Year		Total				
2025		\$26,405.00				
2026		\$26,405.00				
2027		\$26,405.00				
2028		\$26,405.00				
2029		\$26,405.00				
2025 - 2029		\$132,025.00				

- Except for the section specifically modified herein, all other sections, terms and conditions of the Agreement shall remain in full force and effect. This Amendment No. 1 (this "**Amendment**") shall be governed by the Agreement, and the Agreement shall be read and construed so as to incorporate this Amendment. All references to the "Agreement" in the Agreement (including through the use of terms such as "hereof," "hereunder," "herein," "hereby" and other similar terms) shall be deemed to refer, from and after the full execution of this Amendment, to the Agreement as amended by this Amendment.
- Unless otherwise indicated, all capitalized terms and expressions not defined herein shall have the meanings ascribed to them in the Agreement.
- The Agreement and this Amendment set forth the entire agreement between the Parties with respect to the subject matter hereof and supersede all contemporaneous and prior understandings, agreements and communications between the Parties, whether oral or written, relating to such subject matter.
- This Amendment may be executed in multiple counterparts, each of which shall be deemed an original, but all of which together shall constitute one and the same instrument. The Parties acknowledge and agree that the execution of this amendment may be done electronically and that electronic signatures shall have the same legal effect, validity, and enforceability as a handwritten signature
- The ACI Member confirms and acknowledges that the French version of this Amendment was provided or offered to it by ACI and that the ACI Member expressly requested to receive this Amendment in English. The Airport and ACI therefore acknowledge that this Amendment is exclusively drawn-up in English. *L'aéroport confirme et reconnaît qu'une version française de ce contrat lui a été remise ou offerte par ACI et qu'il a expressément exigé de recevoir une version de*

ce contrat en anglais. L'aéroport et ACI reconnaissent par conséquent que ce contrat est rédigé exclusivement en anglais.

IN WITNESS WHEREOF, the Parties have executed this Amendment on the date indicated below and this Amendment shall be effective as of such date.

**AIRPORTS COUNCIL INTERNATIONAL
(d/b/a ACI WORLD)**

 Dimitri Coll

By: _____
Name: Dimitri Coll
Title: S.V.P Airport Experience & Training
Date: March 10, 2025

SAN ANTONIO INTERNATIONAL AIRPORT

By: _____
Name: _____
Title: _____
Date: _____